

Carbon Reduction Plan

Supplier name: Wavenet Limited

Publication date: 26th September 2022

About Wavenet

Formed in 2000, Wavenet has grown through the last two decades to become a respected, multi-award-winning provider of telecoms and technology solutions to thousands of businesses and enterprises across the UK. Wavenet is a managed service provider and has long-standing partnerships with some of the top technology providers on the planet. Wavenet is a Premier Certified Cisco Partner, Microsoft Partner and holds Platinum Partner status with Mitel, Five9 and Silver Peak.

Providing data, voice, contact centre, IT and technology services to over 18,000 SME and enterprise customers, Wavenet has headquarters in Solihull with 9 further office locations across the UK in Cambridge, Cardiff, Chester, Kidderminster London, Norwich, Nottingham, St Albans and Twickenham. The business employs 600 people, including over 250 trained support staff and engineers.

Commitment to achieving Net Zero

Wavenet is committed to achieving Net Zero emissions by **2050** at the latest.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

As Wavenet has not previously assessed or reported emissions, the first reporting period is used as the baseline.

Baseline/1st Reporting Year: 2021
Additional Details relating to the Baseline/1st Reporting Year Emissions calculations.
Wavenet's Scope 1, 2, and selected scope 3 emissions in the UK have been calculated using activity data where possible with some limited estimations to fill in data gaps. Waste and employee commuting emissions have been calculated using activity data. Upstream transportation figures have been estimated based on available financial figures. Wavenet undertake a continual process of improving our data quality, when more accurate data is available to replace the estimations, the figures detailed in this Carbon Reduction Plan will be updated. Data is reported for the financial year, 1 st April 2021 to 31 st March 2022

Baseline/1st Reporting Year emissions:	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	Gas heating: 20 tCO ₂ e Company owned vehicles: 14 tCO ₂ e Fugitive emissions: 284 Total: 318 tCO₂e
Scope 2 (Market based)	Electricity: 52 tCO ₂ e
Scope 3 (Included Sources)	Category 4 - Upstream transportation and distribution: 2 tCO ₂ e Category 5 - Waste generated in operations: 2 tCO ₂ e Category 6 - Business travel: 160 tCO ₂ e Category 7 - Employee commuting: 328 tCO ₂ e Category 9 – Downstream transportation and distribution: 24 tCO ₂ e Total: 517 tCO₂e
Total Emissions	886 tCO₂e

Emissions reduction targets

Wavenet have no previous emissions reduction commitment and this is the organisation's first carbon footprint. As such, Wavenet's carbon reduction targets are set out below and there is no additional information that can be provided in this reporting year regards progress against these targets. Progress against the base year will be provided in future reporting years.

Wavenet project that our combined scope 1 and scope 2 carbon emissions will decrease to below **37 tCO₂e by 2050**. This is an average **reduction of 3.1% per year** against our 2021 baseline. This target is based on the data currently available. When more accurate data is available to replace estimations, this target will be updated to reflect the new baseline emissions.

Wavenet are also committed to improving the measurement of scope 3 emissions and reducing scope 3 emissions to achieve net zero by 2050.

Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2021 baseline year. The carbon emission reduction achieved by these schemes will be estimated in future reporting years against the 2021 baseline. The measures will be in effect when performing the contract.

No.	Action	Date Implemented
1	Adopted a hybrid working policy allowing our staff to work from home part of the week to reduce the need to travel to work at all facilities.	January 2021
2	Wavenet's product catalogue increasingly focuses on solutions that allow businesses to become more environmentally friendly through the use of more energy-efficient technology, and through the reduction of hardware requirements	January 2016
3	A sustainability team with active members across the business, meet quarterly to discuss ongoing and new ideas around sustainability at Wavenet.	March 2022
4	We have achieved the Ecovadis accreditation, assessing controls around our impact on the environment, labour and human rights, ethics and sustainable procurement. We currently score at Silver level and are at 74 th percentile out of all Ecovadis accredited organisations.	May 2022
5	We have electric car and cycle to work schemes, both of which are open to all employees.	July 2022
6	We have recycling facilities and processes in place at all large sites.	February 2017
7	We are working toward accreditation to the ISO14001 environmental management system to improve environmental performance.	Expected March 2023

In the future we hope to implement further measures such as:

No.	Action	Date
1	Use energy suppliers that only supply renewable energy to our premises.	Pending review
2	Introduce recycling processes and facilities at all remaining sites to improve waste and material management performance.	Expected January 2023
3	Where our landlords are in control of the energy provider, we will engage with our landlords to request that they use renewable energy tariffs	Expected January 2023

4	Undertake energy reviews of our existing facilities to identify energy hotspots and areas for improvement	Expected January 2023
5	Implement an employee engagement / cultural change programme to increase awareness of sustainability initiatives and reduce carbon emissions on an individual and organisational basis (e.g. Carbon Literacy Project).	Expected January 2023
6	Develop a policy to convert the company car fleet to electric vehicles.	Pending review
7	Undertake an employee travel/commuting survey to identify opportunities for travel reduction and/or alternative means of travel	Expected March 2023
8	Related to above, encourage employees to participate in active travel initiatives such as cycle to work scheme (including electric bicycles). Purchase electric bicycles for employees to 'try before they buy' to encourage greater uptake of active travel.	Expected March 2023
9	Related to above, install electric vehicle charging points sites with electric vehicles	Pending review
10	Improve data gathering and accuracy related to the emissions inventory to better understand emissions hot spots and allow more targeted initiatives to be developed	To commence November 2022

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ using an operational control approach and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

¹<https://ghgprotocol.org/corporate-standard>

²<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³<https://ghgprotocol.org/standards/scope-3-standard>

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

Helen Wright
Head of Compliance

Date: 26th September 2022