



Datasheet

Logitech Select for Rooms

Remove barriers to collaboration and ensure conference rooms are ready for the next meeting. With our comprehensive service plan, Logitech Select, we are partnering with you to reduce daily management, optimize performance, and help you get the most out of your investment.

Logitech Select is a comprehensive service plan featuring around-the-clock issue resolution by product experts, accelerated RMA, and powerful software tools for maximum uptime. Ensure your video collaboration solutions are always ready with a service plan that's focused on uptime and business-class performance from a vendor you know and trust.

Think of Select as a help desk staffed by video collaboration specialists with expertise using Logitech products as well as Microsoft Teams, Zoom Rooms, and other platforms.

"We attached Logitech Select to our most business-critical rooms, and it is providing the best service possible to us. Select helps us keep interruptions low thanks to directly available spare parts and 24/7 support. Our first experience with the premium support convinced us we had made the right decision. I would recommend adding Select to anyone purchasing Logitech room solutions."

- **Markus Henze, Cloud & Technology Expert, Franz Haniel & Cie. GmbH**

One service plan for all your needs

Select is a service plan that is beneficial for all room sizes. Count on our expert assistance and tools to minimize downtime and ensure your video collaboration solutions are always ready and operational when your teams need them.



Ensure business continuity



24/7 support with a one-hour response time

Direct, 24/7 access to Tier II assistance provides a response within one hour from wherever you are in the world. Our experts have deep knowledge of our partner ecosystems like Microsoft Teams, Zoom, and Google Meet.



A single technical point of contact

Select includes a designated service manager who will be your primary technical point of contact to ensure you get a familiar experience and the assistance you need.¹



Advanced hardware replacements

Keep downtime to a minimum with next-business-day² delivery of replacements or even direct replacements with our included onsite spare kits¹.



Complete device coverage

Select covers all devices in a designated room for the duration of your plan⁴, ensuring lasting investment protection and peace of mind.



Understand space and device usage

Reliable insights help you make impactful and wise decisions on future IT investments and workspace-related changes.



Advanced management features

Efficient software features streamline IT maintenance, minimizing downtime and costs. Enjoy full remote access to devices and proactive issue alerts for fast resolution.

Enable easy room booking

Streamline meeting room management and help employees book rooms with Logitech's native, easy-to-use room booking solution, designed for Tap Scheduler and included in your Select plan.








Why purchase Select?

When deciding on your video collaboration solutions, you made a significant investment to keep your business connected and innovating. Logitech Select delivers a robust return on your investment with services and premium insights that will maximize uptime and save you money by eliminating unexpected replacement costs.

Key features and plan details

	 Basic	 Logitech Essential	 Logitech Select
Plans	Product lifecycle	1-5 years	1-5 years
Device management			
Provision and configure systems	✓	✓	✓
Monitor and manage devices	✓	✓	✓
Push and control updates	✓	✓	✓
Sync Remote UI access ¹		✓	✓
Email alerts		✓	✓
ServiceNow integration ²		✓	✓
Space management			
Room booking		✓	✓
Calendar integration to Microsoft 365 and Google Workspace		✓	✓
Booking policies		✓	✓
Custom wallpapers and branding on Tap Scheduler ³		✓	✓
Floor plan maps and creation		✓	✓
Insights and analytics on usage		✓	✓
Coverage & care			
Help Desk	Business hours support for Logitech products	Business hours support for Logitech products	24/7 service via phone and email. Direct access to Tier II support within one hour.
Designated Service Manager (DSM)			✓ ⁴
Help Requests via Sync			✓
Product Replacement	2-year standard warranty. Ground shipping, time varies	2-year standard warranty. Ground shipping, time varies	For the duration of your Select plan ⁵ One business day expedited delivery ⁶
Onsite Spares			✓ ⁷



How it works

Scan the QR code to see how you assign room licenses, request support, and access room analytics.

Featured product specifications

Logitech Select details	Read the Service Description	
Plans and pricing	Select is available for individual purchase on a per-year and per-room basis or license bundles. Enterprise Plans lets you grow your number of meeting rooms without purchasing additional licenses to minimize administration and facilitate growth over time. One plan automatically covers all your rooms without the need for room-by-room licensing. Contact your sales rep or reseller to know more about our different options.	
Plans per room		Rooms
	Logitech Select 1 year plan	994-000149
	Logitech Select 2 year plan	994-000194
	Logitech Select 3 year plan	994-000148
	Logitech Select 4 year plan	994-000195
	Logitech Select 5 year plan	994-000196
Select enterprise plans for rooms	Logitech Select One Year Enterprise Plan for up to 100 rooms	994-000267
	Logitech Select Three Year Enterprise Plan for up to 100 rooms	994-000268
	Logitech Select Five Year Enterprise Plan for up to 100 rooms	994-000269
	Logitech Select One Year Enterprise Plan for up to 250 rooms	994-000270
	Logitech Select Three Year Enterprise Plan for up to 250 rooms	994-000271
	Logitech Select Five Year Enterprise Plan for up to 250 rooms	994-000317
	For Enterprise Plans beyond 250 rooms, contact your reseller or account manager.	

logitech®

www.logitech.com/select

Contact your reseller
or contact us at

www.logitech.com/business

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¹ Available in appliance mode.

² Requires ServiceNow license.

³ Coming in future software update.

⁴ For customers with 50+ licenses or Enterprise Plans. Assignment of the DSM happens when the first incident is registered.

⁵ Logitech Select provides product replacement benefits for all Logitech devices in the room for the full duration of the Select term, providing the products were within their original warranty period when the Select contract is activated.

⁶ Shipping times may vary depending on geographical locations or unforeseen circumstances, such as weather conditions, disruptions in transport networks or transit, and custom clearance time.

⁷ Varies per license count.

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