

Rental Housing Commission FY2021

Agency Rental Housing Commission

Agency Code DRO

Fiscal Year 2021

Mission The mission of the Rental Housing Commission (RHC) is to ensure the fair and effective implementation of the District of Columbia's rent stabilization and tenant rights laws by publishing clear legal guidelines and resolving appeals in disputed cases.

Strategic Objectives

Objective Number	Strategic Objective
1	Resolve administrative appeals efficiently.
2	Issue, amend, and rescind rules and procedures for the administration of the Rental Housing Act (Act) and for the resolution of disputes arising under the Act.
3	Determine allowable annual adjustments of rent charged.

Key Performance Indicators

Measure	Directionality	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target
1 - Resolve administrative appeals efficiently. (14 Measures)					
Percent of decisions reversed	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Percent of cases mediated	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of calendar days between notice of appeal and receipt of certified record	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of business days to complete adjudication	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of calendar days between preliminary case review and staff assignment	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of calendar days between initial case filing to filing of record (or receipt of transcript, if any)	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of calendar days between filing of record (or receipt of transcript, if any) to oral argument	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of calendar days between oral argument to disposition	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of days between receipt of certified record and scheduled hearing date	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of days between hearing and opinion	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Percent of cases awaiting decision that are more than 340 days old	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Average number of days between initial case filing to mediation scheduling	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021
Percent of initial mediation held within 45 calendar days after notice of appeal being filed	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021
Percent of eligible cases resolved through mediation or mediator-involved settlement	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021

Measure	Directionality	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target
2 - Issue, amend, and rescind rules and procedures for the administration of the Rental Housing Act (Act) and for the resolution of disputes arising under the Act. (1 Measure)					
Average number of calendar days to determine whether to issue, amend, and rescind rules and procedures, rescind regulations based on newly enacted legislation	Down is Better	New in 2021	New in 2021	New in 2021	New in 2021

Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Resolve administrative appeals efficiently. (2 Activities)			
APPELLATE RESOLUTION	Case Mediation	Lead dispute resolution efforts to reduce time and cost associated with appeals and help reach mutually agreeable settlement for parties.	Daily Service
APPELLATE RESOLUTION	Appellate Resolution	Resolves appeals by tenants and housing providers to decisions from the Rent Administrator or the Office of Administrative Hearings through written, legal decisions-making.	Daily Service
2 - Issue, amend, and rescind rules and procedures for the administration of the Rental Housing Act (Act) and for the resolution of disputes arising under the Act. (1 Activity)			
RENT REGULATION	Monitor statutory changes to the Rental Housing Act of 1985	Monitors statutory changes to the Rental Housing Act of 1985 and determines if corresponding rent stabilization regulations need to be issued, amended or rescinded.	Daily Service
3 - Determine allowable annual adjustments of rent charged. (1 Activity)			
RENT ADJUSTMENT	Determine allowable rent increases	Determine the change, during the twelve months of calendar year and the Consumer Price Index for Urban Wage Earners and Clerical Workers ("CPI-W") for all items in the metropolitan statistical area that includes the District of Columbia adjust to other statutorily required calculations.	Key Project

Workload Measures

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
1 - Case Mediation (11 Measures)			
Number of appeals filed	New in 2021	New in 2021	New in 2021
Number of cases pending resolution	New in 2021	New in 2021	New in 2021
Number of orders rendered	New in 2021	New in 2021	New in 2021
Number of opinions rendered	New in 2021	New in 2021	New in 2021
Number of appeals hearings held	New in 2021	New in 2021	New in 2021
Number of cases resolved in 340 days or less.	New in 2021	New in 2021	New in 2021
Number of cases dismissed	New in 2021	New in 2021	New in 2021
Number of cases withdrawn	New in 2021	New in 2021	New in 2021
Number of eligible cases mediated	New in 2021	New in 2021	New in 2021
Number of eligible cases resolved through mediation	New in 2021	New in 2021	New in 2021
Number of opinions with reconsideration requested	New in 2021	New in 2021	New in 2021

Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
No strategic initiatives found		