

Office of Victim Services and Justice Grants FY2021

Agency Office of Victim Services and Justice Grants

Agency Code FOO

Fiscal Year 2021

Mission The mission of the Mayor's Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Summary of Services The Office of Victim Services and Justice Grants (OVSJG) coordinates and funds community-based organizations and District agencies that provide services for: (1) victims of crime; (2) justice-involved individuals; and (3) truancy reduction and juvenile delinquency prevention programs. As the State Administering Agency (SAA) for federal victim services and criminal and juvenile justice system funding, OVSJG engages in planning and coordination with, and provides training and technical assistance to, organizations and agencies receiving grant funding to provide these services. In addition to the Victim Services, Justice Grants, and Truancy Reduction programs, OVSJG operates the District's Address Confidentiality Program, which provides a legal substitute address and mail forwarding for eligible DC residents to maintain the confidentiality of her or his actual address; the Private Security Camera Incentive Program, which encourages residents, businesses, non-profits and religious institutions to install security camera systems on their property; and administers the Access to Justice initiative, which provides funding to entities providing civil legal services and student loan repayment assistance for eligible lawyers. OVSJG also provides policy making expertise, advice, and counsel to the Mayor on the role of victims and offenders in the criminal justice system, enhancing the District's responses to trauma; and evidence-based practices to respond to, intervene in, and prevent violence.

2021 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Sexual Assault Victims' Right Amendment Act (SAVRAA) of 2019 implementation activities included 58 staff and contractors completing trainings conducted by OVSJG for sexual assault counselors, sexual assault victim advocates, and sexual assault youth victim advocates.	SAVRAA's expansion furthers OVSJG's core mission to create systems of care for crime victims, youth and their families in the District.	Victims/survivors of sexual assault have 24/7 access to sexual assault victim advocates in hospital and community settings, and at law enforcement and other District agency interviews. Between June and October 2021, 158 adults and 64 youth accessed these services.
Established a place-based trauma response and community engagement program, in partnership with Training Grounds, to serve the 37th St. SE/Stoddart Terrace community.	The successful implementation of the first place-based trauma response site has led to the expansion of the program. OVSJG intends to fund an additional TRCEP site which will allow practitioners to expand efforts to address the impacts of trauma as a result of interpersonal and community violence.	The TRCEP project team had over 1,000 encounters with community members seeking and engaging in healing from past trauma. The program is providing individual, family, and group counseling, and Healing Station Town Halls to residents. Community members continue to actively address trauma in their communities through engaging in TRCEP programming and have provided positive feedback about the support they are receiving through the program.
OVSJG funded a men's reentry housing pilot program that successfully housed 28 male returning citizens who were deemed chronically homeless.	Housing and jobs are always the two greatest needs identified by returning citizens and programs that provide services to returning citizens. The housing pilot provides valuable information and data on the needs, gaps, and barriers to housing for returning citizens, specifically those who are considered chronically homeless. This information and data will be used to inform future solicitations and awards for housing for returning citizens.	Twenty-eight male returning citizens were provided housing and supportive services, thereby increasing their ability to successfully reintegrate into the community and reducing their risk of homelessness and recidivism.

2021 Key Performance Indicators

Measure	Frequency	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 2021 Quarter 4	FY 2021 Actual	Was 2021 KPI Met?	Explanation For Unmet KPI
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Measures)											
Percent of victims of attempted homicide who accept hospital based violence intervention project services	Quarterly	67.7%	56.4%	70%	50.1%	32.3%	38.2%	15.4%	34.6%	Unmet	The COVID-19 pandemic continued to impact the functioning of the HIVPs. For several months in FY21, HIVP staff were unable to meet victims bedside resulting in initial contact by phone; in-person contact is a key contributing factor to victims choosing to engage in services. Additionally, several HIVPs faced staff challenges, including vacancies and the inability for staff to access needed in-person training effecting the efficacy of the programs.

Measure	Frequency	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 2021 Quarter 4	FY 2021 Actual	Was 2021 KPI Met?	Explanation For Unmet KPI
Percent of victims who received information or support from the DC Victim Hotline (DCVH) call-takers to address caller needs and/or a referral by the DC victim hotline	Quarterly	100%	96.8%	95%	100%	94.9%	90.8%	92.7%	94.1%	Nearly Met	This KPI was unmet due to a small percentage of dropped calls, i.e., individuals who leave the queue prior to connecting with a victim services specialist. This can be due to a victim changing their mind before being connected or connectivity issues.
Percent of sexual assault victims who received on-call hospital-based advocacy services	Quarterly	96.8%	99.1%	85%	96.7%	96.8%	100%	100%	98.8%	Met	
Percent of victims who received language interpretation services from the Language Access Program	Quarterly	98.2%	99.4%	90%	100%	100%	100%	100%	100%	Met	
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (1 Measure)											
Percent of students in agency sponsored truancy reduction programs who are not rereferred	Annually	85.4%	96%	70%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	92.42%	Met	
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. (1 Measure)											
Percentage of participants in reentry programs who report and increase in self-sufficiency	Annually	New in 2020	78.6%	55%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	54.9%	Nearly Met	This KPI was nearly met and is only off by .1% of our target. The data reported is on track with our set goal for the FY.
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Measures)											
Percent of training participants who reported learning	Annually	96.5%	No Applicable Incidents	97%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	95.83%	Nearly Met	This KPI was unmet due to a small percentage of participants not reporting learning. This could be due to a virtual learning environment or other factors such as presenter delivery or the information being presented is a refresher instead of new information.
Percent of budgeted federal grant funds lapsed at end of fiscal year	Annually	0.75%	0.09%	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1.47%	Met	
Percent of budgeted local grant funds lapsed at end of fiscal year	Annually	3%	1.4%	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4.34%	Met	
Percent of grantees that are in full compliance of federal and local requirements	Annually	100%	100%	95%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	99.25%	Met	

