

NOTICE FROM APPLE

For the purposes of both purchased and complimentary (where applicable) Accidental Damage from Handling coverage ("ADH") coverage, Apple is a group purchasing body and has arranged this ADH coverage through a group insurance policy issued to Apple by AIG ("Master Policy").

The applicable AC+ terms set out which Apple devices may benefit from ADH and the requirements for receiving ADH coverage (the "Terms"). In addition, general factual information about the ADH coverage is set out in the applicable Accidental Damage from Handling Product Disclosure Statement ("PDS").

Please read this information carefully. Should you require it, Apple will provide you with a printed copy of the applicable PDS and the Terms free of charge if you contact Apple at 1300 321 456.

Apple is not the issuer of the ADH coverage and does not guarantee any benefits under the Master Policy. AIG reimburses Apple for any administrative costs necessarily incurred by Apple to ensure the ADH coverage is issued or available to you. You, however, are a beneficiary under the Master Policy. This means that subject to the Terms, any claim in relation to the ADH coverage will be covered and paid by AIG. AIG has appointed and authorised Apple and any applicable third party to deal with any ADH claims.

Apple does not hold an Australian financial services license. Apple is not authorised to provide any financial advice in respect of the ADH coverage. You should consider obtaining Your own financial product advice about ADH coverage from a person who is able to give such advice under an Australian Financial Services License.

For purchased ADH coverage, if the Master Policy is terminated, AIG will continue to meet claims for the ADH coverage specified in the applicable PDS and Terms provided that: (i) You have purchased Your Plan prior to termination of the Master Policy; and (ii) Your ADH claim is made within the duration of Your Plan. For Complimentary Cover (where applicable), if the Master Policy is terminated, AIG will continue to meet claims for the ADH coverage specified in the applicable PDS and Terms provided that: (i) You purchased Your Apple device prior to termination of the Master Policy; and (ii) as stated in the Terms, Your ADH claim occurs and is reported to Apple within seven days from the date You purchased Your Apple device. Apple will give You prior written notice if the Master Policy ends but does not need to notify You if substantially similar cover applies or will apply for such period (or remainder of such period). If You are not provided with such notice, Apple is liable to compensate You for any loss or damage You may suffer as a result of Apple's failure to notify You. You can verify the status of Your ADH coverage by contacting Apple at 1300 321 456.

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