

SAFETY WARNING! PLEASE READ!

Important Safety Notice Regarding Fluke/Prüftechnik Vibrotector 5.731 EX Vibration Transmitters

11 February 2022

Dear Fluke Customer,

Fluke Corporation has identified a packaging issue that may have resulted in certain Fluke customers who ordered a Fluke / Prüftechnik Vibrotector 5.731 EX Vibration Transmitter (i.e. an EX/ATEX¹ certified unit), receiving a non-EX/ATEX certified model. The use of the non-EX/ATEX certified model in a potentially explosive atmosphere is a safety issue which Fluke considers to constitute a serious risk.

As a corrective measure, Fluke has decided to issue a Safety Notice to customers, who should have received an EX/ATEX certified model during the affected period, with instructions on how to perform a simple check of their Vibrotector 5.731 EX Vibration Transmitter units to ensure that they have correctly received an EX/ATEX-certified model as ordered, and how to obtain a replacement unit for any affected units that are not EX/ATEX-certified.

The following Fluke / Prüftechnik Vibrotector 5.731 EX Vibration Transmitters are potentially impacted by this Safety Notice (“affected Vibrotector 5.731 EX units”):

Model Name	Item	Manufacturing Dates	Starting Serial No.	Ending Serial No.
VIB 5.731 EX, VIBROTECTOR	5148578	August 2020 – February 2022	02660	11670

The standard (non-EX/non-ATEX certified) Vibrotector 5.731 Vibration Transmitter is NOT impacted by this Safety Notice. In addition, all Vibrotector 5.731 EX Vibration Transmitter units shipped from Fluke/Prüftechnik prior to 1 August 2020 and from Fluke after 08 February 2022 are NOT impacted by this Safety Notice.



Description of safety issue

It has been determined that certain standard non-EX/ATEX certified Vibrotector 5.731 Vibration Transmitters may have been shipped in product packaging for EX/ATEX certified units to customers who ordered EX/ATEX certified units. As a result, there is a risk for non-EX/ATEX rated products to be used in a potentially explosive atmosphere which may lead to explosion resulting in injury or even death. This risk is considered as serious.

¹ EU Directive 2014/34/EU of 26 February 2014 on the harmonisation of the laws of the Member States relating to equipment and protective systems intended for use in potentially explosive atmospheres, the “ATEX Directive”.

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Transmitters**

The safety issue relates only to the product packaging of the affected Vibrotector 5.731 EX units. Note that the incorrect labelling is limited to the packaging of the affected products. The units themselves are correctly marked. The marking on the unit  can thus be relied upon. If the unit itself is marked as EX/ATEX-certified with the symbol , said unit is effectively EX/ATEX-certified.

Action required

Please **IMMEDIATELY STOP** using your affected Vibrotector 5.731 EX unit and inspect the unit per the images below. Please ensure that all affected Vibrotector 5.731 EX units are inspected, including those in your inventory and those that have already been installed or shipped to your customers.

If you have shipped any affected Vibrotector 5.731 EX units to your customers, you should notify them of this Safety Notice immediately.


All Vibrotector 5.731 EX/ATEX certified units are marked with model designation “5.731 EX” and the ATEX symbol: .

If your affected Vibrotector 5.731 EX unit is not marked with the “EX” designation and aforementioned ATEX symbol, it is not EX/ATEX certified. Please immediately stop using and/or quarantine this product and contact Fluke for immediate replacement per the instructions below.

If your affected Vibrotector 5.731 EX unit is marked with the “EX” designation and the ATEX symbol, the unit is not affected by the safety issue and is duly EX/ATEX-certified for use in a potentially explosive atmosphere.



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Transmitters****What you should do with any affected Vibrotector 5.731 EX units which are confirmed not to be EX/ATEX marked.**

If you have determined that your Vibrotector 5.731 EX unit or the unit shipped to your customer or installed at your customer is affected and is not EX/ATEX  marked, please stop using it/uninstall it immediately and contact Fluke at FRS-Recalls@Fluke.com for further instructions on how to arrange replacement of your units.

In any event, please confirm having duly received and gained knowledge of this Safety Notice by sending a receipt confirmation email to FRS-Recalls@Fluke.com. Please also confirm whether you have shipped any affected Vibrotector 5.731 EX units to any customers or installed any units at a customer and, if so, confirm that you have informed those customers of this Safety Notice.

Please accept our most sincere apologies for any inconvenience caused by this action and should you or your customers have any questions, please do not hesitate to contact us by reaching out to your Fluke sales contact or emailing FRS-Recalls@Fluke.com.

Sincerely,

Ankush Malhotra
President, Fluke Reliability Solutions