



DATE: August 28, 2019

TO: Depot Network

RE: **Suspected Out of Province Containers – Calgary Area**

Attention Depot Operators and Staff,

The Beverage Container Management Board (BCMB) received notification from a Depot in Calgary, that a customer attempted to return approximately **1000 Tetra Brik, Osprey Organics, Organic Maple Water**. There is a picture of the container attached below. This product is not currently registered in our system and is not deposit bearing. When asked to complete a Container Validation Request (CVR) form, the customer declined, took containers back and left.

Please be aware that these containers could be brought into your Depot in the near future (especially if you are in Calgary or the surrounding area). If you suspect that these containers have arrived at your Depot, request that the individual fill out the CVR form and do not pay for these containers. Please quarantine the containers at your Depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Be sure to provide the customer with the BCMB phone number so they know who to contact regarding these containers.

If the customer remains unwilling to fill out the form and wishes to leave with the product, they may do so but please make note of the encounter and notify the BCMB.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671

Tel: 780-424-3193

Email: info@bcmb.ab.ca



