Calling Information

mtc
McDonough Telephone Cooperative

Local Calling

Calls from these listed exchanges to the areas indicated are included as part of local calling no matter which long distance carrier you use. As of February 27, 2021, you must dial the full ten-digit phone number to complete a call, whether local or long distance. To ensure a continuing supply of telephone numbers, the Illinois Commerce Commission has approved a new 447 area code that will be added to the area served by 217. This is known as an area code overlay. To complete local calls, the new dialing procedure requires callers to dial area code + telephone number or 1 + area code + telephone number. Beginning February 27, 2021, you must use the new dialing procedures, as described above.

FROM ADAIR TO:	FROM BARDOLPH TO:	FROM BLANDINSVILLE TO:	FROM COLCHESTER TO:
Table Grove	Adair	Colchester	Blandinsville
Bardolph	Good Hope	Good Hope	
		La Harpe	

FROM GOOD HOPE TO:	FROM INDUSTRY TO:	FROM LITTLETON TO:	FROM RARITAN TO:
Bardolph	Littleton	Industry	Smithshire
Swan Creek		Rushville	
Blandinsville			

	FROM SMITHSHIRE TO:	FROM SWAN CREEK TO:	
	Raritan	Good Hope	

FREE Intra-Cooperative Calling

All McDonough Telephone members using MTC Communications as their long distance carrier can call any other McDonough Telephone member in any exchange free of charge. An itemized listing of the calls will appear on the phone bill with a zero rating in the "amount" column. McDonough Telephone Exchanges are:

Adair . . . . (309) 653	Colchester . . . (309) 776	Good Hope. . . (309) 456	Raritan . . . . . . (309) 746	Tennessee . . . (309) 776
Bardolph. . . . . (309) 769	Colusa. . . . . . . (217) 755	Industry . . . . . (309) 254	Sciota . . . . (309) 456	New Philadelphia
Blandinsville. . (309) 652	Doddsville. . . . (309) 257	Littleton . . . . . (309) 257	Smithshire . . . (309) 325	. . . . (309) 769
Brooklyn . . . . . (309) 257	Fandon . . . . . . (309) 776	Lomax. . . . . . . (217) 449	Swan Creek . . (309) 774	Youngstown . . (309) 774

Cities Within Your MSA

Galesburg–Macomb (17)

Abingdon	Blandinsville	Ferris	Knoxville	Nauvoo	Sutter
Adair	Bowen	Fountain Green	La Fayette	Niota	Swan Creek
Altona	Bushnell	Galesburg	La Harpe	Oneida	Vermont
Astoria	Cameron	Gilson	Littleton	Plymouth	Victoria
Avon	Carthage	Good Hope	Lomax	Prairie City	Warsaw
Bardolph	Colchester	Gulfport	London Mills	Raritan	Wataga
Basco	Colusa	Hamilton	Macomb	Roseville	Williamsfield
Biggsville	Dallas City	Industry	Maquon	Smithshire	
Bishop Hill	Elvaston	Kirkwood	Monmouth	Stronghurst	

9

Calling Features

Special calling services can provide both business and residential customers greater freedom and convenience. Have your calls forwarded to a different location, be signaled that a second call is coming in while you're on the phone with another party, know the identity of an incoming caller without picking up your phone – these capabilities and many more are available through special calling features. On the following pages are descriptions of many of the features available from McDonough Telephone and instructions on how to use them. **For more information about any of the services offered by McDonough Telephone Cooperative or to order any of the services, call 309-776-3211 or toll-free 1-888-640-4334.**

For Your Information:

Star (*) and Pound (#) Keys – many of the calling features require the use of either the star (*) or the pound (#) key. These keys are located on the bottom row of your touch pad on either side of the 0 (OPER) key.

Hookswitch – the button that disconnects your call when you hang up the receiver. Whenever you are instructed to depress the hookswitch in the application of a calling feature, hold it down for just one second. Some phones will have a "Flash" button that performs the same function as the hookswitch.

Voice Mail User Guide

Detailed instructions are available when you sign up for this feature. Does not require the purchase of any additional equipment.

To access your mailbox: Dial your area code + your exchange prefix + 8222 (Macomb customers should dial 309 + 575 + 8222). If using Auto Login and accessing from your home phone, no further entry is required. Otherwise, press # from your home phone or enter your password followed by # if accessing from a remote phone. The default password is 0000 until you change it.

Press 1 to retrieve messages. The message retrieval chart on page 11 illustrates the options available to you.

Press 7 for Date & Time.

Press 9 to setup your mailbox. Mailbox setup choices are: (1) Greeting Options; (2) Change Password; (4) Enable/Disable Auto Login; (*) Return to Main Menu; or (0) Repeat Instructions.

