

CODE OF CONDUCT

Volunteers of America Western Washington (VOA) expects all members, participants, rental groups, volunteers, guests and staff at the Sky Valley Center to abide by the following Code of Conduct. Failure to adhere may result in consequences up to and including termination of one's membership, participation and/or rental privileges.

We expect members of the Sky Valley Center community to demonstrate these values:

- **Respect:** Treat oneself, others, supplies and our facility with respect. Contribute to a positive and healthy environment.
- **Compassion:** Treat others with compassion, welcome and include those who are new to the Sky Valley Center community. Consider contributing to our community by donating, volunteering, or assisting with activities, classes or events.
- **Honesty:** Proactively share information in the event that any equipment, furniture or part of the Center becomes damaged; you or others violate our Code of Conduct; or your personal information changes, including: phone number, email, address, emergency contact, or significant health information.

The following behaviors and activities are not permitted at the Sky Valley Center at any time:

- Participating in Center activities, classes and or/groups intended for members during normal operating hours without an active membership, pending/active financial assistance award, Guest Pass or Day Pass.
- Financial transactions, marketing, soliciting customers, political campaigning or gambling, unless pre-approved by the Executive Director of Senior Services.

The following activities, behaviors and items are prohibited:

Illegal drugs or alcohol*, (*expect for permitted, approved events)	Weapons of any kind. Firearms are not permitted in the Center.	Violent behavior, profanity or verbal abuse of others.
Animals other than service animals.	Sleeping in Center.	Pornographic materials, including apparel, videos, etc.
Creating volume that disturbs others.	Failing to uphold an acceptable level of hygiene or dress.	Bathing or washing in bathroom.