



# WORK CONTEXT

Some Important Questions About  
The Work Context Of The  
Occupation



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Form D  
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Version: 021D



Please return your completed questionnaire in the enclosed envelope to:

RTI Research Operations Center  
5265 Capital Blvd  
Raleigh, NC 27616-2925

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Return to: Research Triangle Institute  
Research Operations Center  
ATTN: O\*NET Data Receipt  
5265 Capital Boulevard  
Raleigh, NC 27616-2925

## Instructions for Work Context Questionnaire

### Instructions

In this questionnaire you will be asked about working conditions. These questions are about the work setting and its possible hazards, the pace of work, and dealings with other people while on the job. As an occupation expert, first consider the different working conditions experienced by workers in the occupation. Then, with this information in mind, please answer each question as if you were performing work that is typical of the occupation.

Read each question carefully and look closely at answer choices after each question. Put an **X** through the number for the answer that best describes what workers experience in the occupation.

For example:

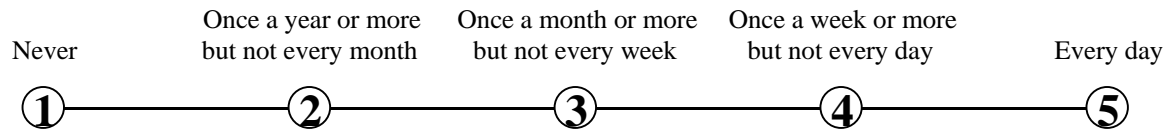
**How many hours do workers work in a typical week in the occupation?**

Less than 40 hours                      40 hours                      More than 40 hours

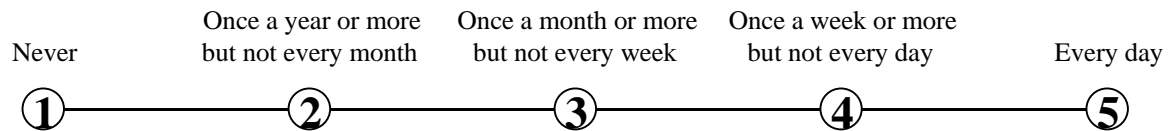
① ————— ~~②~~ ————— ③

Mark your answer by putting an **X** through the number that represents your answer.  
Do not mark on the line between the numbers.

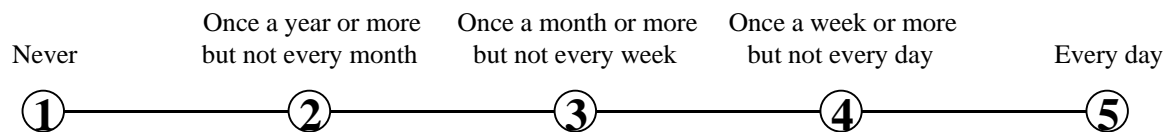
1. How often does the occupation require face-to-face discussions with individuals and within teams?



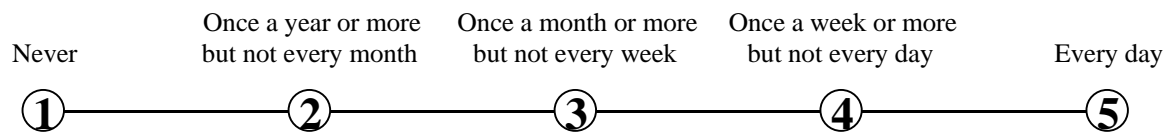
2. How frequently does the occupation require public speaking (one speaker with an audience)?



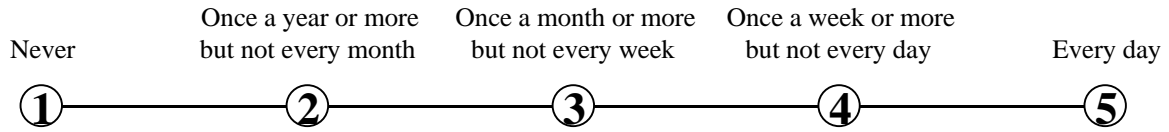
3. How frequently does the occupation require telephone conversation?