The Greeting Options chart on page 11 lists the choices available to you for recording a personalized greeting. If you don't want to record your own greeting, the system's default greeting will be used.
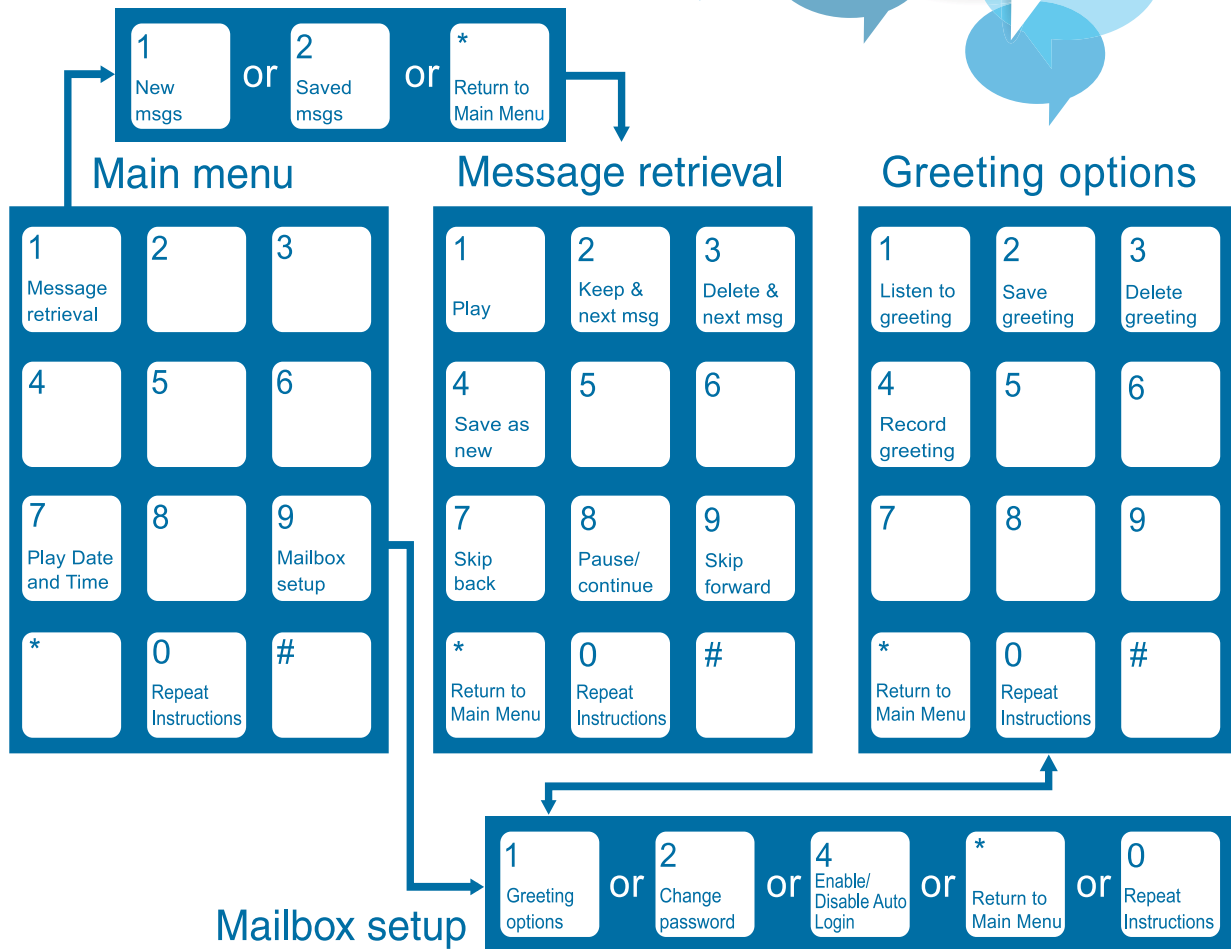
To change your password, press 2 in the Mailbox Setup menu, and enter your new password (up to 16 digits), followed by the # key. To verify, enter the password again.

To Enable/Disable Auto Login, press 4 in the Mailbox Setup menu. Press 1 to change setting from Enable to Disable or from Disable to Enable.

Voice Mail System User Guide

Simple

Convenient

Reliable

Hello!

1		2		*
New msgs	or	Saved msgs	or	Return to Main Menu

Main menu

1	2	3
Message retrieval		
4	5	6
7	8	9
Play Date and Time		Mailbox setup
*	0	#
	Repeat Instructions	

Message retrieval

1	2	3
Play	Keep & next msg	Delete & next msg
4	5	6
Save as new		
7	8	9
Skip back	Pause/ continue	Skip forward
*	0	#
Return to Main Menu	Repeat Instructions	

Greeting options

1	2	3
Listen to greeting	Save greeting	Delete greeting
4	5	6
Record greeting		
7	8	9
*	0	#
Return to Main Menu	Repeat Instructions	

Mailbox setup

1		2		4		*		0
Greeting options	or	Change password	or	Enable/ Disable Auto Login	or	Return to Main Menu	or	Repeat Instructions

Calling Features

Two calling features are included with Voice Mail:

Call Forward Don't Answer

Allows a telephone call to be forwarded to your Voice Mail if the call is not answered in a specified number of rings.

Dial *92 to activate. When you get a second dial tone, enter the number of rings (between 2-9) that you want your phone to ring before the call is sent to Voice Mail. Enter your Voice Mail access number (area code + prefix + 8222). To change the number of rings, **dial *93**. Then, repeat the original steps for setting up the number of rings.

