



OFFICE OF THE CHIEF MEDICAL EXAMINER

FY 2022 PERFORMANCE AND ACCOUNTABILITY REPORT

JANUARY 15, 2023

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1 OFFICE OF THE CHIEF MEDICAL EXAMINER

Mission: The mission of the Office of Chief Medical Examiner (OCME) is to ensure that justice is served and that the health and safety of the public is improved by conducting quality death investigations and certification, and providing forensic services for government agencies, health care entities and grieving families.

Services: OCME provides forensic services to local and federal government agencies, health care providers, institutions of higher learning and citizens in the District and metropolitan area. Forensic services include: forensic investigation and certification of certain deaths (i.e., deaths occurring as a result of violence (injury) as well as those that occur unexpectedly, without medical attention, in custody, or pose a threat to public health); review of deaths of specific populations; grief counseling; performance of a full range of toxicological examinations; cremation approvals; and public dispositions of unclaimed remains.

2 2022 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
<p>The agency successfully completed its first Forensic Pathology Fellowship. The pathologist completed all training and received certification from the agency partner George Washington. The fellowship partnership was developed with George Washington and approved by the Accreditation Council for Graduate Medical Education (ACGME) in FY22. An MOU was signed for the detailing of pathologist to the agency for the training program. This is the first fellowship in the agency's history.</p>	<p>Having a Forensic Pathologist Fellowship is a significant pathway to the recruitment of forensic pathologists/medical examiners. In FY22 the forensic pathologist was hired by the agency upon completion of the fellowship. The fellowship also provides visibility within the industry of the academic and practical experience offered by the agency.</p>	<p>The residents of the DC are impacted in that they are assured that the agency conducts efficient and effective operations in compliance with the law, District and agency policies and procedures, industry standards, and its accrediting body. ACGME approval of a fellowship program is a result of the agency's full accreditation by the National Association of Medical Examiners (NAME) and the International Organization for Standards.</p>
<p>The agency implemented a comprehensive Vicarious Trauma Program for all agency employees. The program was funded via a subgrant from the Office of Victim Services and Justice Grants. (VSJG). The purpose of the grant was to provide mental health and wellness training and resources. The agency was able to provide workshops, stress relief sessions, a Health and Wellness Day for all employees. Moreover, the agency procured numerous books, training materials and other resources to continuously address the issue of vicarious or secondary trauma amongst employees.</p>	<p>Vicarious Trauma Training provided all employees the opportunity to learn about various types of stress and coping techniques. The training also provided time periods for employees to take time away from work that causes secondary trauma. The purpose is to ensure that the agency is able to operate with employees in high and steady morale which in turn ensures integrity and accuracy.</p>	<p>Residents are assured that the agency's death investigation is conducted by employees that are skilled, trained in their fields and, also, able to recognize and manage stress (vicarious trauma) when completing the tasks of death investigation.</p>

(continued)

Accomplishment	Impact on Agency	Impact on Residents
<p>The agency has continued to maintain its accreditations to include; National Association of Medical Examiners (NAME); American Board of Forensic Toxicologists (ABFT); and the International Organization for Standards (ISO). One of the ways in which the agency continues to achieve success with accreditations is by ensuring that it conducts best practices and industry standards. Best practices includes the utilization of technological advances. During FY22, the agency had a major update of its Case Management System and completed the Laboratory Information System (LIMS) development. These major accomplishments provide the basis for efficient and effective operations resulting in maintenance of accreditations.</p>	<p>The agency continues to operate efficiently and effectively with success by following guidelines that require review, modification and update of standard operating practices (SOPS); facility and equipment upgrades and assurance of maintenance plans for continuity of operations; provision of employee training, technological advances and overall employee and agency performance management.</p>	<p>The residents can be assured that the agency's death investigation is within industry standards and best practices based on guidelines of various accrediting entities and reviewed by peers.</p>

