



DATE: November 23, 2021

TO: Depot Network

RE: **Non-Deposit Bearing Containers in St. Albert**

Attention depot operators and staff,

The BCMB was recently notified by Campbell Park Bottle Depot in St. Albert, that a customer has attempted to return approximately **30,000-40,000 “Hemp Energy Drink” classic citrus, Aluminum Cans**. Although this product is registered, these containers presented by the customer have been determined to be non-deposit bearing and therefore should not be refunded at a Depot. The BCMB will connect the customer with ABCRC to have the containers recycled as scrap but wanted to advise the network in case the containers appear at another Depot.

Please be aware that these containers may be brought into your Depot in the near future (especially in the St. Albert or Edmonton Area). If you suspect that non-deposit bearing containers or off-spec containers have arrived at your depot, especially at this volume, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS) with pictures of the material. Please quarantine the containers and do not provide a refund or ship the containers to ABCRC until advised by the BCMB. Also, please ensure to provide the customer with the BCMB phone number so they know who to contact regarding the containers.

If the customer wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB via QMS.

If you have any questions, please direct them to a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: compliance@bcmb.ab.ca