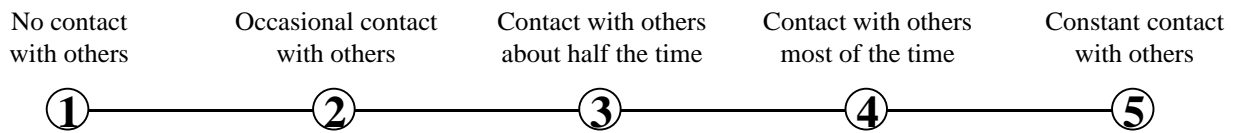
4. How frequently does the occupation require electronic mail?



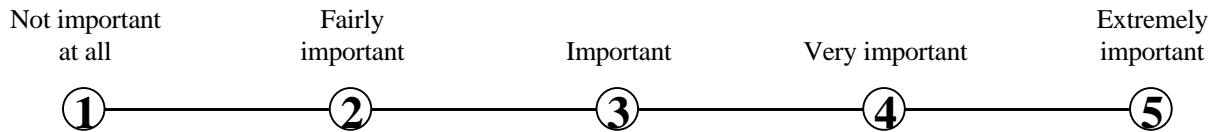
5. How frequently does the occupation require written letters and memos?



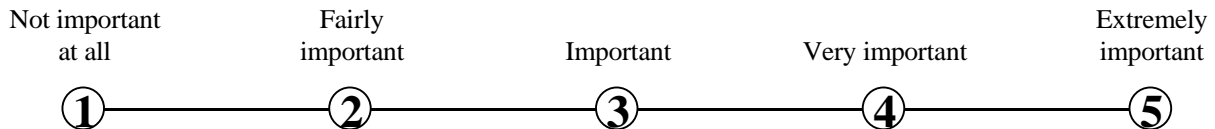
6. How much contact with others (by telephone, face-to-face, or otherwise) is required to perform the occupation?



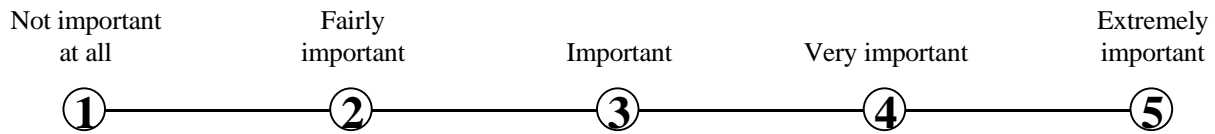
7. How important are interactions that require workers to work with or contribute to a work group or team to perform the occupation?



8. In the occupation, how important are interactions that require workers to deal with external customers (as in retail sales) or the public in general (as in police work)?



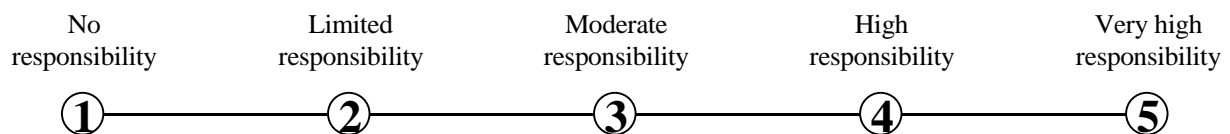
9. In the occupation, how important are interactions that require workers to coordinate or lead others in accomplishing work activities (not as a supervisor or team leader)?



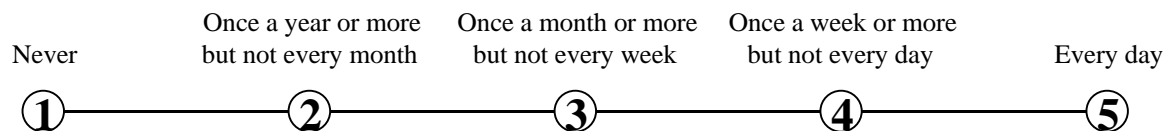
10. In the occupation, how responsible are workers for the health and safety of other workers?



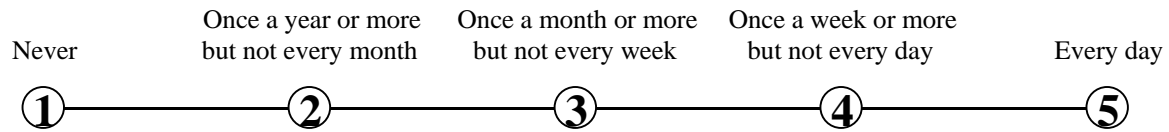
11. In the occupation, how responsible are workers for work outcomes and results of other workers?



