

Office of Victim Services and Justice Grants FY2017

Agency Office of Victim Services and Justice Grants

Agency Code F00

Fiscal Year 2017

Mission The mission of OVSJG is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

2017 Strategic Objectives

Objective Number	Strategic Objective
1	Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.
2	Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.
3	Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia.
4	Provide leadership in developing the capacity of and improving the performance of grantees.
5	Create and maintain a highly efficient, transparent and responsive District government.**

2017 Key Performance Indicators

Measure	New Measure/ Benchmark Year	Frequency of Reporting	Add Data Fields (if applicable)	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (5 Measures)									
Percentage of victims who received information or support from DCVH call-takers to address caller needs and/or a referral by the DC crime victim services hotline.	✓	Quarterly		Not available	Not available	Not available	Not available	New Measure	95%
Percentage of sexual assault victims who received on-call advocacy at police and/or hospital at the time of access.	<input type="checkbox"/>	Quarterly		99%	99%	99%	99%	97.62%	99%
Percentage of reported intimate partner violence (IPV) victims that received on-call advocacy services at the time of the exam	✓	Quarterly		Not available	Not available	Not available	Not available	New Measure	70%
Percentage of victims of attempted homicide or homicide who received on-call advocacy at the time of the access to service	✓	Quarterly		Not available	Not available	Not available	Not available	New Measure	70%
Percentage of victims who received language interpretation services of those that requested services.	✓	Quarterly		Not available	Not available	Not available	Not available	New Measure	80%
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Measures)									
Percentage of students in agency sponsored programs who reduce their truancy rate.	✓	Annually		Not available	Not available	Not available	Not available	New Measure	75%
Percentage of schools participating in agency programs who reduce their chronic truancy rate.	✓	Annually		Not available	Not available	Not available	Not available	New Measure	65%

Performance Management- Employee Performance Plan Completion	✓				Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
--	---	--	--	--	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------	--------------------------

2017 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Activities)			
VICTIMS SERVICES GRANTS	Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with the immigrant community as well as the lesbian, gay, bisexual, transgender and questioning (LGBTQ) population.	Daily Service
VICTIMS SERVICES GRANTS	Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Activities)			
INTERVENTION GRANT	Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
INTERVENTION GRANT	Reduce chronic truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by develop programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
INTERVENTION GRANT	Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia. (3 Activities)			
JUSTICE IMPROVEMENT GRANT	Build and expand the network of core service community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
JUSTICE IMPROVEMENT GRANT	Coordinate stakeholders in an effort to improve process with District's compliance of Sex Offender and Registration Notification Act (SORNA) and Prison Rape Elimination Act (PREA)	OVSJG convenes quarterly meetings with stakeholders and provides leadership to ensure recommendations are adopted and implemented.	Daily Service
JUSTICE IMPROVEMENT GRANT	Provide direct civil legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (6 Activities)			
PERFORMANCE MANAGEMENT	Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service
GRANT MANAGEMENT	Develop strategic plans as required by federal grant sources.	OVSJG develops strategic plans for the implementation of federal grants and works with sub-grantees to ensure their service delivery plans meet requirements.	Daily Service
GRANT MANAGEMENT	Support advisory committees and task forces that provide recommendations on improving outcomes for residents.	OVSJG relies on feedback and recommendations from a variety of stakeholders including grantees, policy-makers, government officials, residents, and crime victims that improve the capacity of the agency to fulfill its mission. There are several task forces and committee's that inform the work of the agency and OVSJG supports these through technical assistance and regular staffing and participation in these meetings.	Daily Service
PERFORMANCE MANAGEMENT	Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service

GRANT MANAGEMENT	Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
PERFORMANCE MANAGEMENT	Provide training and technical assistance opportunities to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service

