



DATE: November 15, 2021

TO: Depot Network

RE: **Out-of-Province & Compacted Beverage Containers**

There have been numerous attempts to return out-of-province and/or compacted beverage containers to Alberta depots throughout this year. The BCMB would like to remind depots of your responsibilities if questionable or suspicious material is brought to your depot. With your vigilance and support, we hope to maintain the integrity of the beverage container recycling industry in our province.

If you suspect containers being returned to your depot are from out-of-province (may be a brand not sold in Alberta, the customer may have out-of-province license plates, etc.), or a customer attempts to return heavily compacted material or material that appears to have been baled, the expectation is as follows:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on "Forms and Guides".
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB's phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: compliance@bcmb.ab.ca