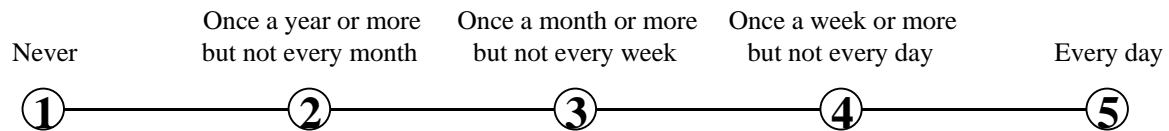
12. How often are conflict situations a part of the occupation?



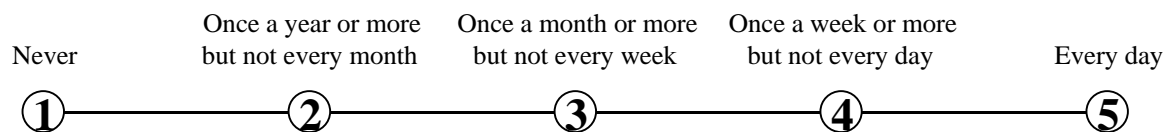
13. How often is dealing with unpleasant, angry, or discourteous people a part of the occupation?



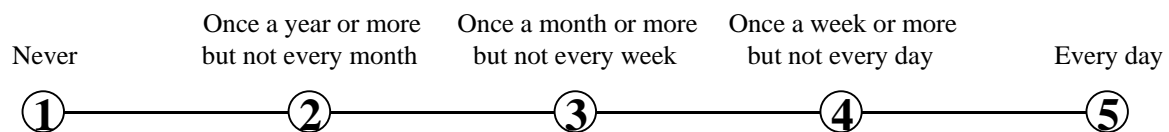
14. How often is dealing with violent or physically aggressive people a part of the occupation?



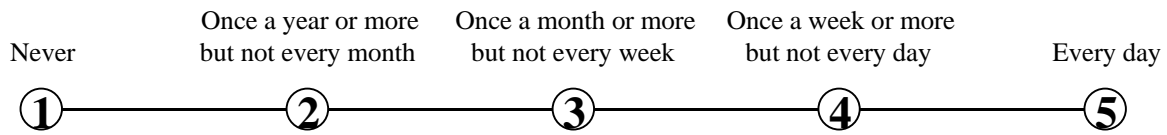
15. How often does the occupation require workers to work indoors in an environmentally controlled environment (like a warehouse with air conditioning)?



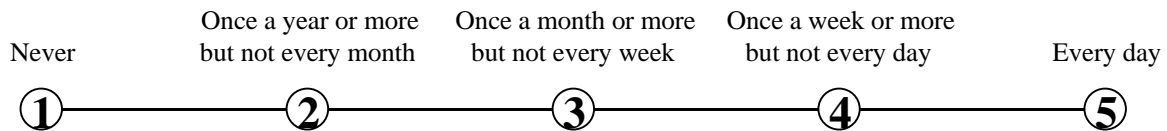
16. How often does the occupation require workers to work in an environment that is not environmentally controlled (like a warehouse without air conditioning)?



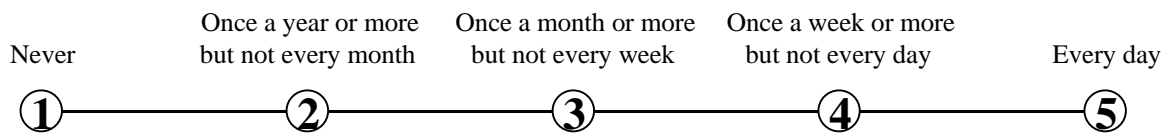
17. How often does the occupation require workers to work outdoors, exposed to all weather conditions?



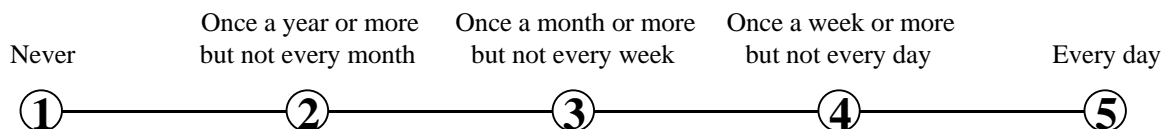
18. How often does the occupation require workers to work outdoors, under cover (like in an open shed)?



