



DATE: November 22, 2022

TO: Depot Network

RE: **New Compliance Videos**

The BCMB recently developed a set of videos intended to help depot owners, particularly those new to depot ownership and the beverage container recycling system in Alberta, better understand compliance requirements. The videos provide a brief overview of refund compliance, operational compliance and quality control compliance.

Links to the videos can be found on BCMB's website in the [depot compliance section](#). You can also view them by clicking on the links below:

1. [Operational compliance video](#)
2. [Refund compliance video](#)
3. [Quality control compliance video](#)

The BCMB encourages you to share the videos with your staff, whether they are new or have been with your depot for some time. We also recommend sharing the videos as part of your training/orientation process for new staff.

If you have questions or would like more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: compliance@bcmb.ab.ca