2017 Workload Measures

Measure	New Measure/ Benchmark Year	Add Historical and Target Data (FY17)	Numerator Title	Units	Frequency of Reporting	FY 2014	FY 2015	FY 2016 Actual
1 - Build a coordinated community response for all victims of crime that improves outcomes for survivors. (6 Measures)								
Number of victims receiving mental health services.	<input type="checkbox"/>		Number of victims receiving mental health services.	Victims	Quarterly	Not available	Not available	1459
Number of victims receiving legal services through coordinated continuums.	<input type="checkbox"/>		Number of victims receiving legal services.	Victims	Quarterly	Not available	Not available	997
Number of victims served by the DC crime victim services hotline.	<input type="checkbox"/>		Number of victims served by the DC crime victim services hotline.	Victims	Quarterly	Not available	1412	435
Number of victims provided housing services.	<input type="checkbox"/>		Number of victims provided housing services.	Victims	Quarterly	Not available	477	663
Number of victims receiving medical forensic care.	<input type="checkbox"/>		Number of victims receiving medical forensic care.	Victims	Quarterly	413	451	801
Number of secondary victims of homicide served through crisis intervention at the point of decedent identification.	<input checked="" type="checkbox"/>		Number of secondary victims of homicide served through crisis intervention at the point of decedent identification.	Secondary Victims	Quarterly	Not available	Not available	New Measure
1 - Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Measure)								
Number of victims who received interpretation services.	<input type="checkbox"/>		Number of victims who received interpretation services.	Victims	Quarterly	Not available	811	1494
2 - Reduce chronic truancy in the District (2 Measures)								
Number of schools participating in truancy reduction programs	<input type="checkbox"/>		Number of schools participating in truancy reduction programs	Schools	Quarterly	45	58	67
Number of community-based providers that work with schools to reduce truancy.	<input type="checkbox"/>		Number of community-based providers	Community-based providers	Annually	12	14	12
3 - Build and expand the network of core service community-based providers that serve returning citizens. (2 Measures)								
Number of providers offering funded mental health and substance abuse programs for returning citizens.	<input checked="" type="checkbox"/>		Number of providers offering funded mental health and substance abuse programs for returning citizens.	Providers	Annually	Not available	Not available	New Measure
Total number of participants in funded re-entry programs	<input checked="" type="checkbox"/>		Total number of participants in funded re-entry programs	Participants	Quarterly	Not available	Not available	New Measure
3 - Coordinate stakeholders in an effort to improve process with District's compliance of Sex Offender and Registration Notification Act (SORNA) and Prison Rape Elimination Act (PREA) (1 Measure)								
Number of meetings held with stakeholders to improve SORNA and PREA initiatives.	<input type="checkbox"/>		Number of meetings held with stakeholders to improve SORNA and PREA initiatives.	Meetings	Quarterly	4	2	3
4 - Develop strategic plans as required by federal grant sources. (1 Measure)								
Number of strategic plans completed and approved by federal funders.	<input type="checkbox"/>		Number of strategic plans completed and approved by federal funders.	Strategic Plans	Annually	3	3	0
4 - Provide training and technical assistance opportunities to grantees to help enhance their capacity and improve outcomes. (2 Measures)								
Number of participants in training programs	<input type="checkbox"/>		Number of participants in training programs	Participants	Quarterly	Not available	73	45
Number of technical assistance sessions provided	<input type="checkbox"/>		Number of technical assistance sessions provided.	Technical Assistance Sessions	Quarterly	Not available	4	3

2017 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
GRANT MANAGEMENT (1 Strategic Initiative-Operation Link)		
Collection and reporting of service outcome measures	Reentry service providers will begin collecting and reporting service outcome data in order to determine efficacy of service delivery and identify opportunities for enhancement and additional technical assistance needed.	09-30-2017
INTERVENTION GRANT (1 Strategic Initiative-Operation Link)		
Decrease truancy and tardiness via use of attendance based app	Beginning in School Year 16-17, students engaged in the Show Up Stand Out (SUSO) Program will have access to a cellphone app that will reward points to teams based upon check-ins at school in the morning. Points will be accrued to earn prizes for the winning teams.	06-30-2017
JUSTICE IMPROVEMENT GRANT (1 Strategic Initiative-Operation Link)		
Establish a community-based reentry service provider network	OVSJG, in partnership with MORCA, will provide administrative support for the establishment of a community based reentry service provider network. The network, operating similarly to the establish Victim Assistance Network (VAN) will bring together reentry service providers with the goals of coordinating service delivery, identifying gaps in services and emerging needs, and enhancing outcomes for returning citizens.	09-30-2017
VICTIMS SERVICES GRANTS (8 Strategic initiative-operation links)		
Expand Sexual Assault Victim Advocacy Services	Expand sexual assault victim advocacy services to ensure that all victims of sexual assault have access to on-call advocacy, including those victims who report outside of the DC SANE process	09-30-2017
Establish credentialing system for advocates serving sexual assault victims.	Establish a system of credentialing for advocates serving sexual assault victims so that all advocates responding to sexual assault victims have confidential communication privileges and a standardized level of knowledge.	09-30-2017
Establish, staff, and coordinate the District's High Risk Domestic Violence Review Team	Establish, staff, and coordinate the District's High Risk Domestic Violence Review Team to ensure law enforcement and social services systems visibility, and coordination of services to victims, on the domestic violence cases with highest risk of lethality. The High Risk Domestic Violence Review Team will begin meeting on a monthly basis no later than January 1, 2017.	09-30-2017
Expand on-call medical forensic services for victims of intimate partner violence	Expand on-call medical forensic services for victims of intimate partner violence to one to three additional sites ensuring that victims of intimate partner violence will have access to medical forensic services at any time of the day at multiple sites.	09-30-2017
Expand access to the Emergency and Victim Services Interpreter Bank	Expand access to trauma-informed language interpreters and translations through the Emergency and Victim Services Interpreter Bank by adding additional interpreters.	09-30-2017
Expand access to the Victim Legal Network of DC	Expand access to the Victim Legal Network of DC by adding a client navigator that ensures a centralized point of intake for victims who are seeking legal services	09-30-2017
Expand the all victim services hotline.	Expand the all victim services hotline to include 24/7/365 access to text and chat functions.	09-30-2017
Organize domestic violence specific housing providers into a continuum of services.	Organize the domestic violence specific emergency and transitional housing providers into a continuum of services through an agreed upon Memorandum of Understanding to enable continuous services to families facing homelessness and domestic violence.	09-30-2017