Dial *93 to deactivate Call Forward Don't Answer.

Call Forward Busy

Allows a telephone call to be forwarded to your Voice Mailbox whenever your line is busy.

Dial *90 to activate. When you get a second dial tone, enter your Voice Mail access number (area code + prefix + 8222).

Notes:
- Either of these calling features can be used to forward calls to a number other than your Voice Mail. The alternate phone number would be entered in place of your Voice Mail access number. Any toll charges incurred by sending a call to a long distance number will be billed to your line.
- A stutter dial tone indicates you have a new Voice Mail message. You can dial out over the stutter dial tone.
- Setting up or changing your password must be done from your home phone.
- **Also available – FREE Email Notification**

Automatic Call Back

Continues to try to complete a call to the last number dialed, regardless of whether the original call was answered, unanswered, or busy.

Dial *66 to activate and wait for normal ringing. If the line is busy, your phone will check the number for up to 30 minutes. A special ring will alert you if the line becomes free. Lift the handset and complete the call. **Dial *86 to deactivate.**

Automatic Recall

Announces the number of the last incoming call via recorded voice and automatically recalls the number if desired. Must be activated before another incoming call is received. If redialed number is busy, the feature remains active for 30 minutes and will alert you by ringing you back when the number is no longer busy. Will also identify an ignored Call Waiting beep.

Dial *69 to activate and listen for an announcement indicating either: (1) the number of the last incoming call, as well as the time and date of the call, OR (2) that the number cannot be tracked or that it is originating from a private or blocked number. **Dial *89 to deactivate.**

Calling Features

3 Types of Caller ID

Caller ID – Number Only
Displays the number, time and date of an incoming call to a specially equipped telephone or display box.

Caller ID – Name and Number
Displays the name, number, time and date of an incoming call to a specially equipped telephone or display box.

Caller ID – Call Waiting
Displays the name, number, time and date of an incoming call both in the regular manner and when you receive the Call Waiting tone to a specially equipped telephone or display box. **You must also subscribe to Call Waiting.**

Caller ID Blocking

Prevents delivery of your name and number to other Caller ID devices. Provided free of charge to all members and works on an individual call basis.

Dial *67 to activate and listen for the verification tone followed by a dial tone. This sequence must be repeated with every call for blocking to be in effect.

Call Waiting

Alerts you to an incoming call while you are on the line with another party. You have the option of terminating conversation with the original party and taking the new call, alternating between calls, or ignoring the beep. If you ignore the beep, the calling party will hear normal ringing and may think you are not at home.

To terminate the original call and take the incoming call, hang up. The first call will end and the second call will ring through. To keep both calls active, **depress and release the hook-switch**. You will be connected to the second call. Each time you depress and release the hookswitch, you will alternate between calls.

Cancel Call Waiting
(Included with Call Waiting)

Turns off Call Waiting for the duration of an individual phone call.

Dial *70 to activate before placing a call and listen for a special tone which verifies that Call Waiting has been canceled. When you disconnect your call, Call Waiting is automatically reactivated.

Call Forwarding

Forwards calls to another specified phone number, even a cellular phone.

Dial *72 to activate and listen for the dial tone. Enter number where you want your calls forwarded; if no answer at destination number, repeat sequence. Two beeps indicate feature is activated. **Dial *73 to deactivate** and wait for two beeps.

13

Calling Features

Changed Number Announcement

Provides voice notification of a subscriber's new telephone number to parties calling the old telephone number for a period of three months. Contact our business office.

Distinctive Ringing

Produces a special ringing pattern for calls from a directory list of 16 numbers which you define. Calls from any other numbers produce a standard ring.

Dial *61 and follow the instructions.

Selective Call Acceptance

Allows only calls from a list of numbers you specify to ring through. All other calls will be routed to an announcement and rejected.

Dial *64 and follow the instructions.

Selective Call Rejection

Reroutes calls from a defined list of numbers to an announcement and rejects them. All other calls are allowed to ring through.

Dial *60 and follow the instructions.

Simultaneous Ring

Simultaneous Ring allows a group of five user-defined numbers – the main pilot number and up to four additional numbers – to be alerted at the same time when an incoming call is received. The first person who answers the call is connected to the calling party while the calls to the other member directory numbers are released.

Dial *55 to activate and follow instructions to enter your list of numbers or to make changes to an existing list. Press 3 to turn the service on/off. Changes to the number list can also be made from a remote location with a PIN. Detailed instructions are available in our business office.

Speed Calling – 8 Number

Allows you to establish a repertoire of 8 numbers that can be called by dialing a one-digit code.

Dial *74 to program and listen for the dial tone. Press the one-digit (2-9) code followed by the phone number. Two tone bursts indicate that the number is recorded. Follow this procedure to enter up to 8 numbers. To change a number, dial *74 and enter the number following the steps above. To use, dial the one-digit (2-9) code and press #.

14

Calling Features

Speed Calling – 30 Number

Allows you to establish a repertoire of 30 numbers that can be called by dialing a two-digit code.

