

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of Mayor Muriel Bowser



Office of the City Administrator

January 15, 2021

Fiscal Year (FY) 2020 was an unprecedented year for all DC residents, businesses and the District Government. In March 2020—the second quarter of the fiscal year—Mayor Bowser declared a public health emergency and District government quickly pivoted to respond to the COVID-19 global health pandemic. To align with recommended social distancing and public safety guidelines, in just one day, over 60 percent of District government employees transitioned to a telework posture. In addition, many District agencies limited or temporarily ceased most in-person activities and services.

The global health emergency required the District to significantly reallocate financial and personnel resources to respond to the pandemic. With the change in operations and a substantial decrease in revenues, the District's response required all agencies to determine how to best provide services to District residents, visitors and employees, while maintaining the necessary protocols to help slow the spread of COVID-19.

As such, the global health pandemic greatly impacted some agencies' abilities to meet their FY20 key performance indicators (KPIs) and strategic initiatives established prior to its onset as agencies shifted resources to respond to COVID-19. Therefore, outcomes for KPIs and strategic initiatives reflect a shift in District priorities and efforts during this crisis. While we continue to believe strongly in performance tracking to improve District services, the data for FY20 is not fully indicative of agencies' performance and should be reviewed factoring in the unprecedented challenges encountered in FY 2020.

Sincerely,

A handwritten signature in black ink that reads 'Kevin Donahue'.

Kevin Donahue
Interim City Administrator



District of Columbia National Guard FY2020

Agency District of Columbia National Guard

Agency Code FKO

Fiscal Year 2020

Mission Joint Force Headquarters - District of Columbia (JFHQ-DC) maintains and provides trained and ready DC National Guard (DCNG) units, personnel, and equipment to achieve the federal war-fighting mission, to support the District of Columbia Emergency Response Plan, and to add value to the community through local programs. JFHQ-DC facilitates the integration of federal and state activities to provide expertise and situational awareness to the District of Columbia and the Department of Defense.

Summary of Services Federal Mission: Support the readiness of DC National Guard (DCNG) units to perform federally assigned missions, both at home and abroad. District of Columbia personnel provides direct support to key functional areas including operations, training, and readiness, to ensure DCNG units can defend the nation and the capital. District Mission: Emergency Preparedness/Emergency Response: Prepare for and respond to requests for National Guard support from the Mayor, lead federal agencies within the National Capital Region, and Joint Force Headquarters - National Capital Region (JFHQ - NCR). Community Mission: Maximize the use of available Department of Defense family and youth programs to support the citizens of the District of Columbia.

2020 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Prepare for Emergency Responses	Continue to provide a well train force and maintain a high rate of readiness	Provide continuous support District of Columbia Government operation in an emergency
Assist with crisis management and contingency support of District agencies	Continue to provide a well train force and maintain a high rate of readiness	Assist security to an area by conducting check point and perimeter support to facilitate District agency operations. Provide liaison support to DCHSEMA to coordinate and synchronize Domestic Military Support
End Strength	Needed to meet the organization's authorized year-end goals	No impact

2020 Key Performance Indicators

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
1 - Rapidly and efficiently respond with un-mobilized units to contingency requests from the Executive Office of the Mayor by providing contingency response to protect life and property and to support continuous operations for the government of the District of Columbia. (3 Measures)												
Number of Counter Drug Operations	Annually	Not Available	50	50	50	Annual Measure	Annual Measure	Annual Measure	Annual Measure	50	Met	
Number of Civil Support Team exercise hours	Annually	9700	9200	6142	7000	Annual Measure	Annual Measure	Annual Measure	Annual Measure	6142	Unmet	Civil Support declined with limited support missions.
Number of Distant Learning Trainings hours	Annually	93,839	86,886	1849	10,000	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2600	Unmet	Distant Learning Training center under went renovation and use of facility is limited to usage by service members.
2 - Ensure timely support to the District Government during emergencies, civil disturbances, and natural disasters. (2 Measures)												
Number of Preparedness exercises hours	Annually	22	15	15	15	Annual Measure	Annual Measure	Annual Measure	Annual Measure	15	Met	
Number of Medical Evacuation Readiness exercises hours	Annually	1800	600	600	500	Annual Measure	Annual Measure	Annual Measure	Annual Measure	400	Unmet	Our aviation unit was called into support the COVID-19, Civil Disorder and March on Washington missions. They were placed in a ready reserve status in event of being in to service.
3 - Increase the number of applicants (3 Measures)												
End Strength	Annually	2602	2952	2592	2592	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2592	Met	
Number of completions / graduates from Youth Leaders Camp	Annually	73	75	50	100	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0	Unmet	Youth Leaders' Camp did not conduct its annual two week camp because of the COVID-19 Pandemic. We plan on conducting the next camp in August 2021.
Number of Applications for Youth Challenge program (DCYCP)	Annually	237	169	175	200	Annual Measure	Annual Measure	Annual Measure	Annual Measure	80	Unmet	Youth Challenge Academy suspended all classes due to the COVID-19 Pandemic and will resume in FY 2021.