3 2022 OBJECTIVES

Strategic Objective	Number of Measures	Number of Operations
Provide efficient and quality forensic services related to: a) the medicolegal investigation and certification of the cause and manner of death; b) toxicological analyses and interpretations; c) family assistance in understanding the cause and manner of death; d) expert testimony; and e) education and training of law enforcement, health care providers, academic institutions, and other stakeholders.	8	5
Provide efficient and effective service through a quality management system supported by continuous process improvement, quality control measures, adherence to accrediting body guidelines, training, and best practices.	3	4
Serve as a public health and safety surveillance organization providing statistical data to law enforcement, health care entities and social service entities tasked with prevention, detection and deterrence, and ultimately preventing deaths.	4	2
Provide sound expertise as the District's fatality management authority maintaining a comprehensive District-wide plan to respond to all types of fatality incidents and ensure decedent disposition, family assistance, and continuity of operations.	1	3
Create and maintain a highly efficient, transparent, and responsive District government.	11	4

4 2022 OPERATIONS

Operation Title	Operation Description	Type of Operation
<p>Provide efficient and quality forensic services related to: a) the medicolegal investigation and certification of the cause and manner of death; b) toxicological analyses and interpretations; c) family assistance in understanding the cause and manner of death; d) expert testimony; and e) education and training of law enforcement, health care providers, academic institutions, and other stakeholders.</p>		
Decedent Handling/Postmortem Examination	Provide body transport, body release and postmortem examination support services. Support forensic pathologists in postmortem examination toward the determination of the cause and manner of death; release of bodies to the funeral industry in a timely manner; and transport of bodies from public spaces, homes, hospitals and other facilities.	Daily Service
Forensic Pathology Services	Provide timely decedent examination and cause and manner of death determination. Investigation and analysis services performed by forensic pathologists resulting in certification of cause and manner of death provided to next of kin, law enforcement, government agencies, and other interested parties.	Daily Service
Medicolegal Death Investigations	Gather information and collect evidence and perform medical interpretation services for agency forensic pathologists, law enforcement agencies, and legal counsel. Utilize information obtained from investigations toward identification of decedents and to aid in the determination of the cause and manner of death by forensic pathologists.	Daily Service
Forensic Analytic Testing	Provide scientific support services in the form of analytic testing for OCME and law enforcement agencies. Provide support toward the timely determination of cause and manner of death determinations via testing of specimens at forensic laboratories.	Daily Service
Toxicology Analysis	Provides toxicological analyses, interpretive services and expert testimony. Provides toxicological testing on postmortem cases, as well as, testing on a variety of drug and alcohol related matters for law enforcement entities, other District agencies and federal entities, as well as, administers the District's Breath Alcohol Testing Program.	Daily Service
<p>Provide efficient and effective service through a quality management system supported by continuous process improvement, quality control measures, adherence to accrediting body guidelines, training, and best practices.</p>		
Records Management	Serve as the custodian of agency records providing premier customer service to all parties requesting records the agency is entrusted to secure. Process, maintain, and secure error-free quality records for the District to include autopsy reports, photographs, and other documents as requested by next of kin, the legal community, insurance companies, courts, and other entities.	Daily Service

(continued)

