



Warranty

IT Equipment Maintenance Program

Simple choice. Powerful coverage.

The CNA Equipment Maintenance Program consolidates your equipment service contracts under one CNA maintenance agreement, offering one renewal and billing date, and flexible, guaranteed service-level agreements. Whether your business is large or small, CNA delivers solutions for a broad range of commercial industries, from healthcare and education to financial institutions. The program can save you up to 20% over purchasing individual OEM extended service contracts.

Trust CNA as your industry leader

As one of the largest warranty and service contract insurers in the U.S., CNA offers expertise as a leader in equipment maintenance and asset management. The program is offered through a network of independent insurance agents working with CNA's sales consultants to help control our clients' equipment maintenance management costs through immediate and future cost savings.

Experience the power of ONE

- **One** agreement to manage
- **One** billing date for better financial forecasting
- **One** online portal for easy access to service histories
- **One** number to call for all your maintenance and service needs

How it works:



Equipment failure occurs



Report failure via phone, online portal or ExpressConnect call home feature



Service provider performs on-site repairs with local engineers and local parts



After repair, **engineers follow up** to confirm systems are running correctly



Save 20%
off your current service contract pricing with the quality and coverages of existing service



One Agreement
to manage maintenance of multiple equipment types with the flexibility to customize coverage

CNA Equipment Maintenance Program

Server

Cisco UCS Series	HPE AlphaServer BladeSystems HP 3000 HP 9000 Integrity ProLiant Superdome VAX	IBM BladeCenter Flex Systems iSeries – AS/400 Power Systems pSeries – RS/6000 PureFlex xSeries zSeries	Lenovo Flex Systems PureFlex ThinkServer xSeries	Oracle Netra SPARCEnterprise (M&T) SunFire (B,E,T&V) SunFire x86
Dell Blade Servers PowerEdge VRTX				Supermicro SuperServer
Fujitsu M-Series Primergy x86				

Storage

Dell Compellent EqualLogic PowerVault	Hitachi AMS HNAS Lightning Thunder Unifi Storage USP-V/USP-VM VSP WM	Quantum AdicScalar i2000 Scalar i500	Network Arista 7000 Series 7100 Series 7280 Series 7300X Series 7500 Series	F5
Dell EMC Avamar Celerra Clariion Data Domain Isilon Symmetrix/VMAX Unit	IBM DS Series ESS Series NSeries PureData System Storwize SVC Series TS Series 3584 Tape Library	StorageTek L-Series Silo	Brocade BigIron FastIron NetIron	HPE Aruba ProCurve
HPE 3Par EVA iBrix LeftHand MSA Nimble StorageWorks StoreEasy StoreEver StoreOnce StoreVirtual SureStore XP Series	NetApp FAS Filer VTL	Supermicro SuperChassis SuperStorage	IBM Server Networking Storage Networking	Juniper EX Series MX Series SRX Series SSG Series
	Oracle StorEdge	Tetradata DWA EDA EDW EPA IDW IntelliBase IntelliFlex SAS Appliance	Cisco Catalyst MCS Series MDS Series Nexus	OS HP HP Tru64 UX Sun Solaris VMware
		VCE Vblock	Dell Force10 M Series PowerConnect	
			Extreme Networks 7100 Series 8000 Series Extreme (Black Diamond) SSeries Summit Switches	

For more information, please contact your CNA agent or broker, or visit cna.com/warranty.