



# Looking Back at Three Years of Targeted Attacks

Lessons Learned on the Attackers' Behaviors and Victims' Profiles

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# OUTLINE

**1** Introduction

**2** Targeted Attack Intelligence

**3** Victims Profiles: Organizations and Individuals

**4** Conclusions and Lessons Learned

# Introduction

## Targeted Attacks – Symantec TRIAGE methodology

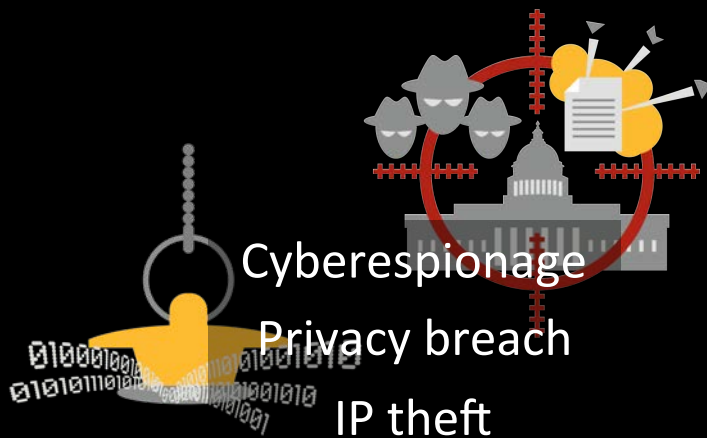
## Characteristics of Targeted Attacks

### Targeted

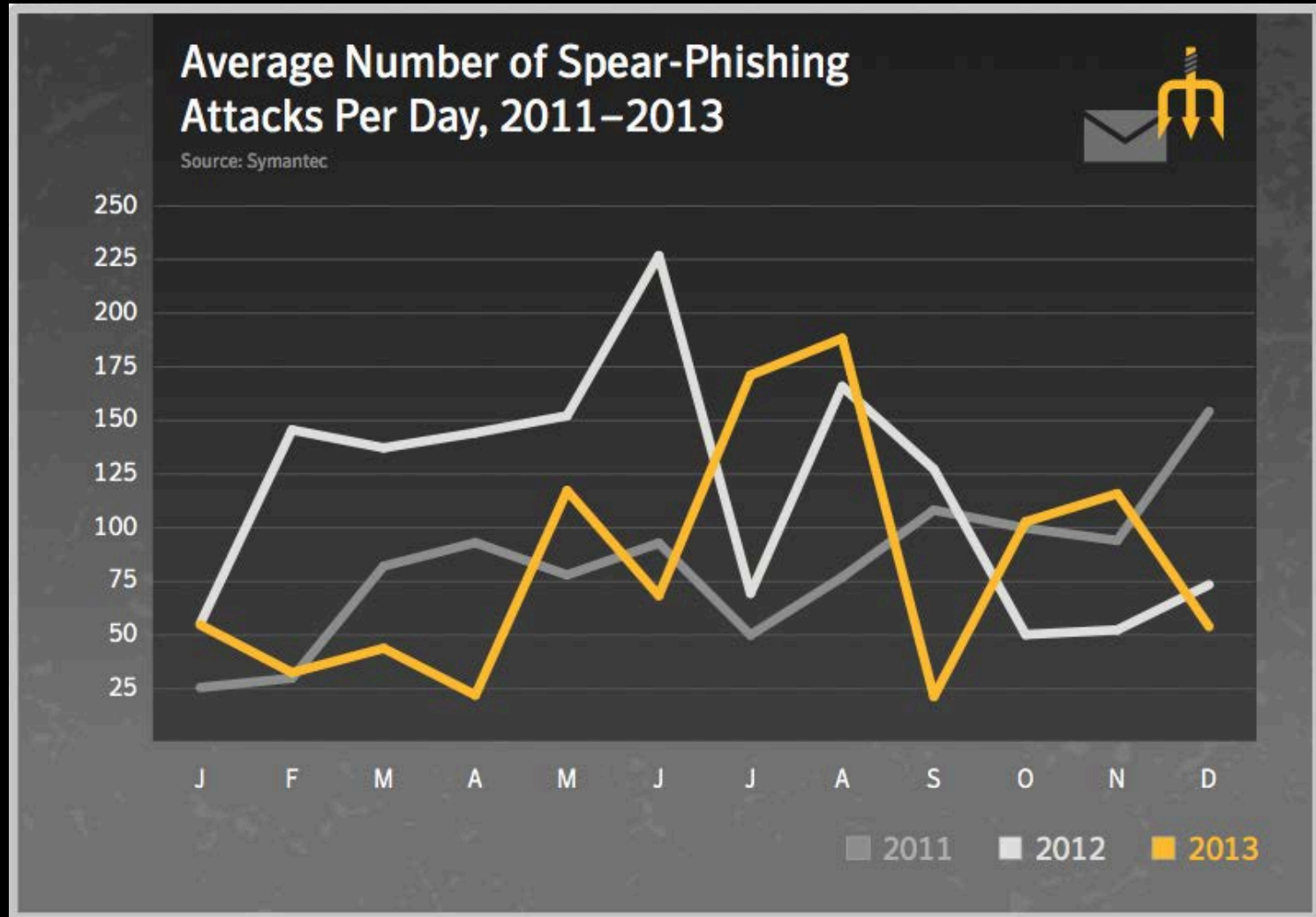
- Attack relevant to interests of recipient
- Low copy number
- Tailored malware, often embedded in weaponized documents
- Obscure business model

### Non-targeted

- No regard to recipient
- High volume
- Common malware, often based on exploit kits
- Clear revenue stream



