



DATE: March 13, 2023

TO: Depot Network

RE: **Out-of-Province & Compacted Beverage Containers**

Attention Depot Operators and Staff,

The Beverage Container Management Board (“BCMB”) would like to remind you to remain vigilant when it comes to compacted, out-of-province material attempting to enter our system through the Depot network. If this material is being accepted and shipped through Depots, it becomes a financial risk to Alberta’s deposit return system and undermines the integrity of our program.

If you suspect that questionable or suspicious material, including material from out-of-province, is being brought to your depot (may be a brand not sold in Alberta, the customer may have out-of-province license plates, etc.), or if a customer attempts to return heavily compacted material or material that appears to have been baled, the expectation is as follows:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website [here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or if they leave with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

We want to thank the Depots that have been diligent in quarantining suspicious material and sending in Container Validation Request (CVR) tickets through QMS.





The BCMB's Compliance Team is here to support you in navigating compliance matters whenever needed. We strongly encourage you to reach out to a compliance team member if you have any questions related to out-of-province material or the processes you are required to follow should it be brought to your depot. You can reach us by calling/emailing:

Toll Free: 1-888-424-7671

Phone: 780-424-3193

Email: compliance@bcmb.ab.ca