19. How often does the occupation require workers to work in an open vehicle or operating equipment (like a tractor)?

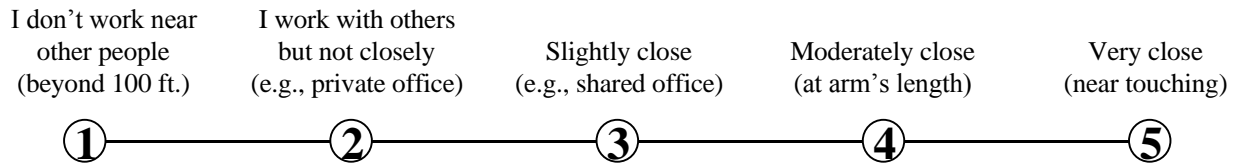


20. How often does the occupation require workers to work in a closed vehicle or operate enclosed equipment (like a car)?

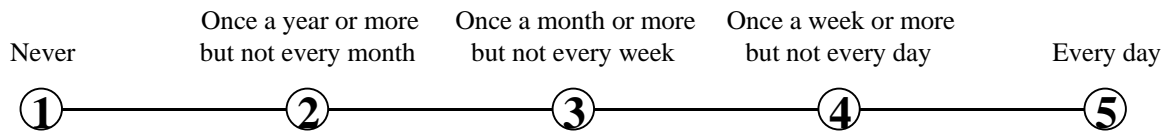




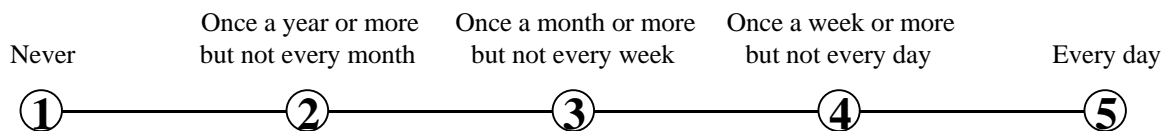
21. How physically close to other people are workers when they perform the occupation?



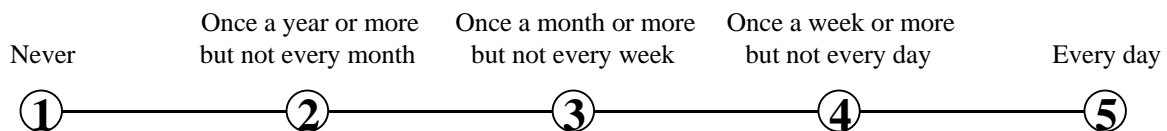
22. In the occupation, how often are workers exposed to sounds and noise levels that are distracting and uncomfortable?



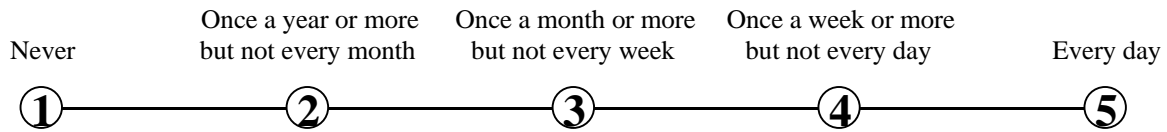
23. In the occupation, how often are workers exposed to very hot (above 90° F) or very cold (under 32° F) temperatures?



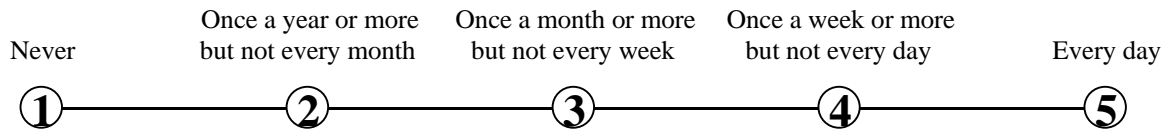
24. In the occupation, how often are workers exposed to extremely bright or inadequate lighting conditions?