# Targeted Attacks – 2011-2013



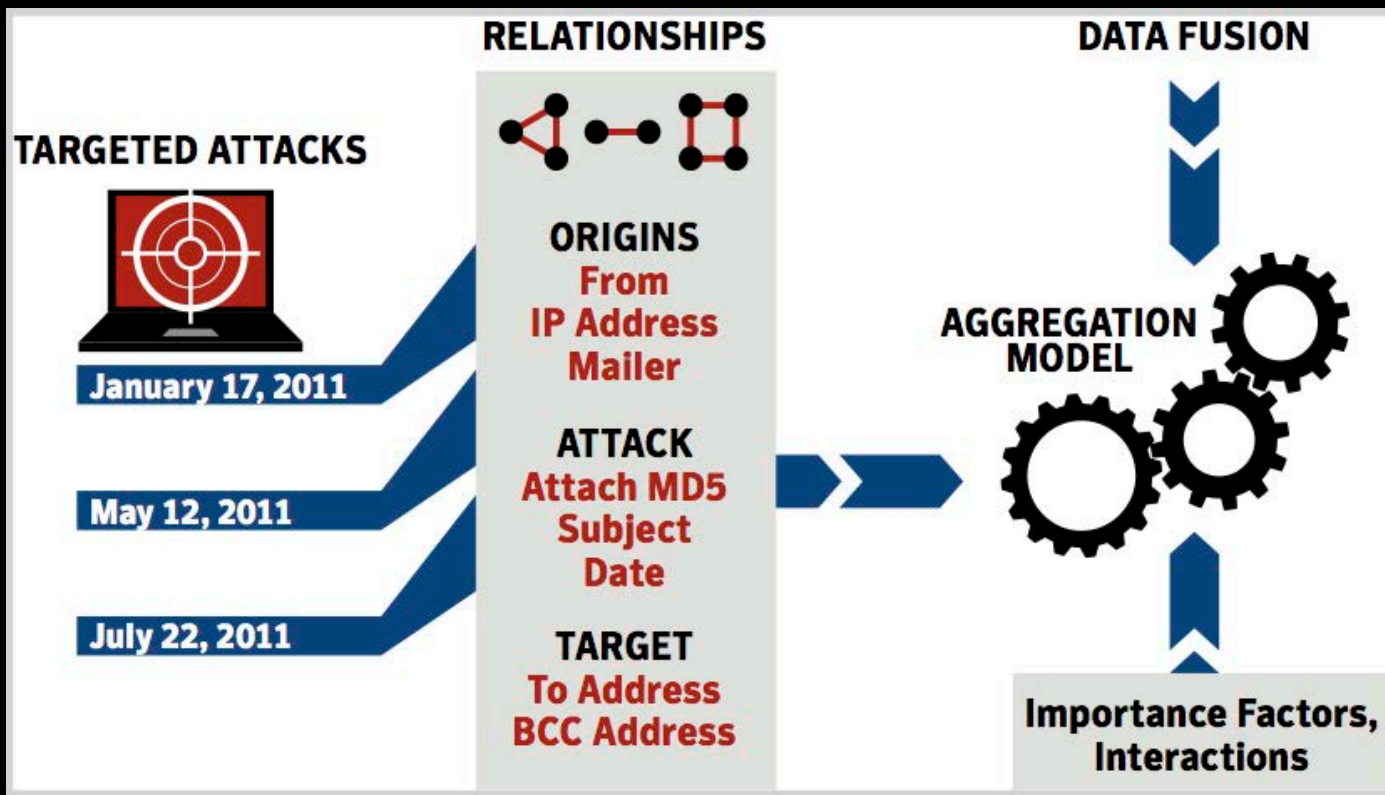


# Data Set

## Spear Phishing Emails

- **SKEPTIC** (and a combination of various filters/analyzers) used to block targeted attacks sent to **Symantec.cloud** customers
  - Data set: over **100K** attack emails blocked between 2011 → 2013
  - Every email attachment was further analyzed:
    - AV Signatures from most common **AV engines**
    - **Dynamic analysis**: file and registry activities, network activity
  - IP addresses of attackers mapped to geographical location
  - Targeted **recipients** and domains mapped to **industry sectors**
    - Based on the SIC taxonomy
- The enriched dataset was fed to **TRIAGE** for multi-dimensional clustering analysis and **campaign/threat group identification**

# Going from isolated attacks to coordinated campaigns (attribution)



Symantec TRIAGE technology:  
identifies attack campaigns performed by various threat groups

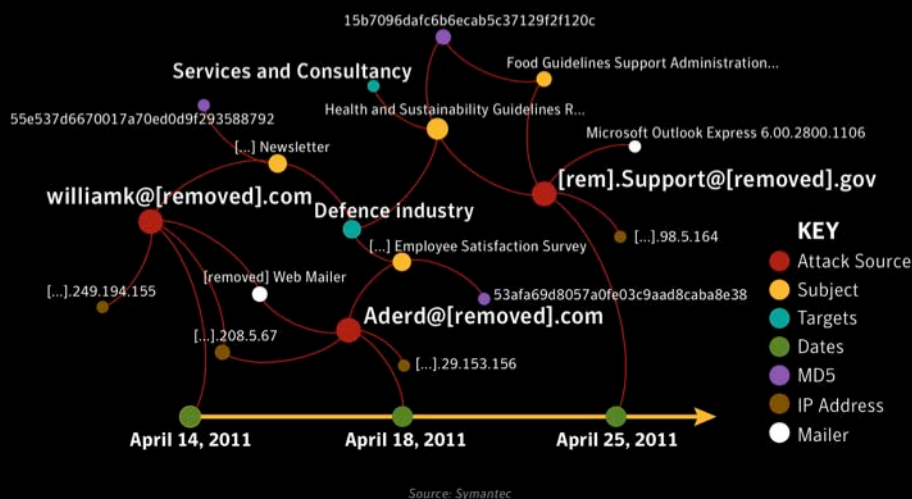


# An Attack Campaign

## A series of emails that:

- Show clear evidence that the subject and target has been deliberately selected.
- Contain at least 3 or 4 strong correlations to other emails, such as the topic, sender address, recipient domain, source IP address, etc.
- Are sent on the same day or across multiple days.

A Sykipot Campaign Identified By Symantec's TRIAGE Methodology



A Sykipot campaign (2011)



# Typical Use case: Bottom-up Forensics Analysis



- **Start from specific IOC's:**

- **MD5:** 78c3d73e2e2bba6d8811c5dc39edd600
- Zero-day exploit: **CVE-2012-0779**
- **C&C:** 126.19.84.7



→ **Any previously identified campaign associated to one of these IOC's ?**

- Find and visualize all related attacks (campaign analysis)
- Quickly identify which “threat group” is likely behind these attacks

- **Other way around:**

- **CommentCrew** is presumably linked to following IOC's:
  - **MD5:** e1117ec1ea73b6da7f2c051464ad9197
  - **C&C:** 50.115.140.211
  - **Exploit:** CVE-2012-0754.B

→ **Can we identify an attack campaign associated to these IOC's ?**

Why TRIAGE Analytics?

# Intelligence Extraction and Attack Investigation



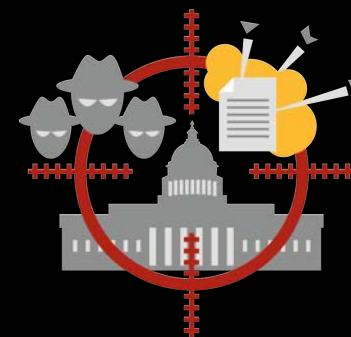
- Identify groups of attacks related to the same campaign, likely orchestrated by a specific “**threat group**”
- Correlate **indicators** across data sets, enterprises, geographies, industry sectors, etc
- Determine the patterns and behaviors of the intruders, i.e., their **tactics**, **techniques**, and **procedures** (TTP’s)
- Find “**how**” they operate, rather than “what” they do
- Challenge: Intrusions sourced by the same attackers (group) may have **varying** degrees of correlation (md5, IP, from/to domains, attachments, etc)

Typical challenge addressed by TRIAGE

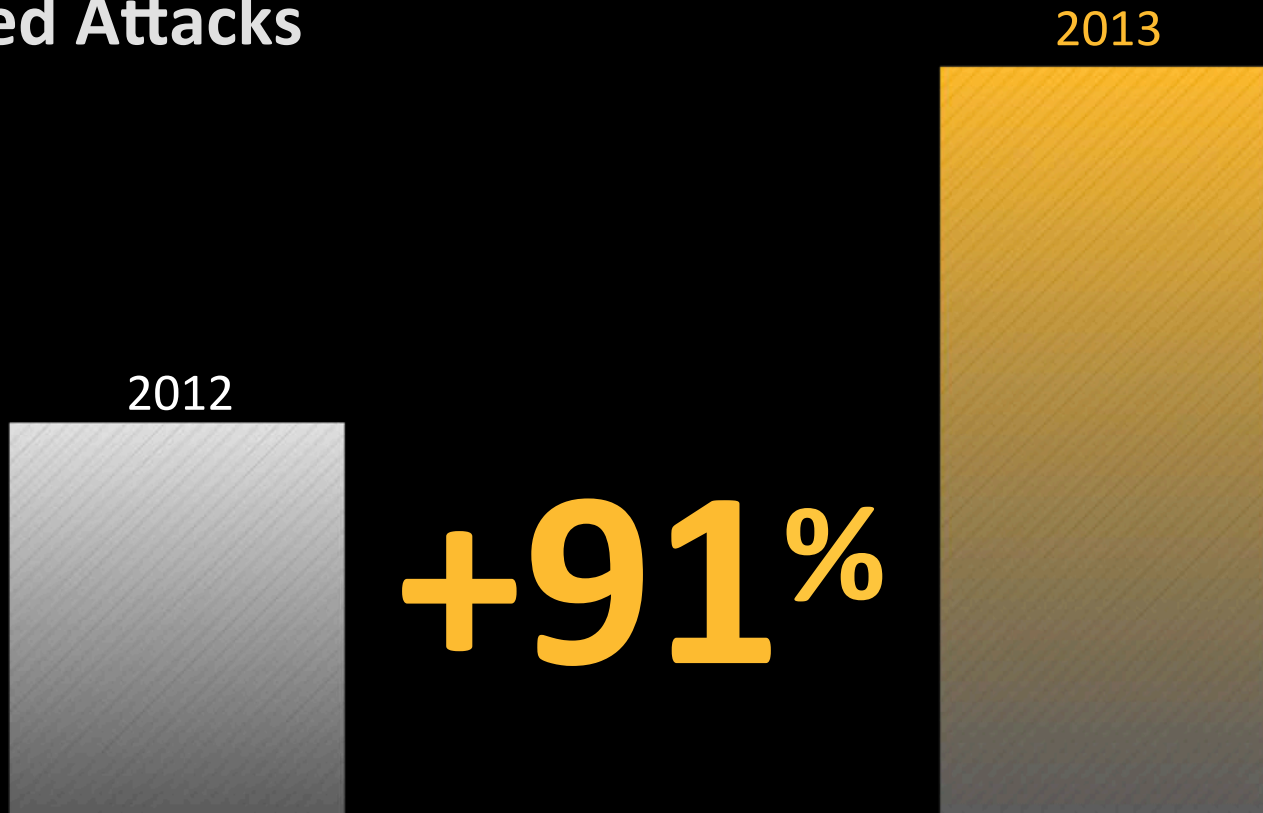
# Identify Commonalities and Overlapping Indicators

