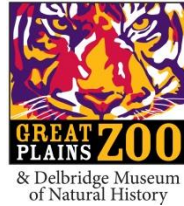


ZooCamp Policies



Cancellation Policy

If your plans change and you are unable to attend the ZooCamp for which you are registered, you are welcome to transfer your camper to an equivalent ZooCamp at no charge if space is available. Cancellations must be made in writing at least two weeks prior to the scheduled activity for a 75% refund. No refunds will be made less than two weeks prior to the class.

Waivers

All children attending ZooCamp must have a signed waiver on file. The waiver will be emailed along with your ZooCamp confirmation. Copies are also available at the Zoo's Admission window. Only one waiver is required per camper per summer. ***Campers who do not have a waiver on file will not be able to stay for ZooCamp.***

Photos/Video

Please be aware that all campers may appear in promotional photos and/or videos on Great Plains Zoo social media and other marketing platforms.

Sign In/Out Procedure

For your child's safety we will have a sign in/sign out sheet that must be filled out for each session of camp, both when you drop off and when you pick up your camper. Check-in for ZooCamp session begins fifteen minutes before the scheduled start time, and check-out will begin fifteen minutes prior to the end of ZooCamp. Campers will enter through the Education Center entrance, north of the main entrance.

Illness

We follow the South Dakota Department of Health guidelines for admitting campers who are ill. If your child is sick, we recommend that you call the Education Department at (605) 367-8313 x233 with as much notice as possible and we will discuss the options for your camper. Please note that we do not require immunizations for children to attend ZooCamp.

What to Bring

- Campers should dress appropriately for the weather. They should wear shoes that have a back (no sandals). Campers are welcome to bring ponchos, raincoats, or umbrellas if the forecast includes rain.
- Please apply sunscreen before your child is dropped off for the day, or pack sunscreen for children who are able to apply it independently.
- We recommend that you send a water bottle with your camper for warm days.
- Campers attending full day ZooCamp should bring a sack lunch. Refrigeration for lunches is not available, but they will be stored in a climate-controlled room. Due to time limitations, campers will not be able to purchase a lunch at the Zoo.

- Snacks will be provided in the morning and afternoon for all ZooCamps. If your child has specific nutritional needs, you are welcome to send a separate snack for your camper. Please do not send treats for the entire class, as we may have campers with allergies or other nutritional needs.