
DATE: January 2, 2020

TO: Depot Network

RE: **ARMED ROBBERY – Calgary Area Depot**

The Beverage Container Management Board (“BCMB”) has been informed of an alarming incident that occurred at a Depot in the Calgary surrounding area. At approximately **10:45 am** today, **four (4) males** arrived at the Depot armed and wearing disguise. The culprits arrived in a **grey Chrysler 300 car** and managed to steal a significant amount of cash and the cash register. Please be advised that no one was physically harmed during this incident. Strathmore RCMP have been contacted and are investigating the scene.

In light of this situation, please take some time today or in the very near future to review internal safety procedures with your staff. There are many articles online that can provide you with information on how to best secure the safety of you and your staff. One source offers the following:

Most employees want to do the best they can for their employers. When a potentially violent incident occurs, in the heat of the moment an employee may try to reduce the loss for the business and put themselves at risk. It is critical that employees understand that their safety is the first priority. There is no expectation for employees to be heroes. Money and merchandise can always be replaced; people can't.

Procedural controls include training, safe work procedures and scheduling all have a significant impact on how vulnerable employees are to potential violence. It is recommended that Retail businesses do the following:

- *Provide employees with specific training on workplace violence;*
- *Provide specific written procedures for working alone;*
- *Provide specific written procedures for higher-risk situations such as opening, closing, and cashing out;*
- *Evaluate employee scheduling. Consider how many employees are on shift and who they are.*





Written procedures do not need to be complicated; they should focus on minimizing the risk for employees. Consider consulting your employees — front-line workers often have good ideas about potential problems and how to solve them.

Your safety is extremely important to us.

Should you have any questions please contact Brent Campbell at bcampbell@bcmb.ab.ca or 403-200-2329.