Phase	Email feature	Intrusion 1	Intrusion 2	Intrusion 3
Reconnaissance	Recipient	[user1]@org1.gov.uk	[user2]@org2.gov.uk	[user3]@org2.gov.uk
Weaponization	Attach_name	Global Pulse Project***.pdf		Agenda - G20***.pdf
	Attach MD5	dd2ed3f7dead4a[***]		2e36081dd7f62e[***]
Delivery	Date	2011-05-13	2011-05-14	2011-07-02
	From addr.	[Att1]@email.com	[Att2]@email.com	
	Sender IP	74.125.83.***		74.125.82.***
	Subject	FW:Project Document	Project Document	G20 Ds Finance Key Info – Paris July 2011
	Email body	[body1]		[body2]
Exploitation	AV signature		CVE-2011-0611.C	
Persistence	C&C domains	www.webserver.***		[N/A]

# Targeted Attack Intelligence

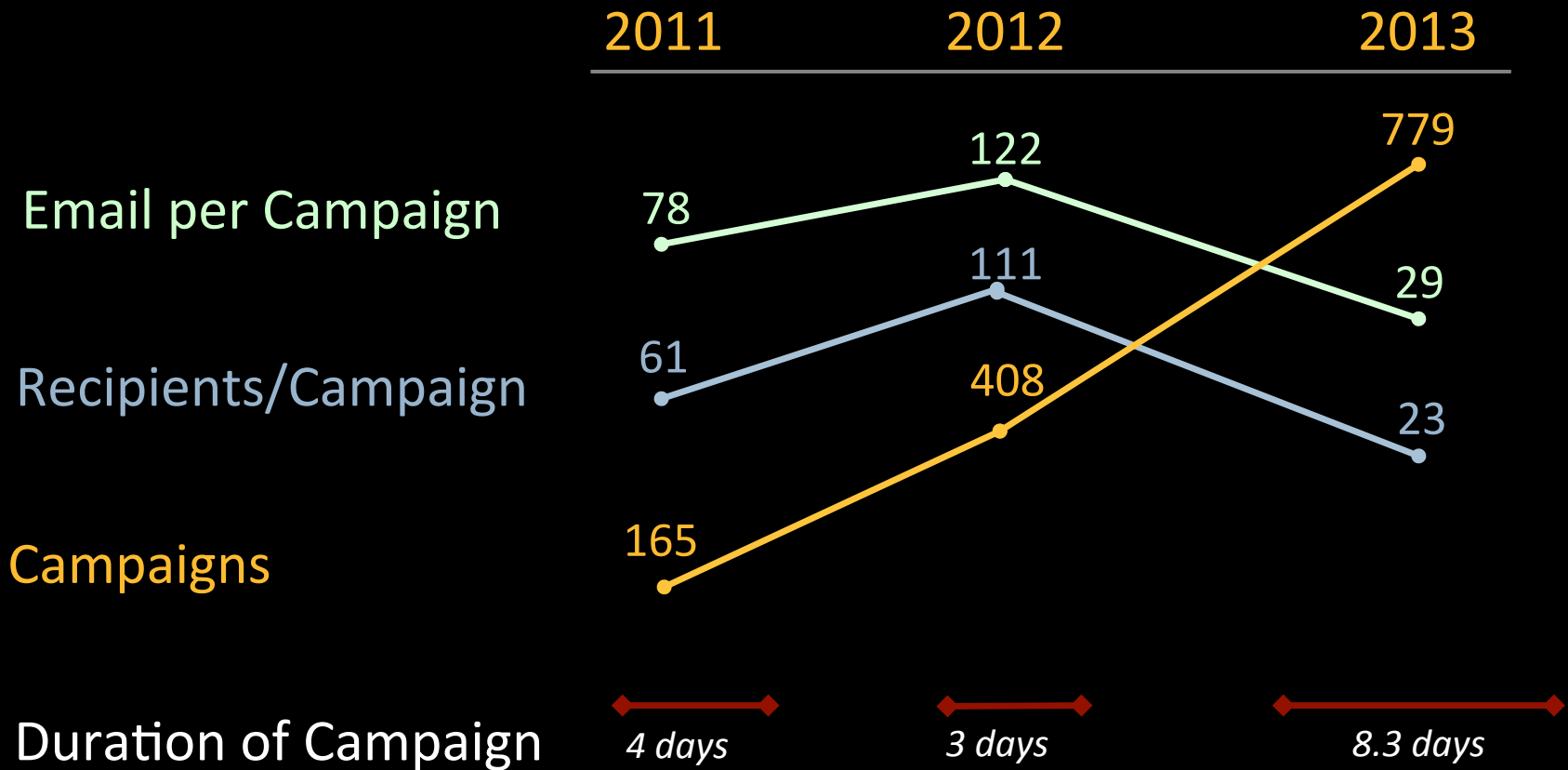


# Targeted Attacks

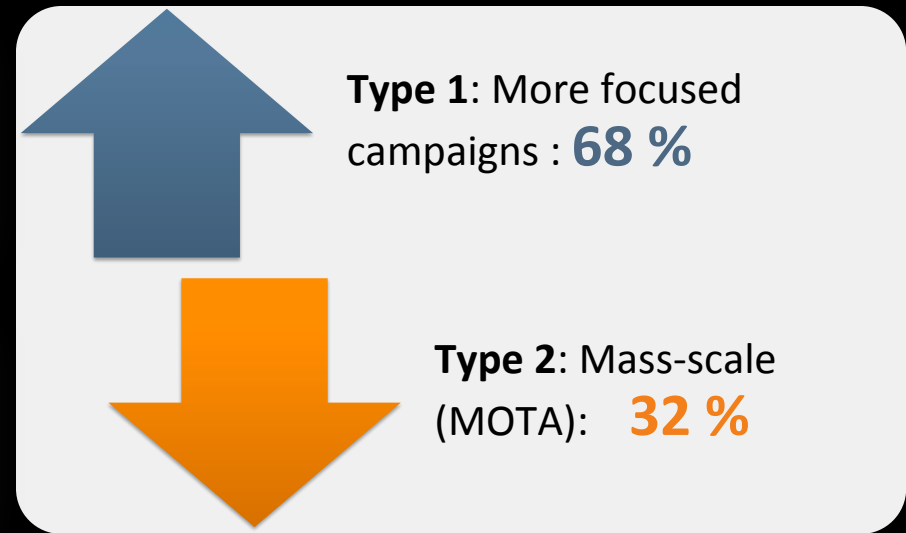
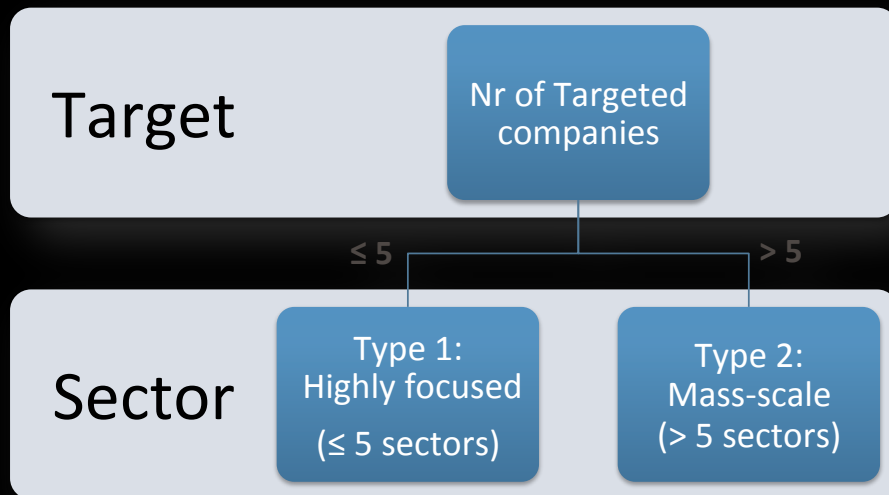


