

Office of Victim Services and Justice Grants FY2019

Agency Office of Victim Services and Justice Grants

Agency Code FO0

Fiscal Year 2019

Mission The mission of OVJSG is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Summary of Services OVJSG coordinates and funds community-based and District agency services for victims of crime and justice involved individuals. Additionally, OVJSG manages efforts that aim to reduce truancy in the District's public and charter schools, and supports juvenile delinquency prevention, juvenile justice diversion, mentoring, and gang intervention efforts. OVJSG is the State-Administering Agency (SAA) responsible for the direction of systemic criminal justice planning, coordination, management, research, training, and technical assistance. OVJSG also provides policy making expertise, advice, and counsel to the Executive on the role of victims and offenders in the criminal justice system, and evidence-based practices to respond to, intervene in, and prevent violence.

2019 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Enhancing the District's response to trauma	OVJSG engaged in several activities to increase the District's response to trauma. This included providing funding to grantees specifically to increase their knowledge and skills related to trauma and trauma-informed responses; hosting a two-day trauma training institute for professionals working with victims of crime, justice-involved individuals, and youth at risk for truancy and juvenile delinquency; hosting a 6-day training on EMDR; and developing the platform for the implementation of the pro-bono trauma specific mental health bank.	Trained professionals and clinicians are better equipped to identify and effectively respond to the trauma needs of residents.
Development, in partnership with DCHR, of the District's policy on Supporting Victims and Survivors of Domestic Violence, Sexual Assault, and Stalking	Further OVJSG's work to reduce incidents of domestic violence, sexual assault, and stalking in the District and ensure that victims/survivors have access to resources. Anticipate implementation of the policy could increase demand for services among grantees, particularly the DC Victim Hotline which is included as a specific resource in the policy.	Ensures that there is a standard response and resources available for residents employed by District agencies who are victims/survivors.
Introduction of the Sexual Assault Victims' Rights Amendment Act (SAVRAA) of 2019	As introduced, SAVRAA 2019 will require OVJSG to provide training, develop resources, and partner with community-based organizations to expand advocacy services for sexual assault victims/survivors.	SAVRAA will enhance the rights and resources available to victims/survivors of sexual assault in the District and promote a comprehensive, victim-centered response.

2019 Key Performance Indicators

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Measures)											
Percent of victims who received information, support or a referral from the DC Victim Hotline to address their needs.	Quarterly	100%	100%	95%	100%	100%	100%	100%	100%	Met	
Percent of victims of attempted homicide who accept hospital based violence intervention project services	Quarterly	48%	76.8%	70%	70.1%	70.9%	68.9%	61.4%	67.7%	Nearly Met	Several of the HVIP grantees experienced internal challenges, including staff turnover. Staff shortages resulted in programs not consistently able to make first contact and offer services to patients bedside, as is best practice. At times, services were offered to patients by phone after discharge, which reduces the likelihood of acceptance.

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
Percent of victims who received language interpretation services	Quarterly	99.3%	97.4%	90%	99%	97.1%	97.5%	100%	98.2%	Met	
Percent of sexual assault victims who received on-call advocacy services	Quarterly	99.1%	100%	95%	98.3%	95.7%	96.2%	96.7%	96.8%	Met	
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (2 Measures)											
Percent of students in agency sponsored truancy reduction programs who are not rereferred	Annually	New in 2018	91.8%	70%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	85.4%	Met	
Percent of violence prevention program participants who demonstrate a change in knowledge, skills, or behaviors as a result of their participation	Quarterly	69%	Not Available	87%	No data available	No data available	No data available	No data available	No data available		
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia. (1 Measure)											
Percent of participants screened for eligibility for entry into the re-entry service programs	Annually	100%	100%	80%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	No applicable incidents		
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Measures)											
Percent of sub-grantees that are in full compliance of federal and local requirements	Annually	100%	100%	95%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Percent of budgeted federal grant funds lapsed at end of fiscal year	Annually	1.9%	1.18%	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0.75%	Met	
Percent of budgeted local grant funds lapsed at end of fiscal year	Annually	1.4%	0.3%	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3%	Met	
Percent of training participants who reported learning	Annually	98.9%	90.2%	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	96.5%	Met	
5 - Create and maintain a highly efficient, transparent and responsive District government. (8 Measures)											

