

# Office of the Deputy Mayor for Public Safety and Justice FY2018

## FY2018 Performance Accountability Report

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives, and key performance indicators (KPIs).

## Mission

The mission of the Office of the Deputy Mayor for Public Safety and Justice is to provide direction, guidance, support and coordination to the District's public safety agencies to develop and lead interagency public safety initiatives to improve the quality of life in the District's neighborhoods.

## Summary of Services

The Office of Deputy Mayor for Public Safety and Justice was created in January 2011 to provide guidance, support, and coordination of public safety and justice agencies of the District. During FY 2013 and 2014, the role of the agency has been expanded to include oversight of service programs that previously had operated as independent agencies. This structure enhances the oversight function and improves service delivery.

## FY18 Top Accomplishments

What is the accomplishment that your agency wants to highlight?	How did this accomplishment impact residents of DC?	How did this accomplishment impact your agency?
Setting up the ONSE office, Pathways Program, and violence intervention contracts.	Created an infrastructure to help prevent violence and repair communities in which violence has occurred.	Constant oversight and guidance, regular meetings with ONSE staff, detailed a Capital City Fellow to the ONSE office, and dedicated DMPSJ staff to working several days a week at ONSE.
FEMS Nurse Triage Line launching.	Helped differentiate true emergencies that require an ambulance from less-urgent medical needs. Reduced the public's reliance on EMTs and paramedics.	Regular meetings with FEMS, DOH, DCHFA, OCA, OUC, and The Lab @ DC to ensure successful program rollout and ongoing scientific evaluation of its impact on residents' health.
Lower total crime numbers.	Made the District a safer place to live.	Regular meetings with MPD, ONSE, and criminal justice partners to identify trends, refine strategies, and innovate with violence intervention/prevention strategies.

## 2018 Strategic Objectives

Objective Number	Strategic Objective
1	Foster collaboration and coordination among District agencies, federal, state, and local partners to achieve District goals.
2	Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District.
3	Create and maintain a highly efficient, transparent and responsive District government. **

## 2018 Key Performance Indicators

Measure	Freq	Target	Q1	Q2	Q3	Q4	FY2018	KPI Status	Explanation
<b>1 - Foster collaboration and coordination among District agencies, federal, state, and local partners to achieve District goals. (1 Measure)</b>									
Number of inter agency initiatives reporting progress toward meeting their goal	Annually	New Measure	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5	No Target Set	
<b>2 - Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District. (3 Measures)</b>									
Number of cluster agencies that fully achieved 75% of fiscal year initiatives	Annually	8	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4	Unmet	Many agencies got very close to completing most of their initiatives, but were unable to complete them in FY18 (please see each agency's explanation for each uncompleted initiative).
Number of cluster agencies that fully achieve 75% of fiscal year performance targets	Annually	8	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4	Unmet	Many agencies got very close to 75%, but did not quite achieve it.
Number of public safety and justice cluster meetings held	Annually	11	Annual Measure	Annual Measure	Annual Measure	Annual Measure	12	Met	
<b>3 - Create and maintain a highly efficient, transparent and responsive District government. ** (4 Measures)</b>									
Percentage of FOIA Requests Processed within 15 days	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	58.8%	Unmet	There was no FOIA officer for DMPSJ in 2017, so some of those requests were held over until we got a FOIA officer in 2018.
Percentage of Quarterly Budget Meetings Held	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Number of retroactive contracts across cluster agencies	Annually	New Measure	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1	No Target Set	
Percent of DMPSJ agencies' budgets that were reprogrammed in to the agency during the fiscal year	Annually	New Measure	Annual Measure	Annual Measure	Annual Measure	Annual Measure	30%	No Target Set	

\*\*We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

## 2018 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
<b>1 - Co-Produce Public Safety Strategies with Federal, State and Local (1 Measure)</b>						
Total Number of Meetings Attended with Federal Partners	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	26
<b>1 - Oversee Administration of the Concealed Pistol Licensing Review Board (1 Measure)</b>						
Number of Cases Reviewed by the CPLRB	Quarterly	3	2	0	11	16
<b>2 - Legislation (1 Measure)</b>						
Number of Proposed Legislation Recommended	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	6
<b>2 - Oversight of Public Safety Agencies Operations (2 Measures)</b>						
Number of Monthly One-On-One Meetings Held with Agency Directors	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	99
Number of Public Safety and Justice Cluster Meetings	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	12
<b>3 - FOIA Requests (2 Measures)</b>						
Number of FOIA Requests Processed	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	34
Number of FOIA Extensions DMPSJ Requested	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0
<b>3 - Quarterly Budget and Performance Meetings (1 Measure)</b>						
Number of Budget Meetings Held	Quarterly	30	25	30	18	103

## 2018 Strategic Initiatives

Title	Description	Complete to Date	Status Update	Explanation
<b>AGENCY MANAGEMENT (4 Strategic initiatives)</b>				
Nurse Triage Line	FEMS will staff (via a third party contract) an amount of nurses at OUC. Under the plan, when a 911 operator receives a call in	Complete	The NTL was launched on April 19, simultaneously with Criteria-Based	

Title	Description	Complete to Date	Status Update	Explanation
	<p>which he or she has deemed to be of a low acuity or a non-emergency nature – they will transfer the call to the Nurse Triage Line. If the nurse at the Nurse Triage Line agrees with the 911 operators initial assessment, the nurse will schedule same day transportation (for most) to and from one of seventeen pre-identified clinics across the city .</p>		<p>Dispatch. This quarter has been a time of learning for call takers and the nurses who staff the NTL. The FEMS Medical Director continues to monitor and adjust the criteria for calls to be sent to the NTL, and the OUC quality assurance team is working closely with him to ensure calls are routed appropriately.</p>	
<p>District of Columbia Pre-Arrest Diversion</p>	<p>The District of Columbia’s adult pre-arrest diversion pilot program provides an opportunity for the Department of Behavioral Health (DBH), Metropolitan Police Department (MPD), and Department of Human Services (DHS) to collaboratively support individuals facing mental illness, substance abuse, and homelessness who come into contact with MPD and the criminal justice system because of minor criminal offenses. By providing a service-based diversion program as an alternative to criminal charges, these agencies can help to break the cycle of arrest, incarceration, release, and re-arrest.</p>	<p>Complete</p>	<p>The pilot program was launched on April 24 in two specific areas in Wards 2 and 5. DBH is now fully staffed and MPD officers in 1D and 5D have been trained on the protocols for the pilot program.</p>	
<p>Second Chance Amendment Act</p>	<p>Introduce Legislation that makes progressive changes to how the District processes and provides criminal history records for District residents</p>	<p>0-24%</p>	<p>The committee is working on markup. We should see it marked up by the end of October or beginning of November, then it would need to proceed through the remainder of the legislative process.</p>	<p>The legislation is currently in committee markup.</p>
<p>Mayors Smart on Crime</p>	<p>Join organization that is bringing Mayors from cities of all sizes and from different regions of the country have come together to present a unified voice advocating for Smart on Crime principles – and rejecting outdated “tough-on-crime” approaches that have been shown to be short-sighted, ineffective, and disproportionate in their effect on Black and Latino communities.</p>	<p>Complete</p>	<p>In Q1, we did outreach and prep work with the Center for American Progress around whether DC should join this initiative. In Q2, the Mayor joined the program. An op-ed co-authored by the Mayor and Boston Mayor Marty Walsh explaining this new initiative was drafted and is being pitched to national media outlets for publication.</p>	