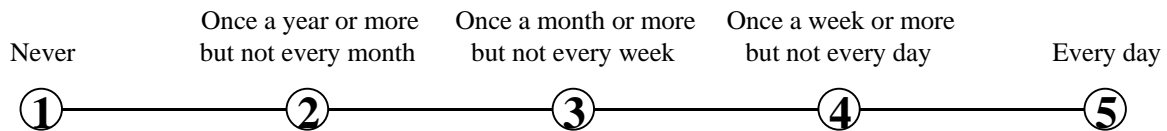
25. In the occupation, how often are workers exposed to contaminants (such as pollutants, gases, dust, or odors)?



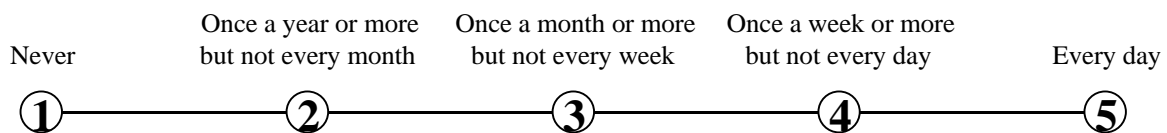
26. In the occupation, how often are workers exposed to cramped work space that requires getting into awkward positions?



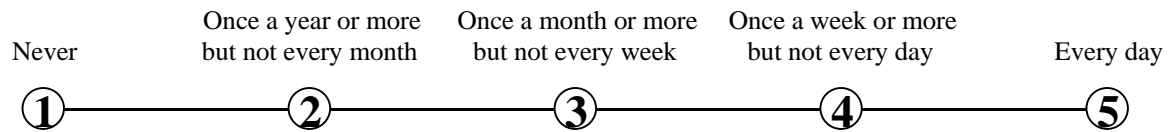
27. In the occupation, how often are workers exposed to whole body vibration (like operating a jackhammer or earth moving equipment)?



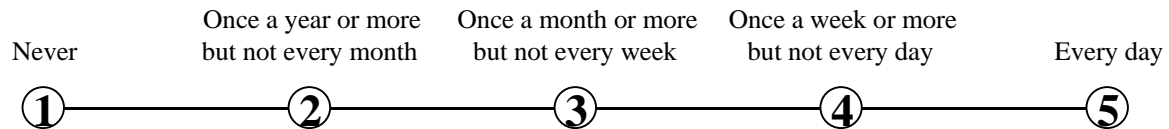
28. How often does the occupation require that workers be exposed to radiation?



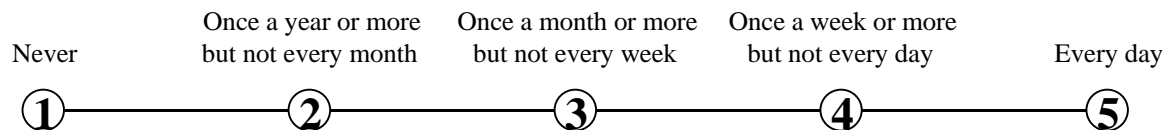
29. **How often does the occupation require that workers be exposed to diseases or infection?** This can happen with workers in patient care, some laboratory work, sanitation control, etc.



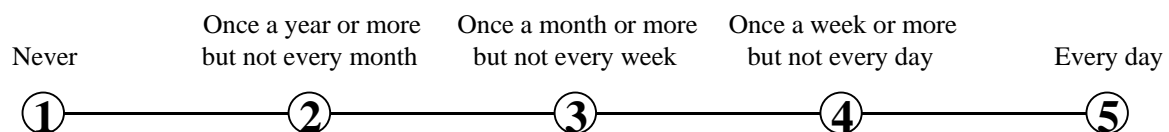
30. **How often does the occupation require that workers be exposed to high places?** This can happen for workers who work on poles, scaffolding, catwalks, or ladders longer than 8 feet in length.



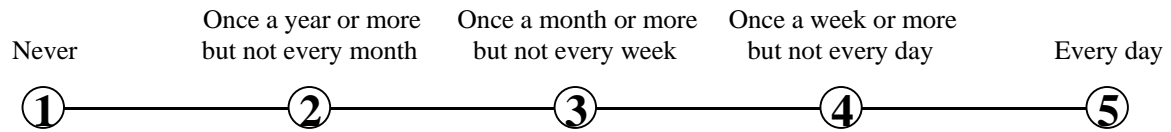
31. **How often does the occupation require that workers be exposed to hazardous conditions?** This can happen when working with high voltage electricity, flammable material, explosives, or chemicals. Do not include working with hazardous equipment.



