

Customer Service-Meeting Service Level Agreements	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources-Vacancy Rate	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources-Employee District residency	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources-Employee Onboard Time	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Performance Management-Employee Performance Plan Completion	✓			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017

2017 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Review and Investigate Judicial Misconduct Complaints (2 Activities)			
COMMISSION ADMINISTRATION AND SUPPORT	Review complaints arising during monthly meetings		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Misconduct investigations		Daily Service
2 - Conduct Reappointment Evaluations of Eligible Associate Judges of the D.C. Courts (4 Activities)			
COMMISSION ADMINISTRATION AND SUPPORT	Interview attorneys in the public and private sectors who have appeared before the judge.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Interview Court personnel who have worked with the judge.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Interview the Chief Judge of the judge's Court.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Solicit comments concerning a judge's qualifications from the legal community and the general public.		Daily Service
3 - Conduct Performance and Fitness Reviews of Retiring and Senior Judges (4 Activities)			
COMMISSION ADMINISTRATION AND SUPPORT	Interview attorneys in the public and private sectors who have appeared before the senior judge.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Interview Court personnel who have worked with the senior judge.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Interview the Chief Judge of the judge's Court.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Solicit comments concerning a senior judge's qualifications to continue judicial service from the legal community and the general public.		Daily Service
4 - Conduct Involuntary Retirement Proceedings (4 Activities)			
COMMISSION ADMINISTRATION AND SUPPORT	Receive information concerning a judge's health/disability and commences an investigation.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Determine if an involuntary retirement hearing is warranted.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	Make findings of fact and a determination regarding the judge's health.		Daily Service
COMMISSION ADMINISTRATION AND SUPPORT	File Orders of Involuntary Retirement		Daily Service

2017 Workload Measures

Measure	New Measure/ Benchmark Year	Add Historical and Target Data (FY17)	Numerator Title	Units	Frequency of Reporting	FY 2014	FY 2015	FY 2016 Actual
No measures found								

2017 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
No strategic initiative-operation links found		

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