Dial *75 to program and listen for the dial tone. Press the two-digit (20-49) code followed by the phone number. Two tone bursts indicate that the number is recorded. Follow this procedure to enter up to 30 numbers. To change a number, dial *75 and reenter the number following the steps above. To use, dial the two-digit (20-49) code and press #.

Teen Ringing

Connects two telephone numbers to a single party line, each having a unique ringing pattern. Great for families with teenagers or for home businesses who want a separate number for home and for business. If you have Call Waiting, you will hear one tone for your primary number and two short tones for your additional line.

Smart Telemarketer Call Screening

Intercepts calls, announces you don't accept calls from telemarketers and instructs them to add you to their "Do Not Call" list. Allows you to set up an accepted caller list and a blocked caller list.

Dial *95 to program. 1=Adds a number to your blocked list; 2=Removes a number from your blocked list; 3=Removes all numbers from your blocked list; 4=Adds a number to your known list; 6=Turns the entire service ON; 7=Turns the entire service OFF; 8=Blocks calls from Private callers; 9=Allows calls from Private callers; *=Repeats menu options. To add the last caller's number to your Blocked List, simply hang up and **dial *96**.

15

Calling Features

Three-Way Calling

Allows you to carry on a three-way conversation with parties at two other locations.

During your initial call, depress the hookswitch for one second to put Person A on hold. Listen for a short tone burst, followed by a dial tone. Dial the number of Person B. When Person B answers, depress the hookswitch for one second to get Person A back on the line. If Person B does not answer, depress and release the hookswitch twice, each time for one second, to return to Person A and release the second call.

Toll Control With PIN

Blocks all outgoing 1 + calls from your phone unless a four-digit PIN number which you select is entered. Local calls can also be blocked if you wish. (911 is never blocked.) Select up to ten phone numbers that can be dialed without using the PIN (optional).

Dial the number you wish to call. A recording will tell you that the number can't be dialed from this phone. Enter your four-digit PIN and the call goes through.

Other Services Available From McDonough Telephone:

Automatic Line – automatically connects your phone to a pre-assigned number when it is removed from the hook

Conference Bridge – offered free to our business customers; allows up to 18 sites to be tied together on one call. Contact our plant department for scheduling

Denied Origination – allows only incoming calls

Denied Termination – allows only outgoing calls

Selective Call Forwarding – allows calls from a special list of numbers to be forwarded to another specified number

Toll Denial – restricts your line from originating toll calls; only local seven digit calling is available

Universal Transfer – allows the transfer of an established call to another line; requires Three-Way Calling

Warm Line – similar to an Automatic Line but with a specified amount of time allowed for you to dial
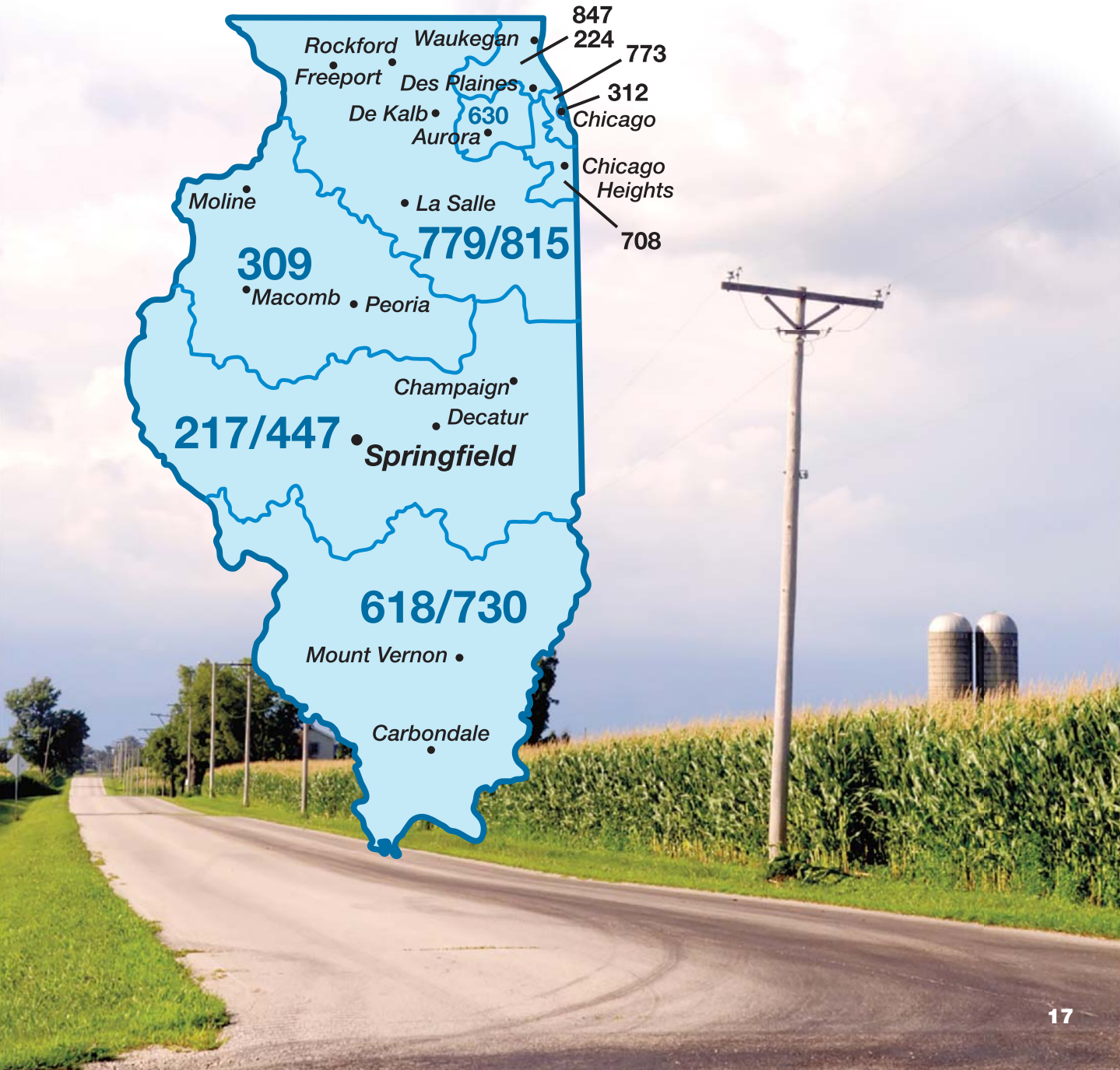
Area Code Information