Operation Title	Operation Description	Type of Operation
Standard Operating Procedures	Manage agency operational documents providing effective and detailed tracking, auditing, and reporting. Maintain and update standard operating procedures, work processes and instructions, and other related documentation utilizing document management and control systems and process automations to ensure compliance with industry standards.	Daily Service
Case Management System	Utilize system to manage death investigation and toxicology documents and data, as well as, for decedent tracking. Maintain and continue development of case management databases utilized to track: a) all relevant case types from case initiation through disposition; b) testing and analysis toxicology data; c) inventory; d) decedents; and e) other key documents and resources.	Daily Service
Professional Training/Career Development	Provide training and career development services to agency staff so they can maintain licensure and certifications, meet accrediting guidelines, and adhere to best practices. Establish innovative ways to obtain training opportunities for staff through District, university, industry-specific, web-based, and internal programs.	Daily Service
Serve as a public health and safety surveillance organization providing statistical data to law enforcement, health care entities and social service entities tasked with prevention, detection and deterrence, and ultimately preventing deaths.		
Committee Recommendations	Review circumstances of the deaths of individuals within certain populations, including their interaction with District government services. Conduct fatality reviews to provide recommendations to District entities serving defined populations, so they can address systemic problems, provide better services, and be held accountable.	Daily Service
Data Analysis Fusion Center	Provide data collection, surveillance, and analysis resulting in the promotion of public safety and health. Establish scientific and technical methods and practices to identify and evaluate data in order to determine outcomes and trends in mortality statistics to improve the quality of life of District residents.	Daily Service
Provide sound expertise as the District's fatality management authority maintaining a comprehensive District-wide plan to respond to all types of fatality incidents and ensure decedent disposition, family assistance, and continuity of operations.		
Medical Surveillance Program	Provide a safe and healthy workplace for all employees and visitors. Implement an employee medical surveillance program involving a formal safety program that involves management, supervisors, and employees in identifying and eliminating hazards that exist or may develop during work processes and testing.	Daily Service

(continued)

Operation Title	Operation Description	Type of Operation
Mass Fatality Training and Education	Provide training and education to agency staff and District stakeholders in order to ensure preparedness for mass fatality incident. Develop and coordinate emergency response/incident training and exercise programs amongst District, regional, and federal stakeholders to ensure the appropriate implementation of incident plans and standard operating procedures, availability and use of equipment and resources, and interoperability.	Daily Service
Vehicle Operations and Accountability	Implement and maintain a system for managing the use of agency vehicles and accountability for agency drivers. Work throughout the year to manage, maintain, and purchase new vehicles utilized for death scene investigation, transport of decedents, emergency incident management, and administrative functions.	Daily Service
Create and maintain a highly efficient, transparent, and responsive District government.		
Procurement Process Management	Support the District's contracts and procurements process through adherence to the District's rules and regulations, particularly the percentage of budget spent on CBEs. Provision of contracts management, purchasing, and technical assistance to agency staff to obtain products and services within budget, in a timely manner, and according to customer specifications.	Daily Service
Human Resources	Recruitment and retention of a highly skilled, professional, and diverse workforce. Focus on staff development, hiring candidates with requisite qualifications, licenses and certifications, maintaining a low vacancy rate, and an efficient onboarding time.	Daily Service
Customer Service	Provide service information and responses to internal and external customers to have their needs met in a courteous, reliable, and timely manner. Engage next of kin, the funeral industry, law enforcement, health care providers, legal entities, educational institutions, emergency response entities, the public health entities, elected officials, other agencies and residents in the: a) dissemination of requested information; and b) the awareness of agency programs, issues, and challenges.	Daily Service
Performance Management	Provide support to overall organizational performance via agency leadership, administrative support services, and employee performance management. Develop short and long term strategic plan for the agency, manage agency and employee performance planning, reporting and evaluating, and provide the administrative support necessary to operate.	Daily Service

5 2022 STRATEGIC INITIATIVES

In FY 2022, Office of the Chief Medical Examiner had 14 Strategic Initiatives and completed 100%.