2021 Workload Measures

Measure	FY 2019 Actual	FY 2020 Actual	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 2021 Quarter 4	FY 2021 Actual
1 - Build a coordinated community response for all victims of crime that improves outcomes for survivors. (5 Measures)							
Number of victims receiving mental health services	1611	3658	752	820	766	881	3219
Number of victims served by the DC crime victim services hotline	3259	3723	926	839	1200	1611	4576

Measure	FY 2019 Actual	FY 2020 Actual	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 2021 Quarter 4	FY 2021 Actual
Number of victims provided housing services	1163	2366	485	399	429	587	1900
Number of victims receiving medical forensic care	427	1307	189	236	325	357	1107
Number of victims receiving legal services through coordinated continuums	1399	1430	430	256	221	361	1268
1 - Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Measure)							
Number of victims who received interpretation services	1444	1330	313	419	431	471	1634
2 - Reduce truancy in the District (3 Measures)							
Number of schools participating in truancy reduction programs	81	67	Annual Measure	Annual Measure	Annual Measure	Annual Measure	67
Number of community-based providers that work with schools to reduce truancy	10	10	Annual Measure	Annual Measure	Annual Measure	Annual Measure	10
Number of students participating in agency sponsored truancy reduction programs	356	1143	188	285	355	300	1128
3 - Build and expand the network of community-based providers that serve returning citizens. (2 Measures)							
Number of providers offering funded mental health and substance abuse programs for returning citizens	3	4	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5
Total number of participants in funded re-entry programs	1699	794	488	300	221	311	1320
4 - Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. (2 Measures)							
Number of participants in training programs	334	323	83	200	158	365	806
Number of technical assistance sessions provided	32	20	19	4	52	99	174

2021 Operations

Operations Title	Operations Description	Type of Operations
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Activities)		
Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities.	Daily Service
Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Activities)		
Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. (2 Activities)		
Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Activities)		
Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service

Operations Title	Operations Description	Type of Operations
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service

2021 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Build and expand the network of community-based providers that serve returning citizens. (1 Strategic Initiative)				
Reentry Housing Pilot Program	Implement a reentry housing pilot program to provide low-barrier housing to men released from jail, prison, or halfway house within the past 12 months.	Complete	There have been a total of 29 male returning citizens placed in safe and secure housing since the inception of the men's reentry housing programs in January 2021. Each client has access to services and supports to assist them with meeting their reentry goals. There were a total of three University Legal Services housing clients that have successfully obtained permanent housing since being placed in the program. Note, University Legal Services decided to no longer continue with the housing program for FY22; however, Catholic Charities will continue to provide housing and supportive services for existing and future housing clients in FY22.	
Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Strategic Initiative)				
Place-Based Trauma Response and Community Engagement Program	Develop and establish one site for place-based community engagement and trauma services in Ward 7.	Complete	The TRCEP program serving 37th St. SE/Stoddart Terrace is fully implemented. In Q4 the program continued to use a mix of virtual and in-person program delivery methods. During the 4th quarter, the TRCEP project team had over 800 encounters with community members seeking and engaging in healing from past trauma. The program is providing individual, family, and group counseling, Healing Station Town Halls. The Transformational Life Coach and Healing Leaders (TLICHL) class culminated in the first cohort to successfully complete their healing journey. Completers participated in a formal commencement ceremony and are now actively engaged in supporting others in the community. 4) Weekly workshops include Black Men Grieve and Healing Huddle facilitation with community members in healing circles.	
Provide a comprehensive response to sexual assault victims in the District. (1 Strategic Initiative)				
Expand sexual assault victim advocacy services	Review and approve or decline curriculum submitted by community-based organizations to provide training to sexual assault counselors, advocates, and youth advocates as defined in the Sexual Assault Victims' Rights Amendment Act (SAVRAA) of 2019 within fifteen business days of receipt.	Complete	One community-based organization re-submitted their curriculum for review and it was returned for corrections within fifteen business days of receipt.	