

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of Mayor Muriel Bowser



Office of the City Administrator

January 15, 2021

Fiscal Year (FY) 2020 was an unprecedented year for all DC residents, businesses and the District Government. In March 2020—the second quarter of the fiscal year—Mayor Bowser declared a public health emergency and District government quickly pivoted to respond to the COVID-19 global health pandemic. To align with recommended social distancing and public safety guidelines, in just one day, over 60 percent of District government employees transitioned to a telework posture. In addition, many District agencies limited or temporarily ceased most in-person activities and services.

The global health emergency required the District to significantly reallocate financial and personnel resources to respond to the pandemic. With the change in operations and a substantial decrease in revenues, the District's response required all agencies to determine how to best provide services to District residents, visitors and employees, while maintaining the necessary protocols to help slow the spread of COVID-19.

As such, the global health pandemic greatly impacted some agencies' abilities to meet their FY20 key performance indicators (KPIs) and strategic initiatives established prior to its onset as agencies shifted resources to respond to COVID-19. Therefore, outcomes for KPIs and strategic initiatives reflect a shift in District priorities and efforts during this crisis. While we continue to believe strongly in performance tracking to improve District services, the data for FY20 is not fully indicative of agencies' performance and should be reviewed factoring in the unprecedented challenges encountered in FY 2020.

Sincerely,

A handwritten signature in black ink that reads 'Kevin Donahue'.

Kevin Donahue
Interim City Administrator



District of Columbia Public Library FY2020

Agency District of Columbia Public Library

Agency Code CEO

Fiscal Year 2020

Mission The District of Columbia Public Library (DCPL) supports children, teens and adults with services and materials that promote reading, success in school, lifelong learning and personal growth.

Summary of Services The District of Columbia Public Library (DCPL) is a dynamic source of information, programs, books and other library materials and services that improve the quality of life for District residents of all ages that, when combined with expert staff, helps build a thriving city. The Library provides environments that invite reading, community conversation, creative inspiration and exploration, lectures, films, computer access and use, workforce and economic development, story times for children and much more. DC Public Library includes a central library and 25 neighborhood libraries and also provides services in non-traditional settings outside of the library buildings. DCPL enriches and nourishes the lives and minds of all DC residents, provides them with the services and tools needed to transform lives, and builds and supports community throughout the District of Columbia.

2020 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Martin Luther King Jr. Memorial Library Modernization and Re-opening		DCPL completed the three and a half year, \$211 million renovation, of the Martin Luther King Jr. Memorial Library on time and on budget. The transformed library, reopened on September 24th, provides a 60% increase in public space and several new, inspiring features and spaces for DC residents and visitors including: a new 290 seat, two-story auditorium; newly designed special collections and children's spaces; conference center; offices for community partners; double height reading room; new fabrication and creative spaces; rooftop terrace; café with patio; monumental staircases; and a more transparent entryway. The central library is a destination for learning, creating, gathering, and engaging.
Launched DCPL At Home Services		On March 16th, DCPL closed all library locations as part of the DC government shutdown caused by the global pandemic. Although DCPL began the process of a phased reopening in the summer, DCPL in-person operations remain limited. In response, in addition to physical service modifications, DCPL began offering new and expanded virtual programs and services for all ages. These DCPL At Home services have innovated to provide most of the Library's signature programs and more through virtual formats, including virtual story time each weekday morning, DC Reads, and special events like author talks along with new offerings like DIY maker programs. Collections pivoted to increase access to digital content including e-books, audio books and databases. In addition, in April, Ask DCPL, an online chat service that provides customers using the website with information and help, was introduced. As a result, for the portion of the fiscal year after the shutdown, digital circulation increased by 40% over the prior year, 11,250 Ask DCPL reference questions were resolved, and 580 virtual DCPL programs were offered with over 51,000 participants.
Removed Barriers to Services by Amending Lending Policies and Practices		In May, the Board of Library Trustees adopted a new policy that eliminates the imposition and collection of overdue fines for late return of materials checked out on adult accounts. The new policy was adopted because these fines created barriers to access for low-income residents and were not an effective tool to encourage on-time return of library materials. The Library eliminated fines and fees on youth accounts in 2015. In addition, in August, the Library initiated automatic renewals to support social distancing and to reduce the need for customers to visit the library campus to renew or return materials. Under this policy, if there is a not a competing hold, an item automatically renews at the end of its lending period. Each item may renew up to 10 times. This measure also removed an impediment to residents' access and use of library materials.

