

# HUMAN FOR FINANCIAL SERVICES

Prevent financial losses caused by cyberthreats

In the financial services sector, cybersecurity is not just an option-it's a necessity. With the everincreasing sophistication of cyber threats, protecting sensitive financial data, customer information, and transactional integrity is paramount.

Secure your customer's financial journey from account registration through to entrusting their sensitive data and funds.

**Nearly** pages in 2023 were attempting to break into user accounts

of web traffic to financial services login and payment or steal data<sup>1</sup>

INDUSTRY CHALLENGES	HUMAN SOLUTION	
Fraudsters gaining unauthorized access to user accounts	ACCOUNT TAKEOVER DEFENSE	Stop login bot attacks, such as credential stuffing and brute forcing
Fraudsters draining account balances or stealing sensitive customer data	COMPROMISED ACCOUNT DEFENSE	Remediate accounts that have been compromised by bad actors
Fake accounts used to test stolen credit cards, apply for credit or abuse promotional offers	FAKE ACCOUNT DEFENSE	Neutralize fake accounts created by fraudsters to abuse apps and websites
Skimming of users' data from web forms	CLIENT-SIDE DEFENSE	Prevent client-side supply chain attacks, such as Magecart, formjacking, and malicious redirects
Compliance with PCI DSS 4.0's consumer browser requirements	PCI DSS COMPLIANCE	Simplify payment page script management in compliance with PCI DSS 4.0
Bot-led fraudulent transac- tions on payment pages	TRANSACTION ABUSE DEFENSE	Minimize bot-led fraudulent transactions such as carding and card cracking attacks
Automated app and sensitive data scraping	SCRAPING DEFENSE	Mitigate scraping bots, while allowing known bots to proceed

# CASE STUDY

## Challenge

At a top regional bank, almost 70% of login attempts on the bank's website were from malicious bots.

# Solution

The organization implemented HUMAN to block automated account takeover attacks and improve performance during peak periods.

## Result

In the first 72 hours, HUMAN accurately identified and blocked 11.7 million malicious page views, 74.7% of total page views.

"We have been able to precisely detect and block even sophisticated bots that emulated human behavior, bringing the false positive rate below 0.01%. The solution significantly reduced the amount of time that our team was spending on automated fraud."

– CISO at Top Regional Bank

# KEY CAPABILITIES



#### **Unparalleled Accuracy**

Detect threats using behavioral analysis, 400+ machine learning algorithms, and real-time data from the world's largest fraud sensor network



**Auto-inventory Scripts and Script Actions** 

Get real-time incident alerts, deep insight into each script's provenance and enable proactive mitigation actions



**Effective Decision Enforcement** Respond to threats with custom mitigation actions that integrate with vour workflow



Monitor the Account Lifecycle

Secure accounts from registration through post-login account usage, identifying unwanted and suspicious activity wherever it occurs



#### **Mobile SDK and Integrations**

Open architecture supports CDN, cloud, SDK, SIEM, CIAM, ticketing, and monitoring integrations with your IT stack



#### Single Pane of Glass Management

Access a single console to see key details, edit policies, and generate out-of-the-box and custom reports for all stakeholders

# THE HUMAN ADVANTAGE

## Scale

We verify more than 20 trillion digital interactions weekly across 3 billion unique devices providing unrivaled threat telemetry.

#### Speed

Our Decision Engine examines 2,500+ signals per interaction, connecting disparate data to detect anomalies in mere milliseconds.

## **Decision Precision**

Signals from across the customer journey are analyzed by 400+ algorithms and adaptive machinelearning models to enable highfidelity decisioning.

#### About HUMAN

HUMAN is trusted by the world's leading enterprises and internet platforms to prevent, detect, and respond to cyber attacks with unmatched scale, speed, and decision precision across their advertising, application, and account surfaces. Safeguard your customer journey end to end with complete confidence by consolidating with the Human Defense Platform. To Know Who's Real, visit humansecurity.com.