

March 13, 2020

TO: Alberta Depots

RE: BCMB IT Breach

On February 26, 2020 the BCMB was made aware of a breach of our IT system and a potential compromise of the personal data of current and former staff and directors. By Friday, February 28, our IT service provider advised us that the source of the breach had been identified and the system secured from compromise due to the breach.

As soon as we were made aware of the breach, the BCMB immediately established a number of priorities and steps to secure our data, identify and follow up with those impacted, and identify the nature and extent of the breach.

Our investigation to date has determined that while the breach has impacted current and former staff and directors of the BCMB, there is nothing to indicate that any information related to the operations or staff of any depot was compromised.

We are initiating an incident response to obtain more precise information regarding the nature and extent of the breach and what data may have been accessed or transferred. The results of that audit will form the basis for further response including regulatory reporting requirements and additional steps to improve the BCMB's current IT security.

The protection of BCMB staff and directors is our primary concern. In addition to the actions outlined above, we are improving all internal security processes and have held a security training session with all staff.

Though information related to our external stakeholders, particularly depots, has not been accessed or compromised as a result of the IT breach, the BCMB will continue to keep you informed about any new findings that could impact your business.

We appreciate your understanding as we address this significant security issue. If you have any questions, please do not hesitate to contact me.

Regards,

Jeff Linton
President
BCMB