

# Office on Asian and Pacific Islander Affairs FY2016

**Agency** Office on Asian and Pacific Islander Affairs

**Mission** The Mayor's Office on Asian and Pacific Islander Affairs' (MOAPIA) mission is to improve the quality of life for District Asian Americans and Pacific Islanders (AAPI) through advocacy and engagement.

**Summary of Services** MOAPIA provides a diverse range of services that are critical to ensuring the District delivers equal access to its programs and services for District AAPI residents and merchants. MOAPIA serves as the primary access point for AAPI residents and merchants with language and cultural barriers and also serves as the primary liaison to engage AAPI residents to participate in the community as a whole, both economically and socially.

## 2016 Objectives

### FY16 Objectives

Objective Number	Objective Description
<b>(empty) (3 Objectives)</b>	
1	Ensure AAPI community's access to District government services by providing expanded outreach efforts, advocacy, and problem-solving services.
2	Ensure capacity of District agencies to deliver culturally and linguistically competent services to the AAPI community by providing technical assistance and policy guidance.
3	Enhance connections between diverse communities and encouraging participation by AAPI residents and merchants in the District of Columbia's civic, cultural, and social life.

## 2016 Key Performance Indicators

Measure	Division	Frequency of Reporting	FY 2013	FY 2014	FY 2015	FY 2015 Target	FY 2016 Target
<b>1 - Ensure AAPI community's access to District government services by providing expanded outreach efforts, advocacy, and problem-solving services. (4 Measures)</b>							
Number of community members reached through outreach efforts		Quarterly	53,451	47,215	78,041		60523
Percentage of constituent cases resolved		Quarterly	100	100	100		95
Subgrantees' percentage of budget spent on programmatic costs		Annually	100	100	100		65
Percentage of scheduled monitoring reports as defined in agency monitoring plan completed for each grant award		Annually	100	100	100		100
<b>2 - Ensure capacity of District agencies to deliver culturally and linguistically competent services to the AAPI community by providing technical assistance and policy guidance. (1 Measure)</b>							
Number of capacity building/technical assistance efforts to AAPI community members and DC agencies		Quarterly	3,162	1,270	3,278		3442

<b>3 - Enhance connections between diverse communities and encouraging participation by AAPI residents and merchants in the District of Columbia's civic, cultural, and social life. (1 Measure)</b>							
Percentage of satisfactory or above rating on MOAPIA efforts		Semi-Annually	100	100	98.88		90

## 2016 Workload Measures

Measure	Frequency of Reporting	FY 2013	FY 2014	FY 2015
<b>Workload Measure (3 Measures)</b>				
Number of inquiries or assistance requests from District Agencies	Annually	294	228	476
Number of general inquiries or assistance requests from the public	Quarterly	575	808	524
Number of Asian American and Pacific Islanders residing in the District	Annually	26,857	29,132	32,607

## 2016 Initiatives

Objective Number	Objective Title	Initiative Number	Initiative Title	Initiative Description
<b>(empty) - 1 (3 Initiatives)</b>				
1		1.1	Increase assistance in connecting AAPI small businesses with resources to help expand their competitiveness.	The purpose of this initiative is to help create a thriving business climate for AAPI small businesses across all 8 wards by connecting them with the proper resources to help them promote and improve their businesses. MOAPIA will also develop programming to support Chinatown small businesses so that they can remain competitive alongside other businesses in the area, i.e. developing community events that will promote Chinatown small businesses and build overall community relations.
1		1.2	Increase AAPI Youth Participation in DOES' Summer Youth Employment Program	The purpose of this initiative is to empower AAPI youth with the skills to succeed by encouraging them to participate in the Department of Employment Services' (DOES) Summer Youth Employment Program. MOAPIA will work with community-based organizations and businesses to identify potential host employers interested in hosting AAPI youth at their worksites for summer 2016. MOAPIA will help register 75 youth for the program.
1		1.3	Reach out to new AAPI groups using new methods while continuing to serve traditional AAPI groups.	The purpose of this initiative is to engage AAPI constituents who were previously not reached by MOAPIA. MOAPIA will use various outreach strategies such as organizing new events, activities, and locations to effectively engage a broader AAPI audience (i.e. South Asian community, Filipino community, LGBT community and young professional groups). The initiative will significantly increase the AAPI constituent database to be used to disseminate information from District government and engage them in MOAPIA and District's program and services.

TOT				
<b>(empty) - 2 (1 Initiative)</b>				
2		2.1	Provide technical assistance to the Department of Employment Service (DOES) in educating the AAPI community about the Wage Theft Prevention Amendment Act of 2014	The purpose of this initiative is to help ensure that more AAPI businesses and employees are aware of the requirements and their rights under the Wage Theft Prevention Amendment Act of 2014. MOAPIA will provide technical assistance to DOES in developing culturally and linguistically appropriate materials and assist in educating at least 150 AAPI businesses and residents combined regarding the Wage Theft Prevention Amendment Act of 2014 and other wage compliance laws.
TOT				
<b>(empty) - 3 (1 Initiative)</b>				
3		3.1	Promote fitness and AAPI cultures in Chinatown for the residents, visitors and other community members.	The purpose of this initiative is to promote healthy lifestyles and encourage partnerships among the multicultural communities in Chinatown with surrounding local area neighborhoods. MOAPIA will expand on its success from the FY15 Chinatown Park Start Fresh! Series to develop new, free outdoor programs in FY16 that will promote culturally sensitive recreational activities that can be enjoyed by all residents, regardless of background, age or income.
TOT				
<b>TOT</b>				