

MEDIA CONTACT

FOR IMMEDIATE RELEASE

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PHI, INC. INTRODUCES THE HUMAN DIMENSION OF SAFETY TO ITS SAFETY MANAGEMENT SYSTEM

PHI's initiative explores and addresses the human element and its relationship to safety performance

(Lafayette, LA, December 21, 2018) – PHI, Inc. remains committed to affecting change as it relates to safety across a wide spectrum of areas, including meaningful work with the connection of safety and human performance improvement. The company, with its established and well recognized Safety Management System (SMS), announced the introduction of the Human Dimension of Safety as the Fifth Pillar of its SMS. Complimentary to the SMS models of our customer and regulatory partners in safety, this new pillar directly influences the safety and wellbeing of employees by focusing on areas affecting the human condition, including significant study and understanding of the brain, fatigue management, fear mitigation and behavioral hiring. Additionally, this new pillar will house PHI's initiatives on Life-Saving Thinking, Life-Saving Behaviors and Destination Zero.

Lance Bospflug, President and Chief Operating Officer, PHI, Inc. shared, "We have made an unequivocal commitment to pushing the boundaries of our Safety Management System. As part of that commitment, we have continued to make significant investment in the exploration of the human factors that most determine the ability to be safe. The introduction of the Human Dimension of Safety is an acknowledgment of the important and ever increasing role that we as individuals play in the "Safety Equation."

PHI's fifth pillar will elevate the importance of individual consciousness, awareness and preparedness, placing the human dimension at the heart of its SMS. The Human Dimension of Safety will humanize safety by exploring mental and physiological states, physical wellbeing and the environmental impact of decision-making as it relates to safety. By introducing the Human Dimension as the Fifth Pillar and putting it on the level of the four existing pillars (Safety Policy, Safety Risk Management, Safety Assurance and Safety Promotion), PHI is acknowledging it as a core component of its SMS for generations to come. We believe this addition to our SMS will make it more meaningful for our employees, our company and hopefully for the helicopter industry as a whole.

Forward-Looking Statements

Certain of the statements included in this press release are forward-looking statements. These forward-looking statements are not guarantees of future results and are based on current expectations only, and are subject to uncertainties. Actual events and results may differ materially from those anticipated by us in those statements. We may change our intentions or plans in the future.



About PHI, Inc.

PHI, Inc. is one of the world's leading helicopter services companies, operating over 230 aircraft in over 88 locations around the world. Known industry wide for the relentless pursuit of safe, reliable helicopter transportation, PHI offers services to the offshore Oil and Gas, Air Medical applications, and Technical Services applications around the world. The staff of pilots and maintenance technicians gives the company a great depth in all areas of operation and is composed of highly skilled, dedicated, hardworking and loyal employees. In addition to operations in the United States, the company has operated in 54 foreign countries and continues to operate for customers across the globe. PHI's Headquarters are in Lafayette, Louisiana USA and PHI employs more than 2,500 personnel globally.

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