

Homeland Security and Emergency Management Agency FY2021

Agency Homeland Security and Emergency Management Agency

Agency Code BNO

Fiscal Year 2021

Mission The Mission of the District of Columbia Homeland Security and Emergency Management Agency (HSEMA) is to lead the planning and coordination of homeland security and emergency management efforts to ensure that the District of Columbia is prepared to prevent, protect against, respond to, mitigate, and recover from all threats and hazards.

Strategic Objectives

Objective Number	Strategic Objective
1	Emergency Operations – Provide situational awareness, logistical and resource support, and a field command operation to coordinate critical incident response, mitigation, and recovery to emergencies and other major events impacting the District of Columbia.
2	Homeland Security and Intelligence – Improve information sharing among public and private sector partners by providing strategic analysis of regional threats and hazards.
3	Resilience and Emergency Preparedness – Resilience and Emergency Preparedness is a comprehensive approach to building capabilities related to homeland security and emergency management. It includes the personnel, processes, plans, and resources necessary to build each preparedness capability to target levels. Once built, these capabilities enable the District to prevent, protect against, mitigate, respond to, and recover from the threats and hazards that affect the city.
4	Agency Management – Ensure that HSEMA provides its divisions with sufficient resources while ensuring that all fiscal requirements are fulfilled.
5	Create and maintain a highly efficient, transparent, and responsive District government.

Key Performance Indicators

Measure	Directionality	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target
1 - Emergency Operations – Provide situational awareness, logistical and resource support, and a field command operation to coordinate critical incident response, mitigation, and recovery to emergencies and other major events impacting the District of Columbia. (3 Measures)					
Percent of employees with activation responsibilities trained in their EOC role	Up is Better	New in 2020	New in 2020	100%	90%
Percentage of eligible EOC staff in attendance at EOC Readiness training per quarter	Up is Better	New in 2020	New in 2020	No Applicable Incidents	90%
Percentage of weekly EOC facility inspections completed per quarter	Up is Better	New in 2020	New in 2020	100%	100%
2 - Homeland Security and Intelligence – Improve information sharing among public and private sector partners by providing strategic analysis of regional threats and hazards. (2 Measures)					
Percent of distributable analytic products co-authored with one or more federal, state or local partners	Up is Better	11.4%	2.9%	5.1%	10%
Percent of increase in the number of subscribers to fusion center situational and analytic product distribution lists	Up is Better	10.4	11.7	-71.3	10
3 - Resilience and Emergency Preparedness – Resilience and Emergency Preparedness is a comprehensive approach to building capabilities related to homeland security and emergency management. It includes the personnel, processes, plans, and resources necessary to build each preparedness capability to target levels. Once built, these capabilities enable the District to prevent, protect against, mitigate, respond to, and recover from the threats and hazards that affect the city. (7 Measures)					
Percent of employees funded through the FEMA Emergency Management Performance Grants (EMPG) program that have completed the EMPG training requirements	Up is Better	83.3%	92.6%	92.6%	95%
Percent of EMAP accreditation standards for which HSEMA has current documentation	Up is Better	New in 2020	New in 2020	81.3%	95%
Percentage of new or revised plans (where the planning process was led by HSEMA) socialized through training, exercise, or real-world events.	Up is Better	New in 2020	New in 2020	4.4%	90%
Percentage of executive level staff with responsibilities in the Emergency Operations Plan completing an emergency senior/cabinet level training within 60 days of onboarding	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021
Percent of District agencies with lead and support roles in the District Preparedness Framework that participated in HSEMA led trainings or exercises	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021
Amount of competitive grant funding awarded to HSEMA for resilience and hazard mitigation	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021
Percentage of Single Member Districts where HSEMA conducted a community preparedness training or event.	Up is Better	New in 2021	New in 2021	New in 2021	New in 2021
4 - Agency Management – Ensure that HSEMA provides its divisions with sufficient resources while ensuring that all fiscal requirements are fulfilled. (3 Measures)					
Percent of federal subgrants issued within 45 days of award receipt	Up is Better	99.3%	90.8%	88.5%	90%
Percent of grant dollars spent within the timeframe of the grants	Up is Better	97.8%	98.3%	99.8%	98%
Percent increase in the number of recipients of AlertDC	Up is Better	9.9%	3%	40.1%	3%

Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Emergency Operations – Provide situational awareness, logistical and resource support, and a field command operation to coordinate critical incident response, mitigation, and recovery to emergencies and other major events impacting the District of Columbia. (3 Activities)			
Emergency Operations Center (EOC)	Emergency Operations Center (EOC)	- Manage the EOC, a central facility for command and control of emergency operations, which coordinates interagency response to and recovery from major emergencies and works closely with supporting District agencies before and during EOC activations. On	Daily Service
Incident Management	Deployment for incident management	Deploy HSEMA personnel across the District to manage incidents, and to other jurisdictions to support incident response and management through EMAC.	Daily Service
Logistics Management	Manage Disaster Logistics Center	Manage the District's Disaster Logistics Center warehouse and coordinate disaster logistics operations during incident response.	Daily Service
2 - Homeland Security and Intelligence – Improve information sharing among public and private sector partners by providing strategic analysis of regional threats and hazards. (3 Activities)			
Tactical Analysis	Tactical Analysis	Provide tactical intelligence support and open source research, both in response to requests as well as on an ad hoc basis, to public and private sector partners in the public safety community in a timely manner.	Daily Service
STRATEGIC ANALYSIS	Strategic Analysis	Provide strategic analysis and assessments of threats and hazards for public safety partners and decision makers by researching, analyzing, and synthesizing regional patterns and trends.	Daily Service
Information Sharing	Information Sharing	Ensure timely, relevant, and vetted intelligence information and analysis related to the safety and security of District citizens and first responders is provided to local, regional, and national public safety partners.	Daily Service
3 - Resilience and Emergency Preparedness – Resilience and Emergency Preparedness is a comprehensive approach to building capabilities related to homeland security and emergency management. It includes the personnel, processes, plans, and resources necessary to build each preparedness capability to target levels. Once built, these capabilities enable the District to prevent, protect against, mitigate, respond to, and recover from the threats and hazards that affect the city. (5 Activities)			
UASI Funding	UASI Funding	Continue to drive the District's competitiveness in receiving Urban Area Security Initiative (UASI) grant funds by ensuring District priorities are represented in regional strategies, and identifying projects to move priority regional capabilities towards target levels.	Daily Service
Continuity of Operations (COOP) Planning	Continuity Of Operations (COOP) Planning	Support the District agencies responsible for updating their COOP plans annually with exercising, evaluating, and, if necessary, revising their COOP plans.	Daily Service
Capability Building	Capability Building	Identify and implement projects to build priority preparedness capabilities to target levels.	Daily Service
PLANNING	Develop a suite of all hazard District preparedness plans in alignment with identified District Preparedness System capability priorities	Develop a suite of all hazard District preparedness plans in alignment with identified District Preparedness System capability priorities.	Daily Service
TRAINING	Maintain the District's training and exercise plan in alignment with identified District Preparedness System capability priorities	Maintain the District's training and exercise plan in alignment with identified District Preparedness System capability priorities.	Daily Service
4 - Agency Management – Ensure that HSEMA provides its divisions with sufficient resources while ensuring that all fiscal requirements are fulfilled. (4 Activities)			
Regional Support	Regional Support	Provides leadership to the NCR as members of regional homeland security and emergency management leadership teams and supporting governance groups.	Daily Service
Mayor's Special Event Task Group (MSETG)	Mayor's Special Event Task Group (MSETG)	Manage the administration of the MSETG, a body responsible for organizing the City's public safety planning efforts for events requiring interagency coordination.	Daily Service
Grants Management	Serves as the State Administrative Agent for the federal homeland security grant programs that are awarded to the District of Columbia, and the National Capital Region (NCR)	Provides financial and programmatic oversight to various grant programs administered by DC HSEMA including emergency preparedness and response and recovery programs. Administers numerous individual subawards/projects in the District of Columbia and the National Capital Region.	Daily Service
COMMUNITY OUTREACH & MEDIA PREPARE	Community Outreach & Media Prepare	Maintain a strong outreach program designed to educate and equip community residents and businesses to prepare for and recover from all hazards and the potential for disasters.	Daily Service