2020 Workload Measures

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 PAR
No measures found							

2020 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Rapidly and efficiently respond with un-mobilized units to contingency requests from the Executive Office of the Mayor by providing contingency response to protect life and property and to support continuous operations for the government of the District of Columbia. (1 Activity)			
RISK MANAGEMENT	Prepare for contingency response	Prepare for contingency response to protect life and property and to support continuous operations for the government of the District of Columbia.	Daily Service
2 - Ensure timely support to the District Government during emergencies, civil disturbances, and natural disasters. (1 Activity)			
RISK MANAGEMENT	Prepare for emergencies, civil disturbances, and natural disasters	Prepare for emergencies, civil disturbances, and natural disasters.	Daily Service
3 - Increase the number of applicants (1 Activity)			
Recruitment	Increase the number of applicants	Increase the number of applicants.	Daily Service

2020 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Increase the number of applicants (3 Strategic initiatives)				
Continue to revise all applicable job descriptions	Continue to revise all applicable job descriptions to include direct support to the District during all emergencies.	75-99%	On going	PD are updated every three years
Continue to serve District area youth through the Youth Leaders Camp	DC National Guard youth leader's program completed year 52 in July. The program serves District area youth through the Youth Leaders Camp (100 students), a two-week summer program for successful school students between the ages of 11 and 15. The program provides leadership training.	0-24%	Planned for FY 2021	Camp was canceled for 2020 based on Covid-19.
Sustain Capital Guardian Youth Challenge program	Continue to sustain the Capital Guardian Youth Challenge program (150 students per year), the 18 month program with a 22 week (5 ½) months in resident program with a 12 month mentorship follow-up. This partially federally funded program teaches basic life skills and work habits. The Capital Guardian Youth Challenge Academy is currently located at the Oak Hill Campus located in Laurel, Maryland.	50-74%	Program has reopened and currently has a class in session.	Only conducted one session based on Covid-19. We were unable to recruit for the July 2020 session.
Prepare for contingency response (1 Strategic Initiative)				
Assist with crisis management and contingency support of District agencies by providing military support, and community support as prescribed in the District of Columbia Emergency Response Plan	Provide Civil Support Team to provide chemical detection in support of a domestic incident. Provide crowd and traffic management to facilitate the city evacuation plan and to assist agencies with large civil events. Provide vehicle support in the event of severe weather to facilitate the operation of essential functions as determined by DC HSEMA. Provide security to an area by conducting check point and perimeter support to facilitate District agency operations. Provide liaison support to DC HSEMA to coordinate and synchronize Domestic Military Support.	Complete	Continue to support the District as needed.	
Prepare for emergencies, civil disturbances, and natural disasters (2 Strategic initiatives)				
Renovate the DC National Guard Armory & Facilities	In FY20, DCNG will continue several renovation projects at the DC National Guard Armory to serve as a shelter in the event of a manmade or natural disaster. The following projects were completed: 1) Renovation of the Distant Learning Center, 2) Installed new replacement windows, 3) DCNG Museum Upgrade/Replacement, 4) Renewable Energy Solar Panels, 5) Continue renovation of buildings for Capital Guardian Youth Challenge Academy at the Oak Hill Campus, 6) Replace and repair DCNG armory roof. Phase IV. In FY20 the agency will continue the following projects:1) Renovation of Bathrooms, 2) DCNG Armory South Wing HVAC renovation/expansion, 3) Continue to replace RTI HVAC maintenance/controls Ft. Belvoir building windows 4) Lead Remediation. 5) Building ventilation project.	75-99%	Current projects are still ongoing.	All of the project are federal funding and completion cross Fiscal Years.
Prepare for Emergency Responses	Prepare to provide consequence management to facilitate continuous District of Columbia Government operation in an emergency.	Complete	Continue to support the District as needed.	