



DATE: August 18, 2021

TO: Depot Network

RE: **Out-of-Province Material Brought into Olds Bottle Depot**

Attention depot operators and staff,

This notice is to inform you that Olds Bottle Depot recently encountered customers attempting to return **out-of-province** juice pouches (0-1 L). The two customers were described by a witness as a young Asian couple (male/female), driving a **royal blue Toyota car (4 door)** with **Saskatchewan license plate 937 LES**. The male was wearing glasses. The couple confirmed it was from Saskatchewan and left with the containers.

Please be aware that these containers may be brought into your Depot in the near future, especially if you are in or around the Olds – Calgary area. If you suspect that these containers have arrived at your Depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS) and quarantine the containers at your Depot. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Please be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leave with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible.

The CVR process can be found here:

https://www.bcmb.ab.ca/uploads/source/Depot_Owners/Notices/2020/2020.12.16.Depot.Notice.CVR.Form.and.Guide.pdf

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: compliance@bcmb.ab.ca