2020 Key Performance Indicators

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
1 - Strengthen communities through services, programs, outreach, and increased utilization of the Library's physical campus. (4 Measures)												
Number of participants at community sponsored meetings	Annually	222,277	230,536	263,972	244,119	Annual Measure	Annual Measure	Annual Measure	Annual Measure	117,460	Neutral Measure	
Number of attendees at Library sponsored programs	Annually	296,286	310,374	295,817	309,942	Annual Measure	Annual Measure	Annual Measure	Annual Measure	189,978	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
Number of attendees at Library sponsored outreach sessions	Annually	66,522	89,524	111,743	90,000	Annual Measure	Annual Measure	Annual Measure	Annual Measure	47,395	Neutral Measure	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
Library Visits	Annually	3,593,201	3,632,539	3,820,005	4,178,614	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1,852,701	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
2 - Provide services and programs that build and cultivate literacy and a love of reading. (6 Measures)												
Circulation of books and other library materials	Annually	4,288,626	4,514,202	4,864,772	5,010,062	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4,067,352	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
Number of active library accounts	Annually	429,742	470,477	446,000	485,000	Annual Measure	Annual Measure	Annual Measure	Annual Measure	414,610	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
Circulation per capita	Annually	6.3	6.5	6.9	7.1	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5.8	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
Attendance at programs for children in their first five years	Annually	192,843	204,435	190,427	206,115	Annual Measure	Annual Measure	Annual Measure	Annual Measure	123,735	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
Percent of eligible children enrolled in Books from Birth in targeted communities	Annually	64.9%	80.9%	91.5%	99%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	94.7%	Nearly Met	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
Library accounts as a percent of total population	Annually	63%	68%	63.5%	69%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	58.75%	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
3 - Connect residents to the city's past and future by providing access to, experiences in, and support for local history and culture. (1 Measure)												
"Dig DC" Visits	Annually	17,516	20,990	Not Available	Waiting on Data	Annual Measure	Annual Measure	Annual Measure	Annual Measure	21,333	No Target Set	
4 - Support digital citizenship through technology and internet access and training. (3 Measures)												
Public access computer utilization (as a percent of availability)	Annually	46.1%	52.3%	53.6%	53%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	No data available		
Wi-Fi Connections	Annually	401,168	402,242	523,250	426,109	Annual Measure	Annual Measure	Annual Measure	Annual Measure	353,076	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.
Number of people receiving technology training	Annually	6920	8589	6218	7500	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3300	Unmet	DCPL's locations were closed starting March 16th. In the ensuing months, a limited number of locations reopened in phases, with reduced hours and days of operation. Most public facing services were curtailed and a few remain unavailable.

2020 Workload Measures

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 PAR
1 - Community Outreach (1 Measure)							

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 PAR
Number of outreach sessions	1732	2274	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1291
1 - Programs and services (1 Measure)							
Library programs offered	11,364	11,520	Annual Measure	Annual Measure	Annual Measure	Annual Measure	6255
1 - Serve as a community hub:meeting and study spaces (2 Measures)							
Study room use	46,117	49,743	Annual Measure	Annual Measure	Annual Measure	Annual Measure	21,872
number of community sponsored meetings systemwide	20,895	22,995	Annual Measure	Annual Measure	Annual Measure	Annual Measure	10,057
2 - Acquire books and other library materials (3 Measures)							
Local Book Budget	5,480,000	5,980,432	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5,485,431.8
Digital Library	1,319,108	1,582,457	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2,025,903
Database Usage	1,842,929	1,977,257	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1,494,107
2 - Early Literacy Programs (1 Measure)							
Number of programs for children in their first five years	5233	5115	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2401
3 - Provide access to local history and culture. (1 Measure)							
Number of Studio and Fabrication Lab Sessions	139	277	Annual Measure	Annual Measure	Annual Measure	Annual Measure	324
4 - Provide computer and technology access (1 Measure)							
number of sessions on public access computers	932,308	944,377	Annual Measure	Annual Measure	Annual Measure	Annual Measure	466,968
4 - Provide computer and technology training and assistance (1 Measure)							
Number of computer and technology training programs and sessions systemwide	1021	942	Annual Measure	Annual Measure	Annual Measure	Annual Measure	436
5 - Inform residents of library programs, services and projects (1 Measure)							
Social media engagement rate	21.4	6	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1.7
5 - Operate neighborhood libraries (1 Measure)							
Number of hours of unplanned closures at locations systemwide	743	640	Annual Measure	Annual Measure	Annual Measure	Annual Measure	152

