

Office of Neighborhood Safety and Engagement FY2023

Agency Office of Neighborhood Safety and Engagement

Agency Code NS0

Fiscal Year 2023

Mission The Office's mission is to foster a community-oriented model to violence prevention and public safety. Our violence prevention strategy is rooted in a public health approach recognizing that reducing crime is not accomplished solely through law enforcement.

Strategic Objectives

Objective Number	Strategic Objective
1	Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations
2	Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior
3	Create and maintain a highly efficient, transparent, and responsive District government.

Key Performance Indicators (KPIs)

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY 2023 Target
1 - Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations (3 Measures)					
Percent of FSS cases contacted.	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Percent of training attendees who rate the ONSE training as satisfactory or higher (5 level Likert scale)	Up is Better	84.3%	100%	75%	75%
Percent participation in ONSE training for community based organizations and private organizations receiving funding from ONSE	Up is Better	100%	100%	60%	60%
2 - Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior (9 Measures)					
Percent of FSS referral requests completed.	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Percent of cases where the first contact attempt is completed within three business days of case receipt.	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Percent of critical incidents triaged within 3 business days.	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Percent of participants that are successfully promoted from workforce/life skills component.	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Percent of the total number of short-term milestones set by the cohort of participants during pre-assessment, that were successfully met 3 month post completion of workforce/life skills component	Up is Better	80%	47.3%	50%	50%
Percent of the total number of long-term milestones set by the cohort of participants during pre-assessment, that were successfully met 6 month post completion of workforce/life skills component	Up is Better	12%	22.9%	25%	25%
Percent of individual family member referrals who connect to services within 60 days of being referred (Pathways)	Up is Better	8%	Not Available	75%	75%
Percent of individual participant referrals who connect to services within 60 days of being referred (Pathways)	Up is Better	92%	78.3%	35%	35%

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY 2023 Target
Percent of restorative justice staff with nationally recognized practitioner certification.	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set

Operations

Operations Title	Operations Description	Type of Operations
1 - Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations (3 Activities)		
Education and Training	Develop curriculum and provide education and training opportunities to government agencies, community based organizations and private organizations for the purpose of increasing their knowledge and building their capacity to engage in violence prevention and intervention in the District.	Daily Service
Communications	Support EOM Communications and PSJ Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service
Improvement of Internal Management and Infrastructure	ONSE seeks to continuously evaluate and improve internal functions and processes related to strategic and financial planning, human capital management, information technology solutions, data transparency, legislative relations, and risk and performance management. While these functions and processes are not the most prominent components of ONSE's work, the agency is prioritizing their continuous improvement as they are essential to ONSE's overall success.	Daily Service
2 - Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior (6 Activities)		
Safer, Stronger DC Community Partnerships Office	Operate within PSAs, recognized as having high levels of violent crime and foster a place-based prevention strategy, including developing positive relationships, facilitating action teams, coordinating community events, and connecting residents to resources.	Daily Service
Pathways Program	Identify, recruit and engage individuals and families determined to be at high risk of participating in or being a victim of violent crime in a 9-12 month program that includes immediate strength and needs based service support and navigation and employment/training opportunities.	Daily Service
Violence Intervention Initiative	Contract with other District agencies and community based organizations to provide transformative mentoring (Credible Messenger) and supplement the Violence Interruption Program. Operate within communities having experienced a homicide or violent event and work to reduce or prevent further acts of violence by fostering relationships, linking individuals to supports and services, and facilitating mediation (Violence Interrupters).	Daily Service
Family & Survivor Support Program	Activated in response to a homicide or violent incident and set in motion a multi-agency response, for the purpose of providing immediate services to individuals and families involved and/or affected and to reduce or prevent retaliation.	Daily Service
Restorative Justice	Utilize restorative justice practices to address empathy and accountability with those responsible for perpetuating harm or violence and to enhance community dialogue, cohesion, reconciliation, and empowerment.	Daily Service
ONSE Leadership Academy	Promote school and community safety and alleviate challenges or barriers to success for high risk students through school-based interventions.	Daily Service

Workload Measures (WMs)

Measure	FY 2020 Actual	FY 2021 Actual
1 - Education and Training (3 Measures)		

Measure	FY 2020 Actual	FY 2021 Actual
Number of collaborating community based and private sector companies	4	8
Number of training surveys administered	64	42
Number of collaborating District government agencies	9	12
2 - Family & Survivor Support Program (9 Measures)		
Number of cases contacted.	Not Available	Not Available
Number of referral requests	Not Available	Not Available
Number of referral requests completed	Not Available	Not Available
Number of cases where the first contact attempt is completed within three business days of case receipt.	Not Available	Not Available
Number of FSS-hosted healing events.	Not Available	Not Available
Number of cases referred to ONSE.	357	425
Number of cases in need of FSS services.	172	260
Number of cases not willing to work with the FSS team or not in need of services.	94	21
Number of cases not able to reach.	91	144
2 - ONSE Leadership Academy (1 Measure)		
Number of students engaged each year.	Not Available	Not Available
2 - Pathways Program (13 Measures)		
The total number of short-term milestones set by the cohort of participants during pre-assessment	92	91
Total number of individuals enrolled	74	66
Number of individual referrals	97	60
Number of individual referrals connected	59	47
Number of individuals who complete the workforce/life skills component	22	47
The total number of short-term milestones successfully met by the cohort participants	44	43
Number of individuals placed in subsidized employment post workforce/life skills component	22	39
The total number of long-term milestones successfully met by the cohort participants	6	32
Number of Pathways participants that secure unsubsidized employment within 9 months of completion of workforce/life skills component	12	17
The total number of long-term milestones set by the cohort of participants during pre-assessment	37	140
Total number of individuals engaged	125	127
Number of individual family referrals	25	0
Number of individual family referrals connected	25	0
2 - Restorative Justice (2 Measures)		
Number of individuals that participate in restorative justice services.	Not Available	Not Available

Measure	FY 2020 Actual	FY 2021 Actual
Number of restorative justice services held.	Not Available	Not Available
2 - Violence Intervention Initiative (6 Measures)		
Number of DC Jail peacemaking consultations.	Not Available	Not Available
Number of community events and small group activities held by contracted services	753	867
Number of cease fires achieved	9	8
Number of families served through contracted services	348	421
Number of critical events responded to by contracted services	196	138
Number of mediations held	0	1