

 **ANDREWS
CHILLERS**



**ENERGY
EFFICIENT,
RELIABLE
EQUIPMENT**

**EXPERT SERVICE
AND PEACE OF
MIND WHEN YOU
NEED IT**

 **ANDREWS
SYKES**

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> **OUR
INDUSTRY
EXPERTISE**

- **FACILITIES
MANAGEMENT**
- **IT & TELECOM**
- **EVENTS**
- **PROCESS ENGINEERING**
- **FOOD & BEVERAGES**
- **HEALTH SECTOR**

**ANDREWS
FLUID CHILLER HIRE**
HIRE - 24HR SERVICE - SALES
0800 211 611

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**BESPOKE
SOLUTIONS
FROM THE
UK'S LEADERS**



**> WHO
ARE WE ?**
**THE UK'S
LEADER IN
COOLING
SOLUTIONS**

healthcare establishments, IT companies and the consultants and contractors that support them are amongst those who have chosen Andrews to take care of their needs. From a single unit for a small office to the planning, installation and maintenance of complex installations, we deliver.



WHAT DO WE DO?
Andrews Chiller Hire supplies premium, reliable equipment to cover every possible situation.

The products in which we specialise include:

- * Fluid chillers
- * Low temperature chillers
- * Air handlers
- * Fan coils
- * A wide range of ancillary equipment



EXPERTS IN CHILLER HIRE

Andrews Chiller Hire is part of the Andrews Sykes Group of companies. We are the UK's leading chiller hire company, with unrivalled experience in creating bespoke solutions. With consultants, engineers and support staff with specific industry experience, we can handle any situation that requires chilling units, irrespective of scale.

SHORT OR LONG-TERM HIRE SOLUTIONS

We have been providing cooling solutions for over 40 years. Local authorities, retail and leisure groups,

WHO DO WE DO IT FOR?

Andrews Chiller Hire has proven experience in commercial areas that include:

- * IT & Telecoms
- * Events
- * Process Engineering
- * Food & Beverages
- * Health Sector
- * Facilities Management
- * Ministry of Defence
- * Petrochemical
- * Pharmaceutical
- * Public Sector

THE ANDREWS DIFFERENCE

As industry leaders, our goal is to work with our clients to develop the optimum chilling solution, in the fastest, most cost effective and professional way.

**A DEDICATED
TEAM WITH A
COMMON GOAL**



> OUR PEOPLE

**INFORMED
SOLUTIONS FROM
EXPERIENCED
STAFF**

industry professionals, we deliver. At Andrews, members of staff are fully trained in all aspects of the cooling business: our dedicated team works together with the common goal of delivering a market leading support service.



STRATEGIC ADVISORY SERVICE

Before we install any cooling system, we engage in a process of strategic planning. We analyse the immediate demands of the application and, importantly, take careful consideration of how those needs might evolve. All systems installed can be adapted to cope with future changes in circumstances and requirements.

ON HAND TO HELP

Trained contact operatives are on hand 24/7, 365 days of the year to help guide you towards the ideal cooling strategy. We can help with emergency or planned situations, as well as assist clients with technical advice and scheduled works.

THE RIGHT TEAM AT YOUR SIDE

Andrews Chiller Hire goes from strength to strength through the provision of first-class products, services and the dedication of our staff.

Our expert chiller rental technicians and advisors are available to visit you anywhere in the UK. Andrews provides a no obligation free site survey to ensure all your requirements are understood to allow us to deliver the cooling equipment to achieve your specification.



KEY STAFF

Established industry professionals head up the Andrews team. They include multi-skilled engineers experienced in all industry sectors throughout the UK. The difference with our service is that we don't just supply chiller units - we use our vast experience to identify and then implement the best solution.

