

Human Resources- Employee Onboard Time	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Performance Management- Employee Performance Plan Completion	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Percent of cluster agencies that meet 85% of their performance measures	✓	Annually		Not available	Not available	Not available	Not available	New Measure	100%
Percent of consent decrees where progress is made on meeting exit criteria	<input type="checkbox"/>	Annually		Not available	100%	100%	100%	100%	100%

2017 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Oversee and facilitate the coordination of interagency activities and initiatives amongst health and human services cluster agencies to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (5 Activities)			
AGENCY OVERSIGHT AND SUPPORT	Communications	Support EOM Communications and HHS Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Legislation and Council Relations	Review and approval of all HHS Cluster agencies' legislative requests and coordinate with Mayor's Office of Policy and Legislative Affairs (OPLA) and DC Council on legislative-related matters.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Rulemaking	Review and approval of all HHS Cluster agencies' rulemaking requests.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Budget	Support to HHS Cluster agencies regarding budget needs and priorities to ensure agency and Mayoral priorities.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Inter-agency and special initiatives	Ongoing broad oversight of- and support to - HHS Cluster agencies across special and/or inter-agency initiatives.	Daily Service
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (4 Activities)			
AGENCY OVERSIGHT AND SUPPORT	Interagency Council on Homelessness (ICH)	Oversee and facilitate the implementation of Homeward DC, the District's Plan to end homelessness and make it a rare, brief, and non-recurring experience.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Age-Friendly DC	Oversee and facilitate the implementation of Age-Friendly DC Strategic Plan, the District's Plan to make DC an inclusive urban environment that encourages active and healthy living.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Safer Stronger DC Community Partnerships	Oversee and manage the activities associated with fostering a place-based prevention strategy rooted in public health and a community-oriented model to crime prevention and public safety.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Short-term Family Housing	Oversee and facilitate the inter-agency collaboration to build and/or renovate identified short-term family housing sites in each ward of the city by 2018 and thereby close DC General.	Key Project
3 - Create and maintain a highly efficient, transparent and responsive District government.** (2 Activities)			
PERFORMANCE MANAGEMENT ACTIVITY	Performance Planning	Review and approve HHS Cluster agencies' performance plans to ensure improved outcomes, accurate information, and efficiencies at the agency-level.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Constituent Relations	Receive, track, and resolve health and human services-related constituent issues and concerns brought up to the attention of DMHHS.	Daily Service

2017 Workload Measures

Measure	New Measure/ Benchmark Year	Add Historical and Target Data (FY17)	Numerator Title	Units	Frequency of Reporting	FY 2014	FY 2015	FY 2016 Actual
2 - Safer Stronger DC Community Partnerships (1 Measure)								

Safer Stronger DC Community Partnerships	✓	Number of DC Residents that are directly informed about the Safer Stronger DC Community Partnerships Office and its services through personal engagement efforts (examples might include: door-to-door engagement and small group presentations).	Residents	Annually	Not available	Not available	New Measure
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2017 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
AGENCY OVERSIGHT AND SUPPORT (11 Strategic initiative-operation links)		
Implementation of Age-Friendly DC Strategic Plan	In FY 17, DMHHS will oversee and coordinate with District agency staff and federal and community partners to make continuous progress on the implementation of the Age-Friendly DC Strategic Plan, collect data and track progress updates from all lead agencies.	09-30-2017
Age-Friendly DC Final Report	At the end of FY17, DMHHS will submit a final report to the World Health Organization and AARP National to demonstrate progress and achievements, since launching Age-Friendly DC in 2012.	09-30-2017
Prepare for Age-Friendly DC 2017-2022 Strategic Plan	In FY17, Age-Friendly DC will work with new stakeholders across sectors and populations as well as the current Task Force to begin adjusting current and developing new strategies for inclusion in the Age-Friendly DC 2017-2022 Strategic Plan with greater focus on intergenerational programs, policies, and strategic actions.	09-30-2017
Age-Friendly Training for all DC Government Employees	In FY17, Age-Friendly DC will work with DCHR to develop training for DC government employees on best practices for providing age-friendly communication, customer service and other services.	09-30-2017
Young Parents	In FY17, DMHHS, in conjunction with inter-agency partners will establish a Young Parents effort that improves service coordination and delivery for parents ages 17-25 in order to reduce the number of at-risk families who touch high-end crisis systems (such as homelessness, juvenile justice, or child welfare).	09-30-2017
Safer Stronger DC Plan implementation	In FY17, the Safer Stronger DC Community Partnerships team will work with the Safer Stronger DC Steering Committee to implement the Safer Stronger plan.	09-30-2017
Homeless Services Reform Act (HSRA) Modernization	The DC Interagency Council on Homelessness will manage a process to identify changes needed and draft revised language to the DC Homeless Services Reform Act (HSRA). This legislation was developed over a decade ago, and is currently focused largely on shelter-based programming and keeping people safe during severe weather. The FY 17 updates will bring the legislation in line with current local and federal strategies to end homelessness.	09-30-2017
United Medical Center Turnaround	In FY17, DMHHS will coordinate the District's efforts to develop a long-term strategy to support, stabilize and ensure the operational and financial success of the District's safety net hospital, the United Medical Center (UMC).	09-30-2017
Safer, Stronger DC (SSDC) Community Partnerships - Community Building Projects	The Safer, Stronger DC (SSDC) Community Partnerships Action Teams will work with the community Action Teams in neighborhoods within 6 targeted Police Service Areas (PSAs) to select and execute community building projects. Planning and implementation of at least 6 events will occur by 12/31/16. Potential project ideas to date include a "light up the neighborhood" event (a door-to-door effort to test/change porch light bulbs and ensure that adequate safety lighting is available in the neighborhood), a recruitment campaign for the winter Snow Team to assist neighbors with snow removal, or neighborhood cleanups. Selected events will build community, promote community ownership and empowerment, and provide positive energy in targeted communities.	12-31-2016
Healing Circles	In FY17, using a trauma-informed approach, the Safer, Stronger DC Community Partnerships Office (SSDC) will add Healing Circles to the Community Stabilization Process. These are professionally led self-help support groups in which communities come together to process the impact of trauma. Healing circles provide an outlet for community members to grieve and express their emotions through various therapeutic outlets including singing, dancing, drumming, prayer, spoken word and meditation.	09-30-2017
Home Visiting Council Restructuring.	The Home Visiting Council is being restructured to better guide home visiting policies in DC. In FY17, DMHHS will work with community partners and the DC Department of Health to support the new mission of the Council and strategies that promote the best outcomes for maternal, infant and early childhood health in the District.	09-30-2017