Area Codes speed your long distance calls. The Area Code for most McDonough Telephone subscribers is 309. The Area Code for the Lomax and Colusa exchange is 217. Dial the Area Code on all calls, even when it's the same as your own. When you leave a message and ask for someone to call you back, include your Area Code as part of your telephone number. Area Codes for frequently called cities may be found on the following pages.

Map of Illinois with area codes:

847 / 224 — Waukegan
773 — Chicago
312 — Chicago
630 — Des Plaines, De Kalb, Aurora
708 — Chicago Heights
779/815 — Rockford, Freeport, La Salle
309 — Moline, Macomb, Peoria
217/447 — Champaign, Decatur, Springfield
618/730 — Mount Vernon, Carbondale

United States
Area Codes

- Time Zones
- State Borders
- Area Codes

SCALE
0 — 500 mi

©2022 MAPS.com
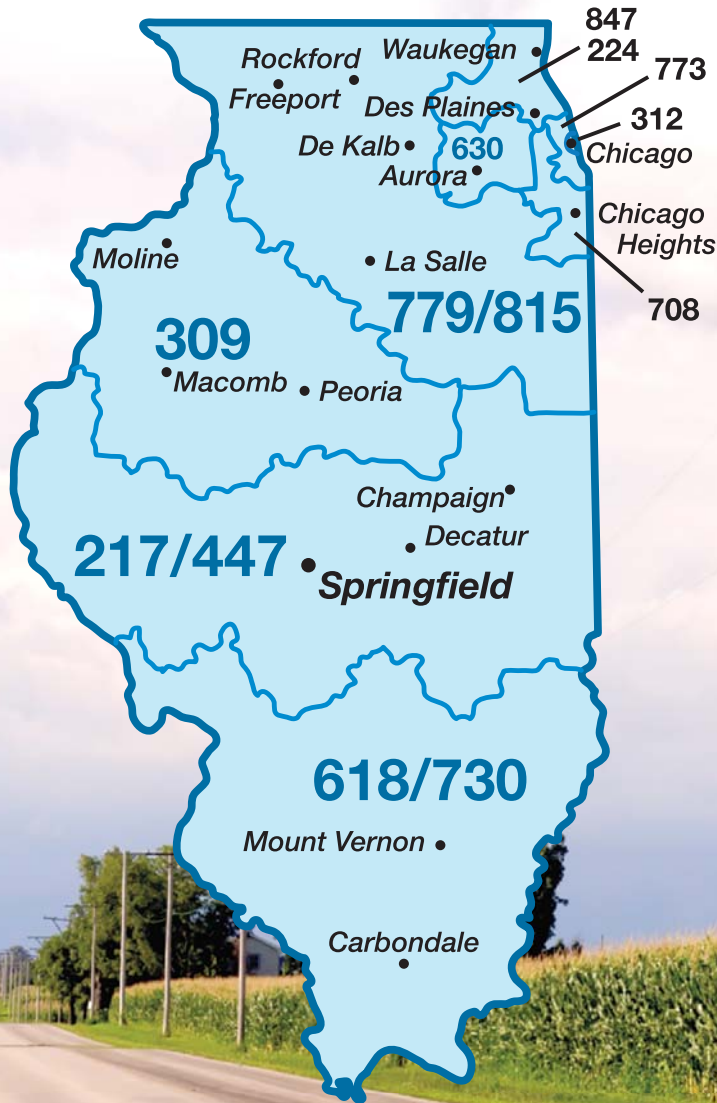
Area Codes

The area code must be used when dialing any telephone number—including calls within the same area code. Also, remember the difference in time zones when placing long distance calls. If the city you want is not listed, call your long distance provider. Area Code information can also be found on the web site of the North American Numbering Plan Association (NANPA) at **www.nanpa.com**.

Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code
ALABAMA (AL)		South Tahoe	530	**IDAHO (ID)**		**MAINE (ME)**		**MONTANA (MT)**	
Birmingham	205	Van Nuys	747/818	All Locations	208/986	All Locations	207	All Locations	406
Huntsville	256	Whittier	562						
Mobile	251			**ILLINOIS (IL)**		**MARYLAND (MD)**		**NEBRASKA (NE)**	
Montgomery	334	**COLORADO (CO)**		Aurora	630	Annapolis	410	Lincoln	402/531
		Denver	303	Chicago	312/708/773	Baltimore	410	North Platte	308
ALASKA (AK)		Grand Junction	970	Chicago Hgts	708	Frederick	301	Omaha	402/531
All Locations	907	Pueblo	719	Des Plaines	847				
				Mount Vernon	618	**MASSACHUSETTS (MA)**		**NEVADA (NV)**	
ARIZONA (AZ)		**CONNECTICUT (CT)**		Peoria	309	Boston	617	Carson City	775
Buckeye	623	Bridgeport	203	Rockford	815	Fitchburg	978	Las Vegas	702/725
Chandler	480	Hartford	860	Springfield	217	Pittsfield	413	Reno	775
Flagstaff	928					Saugus	781		
Phoenix	480/602	**DELAWARE (DE)**		**INDIANA (IN)**		Worcester	508	**NEW HAMPSHIRE (NH)**	
Tucson	520	All Locations	302	Evansville	812			All Locations	603
				Fort Wayne	260	**MICHIGAN (MI)**			
ARKANSAS (AR)		**DISTRICT OF**		Gary	219	Ann Arbor	734	**NEW JERSEY (NJ)**	
Fort Smith	479	**COLUMBIA (DC)**		Indianapolis	317	Detroit	248/313/734	Jersey City	201
Little Rock	501	Washington, D.C.	202	Lafayette	765	Flint	810	New Brunswick	732
Texarkana	870			South Bend	574	Grand Rapids	616	Plainfield	908
		FLORIDA (FL)				Kalamazoo	269	Summit	908
CALIFORNIA (CA)		Avon Park	863	**IOWA (IA)**		Lansing	517	Trenton	609
Anaheim	657/714	Clearwater	727	Cedar Rapids	319	Marquette	906	Vineland	856
Bakersfield	661	Daytona Beach	386	Council Bluffs	712	Saginaw	989		
Fresno	559	Fort Lauderdale	954	Des Moines	515	Traverse City	231	**NEW MEXICO (NM)**	
Glendale	747/818	Fort Myers	239	Dubuque	563	Troy	248	Albuquerque	505
Inglewood	310/424	Gainesville	352	Oskaloosa	641	Warren	586	Las Cruces	575
Long Beach	310/	Jacksonville	904					Santa Fe	505
	424/562	Key West	305	**KANSAS (KS)**		**MINNESOTA (MN)**			
Los Angeles	213/310/	Miami	305	Dodge City	620	Duluth	218	**NEW YORK (NY)**	
	323/424/818	Orlando	321/407	Kansas City	913	Minneapolis	612/763/952	Albany	518
Oakland	510	Sarasota	941	Topeka	785	Rochester	507	Buffalo	716
Palo Alto	650	Tallahassee	850	Wichita	316	St. Cloud	320	Elmira	607
Pasadena	626/747	Tampa	813			St. Paul	612/651/952	Long Island City	347/718
Pomona	909	Vero Beach	772	**KENTUCKY (KY)**				New York City	212/
Redding	530	West Palm Beach	561	Bowling Green	270	**MISSISSIPPI (MS)**			347/646/718/917/929
Reseda	747			Lexington	859	Biloxi	228	Poughkeepsie	845
Sacramento	916	**GEORGIA (GA)**		Louisville	502	Jackson	601	Rochester	585
Salinas	831	Albany	229	Pikeville	606	Tupelo	662	Syracuse	315
San Bernardino	909	Atlanta	404/770					White Plains	914
San Diego	619/858	Augusta	706	**LOUISIANA (LA)**		**MISSOURI (MO)**			
San Fernando	747	Macon	478	Baton Rouge	225	Jefferson City	573	**NORTH CAROLINA (NC)**	
San Francisco	415/	Marietta	770	Covington	985	Kansas City	816	Asheville	828
	510/628/650	Savannah	912	Lake Charles	337	St. Louis	314	Charlotte	704/910
San Jose	408/510			New Orleans	504	Sedalia	660	Raleigh	919
Santa Barbara	805	**HAWAII (HI)**		Shreveport	318	Springfield	417	Wilmington	910
Santa Monica	310	All Locations	808			Warrenton	636	Winston Salem	336