**Increase in targeted attack campaigns**

# Targeted Attack Campaigns

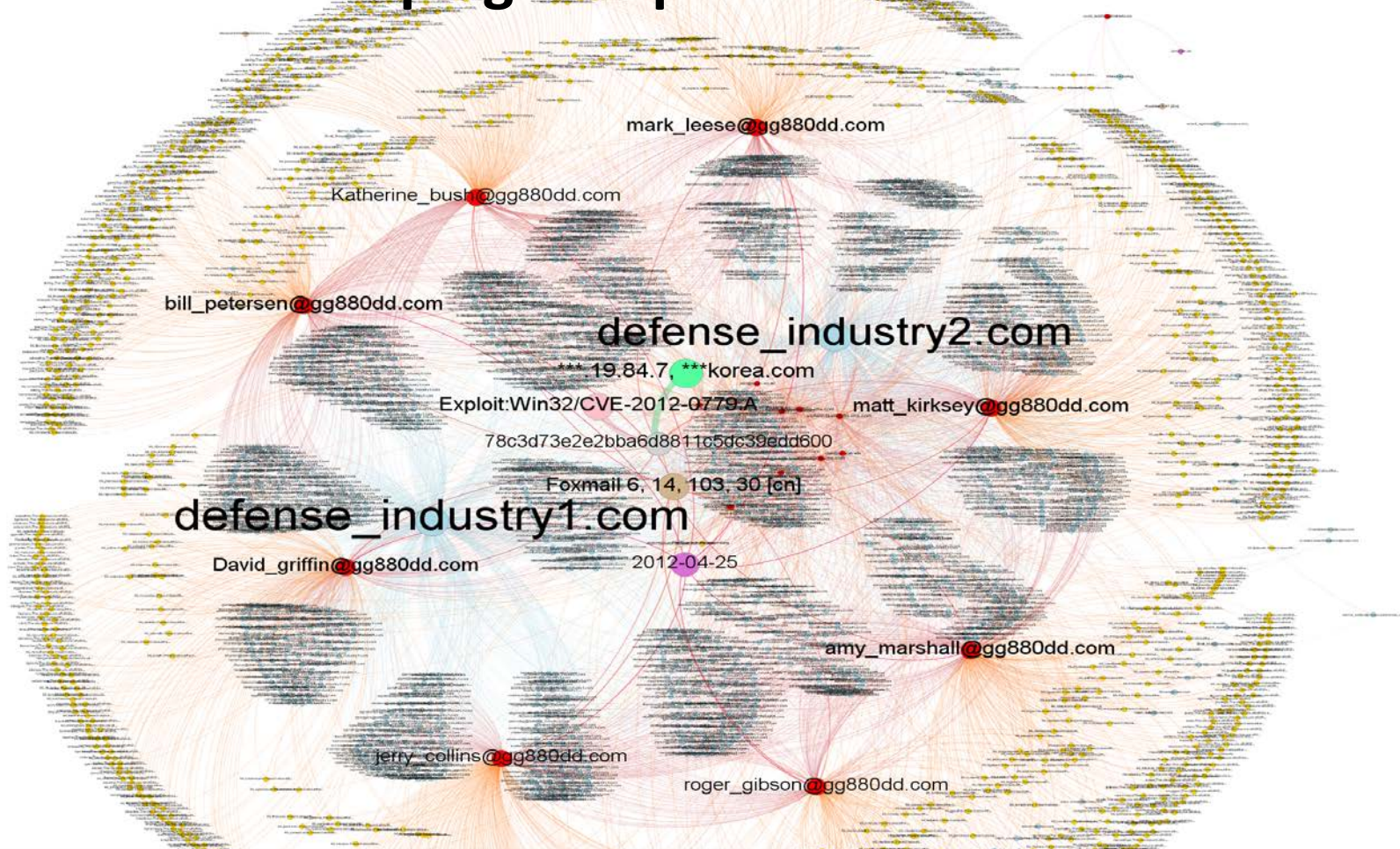


# Focused versus Large-scale campaigns



# “Targeted” campaign does not always mean small in size!

## Elderwood Campaign – April 2012



- An Elderwood Campaign that used “gg880dd.com” accounts
- Over 1,800 attacks on **April 25, 2012**
- Exploits CVE-2012-0779 (**disclosed May 5, 2012**)
- Was targeting only 2 large Defense/Manufacturing industries





# Doc types

Executable type	2013	2012
.exe	31.3%	39%
.scr	18.4%	2%
.doc	7.9%	34%
.pdf	5.3%	11%
.class	4.7%	<1%
.jpg	3.8%	<1%
.dmp	2.7%	1%
.dll	1.8%	1%
.au3	1.7%	<1%
.xls	1.2%	5%

- More than 50 percent of email attachments used in spear phishing attacks were executable files in 2013.
- Microsoft Word and PDF documents are both used regularly, making up 7.9 and 5.3 percent of attachments, respectively. However, these are both down from 2012.
- Java .class files also made up 4.7 percent of email attachments used in spear phishing attacks.

# Email Topics Used in Targeted Attacks



- Most frequently occurring words used in targeted spear-phishing email attacks throughout 2013.

# “Watering Hole” Attacks (2012-2013)

## Spear Phishing



Send an email to a person of interest

## Watering Hole Attack



Infect a website and lie in wait for them

- ⦿ Targeted Attacks predominantly start as spear phishing attacks
- ⦿ In 2012, Watering Hole Attacks emerged (popularized by the Elderwood Gang)

# Effectiveness of Watering Hole Attacks



Watering Hole  
Attack in 2012

Infected 500  
Companies

All Within  
24 Hours

- ⊕ Watering Hole attacks are targeted at specific groups
- ⊕ Can capture a large number of victims in a very short time

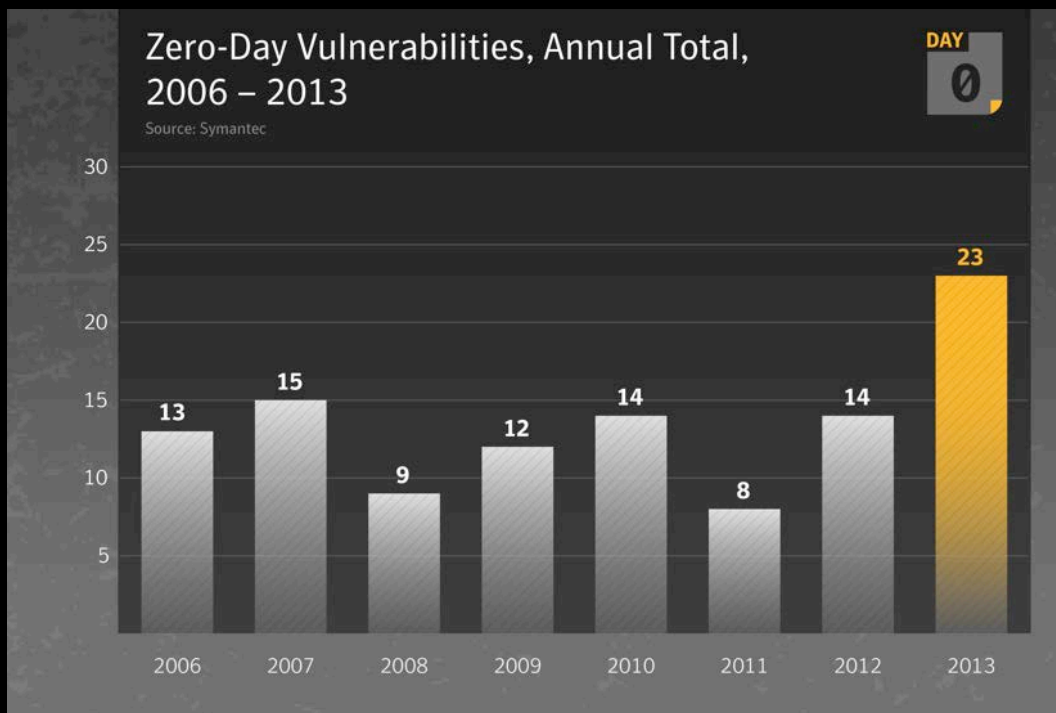
# Example of Watering Hole Attack



The screenshot shows the MarketWatch website interface. At the top right is a yellow circular logo with a lion's head. The main header features the MarketWatch logo and the text 'THE WALL STREET JOURNAL'. Below this is a navigation bar with links: Home, News Viewer, Markets, Investing, Personal Finance, Industries, Economy/Politics, and Trading Deck. The article breadcrumb is 'Home > Collections > Apple'. The article title is 'Facebook, Twitter, Apple in hacker sights'. The byline is 'February 19, 2013 | Benjamin Pimentel, MarketWatch'.

