



DATE: October 29, 2020

TO: Depot Network

RE: **Proof/Confluence Distilling**

Attention depot operators and staff,

The BCMB was recently notified by Manchester Bottle Depot in Calgary that a customer attempted to return approximately **2500 “Proof Sparkling Cocktail” aluminum cans** which are produced by **Confluence Distilling**. The customer made it apparent upon contacting them that they are employees of Proof and were attempting to receive a refund on off-spec **containers that had been rejected from the manufacturing process** and were therefore **not deposit bearing**. The customer has since decided to retrieve the containers so that they can be recycled appropriately through the ABCRC.

Please be aware that these or similar containers may be brought to your Depot in the near future (especially the Calgary area). If you suspect that off-spec, expired or containers that are otherwise not deposit bearing have arrived at your depot, please submit a Container Validation Request (CVR) via the Quality Monitoring System (QMS) with pictures of the material. Please quarantine the containers and do not provide a refund or ship the containers to ABCRC until advised by the BCMB. Also please be sure to provide the customer with the BCMB phone number so they know who to contact regarding the containers.

If the customer wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB via QMS.

If you have any questions, please direct them a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: info@bcmb.ab.ca