Title	Description	Completion to Date	Update	Explanation for Incomplete Initiative
Fatality Review Committee Recommendations	Fatality Review Recommendations Process Assessment: The Agency/Fatality Review Unit leadership will work with the Office of the Deputy Mayor for Public Safety & Justice to develop strategies to ensure that recommendations made by fatality review committees are addressed. This includes: a) provision of such recommendations to the appropriate entities, including District agencies; b) review of the agency performance management process to determine the efficacy of placing District agency recommendations within their performance plans for implementation for applicable agencies; and c) assisting in developing an overall strategy for enforcement. The Agency/Fatality Review Unit will work with the Chairs of the fatality review committees to include in meeting agenda developing a recommendation enforcement strategy for the District.	Complete	The review process was discussed with the Deputy Mayor for Public Safety & Justice Office staff. It was agreed that the following would be considered and the office will follow-through to ensure implementation. Office of the Deputy Mayor for Public Safety & Justice to develop strategies to ensure that recommendations made by fatality review committees are addressed. This includes: a) provision of such recommendations to the appropriate entities, including District agencies; b) review of the agency performance management process to determine the efficacy of placing District agency recommendations within their performance plans for implementation for applicable agencies; and c) assisting in developing an overall strategy for enforcement. A member of the office will also participate in the reviews.	
Mortuary Feeder Program	The agency has a mortuary unit and a medical examiner transport team unit (METT). The METT team is responsible for body transport and release but also provides assistance in the mortuary unit. The agency will develop a “feeder program” to allow METT employees to receive specific mortuary training toward the goal of promotion to mortuary positions. This will increase employee morale as they understand the potential to move upward and provide a pool of trained candidates for the mortuary unit when vacancies occur.	Complete	The managers of the Mortuary and METT evaluated protocols and establishment of the program and development of initiative is ongoing. METT has began process to observe the METT Manager in autopsy evisceration procedures and partner with autopsy staff to learn peer review process. Formal documentation of the training is provided. Recommendation has been forwarded to management to consider incorporation of METT into processing of storage cases, external exams to include fingerprinting, DNA Collection techniques, and documentation of personal property, etc.	

Agency Accreditations	Agency Accreditations: The agency will undergo a review of all Standard Operating Procedures (SOP) and facility requirements in preparation for the following accreditations: National Association of Medical Examiners, American Board of Forensic Toxicologists, ANSI National Accrediting Board (ANAB) and International Organization of Standards (ISO).	Complete	Completed in Q2.
FMOC/COOP Technological Advances	FMOC Technological Advances: The agency will continue to work with DGS on the buildout of the agency's Fatality Management Operations Center which serves as the epicenter for the COOP and Fatality Field Morgue operations. The IT team will work to implement several technological advances to ensure intercommunication between employees, District agencies and regional entities. The operations center will include a video wall, video-conferencing equipment, real-time regional data feeds, and 24-hour situational awareness.	Complete	OCME has completed the physical implementation of the Fatality Management Operations Center (FMOC) at the CFL. The new design of the Medicolegal Death Investigations Unit utilizes a collaborative workplace arrangement, conducive to content-sharing and maximizing situational awareness. The space will also function as a secondary operations center for other District and regional partners in the event of a mass fatality or other regional crisis. The full renovation was completed in Q4 which included installation of all technology towards the enhanced intercommunications for continued situational awareness and fatality management.
Agency Reporting	Agency Annual Reporting: The agency will produce a special report on COVID operations and mortalities as a part of its agency annual report. This report will include the overall agency COVID operations mass fatality plan as implemented at the start of the pandemic (including taking jurisdiction of all confirmed and suspected District COVID fatalities), the logistics and build-out of the Field Morgue Center, the assistance with the Victims Identification Center, COVID case daily reporting and overall COVID cases. The report will also include after-action information.	Complete	The Mass Fatality Coordinator and Emergency Response Manager gathered all data and completed reporting on COVID operations.

Continuity of Operations Planning

Continuity of Operations Center: The agency will continue to work with DGS toward the construction of a Continuity of Operations Site that will serve as a fatality management administrative, investigative and mortuary operations site, as well as an operations center for initial and ongoing situational awareness during pre-planned or emergency incidents. The site will also serve as a regional asset to allow fatality management entities to converge in a single location to plan for and respond to regional catastrophic events that cross state boundaries. The agency will evaluate the use of its current and requested renovation capital funding in that a phased approach to the construction of the site can be developed. The site slated for renovation into the COOP site is at Blue Plains

Complete

OCME has conducted the initial site assessment for the intended COOP site at Blue Plains, working with DGS and other partners to determine the extent of renovations required to fully utilize the satellite location. The project team will continue to refine the business requirements for the designated site, to include funding sources, qualified construction vendors, and staffing recommendations. As this effort will be a capital initiative, OCME will work closely with DGS Capital Construction and rely heavily on their advisement and recommendations.