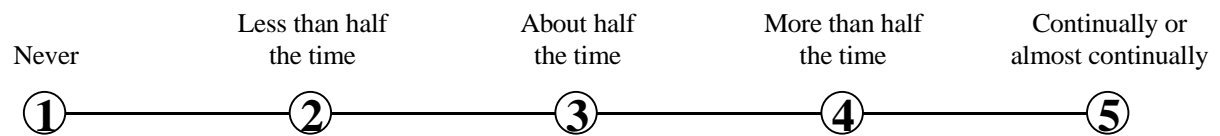
32. **How often does the occupation require that workers be exposed to hazardous equipment?** This includes working with saws, close to machinery with exposed moving parts, or working near vehicular traffic (but not including driving a vehicle).



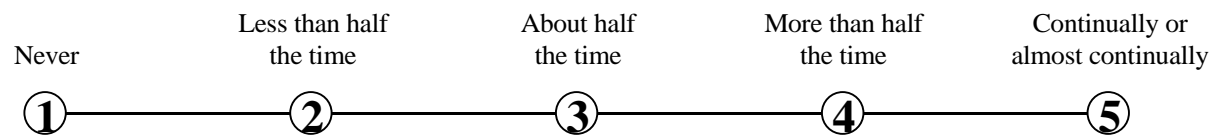
33. How often does the occupation require that workers be exposed to minor burns, cuts, bites, or stings?



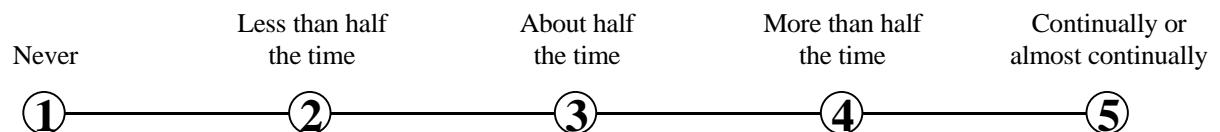
34. How much time in the occupation do workers spend sitting?



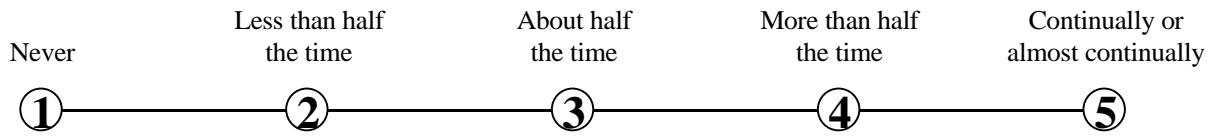
35. How much time in the occupation do workers spend standing?



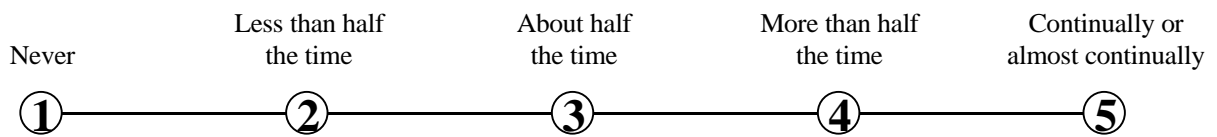
36. How much time in the occupation do workers spend climbing ladders, scaffolds, poles, etc.?



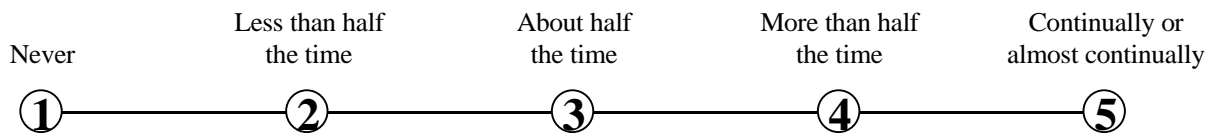
37. How much time in the occupation do workers spend walking or running?