Area Codes/Postal ZIP Codes

Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code
NORTH DAKOTA (ND)		**RHODE ISLAND (RI)**		Nacogdoches	936	**WISCONSIN (WI)**		**NOVA SCOTIA**	
All Locations	701	All Locations	401	San Antonio	210/830	Eau Claire	534/715	All areas	782/902
				Tyler	903	Green Bay	920		
OHIO (OH)		**SOUTH CAROLINA (SC)**		Waco	254	Madison	608	**NUNAVUT**	
Akron	330	Charleston	843	Wharton	979	Milwaukee	414	All areas	867
Cincinnati	513	Columbia	803	Wichita Falls	940	Racine	262		
Cleveland	216/440	Greenville	864					**ONTARIO**	
Columbus	614			**UTAH (UT)**		**WYOMING (WY)**		London	226/519/548
Dayton	937	**SOUTH DAKOTA (SD)**		Richfield	435	All Locations	307	Ottawa	343/613
Elyria	440	All Locations	605	Salt Lake City	801			Sault Ste. Marie	249/705
Lima	419							Thunder Bay	807
Marion	220	**TENNESSEE (TN)**		**VERMONT (VT)**		**CANADA**		Toronto	416/437/647
220		Chattanooga	423	All Locations	802				
		Cookeville	931			**ALBERTA**		**PRINCE EDWARD**	
OKLAHOMA (OK)		Jackson	731	**VIRGINIA (VA)**		Calgary	403/587/825	**ISLAND**	
Enid	580	Knoxville	865	Abingdon	276	Edmonton	587/780/825	All areas	782/902
Oklahoma City	405	Memphis	901	Alexandria	703				
Tulsa	539/918	Nashville	615/629	Charlottesville	434	**BRITISH COLUMBIA**		**QUEBEC**	
				Harrisonburg	540	Vancouver	236/604/778	Montreal	438/514
OREGON (OR)		**TEXAS (TX)**		Norfolk	757	Victoria	236/250/778	Quebec City	367/418/581
Eugene	458/541	Abilene	325	Richmond	804				
Portland	503	Amarillo	806			**MANITOBA**		**SASKATCHEWAN**	
Tillamook	503	Austin	512	**WASHINGTON (WA)**		All areas	204/431	All areas	306/639
		Brownsville	956	Bellevue	425				
PENNSYLVANIA (PA)		Corpus Christi	361	Olympia	360	**NEW BRUNSWICK**		**YUKON**	
Erie	814	Dallas	214	Seattle	206	All areas	506	All areas	867
Harrisburg	717	El Paso	915	Spokane	509				
New Castle	724	Fort Worth	817	Tacoma	253	**NEWFOUNDLAND**			
Philadelphia	215/610	Galveston	409			All areas	709		
Pittsburgh	412/724	Houston	281/	**WEST VIRGINIA (WV)**					
Reading	610		346/713/832	All Locations	304/681	**NORTHWEST**			
Scranton	570	Lufkin	936			**TERRITORY**			
						All areas	867		

ZIP CODES (Directory Coverage and Nearby Communities)

LOCALITY	ZIP CODE	LOCALITY	ZIP CODE	LOCALITY	ZIP CODE	LOCALITY	ZIP CODE	LOCALITY	ZIP CODE
Abingdon	61410	**Camden**	62319	**Hamilton**	62341	**Niota**	62358	**Smithfield**	61477
Adair	61411	**Canton**	61520	**Industry**	61440	**Oneida**	61467	**Smithshire**	61478
Adrian	62330	**Carthage**	62321	**La Harpe**	61450	**Oquawka**	61469	**Stronghurst**	61480
Astoria	61501	**Colchester**	62326	**Littleton**	61452	**Plymouth**	62367	**Table Grove**	61482
Augusta	62311	**Colusa**	62329	**Lomax**	61454	**Prairie City**	61470	**Tennessee**	62374
Avon	61415	**Cuba**	61427	**Macomb**	61455	**Quincy**	62301	**Vermont**	61484
Bardolph	61416	**Dallas City**	62330	**Marietta**	61459	**Raritan**	61471	**Walnut Grove**	61470
Blandinsville	61420	**Ellisville**	61431	**Media**	61460	**Roseville**	61473		
Burnside	62330	**Galesburg**	61401	**Monmouth**	61462	**Rushville**	62681		
Bushnell	61422	**Good Hope**	61438	**Mt. Sterling**	62353	**Sciota**	61475		

mtc
McDonough Telephone Cooperative

HOW TO MAKE DIRECT-DIAL CALLS

INTERNATIONAL ACCESS CODE + **COUNTRY CODE** + **CITY CODE** + **LOCAL NUMBER**

Example 1 : To call a number in Berlin, Germany dial:

011 + **49** + **30** + **LOCAL NUMBER**

Example 2 : To call a number in Singapore, (there is no city code), dial:

011 + **65** + **LOCAL NUMBER**

Albania	355
American Samoa*	1-684
Argentina	54
Buenos Aires	11
La Plata	221
Australia	61
Central East Region	2
North East Region	7
South East Region	3
Austria	43
Vienna	1
Bangladesh	880
Belgium	32
Brussels	2
Bolivia	591
La Paz	2
Bosnia and Herzegovina	387
Sarajevo	57
Brazil	55
Rio de Janeiro	21
Sao Paulo	11
Cameroon*	237
Chile	56
Santiago	2
China	86
Beijing (Peking)	10
Shanghai	21
Colombia	57
Bogota	1
Cali	2