Fatality Management Preparedness

Employee Fatality Management Training: Fatality management training and exercise ensures District preparedness in emergency response to include District-wide coordination amongst agencies, operability in communications, and compliance with District-wide mass fatality plans (District and stakeholder facilities such as hospitals and funeral homes). Evaluation enables the District to identify gaps and challenges and to improve upon plans through after-action reporting following an emergency response exercise and to revise and improve training modules.

Complete

Complete in Q3. Moreover, On September 8, 2022 the agency activated its COOP plan, that was active from 1000hrs thru 1500hrs. The agency staged its Mobile Command Center/bus at West Potomac Park. The entire agency participated in a Vicarious Training Seminar and all staff, including management reported to Haines Point. The Operational Units- Investigations/ METT and the ID unit worked from the Mobile Command Center. Several cases were reported, worked up and declined from the Command Center. OCME's Emergency Planner was present on the Mobile Command and monitored all operations and will complete and After Action Report. This was 100% participation

Health & Wellness Initiative	Employee Vicarious Trauma Training: The agency will develop a Vicarious Trauma Training Series for employees based on grant funding from the Office of Victims Services & Justice Grants (OVSJG). This training will include educational workshops, group and individual counseling sessions, and stress relief exercises and activities.	Complete	The Vicarious Training Series for all employees and included: workshops, physical activities, expressions activities, culminating Health and Wellness Day, as well as procurement of various resources such as books and stress relief training materials.
Health & Wellness Initiative	Employee Wellness Day: The agency will host its annual Employee Wellness Day which involves setting up booths focused on specific health issues and screenings, extracurricular activities. The focus is to provide educational health information to encourage healthy lifestyles amidst the work as responders within forensic death investigation and emergency incidents.	Complete	The Health & Wellness Day for the entire agency was held on September 8th and included health and wellness activities, as well as, team building training. This event was the culmination of the agency's grant-funded Vicarious Trauma Series.
Facility Longterm Planning	OCME Renovation Project: The agency will continue to work with DGS on its phased approach to the renovation of its 5th and 6th floors within the Consolidated Forensic Laboratory. The project plan also includes build out of the Fatality Management a laundry facility and technological advances.	Complete	The Renovation Project is completed, including all office spacing, space for equipment and technological advances, storage spacing and laundry room. The agency has met with DGS to begin discussions on another renovation project given that the agency has again in need of space for additional staffing and resources/equipment.
Fiscal Accountability	Fiscal Process Improvement: The agency will undergo a financial process improvement project aimed at enhancing agency operations toward efficient and effective personnel and non-personnel budgeting. This includes training of a new agency fiscal officer slated for onboarding during FY22 and subsequently developing an action plan for evaluation of the current agency internal budgeting and financial procedures and update of the financial/budget Standard Operating Procedures (SOPs).	Complete	The AFO has provided review of financial forms, reports and charts to be used by management for budgeting purposes. The AFO worked with the COS to complete a reallocation (or realignment) of agency's budget lines items, as well as the budgetary crosswalk . The AFO has also worked with the P-Card staff and Chief of Staff and completed a revision of the agency's P-Card form and process. These actions have been reviewed with managers that have jurisdiction over budgetary line items.