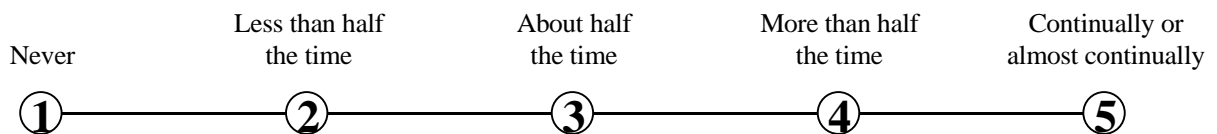
38. How much time in the occupation do workers spend kneeling, crouching, stooping, or crawling?



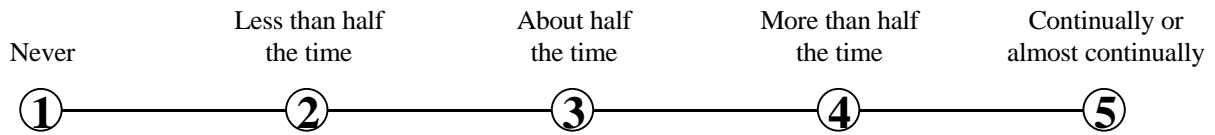
39. How much time in the occupation do workers spend keeping or regaining their balance?



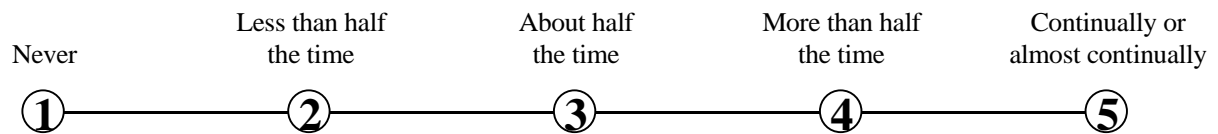
40. How much time in the occupation do workers spend using their hands to handle, control, or feel objects, tools, or controls?



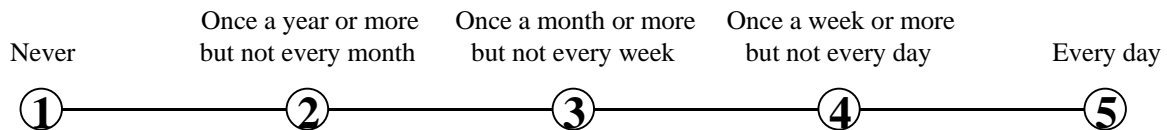
41. How much time in the occupation do workers spend bending or twisting their body?



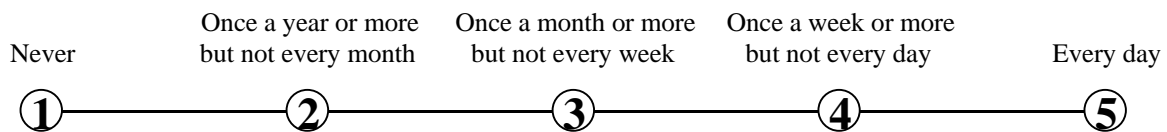
42. How much time in the occupation do workers spend making repetitive motions?



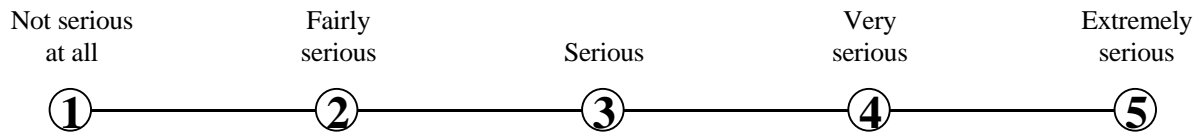
43. In the occupation, how often do workers wear common protective or safety equipment such as safety shoes, glasses, gloves, hearing protection, hard hats, or life jackets?



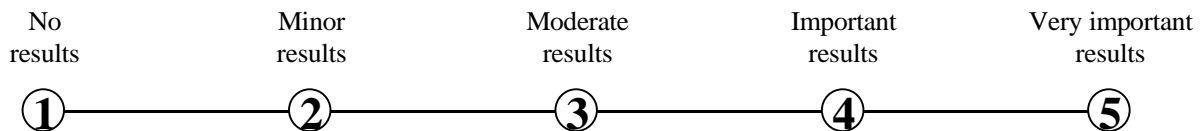
44. In the occupation, how often do workers wear specialized protective or safety equipment, such as breathing apparatus, safety harness, full protection suits, or radiation protection?