2020 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Strengthen communities through services, programs, outreach, and increased utilization of the Library's physical campus. (3 Activities)			
NEIGHBORHOOD LIBRARIES	Serve as a community hub:meeting and study spaces	The Library provides meeting and study spaces for the public at neighborhood libraries as well as at Martin Luther King Jr. Memorial Library.	Daily Service
Community Outreach	Community Outreach	The Library serves the community by providing access to DCPL services and programs outside of our buildings.	Daily Service
Programs and Services	Programs and services	The Library offers programs to users of all ages.	Daily Service
2 - Provide services and programs that build and cultivate literacy and a love of reading. (5 Activities)			
LITERACY RESOURCES	Adult Literacy Services	DC Public Library offers adult literacy services through the Adult Literacy Resource Center.	Daily Service
CHILDREN & YOUNG ADULT SERVICES	Early Literacy Programs	The Library offers a range of services and programs to improve earl literacy, such as story time and Sing, Talk and Read programs.	Daily Service
ADAPTIVE SERVICES	Operate the Center for Accessibility	The Center for Accessibility (formerly Adaptive Services) helps the deaf community, visually impaired, older adults, veterans and injured service people to better use the Library.	Daily Service
COLLECTIONS	Acquire books and other library materials	Through its collections, DCPL is a resource for printed and digital resources and information - such as books, e-books, databases, periodicals, etc.	Daily Service
CHILDREN & YOUNG ADULT SERVICES	Provide library services to students and educators	Offer programs, services and support for students and educators.	Daily Service
3 - Connect residents to the city's past and future by providing access to, experiences in, and support for local history and culture. (1 Activity)			

Operations Header	Operations Title	Operations Description	Type of Operations
NEIGHBORHOOD LIBRARIES	Provide access to local history and culture.	Provide access to local history and culture through special collections, programs, and services at libraries throughout the District.	Daily Service
4 - Support digital citizenship through technology and internet access and training. (2 Activities)			
NEIGHBORHOOD LIBRARIES	Provide computer and technology training and assistance	Libraries throughout the District provide technology and internet training and assistance.	Daily Service
PUBLIC SERVICE TECHNOLOGY	Provide computer and technology access	DCPL provides technology access through publicly available computers, printers and the internet.	Daily Service
5 - Create and maintain a highly efficient, transparent, and responsive District government. (10 Activities)			
NEIGHBORHOOD LIBRARIES	Operate neighborhood libraries	Operate neighborhood library locations throughout the District.	Daily Service
COMMUNICATIONS	Inform residents of library programs, services and projects	communications and outreach in support of DCPL programs, services, projects and operations.	Daily Service
Capital Project: Martin Luther King Jr. Memorial Library	Renovation and modernization of the Martin Luther King Jr. Memorial Library	Capital Project - full renovation and modernization of the Martin Luther King Jr. Memorial Library.	Key Project
CUSTODIAL AND MAINTENANCE	Maintain library facilities	custodial and maintenance of libraries funded through operating funds.	Daily Service
Capital Project: General Improvements	Maintain library facilities (Capital)	General Improvements in the Capital Budget.	Key Project
EXECUTIVE MANAGEMENT OFFICE	Strategic Planning/Data Analysis	support agency operations through strategic planning and data analysis.	Daily Service
Capital Project: Southwest	Southwest Neighborhood Library	Capital Project.	Key Project
Capital Project: Operations Center (Shared Tech)	Long-term Operations (Shared Tech) Center	Capital Project: Develop a long term operations/shared tech services center for DCPL.	Key Project
Capital Project: Lamond-Riggs	Capital Project: Lamond-Riggs	Capital Project.	Key Project
CAPITAL PROJECT: SOUTHEAST	Southeast Neighborhood Library	Capital Project.	Key Project

