



DATE: April 28, 2023

TO: Depot Network

RE: **Out-of-province Containers**

Attention Depot Operators and Staff,

The Beverage Container Management Board (“BCMB”) has been informed that a customer attempted to return suspected out-of-province containers to Ability Bottle Depot - South. The customer was a male driving an **orange Dodge pick-up truck with B.C. license plate PB108X**. The customer initially stated they came from Sparwood, BC, then declined to fill out the CVR form and left the premises with the containers.

The containers are strongly believed to be out-of-province material and the containers are not eligible for a refund.

This notice is to make depots aware that this customer may attempt to return these containers to your depot, particularly in the Lethbridge area, and areas near the BC border. Please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: compliance@bcmb.ab.ca