Agency-wide Supervisory Training	Management Masters Series: The agency will provide its annual Leadership Training Series, and will augment the series with a self-assessment tool designed to help individuals identify the essential characteristics of successful leadership. This tool will be utilized to evaluate manager leadership strengths/weaknesses in order to create an action plan for improving their leadership skills.	Complete	The agency supervisory training is ongoing and started with a budgetary overview. Sessions on leadership, FMLA/ADA, PCard, the District's Personnel Manual (DPM) were held. The highlight of the year was a Manager's Vicarious Trauma Retreat that focused on the topics outline herein as well as Gallup management assessments.
Agency Mortality Data Reporting	Mortality Data Reporting: The agency will work to hire an employee qualified to serve as its in-house epidemiologist. This position will be responsible for reprising the agency's data fusion center reporting in specific areas: opioids, public disposition and data associated with the agency performance plan workloads. The agency will determine key mortality data reports to be developed and provided to other District agencies, private entities, and the public. Note that the Data Fusion Center, headed by the agency epidemiologist, has not in full operation since 2019 and this initiative will focus on the reopening of the center for specific topics as outlined herein. Other topics will be considered on a case by case basis.	Complete	The agency was able to hire two epidemiologists during Q4: one funded via the agency's local budget and one funded by the CDC Foundation. They received initial training to enable the ability to produce mortality data reports. Next steps include training on the agency's new Case Management System software protocol wherein agency and fatality review annual reports are generated from. The Data Fusion Center is now in full operation.
Agency Training	Professional Training: The agency's mandate includes an academic component. Providing academic training ensures that staff obtain requisite training to maintain licensures and certificates and to implement agency standards within work processes and procedures.	Complete	The agency has provided several training opportunities to all units of the agency to include: investigations forensic pathology, toxicology, legal and IT. Much of the training centers around attendance at conferences wherein employees are able to obtain CLE credits towards maintenance of licensure and certifications. The agency also completed its first Forensic Pathology Training program.

6 2022 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2020	FY 2021	FY 2022 Target	FY 2022 Q1	FY 2022 Q2	FY 2022 Q3	FY 2022 Q4	FY 2022	Was 2022 KPI Met?	Explanation of Unmet KPI
Provide efficient and quality forensic services related to: a) the medicolegal investigation and certification of the cause and manner of death; b) toxicological analyses and interpretations; c) family assistance in understanding the cause and manner of death; d) expert testimony; and e) education and training of law enforcement, health care providers, academic institutions, and other stakeholders.											
Percent of toxicology examinations completed within 90 calendar days of case submission	Up is Better	96.4%	98.7%	80%	98.9%	98.5%	99.5%	98.2%	98.7%	Met	
Percent of all reports of postmortem examinations completed within 90 calendar days from the time of autopsy in all cases	Up is Better	92.4%	93.4%	90%	80.3%	82.8%	88.1%	86%	84%	Nearly Met	The agency has experienced challenges in hiring medical examiners. The agency has brought forward the residency requirement for staff hired at over \$150,000 and has requested a waiver as the agency had candidates that turned down the position of medical examiner due to the requirement. The agency has also brought forth the pay scale. There is a shortage of medical examiners in the nation and, as such, this is a hard to fill position.
Percent of mortuary/transport service scene response within one hour of transport notification by an investigator or medical examiner of an accepted case	Up is Better	97.2%	97.6%	95%	97.1%	96.5%	Waiting on Data	96.4%	96.5%	Met	
Percent of decedent cases scientifically identified within five days	Up is Better	48.3%	43.7%	30%	No data available	No data available	No data available	No data available	No data available		

Key Performance Indicators (continued)