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
HR MANAGEMENT - Percent of eligible employees completing and finalizing a performance plan in PeopleSoft (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	86.7%	No Target Set	
HR MANAGEMENT - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	
FINANCIAL MANAGEMENT - Quick Payment Act Compliance - Percent of QPA eligible invoices paid within 30 days (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	No Target Set	
FINANCIAL MANAGEMENT - Percent of local budget de-obligated to the general fund at the end of year (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	
CONTRACTS AND PROCUREMENT - Percent of Small Business Enterprise (SBE) annual goal spent (Updated by OCA)	Annually	New in 2019	New in 2019	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data		
IT POLICY AND FOIA COMPLIANCE - Percent of "open" data sets identified by the annual Enterprise Dataset Inventory published on the Open Data Portal - (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0%	No Target Set	
IT POLICY AND FOIA COMPLIANCE - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension - (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
HR MANAGEMENT - Average number of days to fill vacancy from post to offer acceptance (Updated by OCA)	Annually	New in 2019	New in 2019	New in 2019	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	

*Mayoral agencies include agencies under the Health and Human Services, Education, Public Safety and Justice, Operations and Infrastructure, Economic Development, and Internal Services clusters. It excludes all independent agencies and select EOM agencies.

*The HR management, Financial Management, IT Policy and FOIA Compliance, and Contracts and Procurement measures were collected for all mayoral agencies in FY 2019. OCA calculates these measures based on summary-level data from various agencies, and cannot verify the accuracy of any calculations.

*The 2019 DC Enterprise Data Inventory (EDI) contains datasets published on DC's Open Data Portal, which is current as of March 9, 2019, and any datasets published to the portal after the above date were not included in the measure's calculation.

*Due to data lags, FY 2019 data for the following core business measures will be published in March 2020: Contracts and Procurement - Percent of Small Business Enterprise (SBE) annual goal spent; Financial Management - Percent of local budget de-obligated to the general fund at the end of year; Human Resource Management - Average number of days to fill vacancy from post to offer acceptance; Human Resource Management - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft; and IT Policy and Freedom of Information Act (FOIA) Compliance - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension.

2019 Workload Measures

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual
1 - Build a coordinated community response for all victims of crime that improves outcomes for survivors. (5 Measures)							
Number of victims receiving mental health services	1679	2300	272	421	447	471	1611
Number of victims served by the DC crime victim services hotline	1092	3533	751	786	873	849	3259
Number of victims provided housing services	815	1334	271	299	286	307	1163
Number of victims receiving medical forensic care	1149	938	89	80	130	128	427
Number of victims receiving legal services through coordinated continuums	1236	1016	351	417	328	303	1399
1 - Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Measure)							
Number of victims who received interpretation services	1841	1055	307	366	465	306	1444
2 - Reduce truancy in the District (3 Measures)							
Number of schools participating in truancy reduction programs	70	70	81	0	0	0	81
Number of community-based providers that work with schools to reduce truancy	7	10	Annual Measure	Annual Measure	Annual Measure	Annual Measure	10
Number of students participating in agency sponsored truancy reduction programs	New in 2019	New in 2019	81	168	63	44	356
3 - Build and expand the network of community-based providers that serve returning citizens. (2 Measures)							
Number of providers offering funded mental health and substance abuse programs for returning citizens	2	3	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3
Total number of participants in funded re-entry programs	843	552	455	289	417	538	1699
4 - Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. (2 Measures)							
Number of participants in training programs	163	371	0	0	95	239	334
Number of trainings and technical assistance sessions provided for grantees	22	26	6	7	12	7	32

2019 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Activities)			

Operations Header	Operations Title	Operations Description	Type of Operations
VICTIMS SERVICES GRANTS	Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities	Daily Service
VICTIMS SERVICES GRANTS	Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Activities)			
INTERVENTION GRANT	Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
INTERVENTION GRANT	Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
INTERVENTION GRANT	Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia. (2 Activities)			
JUSTICE IMPROVEMENT GRANT	Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
JUSTICE IMPROVEMENT GRANT	Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (5 Activities)			
PERFORMANCE MANAGEMENT	Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
GRANT MANAGEMENT	Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
PERFORMANCE MANAGEMENT	Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
PERFORMANCE MANAGEMENT	Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service
GRANT MANAGEMENT	Develop strategic plans as required by federal grant sources.	OVSJG develops strategic plans for the implementation of federal grants and works with sub-grantees to ensure their service delivery plans meet requirements.	Daily Service

