bcmb

DATE: August 31, 2023

TO: Depot Network

RE: Update - Theft at Mayerthorpe Bottle Depot

 Attention Depot Operators and Staff,

The Beverage Container Management Board ("BCMB") published a notice on August 28, 2023, informing the depot network of a theft at Mayerthorpe Bottle Depot. The BCMB has since been informed that the **yellow 2007 International 4300, 5-ton truck,** stolen from Mayerthorpe Bottle Depot, has been recovered in West Edmonton. The containers that were in the truck when it was stolen remain missing. The nearest bottle depot to the truck's location is Winterburn Bottle Depot, who have been alerted to be vigilant for the containers.

This notice is to make depots aware that customers may attempt to return these containers to your depot, particularly if you are located in Edmonton or surrounding areas North-West of Edmonton. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by clicking here. Scroll down to Depot Resources and click on "Forms and Guides".
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: compliance@bcmb.ab.ca