

# BCMB NOTICE

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Date: January 4, 2018  
To: Depot Network  
RE: Suspicious Containers – Edmonton and Area

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## Attention depot operators and staff,

On Wednesday January 3, 2018 the BCMB was notified by an Edmonton area Depot that **two female customers had come in at different times with a garbage bag each full of compacted 0-1L and over L gabletop containers**. They appear to be mixing registered containers of the same material with a number of **Neilson and Sealtest dairy containers** The Neilson and Sealtest containers are not registered and are out of province material. These customers both left the containers at the Depot and filled out a Container Validation Request Form (CVR) but the contact information was not valid. We believe that there was another previous attempt to return these prior to January 3, 2018 at a different Edmonton area Depot by a male customer. When that Depot requested he fill out a CVR form, he became angry and left with the containers.



Please be aware that these containers could be brought into your depot in the near future (especially if you are in close proximity to the Edmonton area). If you suspect that these

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containers have arrived at your depot, have the individual fill out the Container Validation Request (CVR) form (attached) and **do not pay for these containers**. Please quarantine the product at your depot – do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB. Be sure to document how many bags/pallets were left and provide the customer with the BCMB phone number so he knows who to contact regarding these containers.

If the customer refuses to fill out the form and wishes to leave with the product he may do so but please make note of the date and time of the encounter and notify the BCMB. We may wish to review security footage if your Depot has security cameras.

Please contact me if you have any questions.

Regards,  
Michelle Winmill  
Compliance Officer, BCMB

780 424-3193 ext. 229  
1 888 424-7671 (toll free)  
mwinmill@bcmb.ab.ca