24/7 SUPPORT SERVICE

Our clients demand the best in cooling services. They expect their supplier to be on call 24/7, to meet strict service level agreements, and help them operate as effectively as possible. Through our comprehensive depot network and the advice of our experienced



**DEDICATED
SUPPORT
NATIONWIDE**

> **OUR
FACILITIES**

**STRATEGIC
LOCATIONS,
NATIONAL
REACH**



**AN EXTENSIVE RANGE,
AVAILABLE LOCALLY**

At Andrews, we're proud that we have the coverage and breadth of expertise to meet the demands of all areas of UK industry. We have the most comprehensive range of chiller hire equipment in the country, and the resources to make sure they are distributed efficiently and deployed expertly.

We continually upgrade our equipment and invest in the latest technology to make our equipment more energy efficient. Units are strategically placed in depots around the country to deal with any situation. We work to the

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principle of preventative maintenance, whereby hired units are rigorously tested before installation, then regularly serviced as standard during the hire period.

Andrews' depots are situated in key locations around the UK. With a comprehensive range of equipment to cover every situation available at each site, their strategic positions allow us to deliver the right equipment and personnel to our clients within four hours of your call, anywhere in the country.

24/7, 365 SUPPORT SERVICES

Andrews' trained operatives are on hand 24/7, 365 days of the year to deal with any urgent or technical requirements, or for more general enquiries such as advice on the best unit. We'll answer your call promptly and deal with your enquiry in a friendly, professional manner.

ONLINE SERVICES

Our regularly updated web site holds technical information on our products and services, alongside our innovative 'Live Chat' feature, which allows you to communicate with us at Andrews in real time.



PLANNED AND EMERGENCY SUPPORT



> FACILITIES MANAGEMENT TAKING CARE OF BUSINESS FOR YOU

Facilities Management companies with a cost effective solution.

We offer a genuine 24/7 support service, which means uninterrupted cooling during planned downtime or scheduled maintenance. Our comprehensive packages include all ancillary equipment such as air handlers, heat exchangers, pump sets, ducting, pipework and super silent generators. We also provide a full and comprehensive Contingency Planning and Business Continuity Service, tailored to your client's requirements.



SPEED, EFFICIENCY AND RESPONSE

A visit from one of our experienced engineers will allow us to identify the cooling system that's right for you. We'll then act swiftly in preparing estimates, risk assessments and method statements, keeping you apprised of our deliberations at all times.



PROBLEM SOLVING

Andrews can help Facilities Management companies with both planned and emergency support. We have the resources and experience to manage the cooling systems on our clients' behalf at their clients' facilities. It means that we liaise directly on these matters, and with proven technical expertise, we are the market leaders in this sector.

PROJECT MANAGEMENT

Our clients depend on Andrews Chiller Hire for a fast and efficient response when reliable, efficient temperature control is a vital component of the business offering to their client. Climate control should be the least of your worries: we provide

24/7 SERVICE AND INSTANT DELIVERY

Our Chiller Hire service promise is to be on site within four hours of your call, 24/7, 365 days a year, with our range of environmentally friendly, energy efficient, powerful and reliable Chillers for Hire.

TAKING CARE OF YOUR VITAL IT EQUIPMENT



> IT & TELECOMS

ENSURING SENSITIVE WORK AREAS ARE KEPT COOL

or emergency. Each unit is rigorously tested at base before its installation, then regularly serviced by experienced Andrews engineers as standard during the hire period.

SOLUTIONS FOR DATA SUITES

At Andrews we have specialist chiller equipment that has been tailor-made for the IT sector. Our down flow units coupled to an Andrews air cooled chiller is designed to keep data and IT suites at the right temperature all year round.

EQUIPMENT DESIGNED FOR TELECOMMUNICATIONS

Telecommunications equipment brings its own specific demands to a business environment. At Andrews, we have the experience and equipment to provide a solution for all your cooling requirements.

EMERGENCY RESPONSE FACILITIES

Andrews' extensive national network guarantees the resources to deliver the right solution - whether planned or emergency. We have a full range of equipment at each location. We will deliver, install and commission the equipment to your complete satisfaction.



