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**DATE:** November 12, 2020

**TO:** Depot Network

**RE:** **Suspected Out of Province Material – South Calgary**

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**Attention depot operators and staff,**

This notice is to inform you that Walden Bottle Depot recently encountered customers suspected of attempting to return **out of province material**. The two customers were described as **caucasian males** and arrived in a **blue GMC Sierra truck** with a bed topper and **Manitoba license plate number HXX 947** (see pictures below). They had approximately 20 large black garbage bags filled with cans that had a distinct, unpleasant odour.

Please be aware that these customers may attempt to return these containers to your depot in the near future, particularly in South Calgary and the surrounding area. If you suspect that these or any other suspected out of province containers have arrived at your depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS). Quarantine the containers at your Depot and do not provide a refund to the customer for them or ship the containers to the ABCRC until advised by the BCMB. Be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers.

If the customer is unwilling to fill out the CVR form and wishes to leave with the product they may do so, but please make notice of the encounter and notify the BCMB.

If you have any questions, please direct them to a BCMB Compliance Officer by calling or emailing:

780-424-3193 or  
[info@bcmb.ab.ca](mailto:info@bcmb.ab.ca).



