

# Office of Victim Services and Justice Grants FY2018

## FY2018 Performance Accountability Report

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives, and key performance indicators (KPIs).

## Mission

The mission of OVSJG is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

## Summary of Services

OVSJG coordinates and funds community-based and District agency services for victims of crime and justice involved individuals. Additionally, OVSJG manages efforts that aim to reduce truancy in the District's public and charter schools, and supports juvenile delinquency prevention, juvenile justice diversion, mentoring, and gang intervention efforts. OVSJG is the State-Administering Agency (SAA) responsible for the direction of systemic criminal justice planning, coordination, management, research, training, and technical assistance. OVSJG also provides policy making expertise, advice, and counsel to the Executive on the role of victims and offenders in the criminal justice system, and evidence-based practices to respond to, intervene in, and prevent violence.

## FY18 Top Accomplishments

What is the accomplishment that your agency wants to highlight?	How did this accomplishment impact residents of DC?	How did this accomplishment impact your agency?
Launched a high-school truancy reduction pilot program	The high-school truancy pilot funded three community-based organizations to provide services in six high-schools to address the needs of students and reduce barriers to attendance for those students.	Furtheres the agency's efforts to reduce truancy in the District and reduce the school to prison pipeline.
Publication of the Domestic Violence Fatality Review Annual Report	The report will help improve the delivery of services to domestic violence victims and lead to improved outcomes.	The Annual Report released in FY18 is the first released by the DV Fatality Review Board in eight years and the first since OVSJG assumed administrative support of the Board in 2016. The Report identifies opportunities to enhance the District's responses to domestic violence to reduce DV fatalities.
Launch of the Physical Evidence Recovery Kit (PERK) tracking system.	Sexual assault survivors who have reported their assaults to MPD and have had SANE exam can access the status of the PERK throughout the testing process.	Informs the agency's activities related to the District's response to sexual violence, SAVRAA implementation, and role on the Sexual Assault Response Team (SART)

## 2018 Strategic Objectives

Objective Number	Strategic Objective
1	Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.

Objective Number	Strategic Objective
2	Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.
3	Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia.
4	Provide leadership in developing the capacity of and improving the performance of grantees.
5	Create and maintain a highly efficient, transparent and responsive District government. **

## 2018 Key Performance Indicators

Measure	Freq	Target	Q1	Q2	Q3	Q4	FY2018	KPI Status	Explanation
<b>1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Measures)</b>									
Percent of victims who receive information, support, or a referral from DC Crime Victim Hotline call takers to address caller needs	Quarterly	95%	100%	100%	100%	100%	100%	Met	
Percent of victims of attempted homicide who accept hospital based violence intervention project services.	Quarterly	70%	60.8%	92.3%	61.2%	84.8%	76.8%	Met	
Percent of victims who received language interpretation services of those that requested services	Quarterly	80%	96.4%	90.4%	100%	99.1%	97.4%	Met	
Percent of sexual assault victims who received on-call advocacy at police and/or hospital at the time of access	Quarterly	95%	100%	100%	100%	100%	100%	Met	
<b>2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (2 Measures)</b>									
Percent of students in agency sponsored programs who reduce their truancy rate	Annually	75%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	91.8%	Met	
Percent of violence prevention program participants who demonstrate a change in knowledge, skills, or behaviors as a result of their participation	Quarterly	Not Available%	No data available	No data available	No data available	No data available	No data available	No Target Set	
<b>3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia. (1 Measure)</b>									
	Annually	80	Annual Measure	Annual Measure	Annual Measure	Annual Measure	212	Met	

Measure	Freq	Target	Q1	Q2	Q3	Q4	FY2018	KPI Status	Explanation
Percent of participants screened for eligibility for entry into the re-entry service programs									
<b>4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Measures)</b>									
Percent of sub-grantees that are in full compliance of federal and local requirements	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Percent of budgeted federal grant funds lapsed at end of fiscal year	Annually	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1.2%	Met	
Percent of budgeted local grant funds lapsed at end of fiscal year	Annually	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data		
Percent of participants in professional education programs who reported learning	Annually	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	90.2%	Met	