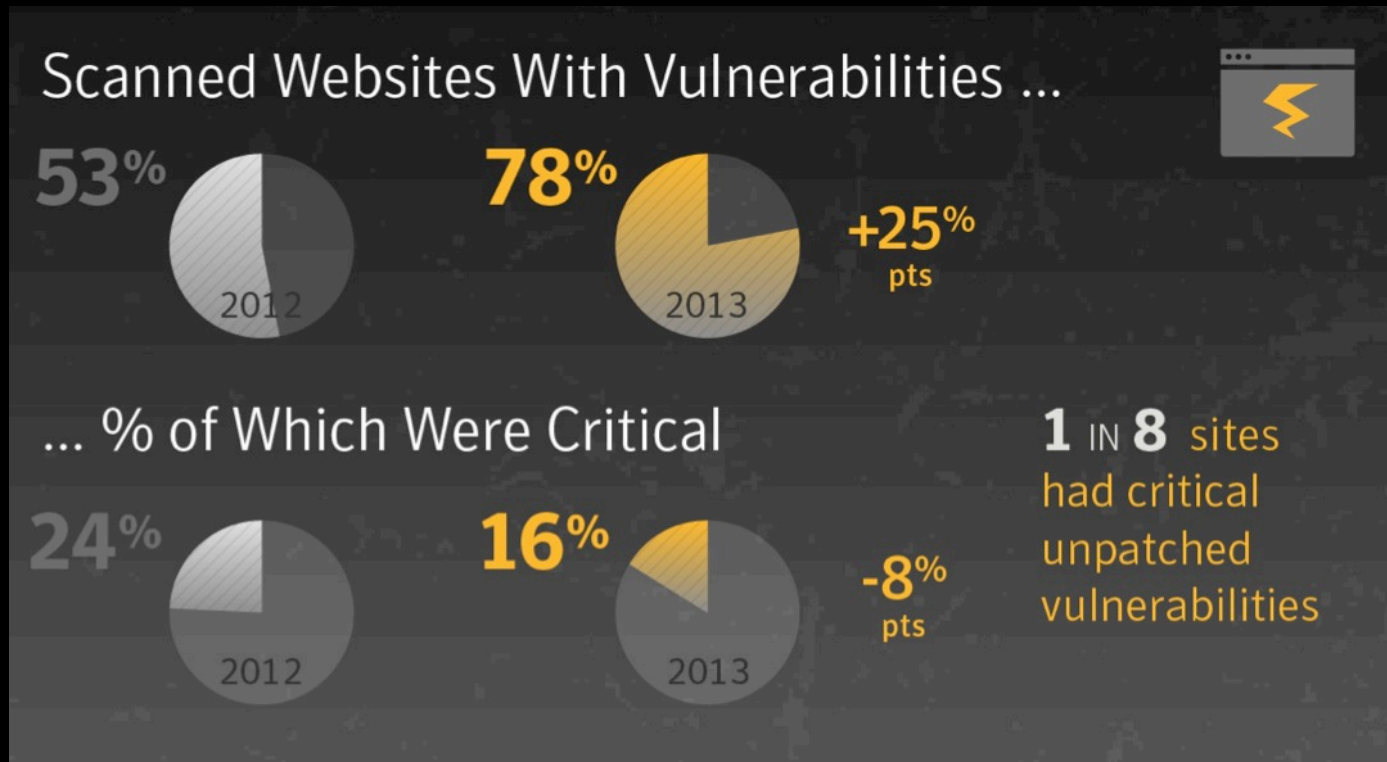
- In 2013 this type of attack will become widely used
- Several high profile companies fell victim to just such an attack

# Relationship with Vulnerabilities



- There were a total of **23 zero-day vulnerabilities** discovered in 2013. This is **up from 14 in 2012**.
- There have been **more zero-day vulnerabilities discovered in 2013 than in any year since Symantec began tracking them**, and more than the past two years combined.

# Relationship with Vulnerabilities





Spear-phishing campaigns are becoming more aggressive ...

*An employee  
of a multinational  
company receives  
an email referencing  
an **INVOICE** ...*



The “**Francophoned**” attack campaign  
(April 2013)

Spear-phishing campaigns are becoming more aggressive ...

*Minutes later, she receives  
a phone call ...*

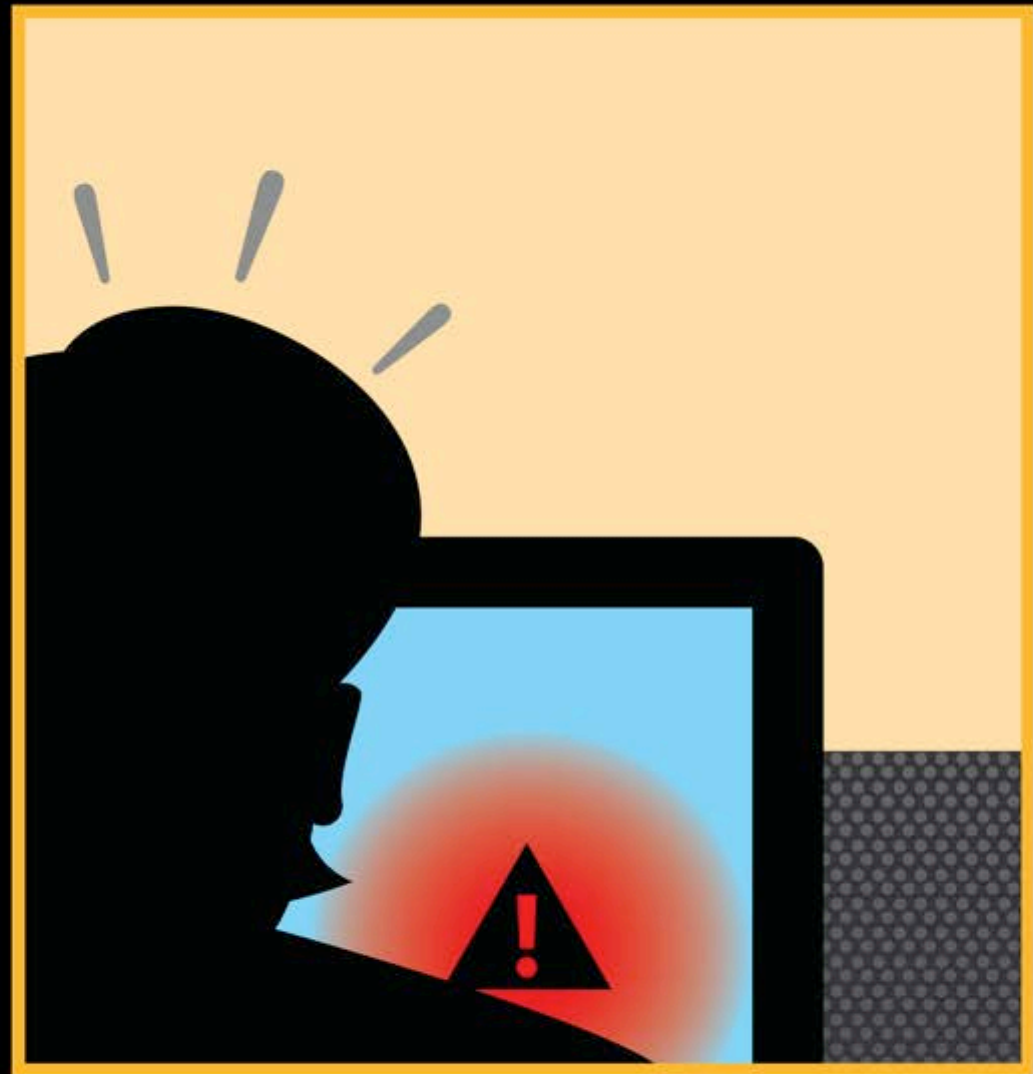
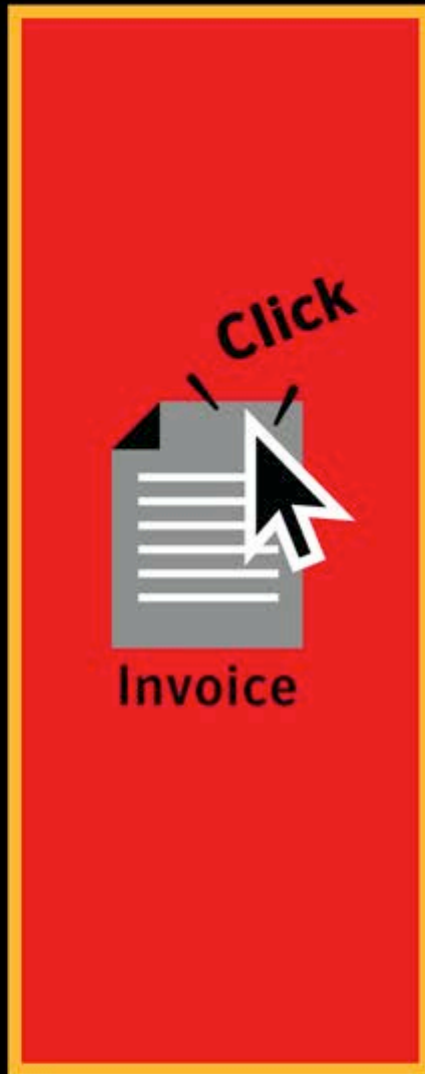


