
DATE: September 10, 2019

TO: Depot Network

RE: **NEW 2019 ABDA & ABCRC Service Agreement Available**




Over the course of 2019, the ABDA and ABCRC have been working to amend the Service Agreement that is renewed between the two parties every three years.

The final version of the Service Agreement was approved by the BCMB on August 28, 2019 and has an effective date of September 1, 2019.

A copy of the Service Agreement has been posted on the BCMB website at the following location in the "Agreements" tab: <https://www.bcmb.ab.ca/about/governing-documents/>



Click on the document to open

- [CSA Operating Agreement](#) 
 - [ABDA and ABCRC Service Agreement](#) 
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Some of the more significant improvements and amendments that have been made to the Service Agreement are as follows:

- The introduction of a procedure to audit glass and to have those audits eligible for inclusion in BCMB Quality Control (QC) Compliance Framework;
- Improved alignment with current BCMB By-laws and Policies; and
- Introduction of Quality Monitoring System (QMS). standards