Workload Measures

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
1 - Deployment for incident management (3 Measures)			
Number of days agency staff are deployed out of District to support response and recovery activities in other jurisdictions	New in 2020	New in 2020	0
Number of days JAHOC teams are deployed to special events	New in 2020	New in 2020	12

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of days agency staff are deployed to incident sites	New in 2020	New in 2020	167
1 - Emergency Operations Center (EOC) (4 Measures)			
Number of level 3 (enhanced) or higher Emergency Operations Center activations	5	4	13
Number of AlertDC messages sent to the public	New in 2020	New in 2020	9671
Number of HSEMA alerts sent to District government staff	New in 2020	New in 2020	4001
Alerts processed through JAHOC inbox	New in 2020	New in 2020	9729
2 - Tactical Analysis (2 Measures)			
Number of raw suspicious activity reports (SARs) processed	448	440	465
Number of requests for information (RFIs) processed	672	437	449
3 - Develop a suite of all hazard District preparedness plans in alignment with identified District Preparedness System capability priorities (1 Measure)			
Number of District plans created, revised, or reviewed for District Government partners annually	155	100	98
3 - Maintain the District's training and exercise plan in alignment with identified District Preparedness System capability priorities (1 Measure)			
Number of trainings provided to first responders, District employees, and the public by HSEMA	55	130	26
4 - Community Outreach & Media Prepare (1 Measure)			
Number of community preparedness trainings or events conducted by HSEMA	205	234	89
4 - Mayor's Special Event Task Group (MSETG) (1 Measure)			
Number of special events that have been processed by the Mayor's Special Events Task Group	116	92	48
4 - Serves as the State Administrative Agent for the federal homeland security grant programs that are awarded to the District of Columbia, and the National Capital Region (NCR) (3 Measures)			
Number of reimbursements processed for subrecipients annually	4025	3579	3227
Number of active subawards	New in 2020	New in 2020	1319
Number of grant monitoring visits	New in 2020	New in 2020	0

Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Capability Building (2 Strategic initiatives)		
Increase investment in resilient infrastructure and communities	In FY21, HSEMA will partner with additional agencies to successfully apply for increased mitigation funding from FEMA's new Building Resilient Infrastructure and Communities program.	09-30-2021
Expand the reach of HSEMA's community outreach program to high-risk communities	HSEMA will increase the preparedness of residents in neighborhoods at disproportionately higher risk of impact from natural and man-made hazards. Specifically, HSEMA will conduct at least 10 community outreach events in wards 7 and 8 to advise residents of the specific risks to their communities and provide access to preparedness resources. Events may be conducted virtually or in person as needed to support COVID mitigation measures.	09-30-2021
Deployment for incident management (1 Strategic Initiative)		
Inauguration	HSEMA will coordinate the District's agency-wide consequence management planning and execution for the 2021 Presidential Inauguration with District, regional, and federal partners, and develop the District's comprehensive after-action report. This will include coordination for both official Inauguration events as well as associated events including planned and unplanned demonstrations and other first amendment activity.	09-30-2021
Emergency Operations Center (EOC) (1 Strategic Initiative)		
EOC Renovation	In FY21, HSEMA will continue to upgrade the capabilities of the District's Emergency Operations Center (EOC). Working with the Department of General Services, HSEMA will complete the next phase of redesign of the EOC floor space to increase efficiency and maximize capacity during operations. HSEMA expects to complete the design phase and initiate the construction solicitation process by the end of FY21.	09-30-2021