*Please process  
the invoice ...*



Attacker impersonates a high-ranked executive,  
requesting the victim to open immediately the attachment ...

Spear-phishing campaigns are becoming more aggressive ...



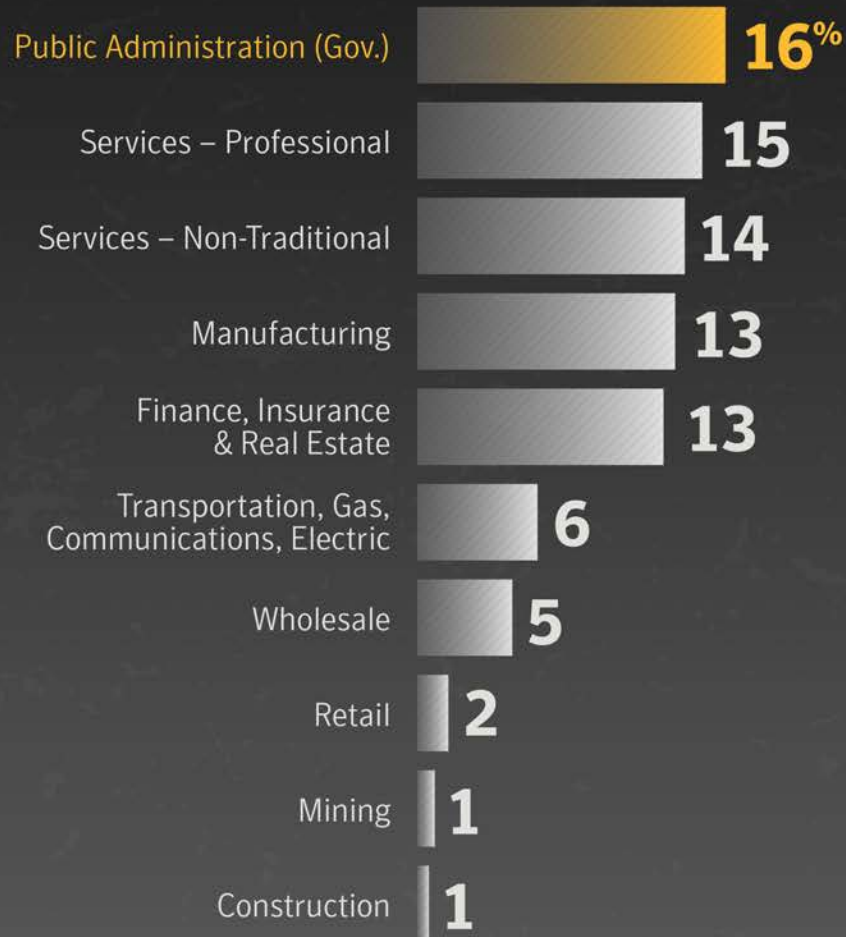
# Targeted Attacks: Profiling Victims

## Organizations and Individuals

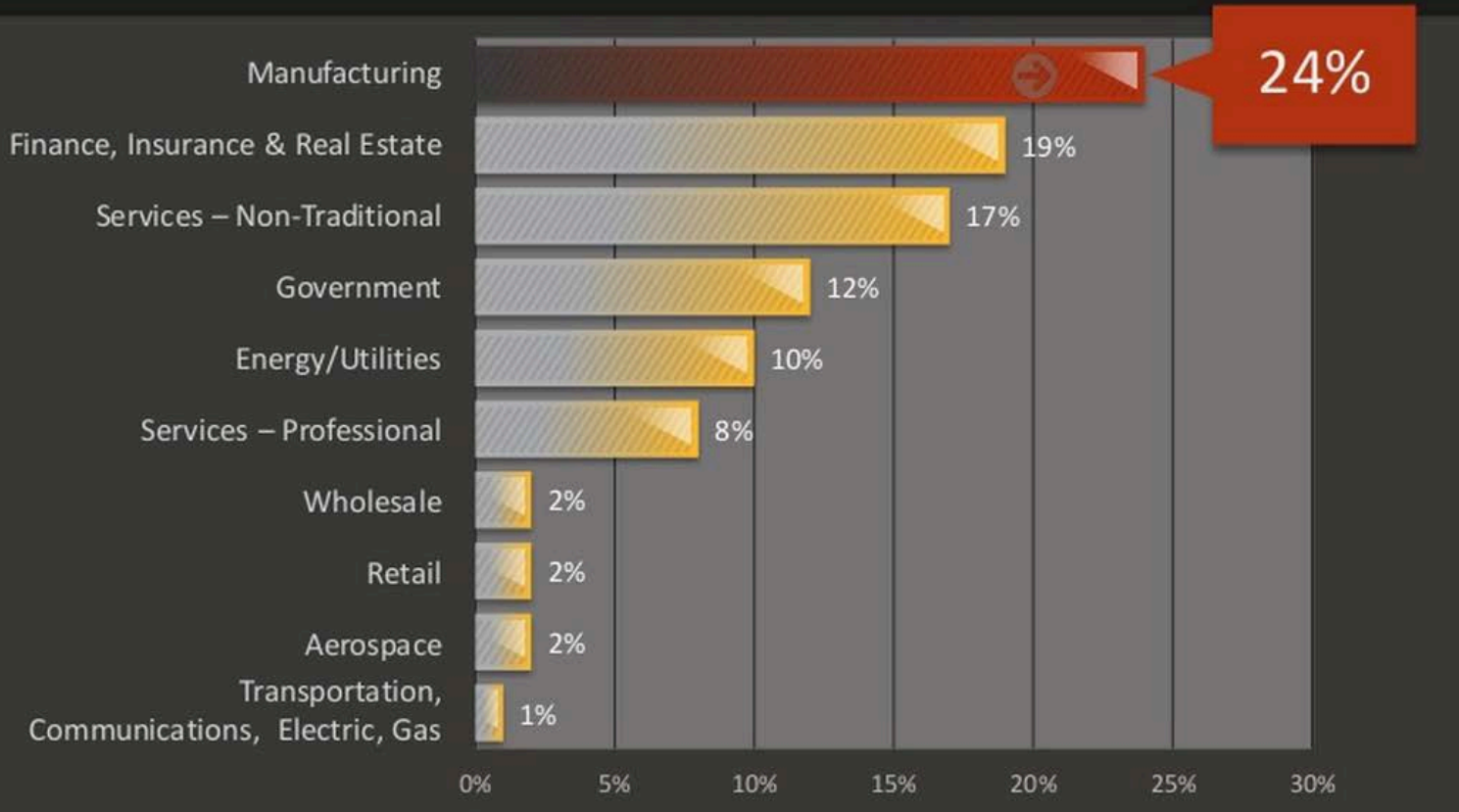
# Industries

## Top 10 Industries Targeted in Spear-Phishing Attacks, 2013

Source: Symantec