2020 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Adult Literacy Services (1 Strategic Initiative)				
Expand adult literacy services to neighborhood library locations and open a new hub at the Martin Luther King Jr. Memorial Library	DCPL offered adult literacy services to several neighborhood libraries while MLK closed for modernization. The Library will identify and expand adult literacy services to one new neighborhood library site in Ward 7 or 8, and identify and expand outreach programming in both wards. At existing and new neighborhood library sites, the library will refine and expand GED and adult literacy services such as tutoring, assessments and referrals, and refine and expand relevant collections and resources. The Library will open an expanded adult literacy hub for the city at the modernized MLK library.	50-74%	In FY17 the Benning Library was identified as one of the neighborhood library sites in Ward 7 or 8 to expand adult literacy services. Services would include administering an adult basic education assessment test for adult learners to determine their literacy and numeracy skills for GED preparation or basic literacy tutoring and referrals. In FY20, efforts to provide services at Benning as well as outreach in Wards 7 and 8 were halted due to COVID-19. Adult literacy services such as tutoring, assessments and referrals were refined and expanded at the Shaw Neighborhood Library and Library Express until the closing of the libraries due to COVID-19. Tutoring was held 4 days a week at each site for a combined 6 hours with an average of 100 customers served per fiscal year. The Adult Learning Department opened in the modernized MLK Library in September 2020. The department includes resources, programs and services in the areas of basic adult literacy, high school equivalency preparation, ESL, and digital literacy. The collection of books expanded to include over 100 new titles. Tutoring is now offered virtually to support adult learners during social distancing.	This initiative was not completed this fiscal year because some of the programs, services, expansion and continuation were halted due to COVID-19. The initiative's completion depends on funding in the coming fiscal years.
Capital Project: Lamond-Riggs (1 Strategic Initiative)				
Complete design for a new Lamond-Riggs Neighborhood Library	DCPL will complete the design of the new Lamond-Riggs Library. In addition, the Library will build and open an interim library within a leased space. This project is an investment in high quality education and inclusive prosperity.	Complete	Design is complete.	
Operate neighborhood libraries (1 Strategic Initiative)				

