



DATE: June 1, 2021

TO: Depot Network

RE: **Zevia Organic Tea: Off-spec Aluminum Cans**

Attention depot operators and staff,

The BCMB was notified on May 28, 2021, by East Hills Bottle Depot of **35,000 Zevia Organic Tea 355mL aluminum cans** that were donated filled to the **Veterans Food Bank of Calgary** by a distributor who informed them that the material was off-spec and instructed them to empty the cans prior to bringing them to a depot. The material was determined to be off-spec material and therefore the material is **not eligible for a refund**. The customer was notified that these cans were not deposit bearing and that the customer would have to find an alternate disposal method.

Please be aware that these cans may be brought to your depot in the near future, especially in the Northeast Calgary area. If you suspect that off-spec containers or non-deposit bearing containers have arrived at your depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS) with pictures of the material. Please quarantine the containers and do not provide a refund or ship the containers to ABCRC until advised by the BCMB. Also please be sure to provide the customer with the BCMB phone number so they know who to contact regarding the containers.

If the customer wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB via QMS.

If you have any questions, please direct them to a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: compliance@bcmb.ab.ca