# Targeted Attacks by Industry in 2012



○ Manufacturing moved to top position in 2012

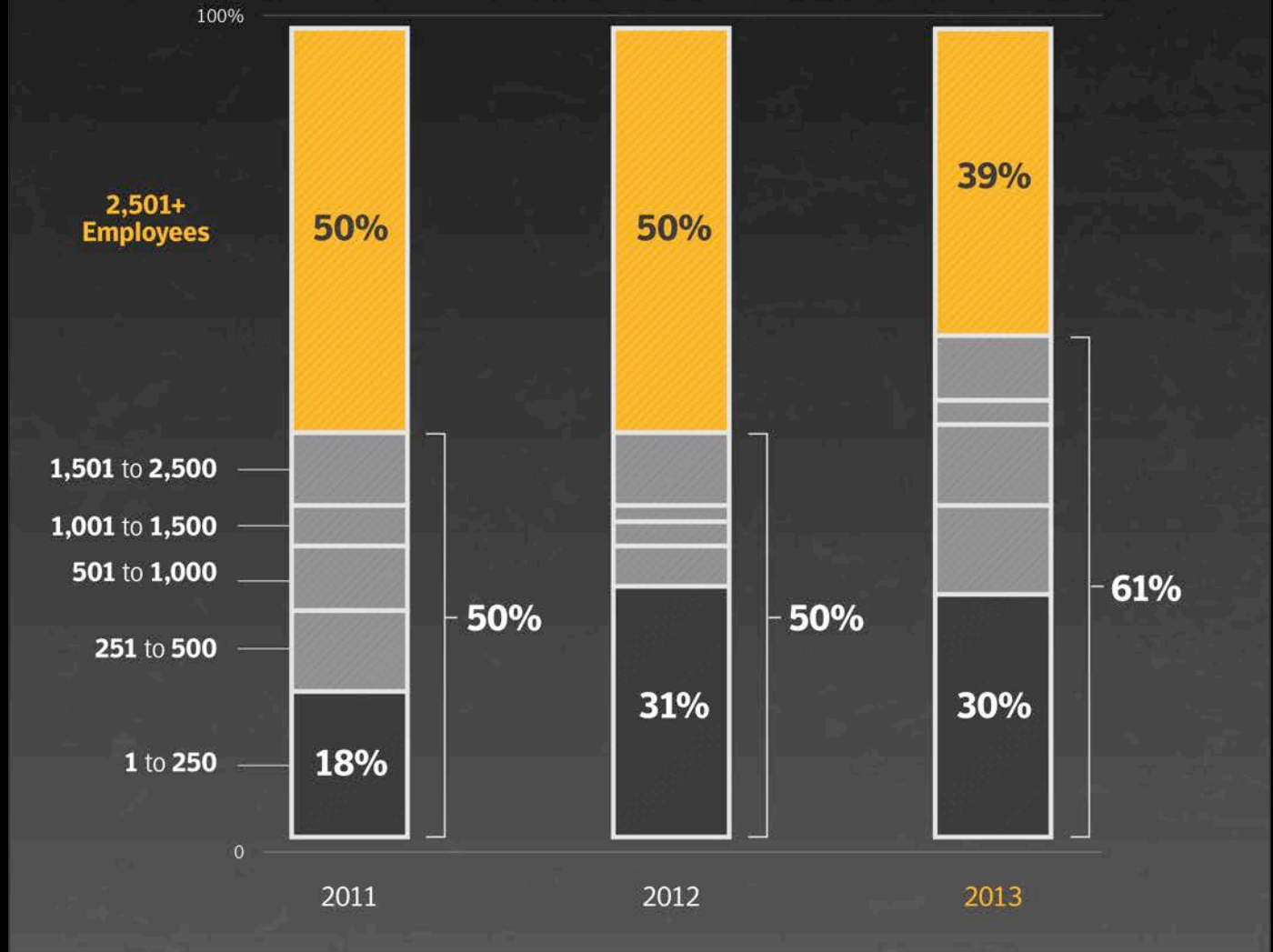
○ But all industries are targeted

# Spear Phishing Attacks by Size of Targeted Organization, 2011 – 2013

Source: Symantec

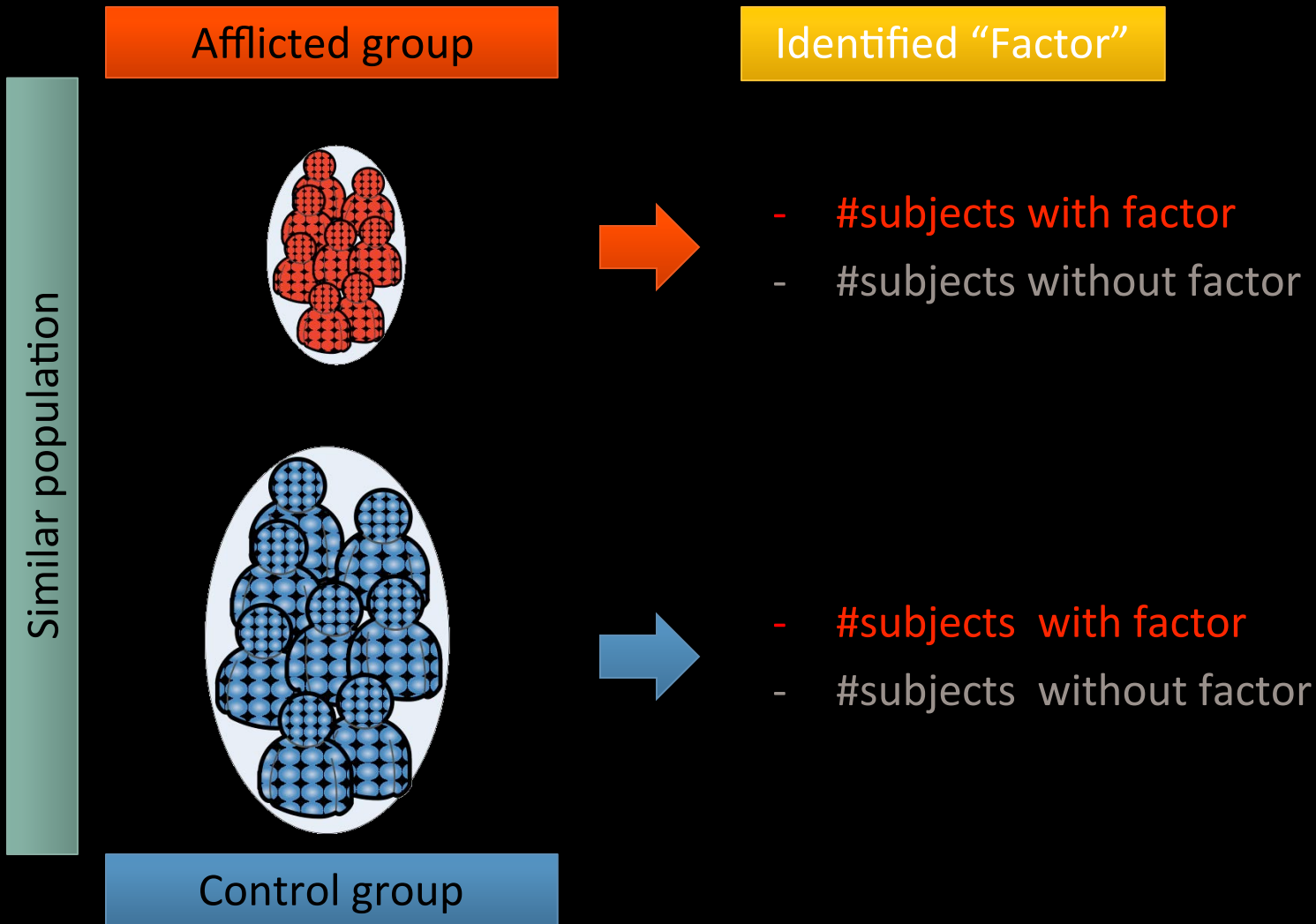


## Organization size



# Risk Analysis

## Epidemiology Concepts





## Epidemiology Concepts

Odds Ratio (OR): Calculate strength of association of factor with “diseased” state by comparing probabilities.

