bcmb

DATE: June 30, 2020

TO: Depot Network

RE: New QMS App Available July 1

The BCMB is excited to announce the new Quality Monitoring System (QMS) Application will be available tomorrow for depots to download and start using on your mobile devices! The app can be downloaded through the Apple Store or Google Play Store by searching 'Alberta Depot'.

App Makes QMS Easier and More Efficient for Depots
The QMS App has been developed to make it much easier for depot operators and staff, the Collection System Agent (CSA) and Collection Service Providers (CSPs) to communicate with each other. Creating and responding to a ticket can now be done quickly and easily from any Android or IOS (Apple) mobile device, and notifications about new tickets and responses will be received immediately through the app.

The app is the latest project that uses innovation and technology to drive efficiencies in the beverage container recycling industry. With the QMS being one of our industry's main forms of communication, the BCMB wants to ensure depots and all industry partners have a user-friendly and effective tool with which to receive information and to record, track and resolve issues in a timely manner.

App Features
The QMS App has a number of features that will make it easier for depots to use the system:
- beverage container barcode scanner
- the ability to issue a ticket directly from your mobile device
- notifications when a ticket has a new response issued (make sure your notifications are turned on in your settings)

App Testing
The QMS app went through a testing phase that included 10 depots and the Alberta Bottle Depot Association. The BCMB would like to thank everyone who participated in the pilot and helped enhance the efficiency of the app before it was launched.
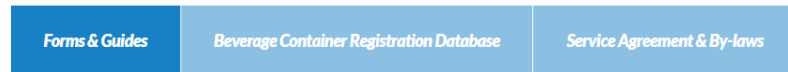
How to Use QMS App
The BCMB has developed a QMS App User Guide to assist depots in using the app, including how to download it on your mobile device and how to use its various features. Please click here to visit the Depot Logins & Resources section of the BCMB website where you will find a copy of the user guide under the "Depot Resources" heading. Depots are strongly encouraged to review the guide before downloading the app.

Depot Resources

Click each blue tab to learn more about the resource and for access to that resource.

Forms & Guides	Beverage Container Registration Database	Service Agreement & By-laws

Click a form below to open it.

- Quality Monitoring System App User Guide ⬀

Please note that the app does not currently function well on iPads. A future enhancement is being looked at to resolve this.

Questions or Comments
If you have questions or feedback on how we can make the app work better for you, please contact Jennifer Budd, Supervisor of Programs & Registrations at jbudd@bcmb.ab.ca or 780-424-3193 Ext. 222.