

# Workforce Investment Council FY2017

## ▼ FY2017 Performance Accountability Report

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives, and key performance indicators (KPIs).

## ▼ Mission

## ▼ Summary of Services

## ▼ FY17 Top Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
<p>Among the activities of 'FY 17 that the Workforce Investment Council has chosen to highlight, the Career Pathways Community of Practice- CoP is distinguished as the accomplishment established to create a better prepared, informed and skilled workforce system, ready to successfully implement career pathways which have included the following activities: a one and one half hour workshop to build a fundamental understanding of career pathways and integrated education models, focus groups to delve deeper into the training and technical assistance needs of community based organizations, training providers, and District agencies; and, met with the Demand Industry Council to explain and validate the career pathway processes and timelines for training. The Career Pathways Community of Practice has also created and disseminated a web-based survey to identify existing career pathway assets ,efforts, needs, and gaps.</p>	<p>The Community of Practice has benefited the Workforce Investment Council in its role of expanding the development of vendors, employers, training providers, educators, and agencies in an integrated, effective, workforce system.</p>	<p>Overall strengths are outcomes for DC residents through these enhanced services.</p>

## ▼ 2017 Strategic Objectives

Objective Number	Strategic Objective
1	Business Engagement: Expand Workforce Intermediary programming to connect businesses within high-demand sectors to skilled District residents through innovative partnerships
2	Guidance / Oversight (State board functions + local board function as outlined in WIOA): Provide strategic planning and coordination of the workforce system to implement the plans and programs outlined in WIOA State Plan for 2016-2020
3	Credentialing / Access to Training: Provide WIOA participants with high-quality training opportunities that lead to employment within the District's high-demand industries through Eligible Training Provider List (ETPL) program services
4	Career Pathways: Advance the development of the District's high-demand career pathways, ensuring they are informed by business, transparent to all parts of the workforce system, and fully supported by District agencies and partners to allow residents to seamlessly move forward in their chosen pathways
5	Create and maintain a highly efficient, transparent and responsive District government.**

## 2017 Key Performance Indicators

Measure	Freq	Target	Q1	Q2	Q3	Q4	FY 2017	KPI Status	Explanation
<b>1 - Business Engagement: Expand Workforce Intermediary programming to connect businesses within high-demand sectors to skilled District residents through innovative partnerships (1 Measure)</b>									
Percent of WIC designated business representatives from high-demand sectors attending Demand Industry Council Meetings	Quarterly	90	No data available	133.3	150	142	142	Met	
<b>2 - Guidance / Oversight (State board functions + local board function as outlined in WIOA): Provide strategic planning and coordination of the workforce system to implement the plans and programs outlined in WIOA State Plan for 2016-2020 (1 Measure)</b>									
Percent increase in agency participation in technical assistance activities	Quarterly	5%	No data available	No data available	200%	200%	200%	Met	
<b>3 - Credentialing / Access to Training: Provide WIOA participants with high-quality training opportunities that lead to employment within the District's high-demand industries through Eligible Training Provider List (ETPL) program services (3 Measures)</b>									
Percentage of WIOA-funded customers who completed ETPL training program	Annually	56%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	80.9%	Met	
Percentage of WIOA-funded customers who completed ETPL training program and entered employment within 6 months of completing training	Annually	52%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	59.6%	Met	
Percentage of WIOA-funded customers who completed ETPL training program and entered employment, who are employed 12 months after completing training	Annually	57%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Data Forthcoming		
<b>4 - Career Pathways: Advance the development of the District's high-demand career pathways, ensuring they are informed by business, transparent to all parts of the workforce system, and fully supported by District agencies and partners to allow residents to seamlessly move forward in their chosen pathways (1 Measure)</b>									
Percent of workforce providers funded by the WIC who participate in the Career Pathways Community of Practice	Quarterly	90%	No data available	68.8%	126%	124%	120.8%	Met	

We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

## 2017 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	FY 2017

1 - Sector Partnerships (2 Measures)						
Number of high demand fields	Quarterly	5	6	6	6	23
Number of business leaders representing high demand sectors	Quarterly	No data available	18	12	15	45
2 - Policy Development (1 Measure)						
Number of Workforce Implementation Guidance Letters (WIGLS) released	Quarterly	2	11	4	3	20
2 - Working Groups (1 Measure)						
Number of working group meetings	Quarterly	No data available	5	3	2	10
3 - Workforce Training Providers (2 Measures)						
Number of eligible training providers	Quarterly	13	15	5	1	34
Number of grantees	Quarterly	3	3	0	1	7

## 2017 Strategic Initiatives

Title	Description	Complete to Date	Status Update	Explanation
WORKFORCE INVESTMENTS (3 Strategic initiatives)				
Implement targeted Industry Partnership Grant	In FY 2017, the Workforce Investment Council (WIC) will choose a provider to connect No less than 60 DC residents to in a work-based training opportunity in one of the following industries: healthcare, information technology, and infrastructure	Complete	A total of three grants were received and reviewed. Two grants have been awarded, totaling \$222,000 in the field of Information Technology.	
Improve Provider Application Process	In FY 2017, the WIC will Establish a more efficient method for submission and approval of eligible training provider application materials	Complete	On May 12, 2017, the new ETPL application process was fully implemented. An engagement forum was held on the same date to notify training providers of the details of the new process. The WIC has received the first round of applications under this new process and the designated WIC Board members will vote to approve or deny them on July 28, 2017.	
Establish DC Quick Path to Energy Program	In FY 2017, the WIC will launch a program to help ensure DC residents are provided an opportunity to train for Train DC residents for entry level positions in both the infrastructure sector and energy industry.	Complete	On April 12, 2017, the program was established training participants in the construction skills trade. Twenty-six DC residents participated, with 20 successful completions. Based on the successful completion of the first co-hort the program will continue through the remainder of the Fiscal Year.	