SPECIALIST KNOWLEDGE

Data and telecommunications equipment is vital to any modern business. This hardware is sensitive to its environment, and needs to be kept within the right temperature range to function correctly. At Andrews, we know that a modern business can't function without an efficient, dependable IT infrastructure.

Our experience in the IT and Telecoms sector gives us the advantage in creating effective solutions for clients who know the value of keeping their equipment operational throughout the year.

OUR EXTENSIVE RANGE

Our equipment is strategically placed in depots around the country to deal with any situation, whether planned





**KEEPING YOUR
GUESTS
COMFORTABLE**



> EVENTS

COOLING & CHILLING SOLUTIONS FOR ANY EVENT

DISCREET, LOW NOISE, POWERFUL UNITS

As well as functioning efficiently, chilling and cooling equipment needs to be unobtrusive at an important event. Modern in design, Andrews chiller units are both discreet in appearance and low-noise in operation.

FULL INSTALLATION AND ON-SITE ATTENDANCE

At Andrews, we offer a manned, on-site service, whereby we'll monitor your equipment for the duration of the event. This means we can make any adjustments to the output of the equipment as demanded by changing conditions, and deal instantly with any issues arising.

ICE RINKS

There are special applications for chillers in which Andrews has considerable experience. We have put together comprehensive engineering and support packages for the creation and maintenance of ice rinks.

Both internal and external, permanent or temporary, Andrews Chillers are manufactured to create the perfect fluid temperature to form ice.



DESIGNED FOR THE EVENTS MARKET

During the summer months, temperature rises can mean conditions inside temporary structures become unbearable for guests and staff alike. That's when you need the cooling of Andrews Chillers.

Whether it's a sporting event, corporate hospitality at a major international tournament, company event, outdoor show or exhibition, our complete Chiller Hire packages will provide air conditioning ensuring your customers and guests enjoy the event.

If you find that an unexpected rise in temperature means that your event is heating up: we can provide an emergency cooling system at short notice.

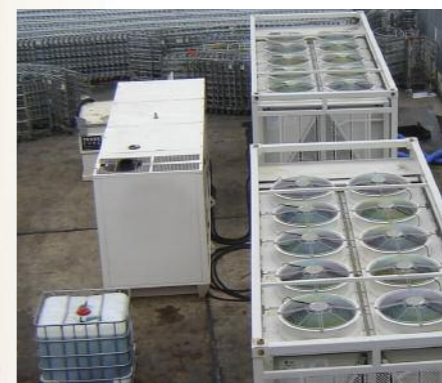


THINKING SOLUTIONS FOR INDUSTRY



> PROCESS ENGINEERING

MAINTAINING BUSINESS PRODUCTIVITY



HELPING WITH THE PRODUCTION PROCESS

When it comes to process chilling and process cooling in manufacturing, we help businesses stay on track, by keeping people and places cool and maintaining production processes.

COMPLETE PACKAGES FOR BUSINESS

Our expertise and experience in providing process chilling and cooling for manufacturers is market leading. Andrews Chiller Hire packages will ensure that production is maintained - essential if you suffer a breakdown of existing cooling systems during scheduled maintenance and refits, or if your production facility



needs additional cooling due to seasonal variations. Whatever the demands of your operation, we supply full turnkey package to meet the most exacting cooling and chilling requirements.

DETAILED PLANNING

Every production process is different, and every installation presents fresh challenges. We offer on-site surveys to establish the right system for your circumstances. An Andrews engineer will attend your site to establish exactly what it is you need, and to work out any technical and practical details.



PROVIDING SOLUTIONS FOR INDUSTRY

> FOOD & BEVERAGES

PROVEN SUCCESS IN PRODUCTION AND STORAGE REQUIREMENTS



RIGHT SOLUTION FOR YOUR BUSINESS

When it comes to the production and storage of perishable foodstuffs and drinks, you need reliable systems in place to be sure of food safety and minimise any disruption to the production process.