Measure	Directionality	FY 2020	FY 2021	FY 2022 Target	FY 2022 Q1	FY 2022 Q2	FY 2022 Q3	FY 2022 Q4	FY 2022	Was 2022 KPI Met?	Explanation of Unmet KPI
Percent of toxicology examinations completed within 60 calendar days of case submission	Up is Better	85.8%	86.4%	50%	80.3%	83.3%	84.6%	85.4%	83.3%	Met	
Percent of storage requests from hospitals filled within two business days of receipt.	Up is Better	New in 2021	84.2%	90%	76%	89.7%	100%	100%	89.5%	Nearly Met	The first quarter presented a barrier to meeting the KPI which had a high percentage in the other quarters, including 100% in two quarters. The first quarter was an outlier due to staffing changes and adjusting to a higher caseload than typical.
Percentage of decedents with no known next of kin to be entered into Namus Unclaimed prior to the release of the decedent for public disposition.	Up is Better	34.8%	61.8%	80%	No data available	No data available	No data available	No data available	No data available		
Percent of decedent storage unit spaces unoccupied within the morgue during normal operation periods.	Up is Better	55.7%	49.5%	55%	49.8%	51.7%	No data available	No data available	50.7%	Nearly Met	The agency has had a vacancy in the position of mortuary supervisor since Q2. This employee does the day to day monitoring of the mortuary and its available spaces with an inventory each day.
Provide efficient and effective service through a quality management system supported by continuous process improvement, quality control measures, adherence to accrediting body guidelines, training, and best practices.											
Percent of employees completing and maintaining licensure, certification, industry-specific, web-based, internal agency training	Up is Better	100%	99%	90%	90%	90%	100%	99%	94.8%	Met	
Percent of external autopsy requests responded to within 2 business days of receipt	Up is Better	99.9%	100%	90%	100%	100%	100%	100%	100%	Met	

Key Performance Indicators (continued)

Measure	Directionality	FY 2020	FY 2021	FY 2022 Target	FY 2022 Q1	FY 2022 Q2	FY 2022 Q3	FY 2022 Q4	FY 2022	Was 2022 KPI Met?	Explanation of Unmet KPI
Percent of forensic pathologists (medical examiners) that are board certified or board eligible	Up is Better	100%	100%	90%	100%	100%	100%	85.7%	96%	Met	
Serve as a public health and safety surveillance organization providing statistical data to law enforcement, health care entities and social service entities tasked with prevention, detection and deterrence, and ultimately preventing deaths.											
Percent of Child Fatality Review Committee (CFRC) fatality reviews held within six months of notification of the death	Up is Better	100%	100%	70%	100%	100%	100%	100%	100%	Met	
Percent of Developmental Disabilities Fatality Review Committee (DDS FRC) fatality reviews held within three months of receipt of the investigative report from DHS/DDS and determination of the cause and manner of death	Neutral	100%	33.3%	55%	61.3%	57.1%	76.2%	44.4%	60.7%	Neutral Measure	
Percent of FOIA requests responded to within fifteen (15) days	Up is Better	97.8%	91%	90%	100%	100%	100%	100%	100%	Met	
Percent of CFRC case summary reports that will be uploaded to the web portal three days prior to the scheduled case review meetings	Up is Better	100%	100%	80%	100%	100%	100%	No applicable incidents	100%	Met	
Provide sound expertise as the District's fatality management authority maintaining a comprehensive District-wide plan to respond to all types of fatality incidents and ensure decedent disposition, family assistance, and continuity of operations.											
Percent of agency employees completing a mass fatality training annually	Up is Better	100%	100%	95%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	

Workload Measures

Measure	FY 2020	FY 2021	FY 2022 Q1	FY 2022 Q2	FY 2022 Q3	FY 2022 Q4	FY 2022
Forensic Pathology Services							
Number of Postmortem Examinations performed: Full/Partial (Not including External Exams)	1639	1220	328	263	338	298	1227
Number of Deaths Due to Traffic Accidents (i.e., cars, Metro, motorcycles, pedestrian, bicycle)	56	54	15	14	16	17	62
Number of drug deaths (illicit/rxn) diagnosed	246	116	36	51	42	46	175
Number of deaths due to hypertensive cardiovascular disease/obesity	363	438	76	97	99	96	368
Number of Infant deaths (1 year and under)	23	28	6	5	5	4	20
Number of child deaths due to inappropriate bedding/SUID (with or without crib in the dwelling)	18	0	0	1	2	4	7
Number of elder deaths due to falls (age 65 and over)	77	94	24	34	19	15	92
Number of youth (ages 10-19) homicides where gun violence is a factor	27	20	5	6	12	8	31
Number of Anthropologic Analyses Performed	158	229	No data available	No data available	No data available	No data available	No data available
Toxicology Analysis							
Number of DUI cases performed	308	403	124	131	129	128	512