

## NOTICE

TO: Depot Network

DATE: September 21, 2023

RE: **Theft at Blue Heron Bottle Depot - Athabasca**

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### Attention Depot Operators and Staff,

The Beverage Container Management Board (“BCMB”) has been informed of a theft that occurred on September 21, 2023, at Blue Heron Bottle Depot in Athabasca. During the theft, the perpetrators **removed containers from the Athabasca Regional Waste site and two mega bags from Blue Heron Bottle Depot. A white truck (possibly a Dodge 1500 or Ford F150) containing mega bags was seen on CCTV leaving the area.** This incident has been reported to the RCMP.

This notice is to make depots aware that customer(s) may attempt to return these containers to your depot, particularly if you are located near the Athabasca or in the areas immediately North of Edmonton. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at [compliance@bcmb.ab.ca](mailto:compliance@bcmb.ab.ca).

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Phone: 780-424-3193

Email: [compliance@bcmb.ab.ca](mailto:compliance@bcmb.ab.ca)

