



# WORK CONTEXT

Important questions about  
the work context of the  
occupation



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## Getting Started

These questions are about **working conditions**, including the work setting and possible hazards, the pace of work, and interactions with others. As an occupation expert, first consider the different working conditions experienced by workers in the occupation summarized below, then answer each question as if you were performing work that is typical of the occupation.

### **Nannies**

Care for children in private households and provide support and expertise to parents in satisfying children's physical, emotional, intellectual, and social needs. Duties may include meal planning and preparation, laundry and clothing care, organization of play activities and outings, discipline, intellectual stimulation, language activities, and transportation.

Mark your response by placing a check mark, an "X," or completely filling in the circle:



**1. How frequently does the occupation require each of the following items?**

	Never	Once a year or more but not every month	Once a month or more but not every week	Once a week or more but not every day	Every day
a. Face-to-face discussions with individuals and within teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Public speaking (one speaker with an audience)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Telephone conversation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. E-mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Written letters and memos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**2. How much contact with others (by telephone, face-to-face, or otherwise) is required to perform the occupation?**

- No contact with others
- Occasional contact with others
- Contact with others about half the time
- Contact with others most of the time
- Constant contact with others

**3. In the occupation, how important are each of the following interactions?**

	Not important at all	Fairly important	Important	Very important	Extremely important
a. Work with or contribute to a work group or team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Deal with external customers (as in retail sales) or the public in general (as in police work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Coordinate or lead others in accomplishing work activities ( <u>not</u> as a supervisor or team leader)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. In the occupation, how responsible are workers for the following?

	No responsibility	Limited responsibility	Moderate responsibility	High responsibility	Very high responsibility
a. Health and safety of other workers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Work outcomes and results of other workers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. How frequently do the following occur in the occupation?

	Never	Once a year or more but not every month	Once a month or more but not every week	Once a week or more but not every day	Every day
a. Conflict situations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Dealing with unpleasant, angry, or discourteous people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Dealing with violent or physically aggressive people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How often does the occupation require workers to work in the following environments?

	Never	Once a year or more but not every month	Once a month or more but not every week	Once a week or more but not every day	Every day
a. Indoors in an environmentally controlled environment (like a warehouse <u>with</u> air conditioning)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. In an environment that is not environmentally controlled (like a warehouse <u>without</u> air conditioning)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Outdoors, exposed to all weather conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Outdoors, under cover (like in an open shed)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. In an open vehicle or operating equipment (like a tractor)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. In a closed vehicle or operate enclosed equipment (like a car)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7. How physically close to other people are workers when they perform the occupation?**

- Don't work near other people (beyond 100 ft.)
- Work with others but not closely (e.g., private office)
- Slightly close (e.g., shared office)
- Moderately close (at arm's length)
- Very close (nearly touching)

**8. In the occupation, how often are workers exposed to the following conditions?**

	Never	Once a year or more but not every month	Once a month or more but not every week	Once a week or more but not every day	Every day
a. Sounds and noise levels that are distracting and uncomfortable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Very hot (above 90° F) or very cold (under 32° F) temperatures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Extremely bright or inadequate lighting conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Contaminants (such as pollutants, gases, dust, or odors)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Cramped work space that requires getting into awkward positions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Whole body vibration (like operating a jackhammer or earth moving equipment)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. How often does the occupation require that workers be exposed to the following conditions?

	Never	Once a year or more but not every month	Once a month or more but not every week	Once a week or more but not every day	Every day
a. Radiation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Diseases or infection— <i>This can happen with workers in patient care, laboratory work, sanitation control, etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. High places— <i>This can happen for workers who work on poles, scaffolding, catwalks, or ladders longer than 8 feet in length</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Hazardous conditions— <i>This can happen when working with high-voltage electricity, flammable material, explosives, or chemicals. Do not include working with hazardous equipment</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Hazardous equipment— <i>This includes working with saws, close to machinery with exposed moving parts, or working near vehicular traffic (but not including driving a vehicle)</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Minor burns, cuts, bites, or stings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



**10. How much time in the occupation do workers spend doing each of the following?**

	Never	Less than half the time	About half the time	More than half the time	Continually or almost continually
a. Sitting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Standing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Climbing ladders, scaffolds, poles, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Walking or running	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Kneeling, crouching, stooping, or crawling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**11. How much time in the occupation do workers spend doing each of the following?**

	Never	Less than half the time	About half the time	More than half the time	Continually or almost continually
a. Keeping or regaining their balance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Using their hands to handle, control, or feel objects, tools, or controls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Bending or twisting their body	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Making repetitive motions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**12. In the occupation, how often do workers wear each of the following?**

	Never	Once a year or more but not every month	Once a month or more but not every week	Once a week or more but not every day	Every day
a. Common protective or safety equipment, such as safety shoes, glasses, gloves, hearing protection, hard hats, or life-jackets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Specialized protective or safety equipment, such as breathing apparatus, safety harness, full protection suits, or radiation protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. In the occupation, how serious a mistake can workers make (one they can't easily correct)?

- Not serious at all
- Fairly serious
- Serious
- Very serious
- Extremely serious

14. In the occupation, what results do workers' decisions usually have on other people or the image or reputation or financial resources of their employer?

- No results
- Minor results
- Moderate results
- Important results
- Very important results

15. In the occupation, how often do workers' decisions affect other people or the image or reputation or financial resources of their employer?

- Never
- Once a year or more but not every month
- Once a month or more but not every week
- Once a week or more but not every day
- Every day

16. In the occupation, how much freedom do workers have to make decisions without supervision?

- No freedom
- Very little freedom
- Limited freedom
- Some freedom
- A lot of freedom

17. How automated is work in the occupation?

- Not at all automated
- Slightly automated
- Moderately automated
- Highly automated
- Completely automated

18. How important to the occupation is being very exact or highly accurate?

- Not important at all
- Fairly important
- Important
- Very important
- Extremely important

19. How important to the occupation are continuous, repetitive physical activities (like key entry) or mental activities (like checking entries in a ledger)?
- Not important at all
  - Fairly important
  - Important
  - Very important
  - Extremely important
20. In the occupation, how much freedom do workers have to determine the tasks, priorities, or goals of their work?
- No freedom
  - Very little freedom
  - Limited freedom
  - Some freedom
  - A lot of freedom
21. How competitive is the occupation?
- Not at all competitive
  - Slightly competitive
  - Moderately competitive
  - Highly competitive
  - Extremely competitive
22. How often does the occupation require workers to meet strict deadlines?
- Never
  - Once a year or more but not every month
  - Once a month or more but not every week
  - Once a week or more but not every day
  - Every day
23. How important to the occupation is keeping a pace set by machinery or equipment?
- Not important at all
  - Fairly important
  - Important
  - Very important
  - Extremely important
24. How regular is the work schedule in the occupation?
- Regular (established routine, set schedule)
  - Irregular (changes with weather conditions, production demands, or contract duration)
  - Seasonal (only during certain times of the year)
25. How many hours do workers work in a typical week in the occupation?
- Less than 40 hours
  - 40 hours
  - More than 40 hours

**Thank you for answering questions about working conditions. We appreciate the time and effort you have taken to answer these questions.**

If you have any additional comments, please include them in the space below.





Please return your completed questionnaire in  
the enclosed envelope to:

RTI Research Operations Center 5265 Capital Blvd  
Raleigh, NC 27616-2925

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