\*\*We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

## 2018 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
<b>1 - Build a coordinated community response for all victims of crime that improves outcomes for survivors. (6 Measures)</b>						
Number of victims receiving mental health services	Quarterly	531	606	753	410	2300
Number of victims served by the DC crime victim services hotline	Quarterly	402	1000	1139	992	3533
Number of victims provided housing services	Quarterly	263	276	382	413	1334
Number of secondary victims of homicide served through crisis intervention at the point of decedent identification	Quarterly	31	20	39	8	98
Number of victims receiving medical forensic care	Quarterly	246	329	241	122	938
Number of victims receiving legal services through coordinated continuums.	Quarterly	393	218	155	250	1016
<b>1 - Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Measure)</b>						
Number of victims who received interpretation services	Quarterly	291	303	232	229	1055
<b>2 - Reduce chronic truancy in the District (3 Measures)</b>						

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
Number of schools participating in truancy reduction programs	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	70
Number of community-based providers that work with schools to reduce truancy	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	10
Number of students participating in agency sponsored truancy reduction programs.	Quarterly	406	326	118	288	1138
<b>3 - Build and expand the network of core service community-based providers that serve returning citizens. (3 Measures)</b>						
Number of new participants who receive re-entry services for the first time.	Quarterly	60	55	70	27	212
Number of providers offering funded mental health and substance abuse programs for returning citizens	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3
Total number of participants in funded re-entry programs	Quarterly	374	24	127	27	552
<b>3 - Coordinate stakeholders in an effort to improve process with District's compliance of Sex Offender and Registration Notification Act (SORNA) and Prison Rape Elimination Act (PREA) (1 Measure)</b>						
Number of meetings held with stakeholders to improve SORNA and PREA initiatives	Quarterly	0	0	0	0	0
<b>4 - Develop strategic plans as required by federal grant sources. (1 Measure)</b>						
Number of strategic plans completed and approved by federal funders	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0
<b>4 - Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. (2 Measures)</b>						
Number of participants in training programs	Quarterly	0	278	62	31	371
Number of technical assistance sessions provided for grantees	Quarterly	3	7	9	7	26

## 2018 Strategic Initiatives

Title	Description	Complete to Date	Status Update	Explanation
<b>INTERVENTION GRANT (1 Strategic Initiative)</b>				
Implement a high school truancy reduction pilot program	Implement a high school truancy reduction pilot program.	Complete	Evaluator analyzed the data from the KAB student survey.	

Title	Description	Complete to Date	Status Update	Explanation
<b>VICTIMS SERVICES GRANTS (3 Strategic initiatives)</b>				
Increase the capacity of the hospital-based violence intervention project for male victims of intentional, life-threatening violence.	Increase the capacity of the hospital-based violence intervention project for male victims of intentional, life-threatening violence.	Complete	Program providers met with the community-based organizations funded for violence intervention staff through ONSE to discuss service coordination. Staff from three of the providers attended the annual National Network of Hospital-based Violence Intervention Programs Conference.	
Address gaps in trauma-informed mental health services.	Address gaps in trauma-informed mental health services for victims of crime and criminal justice involved individuals by identifying available resources, facilitating viable collaborations, and providing training to mental health providers in the community.	Complete	Proposals for the FY19 RFA were reviewed and a grantee was selected.	
Expand sexual assault victim advocacy services.	Expand sexual assault victim advocacy services to ensure that all victims of sexual assault have access to on call advocacy, including those victims who report outside of the DC SANE process.	0-24%	Legislation tied to this initiative was introduced by the Mayor in April 2017. The Council held a hearing on the bill in June 2017. Further action is pending. .	Legislation tied to this initiative hasn't been approved.