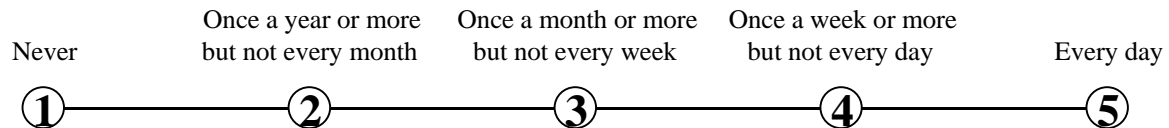
45. In the occupation, how serious a mistake can workers make (one they can't easily correct)?



46. In the occupation, what results do workers' decisions usually have on other people or the image or reputation or financial resources of their employers?



47. In the occupation, how often do workers' decisions affect other people or the image or reputation or financial resources of their employers?



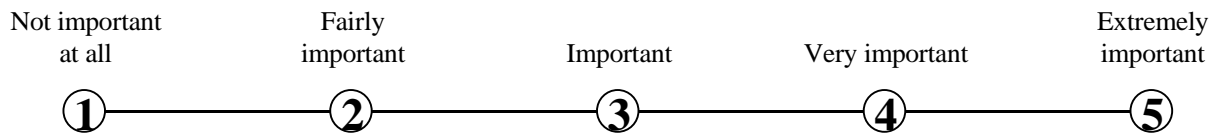
48. In the occupation, how much freedom do workers have to make decisions without supervision?



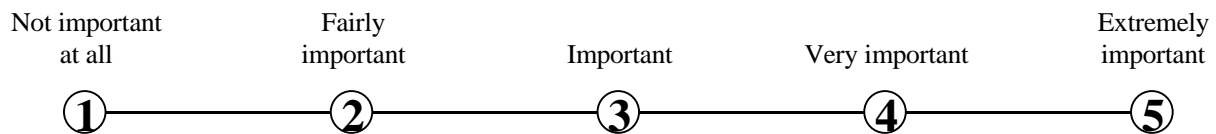
**49. How automated is work in the occupation?**



**50. How important to the occupation is being very exact or highly accurate?**



**51. How important to the occupation are continuous, repetitious physical activities (like key entry) or mental activities (like checking entries in a ledger)?**



**52. In the occupation, how much freedom do workers have to determine the tasks, priorities, or goals of their work?**

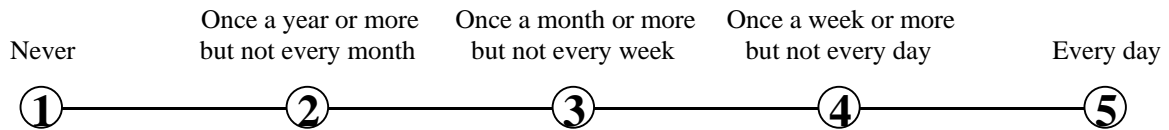




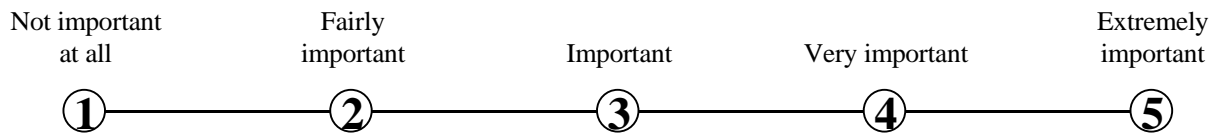
**53. How competitive is the occupation?**



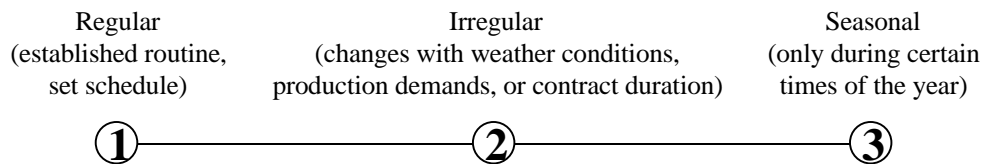
**54. How often does the occupation require workers to meet strict deadlines?**



**55. How important to the occupation is keeping a pace set by machinery or equipment?**



**56. How regular is the work schedule in the occupation?**



57. How many hours do workers work in a typical week in the occupation?

Less than 40 hours

40 hours

More than 40 hours