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Hire staff required to operate newly opening libraries.	DCPL will recruit and hire new staff needed to operate the Martin Luther King Jr. Memorial Library and the Southwest Neighborhood Library when they open. The new spaces at the MLK Library including the workforce development café, special events, auditorium, conference center, and community alliances; as well as the expanded spaces, such as the children's area, reading room, and Labs, will require DCPL to hire and train 35.5 staff to open the library. DCPL will finalize positions, post, interview, and begin hiring the first half of the fiscal year. Hired staff will come on board the second half of the fiscal year with a comprehensive on-boarding and training program. In addition to MLK Library, DCPL will hire and train nine FTE for the opening of Southwest Library and the branches.	25-49%	In FY20, 17 out of the 35.5 MLK FTEs were created. As of Q4, DCPL hired a total of 9 FTEs out of the 17 including managers for the Adult Learning, Youth Services, Circulation and First Floor departments as well as Special Police Officers assigned to the MLK branch. We also offered opportunities for staff in branches to apply and staff positions at MLK. On September 22, a waiver was granted to move forward with hiring 7 new FTEs as well as create positions numbers for the remaining second half of the MLK FTEs (18.5). In addition, 3 of 4 new FTEs allocated for the Southwest Library were hired.	The District implemented a city wide hiring freeze in early Q3 placing restrictions on DCPL's ability to meet this initiative. Due to the citywide hiring freeze and the need to implement changes due to COVID-19, our hiring strategy has been adjusted. Vacancies are being filled consistent with the agency's Reopening Plan.
Provide access to local history and culture. (1 Strategic Initiative)				
Launch Exhibition Program for the Martin Luther King Jr. Memorial Library	DCPL will design, fabricate, install and launch a new exhibit program, which will have a permanent physical presence on the 4th floor of the MLK Library. One permanent exhibit will explore Martin Luther King Jr's many ties to the District and the ways in which he influenced and was influenced by activist movements in D.C. A temporary exhibit program will explore various topics about D.C.'s history and culture on a rotating basis.	50-74%	DCPL is continuing to move forward with design and content creation for the 4th floor permanent exhibit, which features stories about D.C. history and culture, focusing on the District's history of activism for civil, political and economic rights. We have finalized the design of the exhibit elements, and are now working to finalize the text, archival materials and audio/video elements to be included in the exhibit. Due to the COVID-19 pandemic, Phase 2 of the project, which includes fabrication and installation of the exhibit, was delayed and begun in June. We anticipate the exhibits on the 4th floor to be fully installed by Spring 2021. We have launched a temporary exhibit program utilizing the windows of the MLK Library, which launched in early September with an art installation by Robin Bell on the 9th and G corner, and "Block 0375," an exhibit of historical photographs of the neighborhood surrounding MLK on the west corner.	The COVID-19 crisis delayed the contracting process for Phase 2 of the project, which includes the fabrication and installation of the exhibits on the 4th floor of the MLK Library. We began work on Phase 2 in June, which means that the exhibits should be completely installed by Spring 2021.
Provide computer and technology training and assistance (1 Strategic Initiative)				
Develop customer experience enhancements for the technology training program.	The Library will examine the interaction of form and function in adult computer areas, and identify physical and service changes to better utilize the space. As an accompaniment, the Library will define the continuum of digital fluency activities that should occur in each space, then examine how layout and service changes would enhance these activities. The deliverable will be a final report to summarize recommended changes.	50-74%	Following the workshops and research undertaken with the consultant, the Anacostia and Petworth Neighborhood Libraries were used as pilot locations to test multiple service models. The research, assessments, consultant work, and piloting resulted in a model identifying staff and customer technology skills and training needs. This was produced in early Q2. Voluntary targeted technology trainings have been rolling out to staff bimonthly since April. A reassessment of what offerings will be made to the public is currently taking place as we shift to a virtual service environment and prepare to reopen facilities with social distancing and an increased emphasis on self-serve technology. This initiative is in progress but has not advanced since Q2 due to our current operating status, however we have identified new ways to provide virtual assistance and are working to implement them.	Due to the COVID shutdown, and out limited operating status that followed, we were unable to adopt and implement the changes we identified. However, during this time, we are focusing on proving remote assistance and have identified new areas of focus for this FY.
Renovation and modernization of the Martin Luther King Jr. Memorial Library (1 Strategic Initiative)				
Complete Modernization of the Martin Luther King Jr. Memorial Library	DCPL will complete year three of a three-year full modernization project culminating in the re-opening of the Martin Luther King Jr. Memorial Library. This project is an investment in high quality education and inclusive prosperity.	Complete	Martin Luther King Jr. Memorial Library opened to the public in September 2020 .	
Serve as a community hub:meeting and study spaces (1 Strategic Initiative)				

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Implement a new meeting and study room booking system.	DCPL will implement a new meeting and study room reservation system to facilitate booking spaces at neighborhood libraries and the new Martin Luther King Jr. Memorial Library and ensure maximum community use of MLK's new Conference Center. The new system for MLK will be in place before it re-opens.	75-99%	A new reservation system was acquired. We have populated the software with information on DCPL's meeting and study rooms, and have begun training staff to use the software. We plan to begin implementing the software when the Library is able to accept meeting room bookings or host events, though we may begin using it internally later this calendar year.	Our implementation of the software for public use will be impacted by the COVID-19 pandemic, and specifically the Library's timeline for reopening and accepting meeting room and event reservations. We are currently training staff to use the software, and will likely launch the software for internal use before the end of the calendar year.
Southeast Neighborhood Library (1 Strategic Initiative)				
Begin design for a renovated Southeast Neighborhood Library.	DCPL will begin the design process for a renovated Southeast Library. This project is an investment in high quality education and inclusive prosperity.	Complete	Community surveys and focus groups have been conducted. Second community meeting took place on March 3, 2020. Planned due-Diligence and building Program activities have been successfully completed during April 2020. Overview of Findings from community engagement, building program needs and due-diligence report were shared with the community on July 23, 2020. Concept Design has begun and consultations with regulatory entities are being scheduled.	
Southwest Neighborhood Library (1 Strategic Initiative)				
Construct a new Southwest Neighborhood Library	DCPL will demolish the existing building and construct the new Southwest Library. This project is an investment in high quality education and inclusive prosperity.	75-99%	Construction is just over mid point. The Building envelope including roof is 95% complete; interior partitions, mechanical, electrical & plumbing equipment installations are underway. Site safety measures for COVID19 are being enforced.	The construction began in February 2020 and has progressed well and completion was planned to be in FY 21.