2019 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Build a coordinated community response for all victims of crime that improves outcomes for survivors. (1 Strategic Initiative)				
Trauma-Informed Responses	Enhance trauma-informed responses in the District by increasing access to trauma-specific mental health services through the development of a pro-bono mental health bank and training clinicians in trauma-specific modalities; mapping existing trauma-informed activities in the District; and exploring the feasibility of conducting a District-wide trauma assessment.	Complete	Trained 19 licensed clinicians to provide EMDR trauma treatment. Completed Two-Day Trauma Training Institute. Completed survey to assess trauma-informed services in the District. Completed District wide Trauma Assessment Feasibility Study.	
Build and expand the network of community-based providers that serve returning citizens. (1 Strategic Initiative)				
Trauma-Informed Responses	Enhance trauma-informed responses in the District by increasing access to trauma-specific mental health services through the development of a pro-bono mental health bank and training clinicians in trauma-specific modalities; mapping existing trauma-informed activities in the District; and exploring the feasibility of conducting a District-wide trauma assessment.	Complete	Trained 19 licensed clinicians to provide EMDR trauma treatment. Completed Two-Day Trauma Training Institute. Completed survey to assess trauma-informed services in the District. Completed District wide Trauma Assessment Feasibility Study.	
Provide a comprehensive response to intimate partner violence victims in the District. (1 Strategic Initiative)				
Address Confidentiality Program	Implement an address confidentiality program to provide eligible victims of domestic violence, sexual assault, stalking, human trafficking, and employees of agencies providing services to these victims or reproductive health organization employees a legal substitute address to use in place of their physical address whenever an address is required by public agencies.	Complete	Drafted and completed the 30-day review process for the Rules and Regulations for D.C. Law 22-118; consulted with long standing State ACP programs and the National Association of Confidential Address Programs to enhance participant safety and security; developed key forms and processes for launching the program.	
Provide a comprehensive response to sexual assault victims in the District. (2 Strategic initiatives)				
Expand sexual assault victim advocacy services	Expand sexual assault victim advocacy services to ensure that all victims of sexual assault have access to on call advocacy, including those victims who report outside of the DC SANE process; training more people to become community based sexual assault victim advocates; and expanding the right to an advocate beyond the hospital and law enforcement interview to interviews with law enforcement outside of the hospital setting and in interviews with prosecution.	0-24%	SAVRAA was reintroduced by the Mayor. Expansion of services is dependent on the law passing.	Legislation tied to this initiative hasn't been approved.
Address Confidentiality Program	Implement an address confidentiality program to provide eligible victims of domestic violence, sexual assault, stalking, human trafficking, and employees of agencies providing services to these victims or reproductive health organization employees a legal substitute address to use in place of their physical address whenever an address is required by public agencies.	Complete	Drafted and completed the 30-day review process for the Rules and Regulations for D.C. Law 22-118; consulted with long standing State ACP programs and the National Association of Confidential Address Programs to enhance participant safety and security; developed key forms and processes for launching the program.	
Reduce truancy in the District (2 Strategic initiatives)				
High School Truancy Reduction Pilot	Continue to coordinate the second of a three-year the high school truancy reduction pilot program.	Complete	Data analysis of surveys conducted with students showed that average scores improved between the baseline and post surveys on 9 out of 14 measures. Also, student outcomes in attendance between engaged and non-engaged students reported significantly higher in-seat attendance and lower unexcused absences.	
Trauma-Informed Responses	Enhance trauma-informed responses in the District by increasing access to trauma-specific mental health services through the development of a pro-bono mental health bank and training clinicians in trauma-specific modalities; mapping existing trauma-informed activities in the District; and exploring the feasibility of conducting a District-wide trauma assessment.	Complete	Trained 19 licensed clinicians to provide EMDR trauma treatment. Completed Two-Day Trauma Training Institute. Completed survey to assess trauma-informed services in the District. Completed District wide Trauma Assessment Feasibility Study.	