LOW TEMPERATURE UNITS

Our complete Chiller Hire packages deliver powerful solutions for the manufacture, processing and storage of foods and beverages - whether it's planned support,



emergency backup or a contingency plan to deal with seasonal variations in temperature.

Andrews low temperature chillers are designed for applications which

require large volume cooling for cold stores, low-temperature production facilities and food storage.

We can provide you with the optimum Chiller Hire solutions for dealing with perishable items like chocolate, dairy, fresh produce, beverages, frozen goods and other foodstuffs. Andrews ensure downtime is minimised, with the right solutions to meet your process and room conditions.

PEAK DEMAND

Andrews Chiller Hire can help you create and maintain food safe environments, ensure correct temperature-controlled storage facilities, or convert ambient storage into chilled storage by use of temporary cooling equipment to deal with peak demands.

FOOD SAFE EQUIPMENT

Crucially, all Andrews equipment is maintained to the highest standards of safety and hygiene.

HELPING YOU MAKE THE RIGHT DECISION

At Andrews, we have engineers with direct experience in the provision of cooling solutions for the food and beverage processing sector. We can help with emergency or planned situations as well as assist clients with technical advice and scheduled works.



**PRECISE AND
RELIABLE
COOLING
SYSTEMS**

**> HEALTH
SECTOR**

**CONTROL OVER
CRITICAL AREAS
AND EQUIPMENT**



**WHEN THE RIGHT CONDITIONS
ARE VITAL**

There is no margin for error in any equipment within a clinical environment. Chilling systems need to be robust and reliable in operation. In these sensitive workplaces, where precise temperature control is vital, Andrews has extensive experience.

SPECIALIST KNOWLEDGE

There are many different ways in which chillers can be used within the health sector. Specialist environments demand specialist advice, so an Andrews consultant with specific sector experience will visit the workplace and advise on the correct solution. At Andrews, we know



your environment, so whether its a system for a care home, clinic, operating theatre or a temporary body storage, we will deliver the most efficient package.

**SOLUTIONS FOR WARDS AND
EQUIPMENT ROOMS**

The wrong decisions in health care cooling can have serious implications. Experienced engineers will advise on the best solution for you. Each system is backed up with a 24/7, 365 emergency service that is unique to Andrews Chiller Hire.

BODY STORAGE

Andrews supplies purpose built body storage boxes and chiller systems for temporary body storage facilities. We have direct experience in this most sensitive of areas, and we will act with professionalism in helping you create a facility that is fit for purpose.

**EQUIPMENT FOR HYGIENIC
ENVIRONMENTS**

As hygiene is of the utmost importance in a clinical environment, our units are serviced at base before installation, delivered clean and maintained throughout the hire period.



CHILLERS ANDREW'S SYKES



> CUSTOMER CHARTER

GUARANTEED SERVICE AND DEDICATED SUPPORT

Our mission is to be a world-class chiller equipment hire company, helping our customers to address the challenges they face, whether planned or emergency, in the fastest, most expert, professional and cost-effective ways.

Our commitment is to:

- Provide customers with a market-leading, highly focused response at every point of contact within our organisation
- Employ highly qualified engineers and chiller specialists, with the necessary training and experience
- Work hard to understand a customer's needs, in terms of both specific project needs and wider business requirements, and then tailor our equipment and hire services in line with these
- Deliver a prompt and efficient response to enquiries and service requests, with a friendly local service provided nationwide
- Maintain an inventory of and deliver the highest quality equipment and accessories that are fully tested for reliability and performance, and are fit-for-purpose for their application and working environment
- Understand and respond to environmental issues in the design and operations of our equipment and services, including energy efficiency and using non-ozone depleting refrigerants
- Track customer satisfaction levels to help adjust and improve our approaches
- Make continued investments in our people, research and development, products and services

