

GlobalSign Subprocessor List

Affiliated Entities

Last updated 1st July 2024

GlobalSign Entity Name	Location
GMO GlobalSign Ltd.	United Kingdom
GlobalSign NV/SA	Belgium
GMO GlobalSign, Inc.	United States
GMO GlobalSign Pte. Ltd	Singapore
GMO GlobalSign Certificate Services Pvt. Ltd	India
GMO GlobalSign Inc.	Philippines
GMO GlobalSign FZ-LLC	Dubai
GMO GlobalSign Holdings K.K.	Japan
GMO GlobalSign Technology Solutions SA	Brazil

Third Party Service Providers

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Name	Service provided	Applicable Scope	Location
Access Dimensions	Accounting solutions	United Kingdom & Belgium	United Kingdom
Atlassian	JIRA and Confluence	All	Germany
Avalara	Automated sales tax solution	New (Atlas) portal customers	United Kingdom
AWS	IaaS, Web application firewall	TrustLogIn customers	Japan
CGC Contabilidade	Account, tax and labour consultancy services	GMO GlobalSign Technology Solutions SA customers	Brazil
CyberSource	Payment gateway	Legacy (GCC) portal customers.	United States
Cygnnet	Document Signing Solution	GMO GlobalSign Certificate Services Pvt. Ltd and GMO GlobalSign FZ-LLC customers	Indian / Europe
Emberpoint	Cloud-based mass-email distribution & forms tool	GMO GlobalSign K.K customers	Japan
GMO Digital Lab K.K.	Sales activity outsourcing	GMO GlobalSign K.K. customers	Japan
GMO Payment Gateway	Payment gateway	GMO GlobalSign K.K. customers	Japan

Intuit	Accounting solutions	GMO GlobalSign Inc. customers	United States
Kerv Experience	Live Chat tool	All	United Kingdom
Microsoft	Mail, file storage, telephony, business process support	All	Global
Mulesoft	Integration platform for SaaS	New (Atlas) portal customers.	United States
Okta	Identity and access management	New (Atlas) portal customers.	Germany, Ireland
Ownbackup	CRM backup solutions	All	Germany
Piwik Pro	Website tracking	All (except GlobalSign K.K customers)	Poland / Germany
Raku Raku Invoicing	ERP platform	GMO GlobalSign K.K customers	Japan
Raku Raku Sales	ERP platform	GMO GlobalSign K.K customers	Japan
Razorpay	Payment gateway	GMO GlobalSign Certificate Services Private Limited, India and GMO GlobalSign FZ LLC, Dubai customers	India
Salesforce	Customer relationship management platform	All	Germany, France
SendGrid	E-mail distribution services	GMO GlobalSign K.K – TrustLogin users	United States
Skit	Messaging service	GMO GlobalSign K.K – CA customers	Japan
Sky Co., Ltd	Sales efficiency tool	GMO GlobalSign K.K	Japan
Stripe	Payment gateway	New (Atlas) portal customers	United States
Trend Micro	Managed security solution	GMO GlobalSign K.K – TrustLogin	Japan, Philippines, USA, Ireland, Czech Republic, UK, Canada, Taiwan
Twilio	SMS provider	GMO GlobalSign K.K – TrustLogin users	United States
Ubisecure	Identity and access management	New (Atlas) portal customers	Finland
Zendesk	Support function	GMO GlobalSign K.K – TrustLogin	Japan
Zoho	Accounting solutions	GMO GlobalSign Certificate Services Private Limited, India customers	India