	Diseased (afflicted)	Control (unafflicted)
With risk factor	$p_{11}$	$p_{10}$
Without risk factor	$p_{01}$	$p_{00}$

$$OR = \frac{p_{11} \times p_{00}}{p_{10} \times p_{01}}$$

Odds ratio > 1 → positive correlation

< 1 → negative correlation

# “At-Risk” Industries

Ratio of Organizations in an Industry Impacted by Targeted Attack Sent by Spear-Phishing Email

Source: Symantec



Risk		1 IN
High	Mining	2.7
	Public Administration (Government)	3.1
	Manufacturing	3.2
Medium	Wholesale	3.4
	Transportation, Communications, Electric, Gas & Sanitary Services	3.9
	Finance, Insurance & Real Estate	4.8
	Services — Non-Traditional	6.6
Low	Construction	11.3
	Agriculture, Forestry & Fishing	12.0

# “At-Risk” Organizations by Size

## Ratio of Organizations Targeted by Industry Size Sent by Spear-Phishing Email

Source: Symantec



Risk		1 IN
High	2,500+	2.3
	1,501–2,500	2.9
	1,001–1,500	2.9
Medium	501–1,000	3.8
	251–500	4.3
	1–250	5.2

# “At-Risk” Individuals

Based on data  
collected from:



## Risk of Job Role Impact by Targeted Attack Sent by Spear-Phishing Email

Source: Symantec



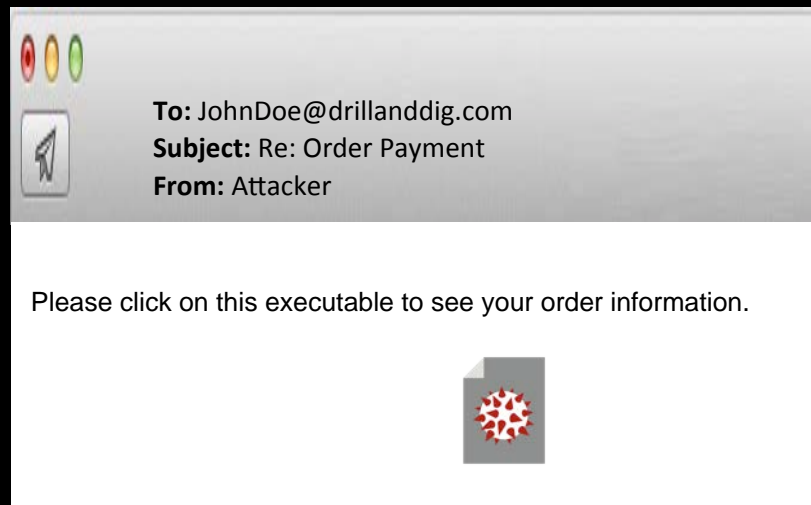
### Risk

High	Personal Assistant (Executive Assistant)
	Media
Medium	Senior Management
	Sales
Low	C-Level
	Recruitment
	R&D

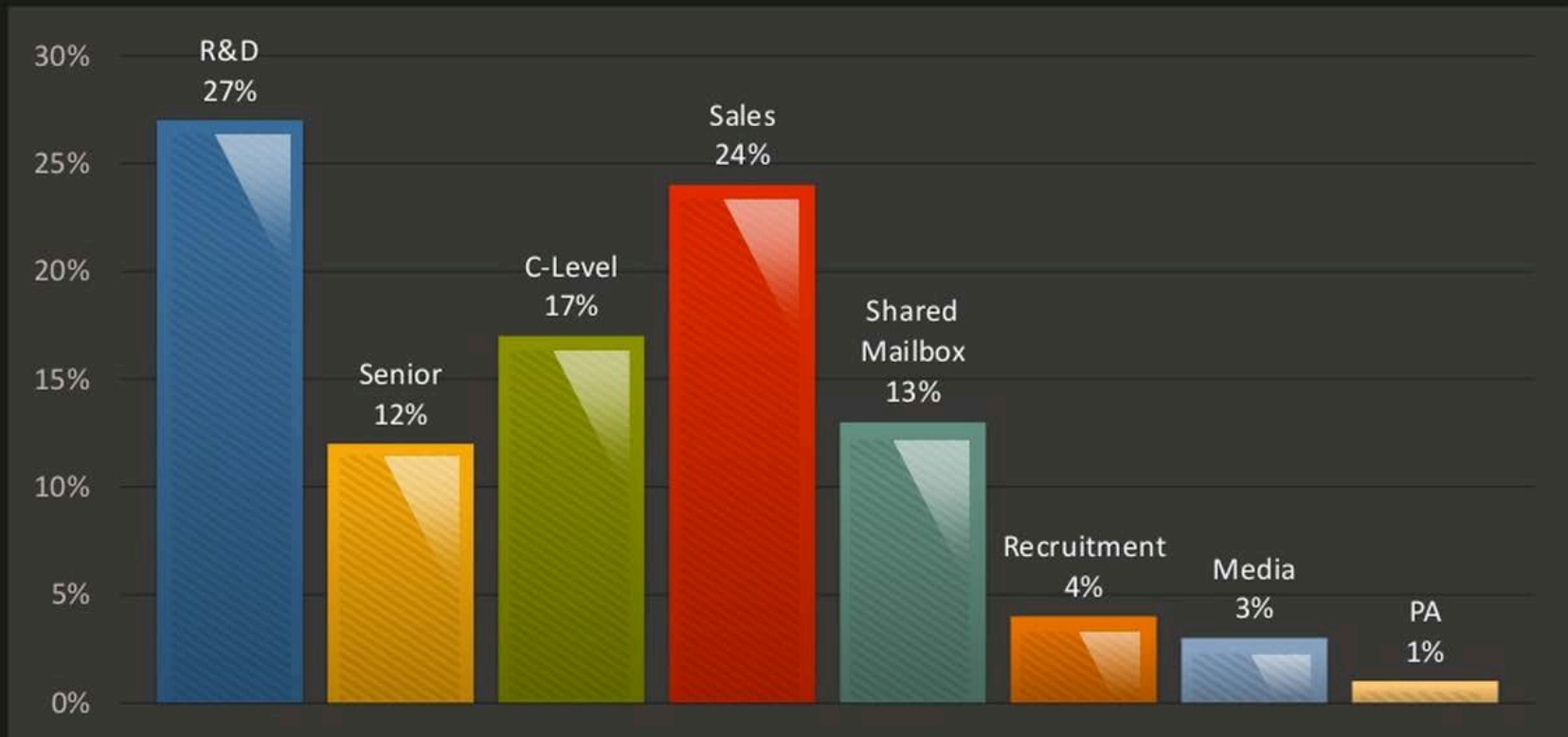
# Most Likely To Be Targeted in 2013



**Personal Assistant  
at a Large Mining  
company**



# Targeted Attacks by Job Function in 2012



- Attacks may start with the ultimate target, but often look opportunistically for any entry into a company



# Conclusions – Lessons Learned

# Targeted Attacks – Lessons Learned

- The Number of **Targeted Attacks has steadily increased** over the last few years
- Campaigns are becoming more **persistent**, more diverse and **widespread** (sometimes even automated), more **prevalent**
- Increases in zero-day vulnerabilities and unpatched web sites facilitate **move to watering hole style** targeted attacks
- **Most industries** are at elevated risk, in particular in favorable economic markets or government-related areas, and large organisations
- **Users continue to fall for social engineering tricks** and are not applying street smarts to online activity
- Urgent need for more **advanced intelligence capabilities** to better defend ourselves against such attacks (moving target)



# Thwarting Targeted Attacks



## Security Intelligence

- Human Intelligence regarding active and anticipated attack campaigns, targeted attacks, and emerging threats

## Holistic Security Monitoring

- Use full capabilities of monitoring solutions to provide full visibility into security posture and events across the entire enterprise footprint

## Removable Media Device Control

- Restrict removable devices and functions to prevent malware infection

## Email & Web Gateway Filtering

- Scan and monitor inbound/outbound email and web traffic and block accordingly

## Data Loss Prevention

- Discover data spills of confidential information that are targeted by attackers
- Detect and prevent exfiltration of confidential information that are targeted by attackers

## Encryption

- Create and enforce security policies so all confidential information is encrypted

## Incident Preparedness & Response

- Ensure formal Incident Response capabilities are in place and fully tested
- Conduct periodic penetration tests and red-team exercises to evaluate defense and response capabilities from the perspective of an attacker



INTERNET SECURITY THREAT REPORT  $\oplus$  2014

# ISTR



Thank you!

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## 2013 was the Year of the **Mega Breach**

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