Costa Rica*	506
Croatia	385
Denmark*	45
Egypt	20
Cairo	2
El Salvador	503
Falkland Islands*	500
Finland	358
France	33
Paris	1
Southeast France	4
Germany	49
Berlin	30
Bonn	228
Frankfurt	69
Hamburg	40
Munich	89
Greece	30
Athens	21
Greenland	299
Guam*	1-671
Guatemala	502
Haiti	509
Honduras	504
Hong Kong	852
Hungary	36
Budapest	1

India	91
Kolkata (Calcutta)	33
Mumbai (Bombay)	22
Indonesia	62
Jakarta	21
Iran	98
Tehran	21
Iraq	964
Ireland	353
Dublin	1
Israel	972
Jerusalem	2
Tel Aviv	3
Italy	39
Florence	55
Naples	81
Rome	6
Japan	81
Osaka	66
Tokyo	3
Yokohama	45
Jordan	962
Kenya	254
Kuwait	965
Lebanon	961
Lithuania	370
Luxembourg	*352
Malaysia	60

Mexico	52
Acapulco	744
Cancun	998
Mexico City	55
Tijuana	664
Netherlands	31
Amsterdam	20
The Hague	70
New Zealand	64
Auckland	9
Nicaragua	505
Managua	2
Nigeria	234
Norway	47
Pakistan	92
Islamabad	51
Panama	507
Peru	51
Lima	1
Philippines	63
Manila	2
Poland	48
Krakow	12
Warsaw	22
Portugal	351
Lisbon	21
Russia	7
Moscow	495
Saudi Arabia	966
Riyadh	11
Singapore	65

South Africa	27
Cape Town	21
Johannesburg	11
South Korea	82
Seoul	2
Spain	34
Barcelona	93
Madrid	91
Sweden	46
Stockholm	8
Switzerland	41
Geneva	22
Zurich	43
Taiwan	886
Thailand	66
Bangkok	2
Turkey	90
Istanbul Avrupa	212
United Kingdom	44
Bedford	1234
London	20
Manchester	161
Venezuela	58
Caracas	212
Vietnam	84
Yemen	967
Taiz	4
Zimbabwe	263

*City Codes Not Required

21

Special Needs Services

Communications for the Hearing/Speech Disabled

Illinois Relay Services is a 24-hour-a-day, seven-day-a-week service provided in cooperation with the Illinois Telecommunications Access Corporation (ITAC). The service is a communications link between those who use a Text Telephone (TTY) and those who use a standard voice telephone. TTYs are special typewriter-style devices used by persons who are hard of hearing, deaf or voice disabled to communicate over the phone.

Calls are billed at regular telephone company rates. Persons with qualifying disabilities, such as physical or visual, may be exempt from directory assistance charges and/or eligible for special rates on direct-dial, station-to-station calls outside of your local calling area. ITAC also distributes TTYs at no charge to qualified Illinois residents.

TO REACH ILLINOIS RELAY, DIAL: 711

Or, the following traditional 10-digit number:

1-800-526-0844 TTY Users	1-877-826-1130 VCO Users
1-800-526-0857 Voice Users	1-877-526-6670 Telebraille Users
1-800-501-0864 TTY Spanish	1-877-526-6680 ASCII Users
1-800-501-0865 Voice Spanish	1-877-526-6690 Speech to Speech

Another service ITAC provides is the distribution of amplified phones through a voucher program. To qualify for the program, a person must be certified by a physician, audiologist or a Rehabilitation Counselor for the Deaf as being hard of hearing and unable to use a standard telephone; live in the state of Illinois; and have working land-line telephone service in their residence. The phone becomes the property of the qualified applicant.

ITAC urges qualified applicants to visit one of its 25 Selection Centers around the state to try out the four different amplified phone models available. In our area, the closest distribution centers are in Quincy, Peoria, Rock Island and Springfield.

To apply for service through ITAC or for more information on ITAC programs, dial 1-800-841-6167 or visit the web site at **www.itactty.org.**

NOTE: FOR QUICKEST RESPONSE IN AN EMERGENCY, DIAL 911 DIRECTLY RATHER THAN USING THE RELAY SERVICE TO COMPLETE THE EMERGENCY CALL.

MTC COMMUNICATIONS

MTC Communications was incorporated in 1996 as a subsidiary of McDonough Telephone. MTC has been the provider of non-regulated services including long distance, high speed internet and video to MDTC's members. More recently, MTC has been installing fiber optic routes in MDTC's more rural areas as well as in parts of Macomb, Bushnell, Monmouth, Stronghurst, Biggsville, Dallas City and Carthage. These routes allow MTC to offer the advanced communications services made possible by fiber optic technology to subscribers outside of the McDonough Telephone service area.

MTC Communications also now provides a wide range of Broadband based products, services and technology solutions to customers who are in our service areas as well as those who are not. Whether the needs are at a single location or multiple sites, MTC can help manage any technology need by offering the following:

- Wireless Network Management
- Network & IT Consulting Services
- Hosted Phone Systems
- CCTV & Camera Solutions
- Multi-site Connectivity Solutions

For complete information about MTC's services contact MTC at 309-575-3211 or by email at info@mtccomm.net. Visit MTC on the web at mtccomm.net.