![bcmb - BEVERAGE CONTAINER MANAGEMENT BOARD]

NOTICE

TO: Depot Network

DATE: January 25, 2024

RE: **SIMS Portal – QMS Technical Issue**

Depot Owners/Operators,

It has come to our attention that the Quality Monitoring System (QMS) portion of the SIMS portal is experiencing technical issues and QMS tickets may not be created properly. As such, we will be removing the QMS tab from the SIMS portal until we can determine the cause and implement a proper solution. This will occur during the morning of Friday, January 26, 2024, so please expect the QMS tab to be removed during that period.

In the meantime, please continue to use QMS on the web (https://bcmb.zendesk.com) or the Alberta depot app to create tickets. We will circulate a follow-up notice once the issue has been resolved.

We apologize for any inconvenience this may cause. If you have questions, please contact Travis Wizniuk, Director, IT, at twizniuk@bcmb.ab.ca