

# Office of the Mayor FY2019

**Agency** Office of the Mayor

**Agency Code** AA0

**Fiscal Year** 2019

**Mission** The Executive Office of the Mayor (EOM) implements policy, engages residents, keeps the media informed of Bowser Administration initiatives and activities, and ensures the alignment of government actions to the DC values residents have entrusted us to protect and defend.

## 2019 Strategic Objectives

Objective Number	Strategic Objective
1	Facilitate a high level of outreach and engagement with residents and businesses across all 8 wards
2	Recruit and retain a high level of talent and expertise to fill open executive and excepted service positions as well as vacancies on District boards and commissions
3	Respond timely to Freedom of Information Act (FOIA) requests as they are submitted to EOM
4	Communicate with District residents and stakeholders in order to convey and capture vital data and information regarding DC initiatives and services

## 2019 Key Performance Indicators

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
<b>1 - Facilitate a high level of outreach and engagement with residents and businesses across all 8 wards (3 Measures)</b>					
Average number of outreach events attended by the Mayor, cabinet members and outreach team in each Ward	Up is Better	Not Available	Not Available	100	100
Closure of issues raised and observed during Ward Walks in each Ward	Up is Better	Not Available	Not Available	2023	2023
Average number of calendar days for responses within the ANC Portal	Down is Better	Not Available	Not Available	2	2
<b>2 - Recruit and retain a high level of talent and expertise to fill open executive and excepted service positions as well as vacancies on District boards and commissions (4 Measures)</b>					
Percentage of new boards and commissions appointees completing ethics and open government training	Up is Better	Not Available	Not Available	Not Available	New Measure
Percentage of vacant boards and commission seats compared to overall total	Down is Better	Not Available	Not Available	Not Available	New Measure
Percentage of new executive and excepted service appointees completing ethics training	Up is Better	Not Available	Not Available	Not Available	New Measure
Average number days between posting and selection of appointed positions	Down is Better	Not Available	Not Available	Not Available	New Measure

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
<b>3 - Respond timely to Freedom of Information Act (FOIA) requests as they are submitted to EOM (2 Measures)</b>					
Percent of FOIA requests fulfilled within 30 days	Up is Better	Not Available	Not Available	100%	100%
Average number of calendar days to fulfill a FOIA Request	Down is Better	Not Available	Not Available	25	25
<b>4 - Communicate with District residents and stakeholders in order to convey and capture vital data and information regarding DC initiatives and services (2 Measures)</b>					
Percent of correspondence requests fulfilled within 30 days	Up is Better	Not Available	Not Available	100%	100%
Average days to fulfill a correspondence request	Down is Better	Not Available	Not Available	2	2

## 2019 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
<b>1 - Facilitate a high level of outreach and engagement with residents and businesses across all 8 wards (1 Activity)</b>			
Community Engagement	Community Engagement	Outreach and engagement with residents and businesses across all 8 wards	Daily Service
<b>2 - Recruit and retain a high level of talent and expertise to fill open executive and excepted service positions as well as vacancies on District boards and commissions (1 Activity)</b>			
Recruitment and Retention	Recruitment and Retention	Recruit and retain a high level of talent and expertise to fill open executive and excepted service positions as well as vacancies on District boards and commissions	Daily Service
<b>3 - Respond timely to Freedom of Information Act (FOIA) requests as they are submitted to EOM (1 Activity)</b>			
FOIA Requests	FOIA Requests	Respond to Freedom of Information Act (FOIA) requests as they are submitted to EOM	Daily Service
<b>4 - Communicate with District residents and stakeholders in order to convey and capture vital data and information regarding DC initiatives and services (1 Activity)</b>			
Correspondence	Correspondence	Communicate with District residents and stakeholders in order to convey and capture vital data and information regarding DC initiatives and services	Daily Service

## 2019 Workload Measures

Measure	FY 2016	FY 2017	FY 2018
<b>1 - Community Engagement (2 Measures)</b>			

Measure	FY 2016	FY 2017	FY 2018
Number of community meetings attended	Not Available	Not Available	1200
Number of ANC Portal Responses	Not Available	Not Available	125
<b>2 - Recruitment and Retention (6 Measures)</b>			
Total number of excepted service hires	Not Available	Not Available	98
Total number of candidates screened or interviewed for boards and commissions appointments	Not Available	Not Available%	Not Available
Total number of boards and commissions appointments, including newly appointed, newly created and vacant seats	Not Available	Not Available	Not Available
Total number of boards and commissions appointees sworn in	Not Available	Not Available	Not Available
Total number of excepted service hires	Not Available	Not Available	Not Available
Total number of executive service hires	Not Available	Not Available	Not Available
<b>3 - FOIA Requests (1 Measure)</b>			
Number of requests fulfilled in FY2018	Not Available	Not Available	87
<b>4 - Correspondence (1 Measure)</b>			
Number of open correspondence requests	Not Available	Not Available	9

2019 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Add Initiative Update
No strategic initiatives found			